# Technical Forum & 17 al 21 Octubre Executive Briefing 2011

Imagine PODER Imagine CAPACIDAD

PowerHA SystemsMirror for AIX Offerings and Strategy

Cesar Diniz Maciel Executive IT Specialist – IBM Power Systems Global Techline – Latin America <u>cmaciel@us.ibm.com</u>



# Strategy

- World domination!!!! 🙂
- Seriously, to provide customers with mission-critical infrastructure in order to support the business environment





# Agenda

- Offering strategy and capabilities/functionality
- Offering value to customers
- Future offering capabilities
- Customer success stories
- Resources for additional information





## **Cost of downtime**

•Most users experience 66% more downtime than anticipated

•Average cost of mission critical application downtime \$10k/min

Application	Cost/Minute
Call Location	\$27,000
Number Portability	\$14,400
ERP	\$13,000
Supply Chain Management	\$11,000
Electronic Commerce	\$10,000
Internet Banking	\$7,000
Universal Personal Services	\$6,000
Customer Service Center	\$3,700
ATM/POS/EFT	\$3,500
Messaging	\$1,000

•72% of mission critical applications experience nine hours of downtime per year: Most companies are under-investing in high availability technology"

Source: Standish Group Research Note 1998 Penny Wise & Pound Foolish



### Technical Forum & Octubre Executive Briefing 2011 Resiliency Without Downtime -- PowerHA

High availability solutions for UNIX, and i clients



- Cluster management solutions for high availability
  - Can enable near continuous application service
  - Minimize impact of planned and unplanned outages
- PowerHA<sup>™</sup> SystemMirror for AIX<sup>®</sup>
- PowerHA SystemMirror for i
- PowerHA pureScale www.ibm.com/systems/power/software/availability





# **PowerHA SystemMirror Solution**

- PowerHA SystemMirror
  - –Active/Standby integrated AIX clustering
  - -Storage based data resiliency (host based or storage server based)
  - -Full system resiliency (application, data, networks etc)
  - —Data center and multi-site resiliency
- Pre-reqs AIX
  - –PowerHA SystemMirror 6.1, AIX 6.1 (AIX 5.3 currently supported)
  - PowerHA SystemMirror 7.1, AIX 6.1 and AIX 7.1





#### **Cluster Name: Cluster 1**



#### **Environment:**

- Each Machine is running its own Production application
  - Node A fails to Node B
  - Node B fails to Node A

#### **Fallover Behavior:**

- On fallover the target machine will need enough CPU & memory resources in order to handle the load of both applications





## PowerHA – How it protects you



#### **Heartbeating Components**

- IP Networks
- Serial Networks

#### **Cluster Behavior**

- Local Adapter Swaps
- Selective Fallover on IP Loss
- Selective Fallover on VG Loss

#### Monitoring

- Application Process Monitoring
- Application Custom Monitoring
- AIX Error Notification
- SMS Paging Service





# **PowerHA SystemMirror**

- Complete IBM Power Systems integrated end to end solutions for HA DR
  - Focus: 24x 7 Application availability through planned or unplanned outage events
  - Deeply integrated extension of host operating system (AIX, IBM i)
  - Developed and supported by the Power Systems engineering development team
- HA Clustering technology
  - Clustering provides the applications a complete resiliency infrastructure
  - Cluster monitors and manages primary and secondary resources for HADR operations
- Storage based data resiliency
  - Data resiliency is an extension of the host system storage management architecture
  - Storage volumes are either switchable or mirrored between nodes in the cluster
  - Hardware based replication services for Multi-Site Operations
    - Host Based Replication (GLVM for AIX)
    - Storage Base Replication (Metro Mirror or Global Mirror)
- Overall solution characteristic
  - Automation, minimal IT operations involvement
  - Data between primary and secondary nodes always in sync always ready for a failover event





## **PowerHA SystemMirror Value Proposition**

For:	Operations executives such as CTO or IT Director			
Who Need:	Near continuous application availabilityWith minimal dependencies on IT administrationWho Need:With multi-site solutions for disaster recoveryA host system OS technology based HA solution			
	An IBM Power Systems supported solution			
IBM provides:	HA Solutions for the data center: <i>PowerHA SystemMirror Standard Edition</i> HADR Solutions for multi-site configurations: <i>PowerHA SystemMirror Enterprise Edition</i>			
Unlike:	Cross platform HADR offerings: PowerHA SystemMirror is an integrated extension of AIX •AIX kernel, LVM & storage management •Director based user interface •IBM Power Systems development, integration and support			
IBM's offering has/does:	Automated HADR operations Options for both host based and storage based replication Integrated Cluster Aware host operating systems; AIX	TDM		



