



El placer de cautivar y crear nuevos mercados

IAM: ¿Cómo Les Puede Ayudar A Mejorar Sus Controles De Acceso Y Cumplir Con Regulaciones?

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Identity Management 101

Managing
WHO has ACCESS to WHAT



People

Policy

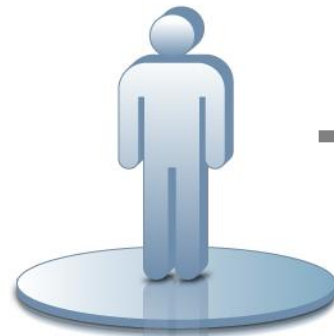
Resources

The *Who* in Identity Management

Who → Users → people who need access to resources.

Users can be internal or external to the organization.

- Employees
- Customers
- Business Partner
- Citizens



*Jane Doe's
HR information*

HR System

Name: Jane Doe

Dept: Accounting

Manager: John Smith

Address: 10 Main St.

Tel. No: 555-1212

Bus Role: Benefits Administrator

The *What* in Identity Management

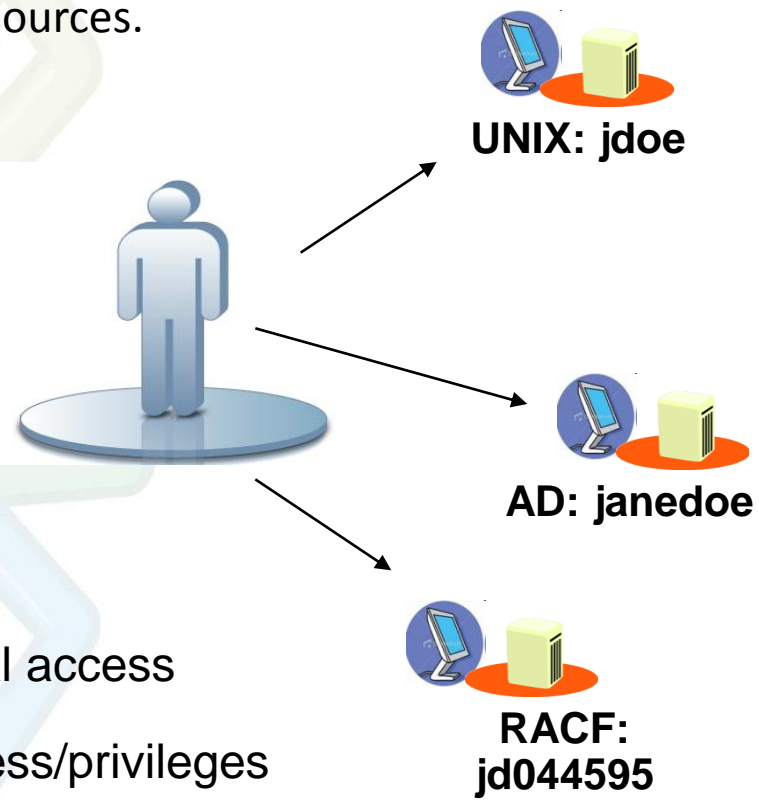
What → Accounts → give people access to resources.

Examples of Resources:

Operating Systems	UNIX, Windows
Databases	DB2, Oracle
Applications	SAP, Lotus Notes
Directories	Active Directory

The user account generally consists of:

- A userid
 - Password
 - Group or role assignments
- } ————— grant initial access
- grant access/privileges



