

Amiga Hotel

- **Vision**

Enhance customer service by providing access to accurate, real-time customer information around the clock

- **Challenge**

Bolster the reliability of a business-critical customer relationship management (CRM) solution by eliminating costly Microsoft® Windows® NT® technology-based systems

- **Solution**

A resilient CRM solution supported by a relational database management system built on IBM eServer™ xSeries® systems running the Red Hat Linux® operating system with IBM DB2® Universal Database™ software

- **Value**

Improved system security, stability and availability despite higher workload volumes; reduced system support costs; and provided flexibility in selecting IT vendors