# **PowerHA SystemMirror Strategy**

Simplification – Usability- Reliability

- Solution Package Optimization
  - Standard and Enterprise Editions
- Deep Integration with AIX
  - Cluster Aware AIX (7.1)
- Ease of use
  - Smart Defaults, Graphical Interfaces
- Storage Integration & Disaster Recovery
  - Extend PowerHA Storage Support
- Middleware Integration
  - Enhanced Application HA Management
- Virtualization
  - Exploit and align with Power Systems platform virtualization
- Cluster wide resource management
  - Single point of control

pretium pede, non luctus mauris tortor ut sem. Curabitur	a platform fo lorum ipsum unum , nisi et mi risus et tu emi ac sem. Aenean faucibus, ipsum non faucibus vulputate.	
Health Summary		
Summary of lorem ipsum unun	Common Views	
6 critical problems     A 14 warnings     1 node in service	Navigate Cluster Resources Generate Reports View Events View Disaster Recovery	
Cluster Administration Summary of lorem ipsum unun	Common Views	
	Unimor televisor Navigate Cluster Resources Manage Clusters Manage Shapehots Manage Users and Groups Discover Resources Creete a Cluster	
Application Administration		
Application Administration	Common Views	







# **Client Need: High Availability – Data Center**

- Requirements
  - Near continuous application service
  - Recovery Time Objective (RTO) measured in minutes
  - Recovery Point Objective (RPO) is Zero (no data loss)
  - Eliminate affects of planned outages
- Solution Strategy:
  - PowerHA SystemMirror Standard Edition



Simplifies server maintenance enabling Svenska Handelsbanken to switch between production and backup systems in 14 minutes. Provides ease of administration without requiring downtime from the bank's production server.







# **Client Need: Disaster Recovery at Remote Site**

- Requirements
  - Recovery of IT operations at a remote location
  - Recovery Point Objective (RPO) near zero
  - Recovery Time Objective measured in hours (2 or 3 hours)
- Solution Strategy:
  - Data replication services (eg. Metro Mirror, Global Mirror, logical replication, srdf)
    - Manually recover data & operations from replicated data







Regulated by the US Federal Reserve, CLS Bank as a designated critical component of the US Financial Industry, is required to withstand any regional disaster and be able to resume its service from another location in another region, within 2 hours.



## Executive Briefing 2011 Today's Client Need: Unified HA/DR Solution

Requirements

Technical Forum &

- HA/DR clustering for data center & multi-site operations
- Automated role-swap operations
- Readily demonstrate remote recoverability compliance
- Solution Strategy:
  - unified clustering solution for data center & multi-site resiliency
  - PowerHA SystemMirror Enterprise Edition





**Remote Site** 



SK Energy is South Korea's leading oil producer. To improve system resilience and introduce a disaster recovery plan, IBM recommended and implemented a twin data center approach. The Power Systems servers are configured as a cluster using IBM PowerHA, which provides high availability and rapid failover.





## **Business Value**

- Keeping business applications available 24X7 with no data loss and minimal time lost in the event of an unplanned outage
- The IBM PowerHA<sup>™</sup> solution enables IBM Power Systems<sup>™</sup> clients to deploy solutions for high availability and disaster recovery.

#### Pain Points

- Need for continuous application and data availability in the data center
- Need for a multi-site HA/DR solution supporting disaster recovery and compliance regulations
- Need for solutions that are robust and yet require minimal IT operational involvement
- Need an HA/DR solution that is offered by IBM with IBM service and support
- Benefit: PowerHA SystemMirror support for HA clusters based on hardware-based data replication ensures no data loss with synchronous replication and minimal data loss with asynchronous replication; easy to manage operations and easy on-demand failover to a backup facility. The PowerHA SystemMirror Enterprise Edition is the best price/value solution because it supports both multi-site and data center solutions with one package.
- Benefit: PowerHA SystemMirror is an extension of the AIX or IBM i operating system therefore the
  operating system specialists readily expand their skills to HA/DR operations.
- Benefit: PowerHA SystemMirror technology is developed by IBM Power Systems, is integrated and tested by Power Systems at the factory and is supported by IBM and IBM Power Systems experts