Customers Implement User Lifecycle Mgmt Manually or with Inadequate Tools

Elapsed turn-on time: up to 12 days per user

ACCOUNT TURN-ON SCORE



Administrators Create Accounts



New User / User Change



Request for Access Generated



Users with Accounts



Finish

Policy & Role Examined

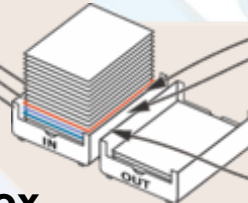


Account turn-off performance: 30-60% of accounts are invalid

EXPIRING ACCOUNTS SCORE



IT InBox

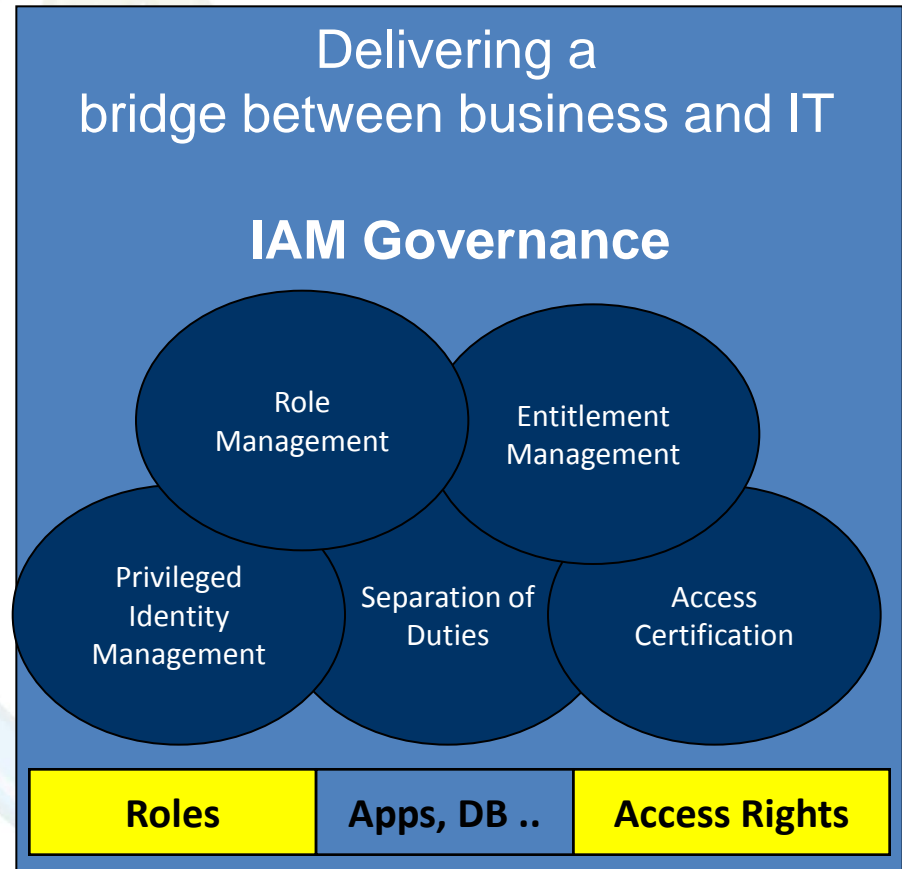


Approval Routing

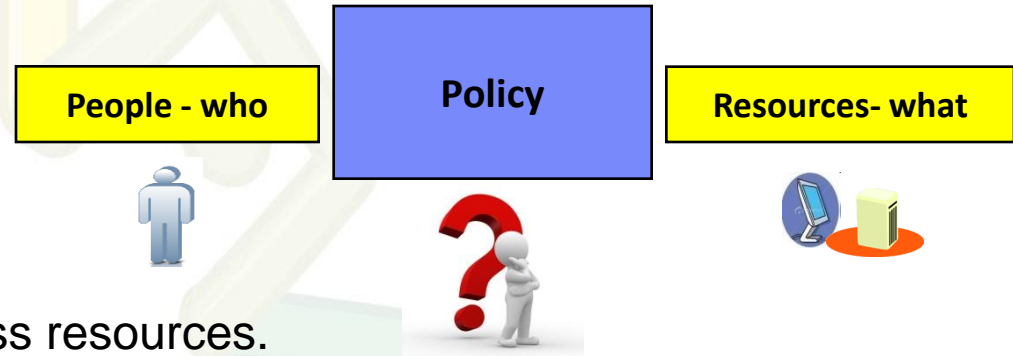


Identity Management ++

Managing
WHO has ACCESS to WHAT



How is Access Granted ...



- Policy defines who can access resources.
- Policy is made up of membership and entitlements
- Workflow and Approvals define the business process and ensure that the right people are given the right access.

