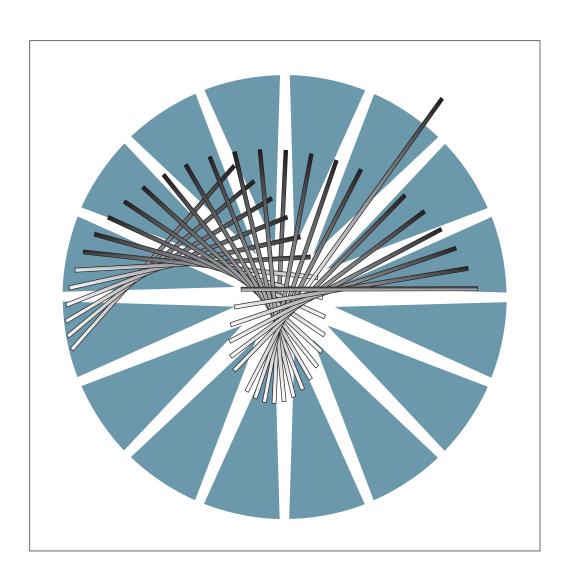


# **Basic Operations Guide**





# **Basic Operations Guide**

Note!

Before using this information and the product it supports, be sure to read the general information under "Notices" on page ix.

### Eighth Edition (October 1998)

The information contained in this manual is subject to change from time to time. Any such changes will be reported in later revisions.

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APPN	NetView	TCP/IP
ESCON	Nways	Telnet
DCAF	RETAIN	VTAM
HPR		

### Safety

This product meets IBM Safety standards.

For more information, see the Safety Information, GA33-0400.

### **About This Guide**

This guide applies to the IBM 3745 Communication Controller Models A, the IBM 3746 Nways\* Multiprotocol Controller Model 900, and the Multiaccess Enclosure (MAE), feature code 3001.

The main operation of these products is described, with the following functions and processes included:

- · Service processor.
- Maintenance and Operator Subsystem Extended (MOSS-E).
- Network node processor (3746-900 NNP or 3746-900 IP).
- Multiaccess Enclosure (MAE).
- · CCM and Telnet IP.

Basic service procedures are described along with the following:

- Turning on the power for the 3745 and the 3746 Model 900.
- Performing an initial microcode load (IML) of the MOSS, the 3745 scanners, and the 3746 Model 900 processors.
- Fallback and a switchback for Models 41A and 61A.
- Enabling and disabling channel adapters.

For advanced functions, see the *Advanced Operations Guide*, SA33-0097, or the MOSS-E on-line help.

### **Conventions Used in this Guide**

When used in this guide, the term:

3745	Refers to the IBM 3745 Models 17A, 21A, 31A, 41A, and 61A with 3746 Models A11, A12, L13, L14, or L15 Expansion Units.
3746-900	Refers to the IBM 3746 Nways Multiprotocol Controller Model 900.
3746-900 NN	Refers to the function of the 3746-900, operating as an APPN/HPR network node.
3746-900 IP	Refers to the part of the 3746-900 that operates as an IP router.
3746	Refers to the 3746-900 and 3746-950 communication controllers.

#### Who Should Use this Guide

- Non-specialized personnel carrying out daily routine operations.
- Non-IBM personnel configuring remote consoles connected to the service processor running the MOSS-E.
- Personnel responsible for installing and changing program configurations, for example:
  - Network personnel
  - System programmers
  - System service personnel
  - IBM trained service representatives.

The user should have an understanding of teleprocessing, modem operations, and APPN/HPR.

Teleprocessing specialists can access online information (help, guides, and other material) for information on the following:

- Maintenance and Operator Sub-System Extended (MOSS-E).
- Controller Configuration and Management (CCM).
- · APPN/HPR and IP Control Point functions.
- Multiaccess Enclosure (MAE) Management.
- DCAF<sup>1\*</sup> installation.
- TCP/IP\* environment.

Further publications are listed in the Appendix C, "Bibliographies" on page C-1.