# IBM Systems Storage<sup>™</sup> & PowerHA SystemMirror



- Integrated HA/DR PowerHA cluster
- Data Center High Availability via shared/switchable storage volumes
- LVM mirroring for AIX environments
- Global Mirror provides Multi-Site Disaster Recovery
- FlashCopy provides fast, off-line backups of production applications and DB
- Reliable on demand role swap operations









## **Differences between remote mirroring options**

Application data replication

- Requires less bandwidth
- Usually asynchronous mirroring only
- More complex implementation
  - -Implement it for each application
- -Only mirror application data
- AIX layer remote data mirroring
  - Relatively simple implementation
  - Mirror LVM logical volumes
    - -Application independent
- Disk subsystem layer remote data mirroring
  - Simpler implementation
    - -Mirror logical disks
    - -Mirror disks for multiple heterogeneous systems
    - -Application independent
    - -Implement with application online!
  - Requires more bandwidth

Implementation Complexity

> Network Bandwidth



# Technical Forum &17 al 21<br/>OctubreExecutive Briefing2011

## Synchronous versus asynchronous solutions

### Synchronous mirroring

- Writes complete at both sites prior to returning acknowledgement to application
- Only in-flight transactions lost due to a site disaster
- Potentially significant performance impact

### Asynchronous mirroring

- Acknowledgement returned to application when local write completes and before remote write completes
- In-flight transactions, plus additional transactions will be lost
  - Amount lost depends on how far behind the secondary site is
- Limited performance impact: no additional write latency, but additional work to keep track of inter-site inconsistencies
- Some method must be used to keep track of what remote writes have not completed (always for asynchronous, and for synchronous when we can't talk to the secondary site)



# **Remote mirroring performance effects**

- Local writes to disk cache take about 2 ms
- Remote writes often take 10X or longer
  - The issue is write latency, not necessarily bandwidth
  - Inadequate bandwidth means writes will queue increasing write times beyond the latency
  - Light thru fiber travels 1 km in 5 micro-seconds
  - Additional latencies for code stacks (routers, TCP/IP, etc.)
- Actual performance impact depends upon the application and hardware
  - Larger impact for transactional applications





# **PowerHA SystemMirror Editions**

### **PowerHA SystemMirror for AIX Standard Edition**

- Cluster management for the data center
  - Monitors, detects and reacts to events
  - Establishes a heartbeat between the systems
  - Enables automatic switch-over
- IBM shared storage clustering
  - Can enable near-continuous application service
  - Minimize impact of planned & unplanned outages
  - Ease of use for HA operations

### **PowerHA SystemMirror for AIX Enterprise Edition**

- Cluster management for the Enterprise
  - Multi-site cluster management
  - Includes the Standard Edition function
  - Optimized for IBM storage
  - Supports EMC SRDF
  - Hitachi Truecopy







## Executive Briefing 2011 PowerHA SystemMirror for AIX Editions

 Editions optimized for software value capture

Technical Forum &

- Standard Edition targeted at datacenter HA
- Enterprise Edition targeted at multi-site HA/DR
- Tiered pricing structure Small/Med/Large
- Expanded storage support

	Standard Edition	Enterprise Edition
Centralized Management CSPOC	✓	✓
Cluster resource management	✓	✓
Shared Storage management	✓	✓
Cluster verification framework	✓	✓
Integrated disk heartbeat	✓	~
SMIT management interfaces	✓	~
AIX event/error management	✓	~
Integrated heartbeat	✓	~
PowerHA DLPAR HA management	✓	~
Smart Assists	✓	~
Multi Site HA Management		~
PowerHA GLVM async mode		~
IBM Metro Mirror support		~
IBM Global Mirror support DS8700		✓
EMC SRDF sync/async		✓
Hitachi Truecopy		✓

http://www.redbooks.ibm.com/Redbooks.nsf/RedpieceAbstracts/sg247841.html?Open\_





# **PowerHA SystemMirror Licensing Considerations**

- Licensed/priced per processor core configured in an HA partition
- Sub capacity: license only the processor cores involved in the HA configuration
  - —Example: 16 cores active while 8 are doing HA for SAP; you purchase 8 PowerHA entitlements (not 16 !)
  - Isolate HA application to a partition and license all of the cores in that partition
- Target System have one core isolated to a partition and upon failover use DLPAR to collapse primary partition and expand target partition thus shifting entitlements to target cores



# Technical Forum &17 al 21<br/>OctubreExecutiveBriefing2011

### **PowerHA SystemMirror on AIX in a HA/DR Configuration**

- PowerHA SystemMirror on AIX
  - One PowerHA LPP per core being used for HA on the primary
  - You don't need to license all of the cores, only the cores being used for HA/DR support
  - Only one PowerHA LPP on the back up server (no CBU required)
  - Isolate HA environment to its on LPAR and license all the processor cores in the LPAR
  - Use DLPAR to contract primary partition and expand target partition