- Policy Membership can be defined through Roles

Business Roles – collections of users by job function

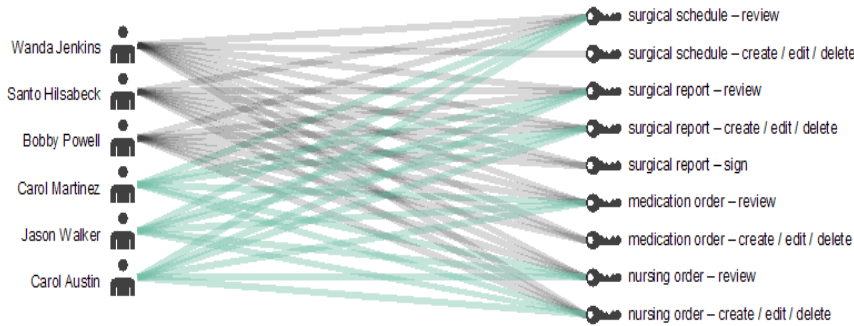
Application Roles – collection of resources or entitlements.

- Membership - Individual vs Group

Examples of group Membership: Active Directory group policies, SAP authorizations

Customers demand the need to drive IAM Governance while reducing the risk & cost of managing people and their identities

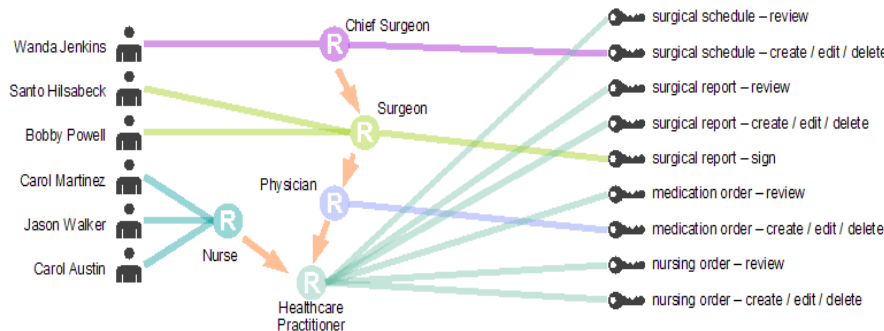
Before



Direct access assignments today are complex, difficult to track and change when needed

- Simplify roles and access assignments
 - Ability to handle growth and scale
- Facilitate accountability and compliance

