

Healthcare



Many healthcare systems around the world are being pushed to a crisis stage because of unrelenting pressures to reduce cost, improve quality of and accessibility to care, and comply with increasing operating requirements. Transformation in healthcare requires new levels of accountability, evidence-based treatment and collaboration among healthcare provider, health plan/payer, life sciences and supplier enterprises.¹

All healthcare and life sciences ecosystem stakeholders can transform cost-effectively by deploying new business models and optimizing business processes. Business Process Management (BPM) powered by Smart SOA™ optimizes business, administrative, and clinical processes and helps respond quickly to changing legislative and regulatory requirements. BPM helps modernize core processes and systems (e.g., hospital information and departmental/ancillary systems, supply chain applications, legacy claims systems) to support new clinical practices, administrative standards, cost reimbursement methods and governmental regulations.

Improve Operational Efficiencies with BPM

Healthcare organizations need to build flexibility into operations to support excellence in clinical and business practices. With BPM from IBM, healthcare payers, providers and life sciences organizations can automate crucial business processes and

Preventable medical errors kill the equivalent of more than a jumbo jet full of people every day in the US² and about 25 people per day in Australia.³