### How this Guide is Organized

The guide consists of the following chapters and appendixes:

- Chapter 1, "General Information on 3745 and 3746 Controllers," gives an overview of 3745 and 3746 controllers, with specifics on controller panels, and additional pointers on problem-solving.
- Chapter 2, "Service Processor," explains the functions of the service processor and how to connect a service processor to a remote console.
- Chapter 3, "Maintenance and Operator Sub-System-Extended (MOSS-E)," explains how to open the MOSS-E and MOSS sessions for the 3745 and for the 3746-900.
- Chapter 4, "Working with Network Node Processor (NNP) Functions," explains how to access the APPN/HPR control point and IP router functions of the NNP via the MOSS-E. Information also includes a new adapter trace function run in the NNP.
- Chapter 5, "Working with Multiaccess Enclosure (MAE) Functions," explains how to run the MAE from the MOSS-E and display MAE hardware configurations.
- Chapter 6, "Telnet IP Resource Management in CCM and MOSS-E," contains information on using CCM and the MOSS-E for Telnet commands.
- Chapter 7, "3745 Power ON and IPL from Control Panel," provides information on automatic and manual power ON/OFF and IPL procedures for the 3745.
- Chapter 8, "3745 IPL from Service Processor," provides information on IPL, checking power supplies, and IPL messages.
- Chapter 9, "3745 Models 41A and 61A Fallback and Switchback," explains fallback and switchback for twin-standby and twin-backup modes.
- Chapter 10, "Enabling and Disabling Channel Adapters," describes how enable or disable 3745 and 3746-900 channel adapters.

The DCAF program is contained in Tivoli Management Environment (TME) 10 Remote Control. For the purposes of this guide, DCAF is referred to instead of TME 10 Remote Control.

- Chapter 11, "Basic Service Procedures," explains how to activate, deactivate, and perform an IML for the 3745 and 3746-900, and is designed as a reference to service procedures normally performed by service personnel.
- Appendix A, "3745 Operator Control Panel," describes the 3745 control panel and the hexadecimal codes that display on it.
- Appendix B, "3746 Operator Control Panel," describes the 3746-900 control panel.
- Appendix C, "Bibliographies," lists the available customer documentation related to the 3745 and 3746-900.

The following information is included at the back of this guide:

- A list of abbreviations used in this guide, on page X-1.
- A glossary of terms which may be unfamiliar, on page X-3.
- An index is provided on page X-7.

### What is New in this Guide

This revised edition provides information on the following:

- · Console for Java, a web-based program for remote access between the workstation and the service processor or NNP.
- High screen resolution for the MAE Configuration Program.

### Where to Find More Information?

- "Customer Documentation for the 3745 (Models 210, 310, 410, 610, 21A, 31A, 41A, and 61A), and 3746 (Model 900)" on page C-1.
- "Additional Customer Documentation for the 3745 Models 130, 150, 160, 170, and 17A" on page C-5.
- "Help Pull-Down Menu" on page 3-8.
- Introducing Enterprise Systems Connection, GA23-0386.
- IBM 3746 APPN/HPR Implementation Guide, SG24-2536.
- IBM 3746 IP Implementation Guide, SG24-4845.
- SNA Network to APPN Network Migration Experience, SG24-4656.
- Networking Softcopy Collection Kit, SK2T-6012.

### About the World Wide Web and the Year 2000

#### World Wide Web

You can access the latest news and information about IBM network products, customer service and support via Internet at the URL:

http://www.networking.ibm.com

### Year 2000 Statement

This product is Year 2000 ready. When used in accordance with its associated documentation, it is capable of correctly processing, providing, and/or receiving date data within and between the 20th and 21st centuries, provided all other products (for example, software, hardware, and firmware) used with the product properly exchange accurate date data with it.

For more information, refer to:

http://www.ibm.com/year2000

### Year 2000 Readiness

3745 and 3746 communication controllers require a certain level of microcode to be Year 2000 ready.

For more information on Year 2000 readiness for IBM products, see the following URL:

http://www.ibm.com.year2000

### Chapter 1. General Information on 3745 and 3746 Controllers

### The IBM 3745 and 3746 Controllers Family

For more than two decades, IBM's advanced line of communication controllers (3705, 3720, 3725, 3745, and 3746) have proved an effective solution for rapid changes in network technology. In particular, the 3745s and, more recently, the 3746-900 and the 3746-950, have proved cost effective for network evolution and adaptability to new functions.