After

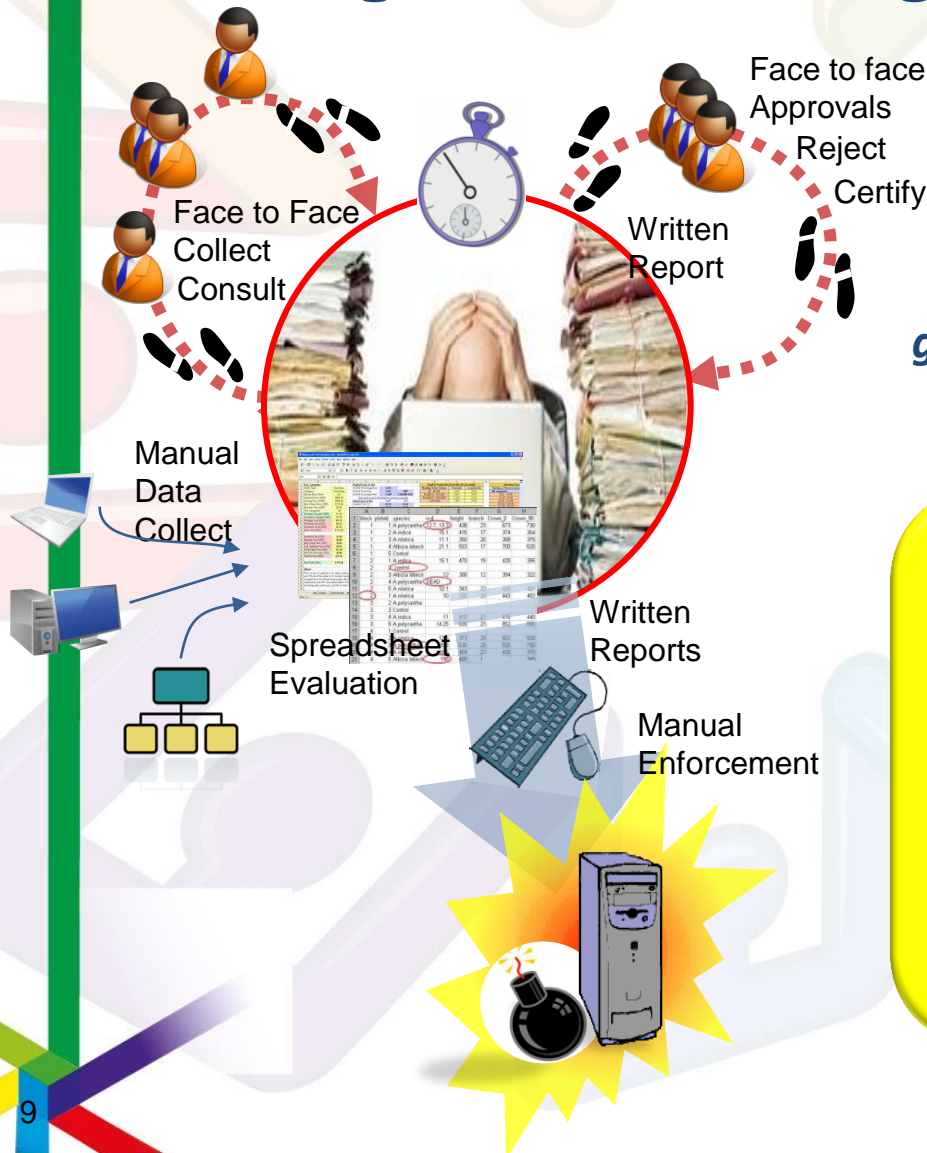


Role Based Access Control (RBAC) offers an effective operational model to drive IAM Governance

How to get the most effective role structure and policies?

Role and Policy Modeling and Lifecycle Management Project

But today's Role & Policy Modeling and Lifecycle Management projects are still challenged in achieving their target goals



The traditional Role Modeling solution generates results that are obsolete by the time they are ready

- X Too time consuming
 - Requires correlating massive data
 - Lack integration with apps
 - Lack business process integration
- X High IT skill requirement
 - Difficulty with correlation
 - Not business user friendly
- X Inaccurate results
 - Delayed delivery

Web SSO & Web Access Management Now A Business Need



Employees



Customers, Partners, ...

Web Single Sign-On
Governance
Web Access Control

WebSphere.

PeopleSoft.

Microsoft

Lotus

SAP

CITRIX®

documentum
a division of EMC

ORACLE

And other
application
targets

“How do I protect my Web applications?”

“Will security I add hurt performance/scalability?”

“Can we lower our help desk costs in this area?”

“How can I provide Web single sign-on for my users?”

“What else do we need besides our FW/IPS to make this secure?”

“Can I control & report on who is accessing what?”

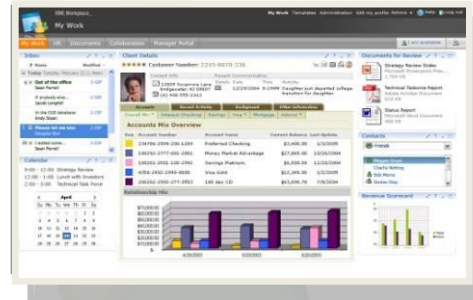
“Can I manage this on an enterprise level?”

Enforcing B2C & B2E Across the Enterprise With Centralized Access Mgmt

Web Applications & Employee Portal

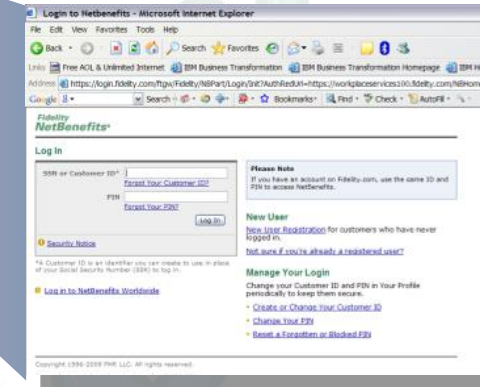


WW
Customers



Customer Portal

Access Manager for e-business



*Contributing factors

Strong Authentication*

Scalability*

Primary customer requirements:

