# Exchange 2000 MAPI Messaging Benchmark (MMB2) Performance Result

Hardware: IBM @server x255

Software: Exchange 2000 Enterprise Server Test Profile: MAPI Messaging Benchmark

June 10, 2002

The new MAPI Messaging Benchmark (MMB2) measures throughput in terms of a specific profile of user actions, executed over an 8-hour working day.

This benchmark is different from the "Medium User" setting that was used with Exchange 5.5 in that the rate of client requests is significantly greater for this MMB2 profile.

Results should be interpreted as a benchmark for messaging throughput and should *not* be confused with deployment recommendations. Factors such as backup/restore, topology and other issues should be considered when planning a deployment. For information on how MMB2 results differ from deployment and configuration information, see Benchmark vs. Production Configuration Disclosure Note below.

## Summary of Results

The IBM @server x255 was configured with four 1.6GHz Xeon Processor MP processors and 4GB of memory. The Microsoft LoadSim MMB2 profile was used, which represents the tasks typically performed by a corporate e-mail user. During the 4-hour steady state, the xSeries 255 provided a weighted 95th-percentile response time of 345 ms for 11,200 MMB2, with average send queue size of 115.7 and average CPU utilization of 84.3 percent.

#### Benchmark vs. Production Configuration Disclosure Note

This test measures the messaging throughput of a single-server, single-site topology. Its purpose is to measure the maximum throughput of a Microsoft Exchange Server on this hardware configuration. This can provide a benchmark for comparing hardware and/or software products, **but cannot be used as a deployment guide for production environments.** For deployment-specific information, contact a Microsoft or IBM representative.

The MMB2 benchmark does not account for:

- Usage profiles that do not match that of the Load Simulator MAPI Medium profile
- Per-user storage and per-server backup requirements
- Fault tolerance requirements
- Workloads other than MAPI private folder access, including Public Folder, NNTP, POP3 and other
- e-mail interfaces
- Multiple Exchange Server deployments in which additional resources are required to forward mail intra-site
- Connectors, links and replication to remote Exchange sites

# Test Results

lest Results		
Summary		
Supported Benchmark Load	11,200 MMB2s	
Benchmark Profile	MAPI Messaging Benchmark 2 (MMB2)	
Protocol	Exchange MAPI	
Length of Steady State	4 Hours	
Length of Test	8 Hours	
Unless otherwise noted, values listed below are averages over		
	our, steady-state period.	
Transactions in total	270.021	
Total Messages Submitted	279,821	
Total Message Recipients Delivered	1,008,714	
Total Messages Sent	279,468	
Ratio Message Recipients Delivered /	3.60	
Messages Submitted		
Transaction Load (per hour)	(0.0.00	
Messages Submitted / hour	69,960	
Message Recipients Delivered / hour	252,196	
Messages Sent / hour	69,872	
Transaction Load (per Second)		
Message Opens/Sec	109.3	
Folder Opens/Sec	46.8	
RPC Read Bytes/Sec	254,382	
RPC Write Bytes/Sec	1,762,695	
Transaction Queues		
IS Send Queue Average Length	115.7	
Processor Utilization		
System Processor Utilization (%)	84.3	
System Processor Queue Length	5.38	
System Context Switches/Sec	19200	
Process % CPU Time - Store	546	
Process % CPU Time - Inetinfo	32.2	
Exchange 2000 server is also domain	Vas	
controller? (yes/no)	Yes	
Process % CPU Time – LSASS (on	51.4	
domain controller)	51.4	
Memory Utilization		
Available Bytes	1.985GB	
Pages/Sec	1.29	
Process Working Set Bytes – Store	1.521GB	
Process Virtual Bytes – Store	2.253GB	
Logical Drive Utilization		
IS Database Disk Reads/Sec	2134	
IS Database Disk Writes/Sec	1071	
IS Database Average Disk Queue Length	2.0	
IS Log Disk Reads/Sec	0	
IS Log Disk Writes/Sec	790	
IS Log Average Disk Queue Length	0.09	
no rog Average Disk Queue rengui	0.07	

## **Descriptive Terms**

#### **Messages Submitted**

Submit calls made by clients. This equates to total messages sent by users.