**Resiliency without Downtime** 



# Technical Forum &17 al 21<br/>OctubreExecutive Briefing2011

### **PowerHA SystemMirror 7.1 Standard Edition**

#### PowerHA SystemMirror 7.1 integration with Cluster Aware AIX

- Kernel based monitoring
- Cluster wide event management
- Cluster wide AIX command interface
- Cluster wide device naming
- Cluster wide storage device management
- New Director-based GUI interface
  - Intuitive interface for PowerHA SystemMirror deployment and management

#### New Smart Assist – Discover, Configure and Manage HA for

- SAP, DB2, Oracle, WebSphere
- PowerHA SAP LiveCache Hot Standby Solution
- MQSeries Smart Assist Agent
- LDAP Smart Assist Enhancement
- Cluster wide Security Administration
  - PowerHA Federated security,
- Complexity reduction
  - Director Module Enhancements for PowerHA Systems Mirror
- Exploitation of AIX Clustering facility
  - Enterprise content manager,
  - Tivoli storage manager, LDAP, IBM HTTP, printers

#### PowerHA SystemMirror 6.1 EE SP7

- Expand Storage Integration & Disaster Recovery
  - Exploit IBM XIV Disaster recovery
  - Kernel level event management









Eliminates Downtime - Failover in minutes (MaxDB) Easy to Manage - Director or SMIT based interface Easy to Deploy - SAP LiveCache Hot Standby Setup Wizard Included in PowerHA 7.1.1 Standard Edition







## **PowerHA Federated Security**



IBM Tivoli Directory Services Windows Active directory Included in the 7.1.1 Standard Edition

27

# Technical Forum &17 al 21<br/>OctubreExecutive Briefing2011

## **PowerHA SystemMirror 6.1 Enterprise Edition** Storage Options for your Enterprise

	Sync mode	Async mode	Active Active	Consistency groups
GLVM	Yes	Yes	~	✓
XIV	Metro Mirror	Global Mirror	✓	×
Storwize <sup>®</sup> V7000	Metro Mirror	Global Mirror	✓	×
SVC	Metro Mirror	Global Mirror	✓	×
DS8800	Metro Mirror	Global Mirror	✓	✓
EMC	SRDF	SRDF	✓	×
Hitachi	TrueCopy Universal Replicator	TrueCopy Universal Replicator	✓	✓
Hitachi VSP	Truecopy Universal Replicator	Truecopy Universal Replicator	*	✓
HP Storage Works P9500	Continuous Access Software replication	Continuous Access Software replication	×	

Solutions for disaster recovery Major vendors, popular options IBM storage options that span the market **PowerH**A



# **Additional Resources PowerHA for AIX**

- PowerHA Website
  - www.ibm.com/systems/power/software/availability/
- Availability Factory
  - Contact your IBM representative or an IBM Business Partner and they will contact us via e-mail (hacoc@us.ibm.com) to learn more.
- IBM Technology Service Offering for PowerHA SystemMirror XD deployment
  - <u>http://www-935.ibm.com/services/us/index.wss/offering/its/a1000032</u>
- Redbooks
  - PowerHA on AIX (SG24-7739-00)
  - SG24-7841 IBM PowerHA Enterprise Edition Implementation Guide
  - SG24-7845 IBM PowerHA v.71 Education: PowerHA for AIX Implementation, Config and Administration AN410
  - Go to IBM.com/services/learning (search for AN410 or PowerHA)
- Education: Lab Services AN44 Extended Distance and Disaster Recovery
  - <u>http://www-</u>
     <u>304.ibm.com/jct03001c/services/learning/ites.wss/us/en?pageType=course\_list&subChapter=194&subChapter</u>
     rInd=S&region=us&subChapterName=AIX+high+availability&country=us
  - http://lpar.co.uk/HA/home.html
- GLVM white paper
  - www.ibm.com/systems/resources/systems\_p\_os\_aix\_whitepapers\_pdf\_aix\_glvm.pdf
- IBM storage virtualization offerings
  - www.ibm.com/systems/storage/virtualization
- SAP consulting services for PowerHA and PowerVM
  - gehenni@us.ibm.com
  - sbranden@us.ibm.com
- Wiki
  - http://www.ibm.com/developerworks/wikis/display/WikiPtype/High%20Availability