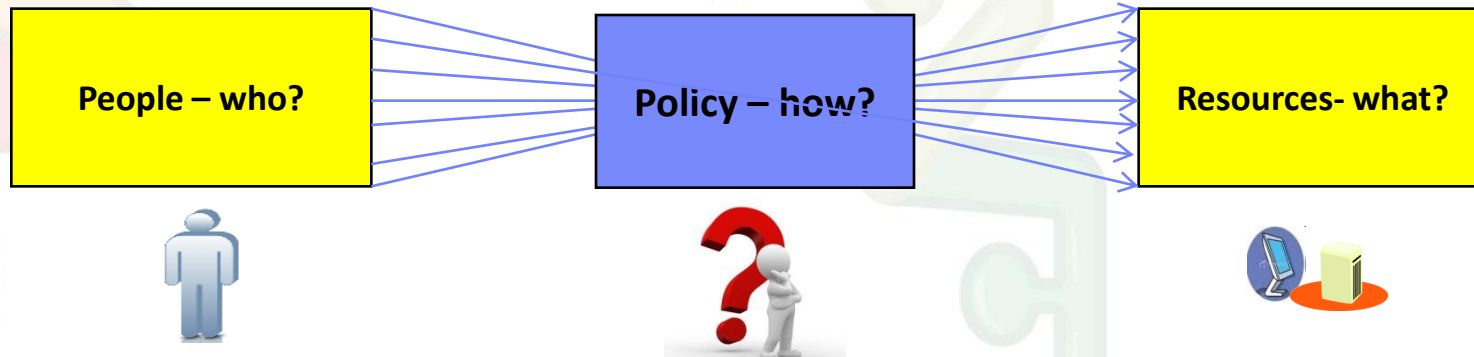
1. Web SSO
2. Ability to set, enforce and audit access to Web applications

Session Management*

Availability*



Identity & Access Management (IAM) Connects Who to What through How



IdM:

- Manages existing users identities
- Automates the creation of new identities
- Maintains enterprise wide Identity records for reports and audits.

IAM:

- Maintains a unique identity-entitlement map for the enterprise
- Externalizes Security from applications
- Centralizes security policy management & access control

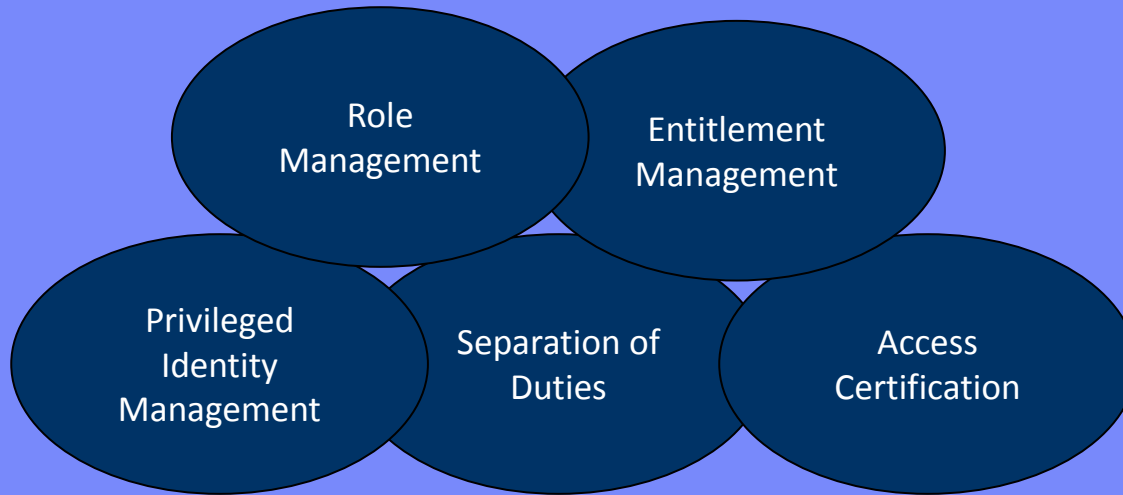
IdM:

- Manages existing entitlements, membership and accounts.
- Automates the creation of new entitlements.
- Maintains enterprise-wide entitlement records for reports and audits.

... and it gets even better!