#### **Messages Sent**

Messages that the Store sends to the categorizer in Inetinfo (SMTP Service in particular). <sup>1</sup>

#### **Message Recipients Delivered**

Separate mailboxes that messages have been delivered to.

#### Message Opens/Sec

Messages accessed for reading per second.

#### Folder Opens/Sec

Folders opened for browsing per second.

#### **RPC Read Bytes/Sec**

Bytes read from clients, sent via RPCs.

#### **RPC Write Bytes/Sec**

Bytes written to clients, sent via RPCs.

#### IS Send Queue Average Length

Send Queue Size is the number of messages in the private information store's send queue.

# Response Times (Latencies)

Client Actions	95th Percentile Response Time (in Milliseconds)
Read	422
Send	343
Delete	79
Move	156
Submit	110
Weighted Total	345

## Message Throughput

Summary of the MMB2 profile for an 8-hour day:

	Expected	Measured
Messages Submitted/MMB2/Day	51	50.0
Messages Delivered/MMB2/Day	185	180.1
Average Recipients per Message	3.63	3.60

• <List Any Modifications to the default profile – NONE >

<sup>&</sup>lt;sup>1</sup> All messages – even MAPI messages – are sent to the categorizer, as this replaces the MTA for all but communication via X.400, with an Exchange 5.5 server.

# Server Configuration

Hardware	Exchange Server	Domain Controller (if remote)
X71	International Business Machines	N/a
Vendor	Corporation	
Model	xSeries 255	N/a
Processor	1.6 GHz Intel Xeon Processor MP	N/a
Number of Processors	4	N/a
Primary Cache		N/a
Secondary Cache	256KB	N/a
Other Cache	1MB L3 cache	N/a
Memory	4GB DDR DIMMs	N/a
_	78 x 18.2GB in 7 EXP300 Storage	N/a
Disk Subsystem	Expansion units.	
	3 x 18.2GB internal disk drives	
Disk Controllers	5 x IBM ServeRAID adapters.	N/a
Disk Controllers	1 x Integrated SCSI Adapter.	
Other Hardware		N/a
	2 x 7 disks R0 for Exchange log files	N/a
	4 x 16 disks R0 for 4 mail databases.	
Hardware Tunings	2 internal disks configured as RAID-1	
Traidware Tunnigs	for OS, Exchange software and system	
	log files.	
	I internal disk for pagefiles.	
Comments		N/a
Mail Software		N/a
Vendor	Microsoft Corporation	N/a
Mail Server	Exchange Server 2000	N/a
Build\Release Version	Enterprise Edition + SP2	N/a
Additional Software Tuning	None	N/a
OS Software		N/a
Operating System/Version	Microsoft Windows 2000 Advanced	N/a
Operating System/Version	Server	
Service Pack/Patch Info	SP2	N/a
File System Type	NTFS	N/a
Other Software		N/a
Network		N/a
Type of Network	Ethernet	N/a
Network Speed	1 gigabit Full Duplex	N/a
MSL (sec)	120	N/a
Time-Wait (sec)	60	N/a

# Load Generator Configuration

Number of Load Generators (LG)	9
Total Number of LG processes	9
Simulated Users/Process	1,300 on the first 8 processes, 800 in the 9th process
Model	IBM Netfinity 4000R
Processor	650MHz Pentium II
Number of Processors	2
Memory	512MB
Network Controller	Integrated 10/100 Ethernet Controller
Operating System	Microsoft Windows 2000 Server



© IBM Corporation 2002 IBM Server Group Department 9G4A Research Triangle Park NC 27709

Produced in the USA 6-02 All rights reserved

IBM, the IBM logo, the e-business logo, ServeRAID, Netfinity and xSeries are trademarks or registered trademarks of IBM Corporation in the United States and/or other countries.

Intel and Xeon are trademarks or registered trademarks of Intel Corporation.

Microsoft, Windows, Windows NT and the Windows logo are trademarks or registered trademarks of Microsoft Corporation.

Other company, product, and service names may be trademarks or service marks of others.

IBM reserves the right to change specifications or other product information without notice. References in this publication to IBM products or services do not imply that IBM intends to make them available in all countries in which IBM operates. IBM PROVIDES THIS PUBLICATION "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not allow disclaimer of express or implied warranties in certain transactions; therefore, this statement may not apply to you.