Delivering a
bridge between business and IT

IAM Governance



Roles	Apps, Systems, DBs, ...	Access Rights
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IAM

Identity Lifecycle

Workflow

Role Engineering

Password Self-Service

Strong Authentication

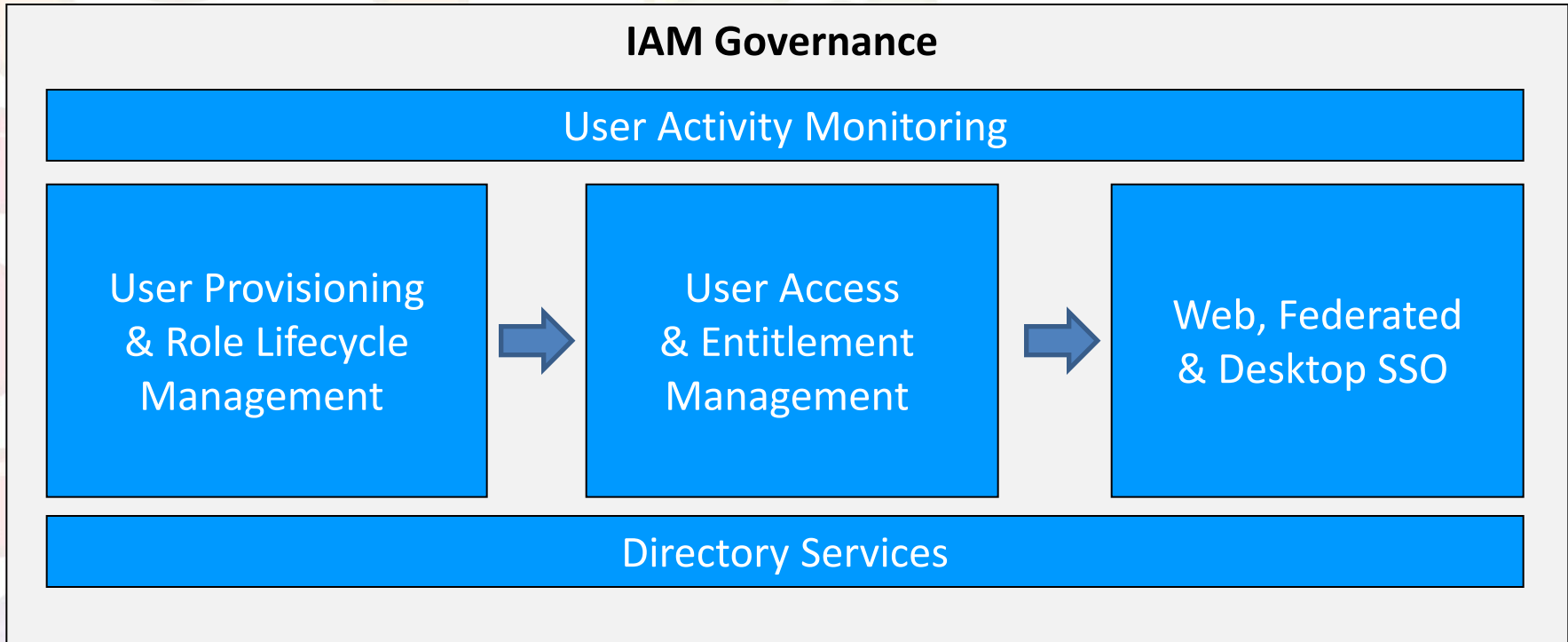
Compliance

Reconciliation

Re-Certification

Reporting

IBM Identity & Access Management Visibility. Control. Automation.



- Provides closed-loop user life-cycle management, addressing audit/compliance
- Governs and enforces user access to applications across heterogeneous IT environments, including mobile clients and also covering cloud, SOA and SaaS-based user cases.
- Leverages identity and access data for business insight, including risks from distributed and mainframe environment
- Based on scalable/performant LDAP technology

Numerous IBM Customer Examples



NORWICH UNION
an AVIVA company

Address regulatory

Complicated identity and access management initiatives... preventive detective... preventive controls.

THE LIST GOES ON ...

BRITISH PETROLEUM
5 DAYS → 10 MINUTES

KOHL'S DEPT. STORES
15 DAYS → 20 MINUTES

LARGE BANK
10 DAYS → 1 HOUR

BONSUCCESSO
BRANDS

Tampa General Hospital

Blue Cross BlueShield of North Carolina

Strengthen and simplify identity... securely & cost-effectively

100% program... new... user access... days.

Reduces hardware costs... approximately US\$20,000 per year.

Dramatically decrease user provisioning... weeks to most of time.

Manage user... securely & cost-effectively

Automated access management processes, reducing employee time by 5000 hours.