IBM communication controllers include the following:

- 3745 Models 130, 140, 150, 160, and 1701.
- 3745 Models 210, 310, 410, and 6101.
- 3745 Models 17A, 21A, 31A, 41A, and 61A (3745 Models A).
- 3746 Model 900 (3746-900).
- 3746 Model 950 (3746-950).

These communication controllers were originally designed for the attributes and advantages of SNA. Later innovations in the same line incorporated developments in APPN, HPR, and IP. The following illustrates the adaptability of these controllers to advances in networking technology:

- The 3746-950 can operate as an IP router and APPN/HPR Network Node (NN), independent from any 3745 running a Network Control Program (NCP).
- The 3746-900 supports the same routing functions as the 3746-950.
- The 3746-900 can operate as an IP router and APPN/HPR NN, and simultaneously operate as an NCP-controlled SNA subarea node or APPN composite network node (CNN).

The 3746 Models 900 and 950 form a new generation of controllers, the *3746 Nways Multiprotocol Controllers*. These controllers form the basis of efficient and reliable multiprotocol networks that support both SNA applications and TCP/IP applications.

By integrating the 3746-900 and the 3746-950 into your network, you can add the advantages of APPN/HPR and IP, and still support your existing SNA configurations. Figure 1-1 on page 1-2 illustrates the development of 3745 and 3746 controllers in line with the evolution of networking technologies.

<sup>1</sup> These models are no longer manufactured.

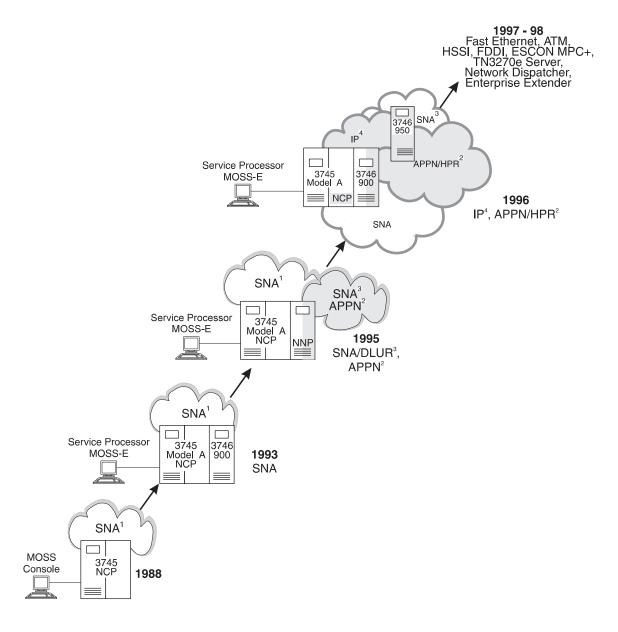


Figure 1-1. The Networking Evolution of IBM 3745 and 3746 Controllers

#### Notes:

- 1. This controller configuration supports SNA networking and the APPN CNN function along with NCP and VTAM.
- 2. APPN networking, using a network node processor (NNP), independent from NCP and VTAM.
- 3. Connectivity with SNA devices using the Dependent Logical Unit Requester support (DLUR), and a VTAM with Dependent LU Server (DLUS).
- 4. IP networking using the NNP and 3746 IP routing features, independent from NCP and TCP/IP MVS.

### **Getting Started**

To operate the 3745 and 3746, you will need the following:

- Service processor, color display, pointing device (usually a mouse), and keyboard.
- 3745 operator control panel. This is operational even when the 3745 is deactivated (see Chapter 11, "Basic Service Procedures" for a description of control panel displays, indicators and switches).
- The 3746 operator control panel. This is operational even when the 3746 is deactivated (see Chapter 11, "Basic Service Procedures" and Appendix B, "3746 Operator Control Panel" for a description of control panel displays, indicators and switches).

### **Locating Processors**

The service processor and network node processors are located in a controller expansion unit next to the 3746 or the 3745 Models A (see Figure 1-2).

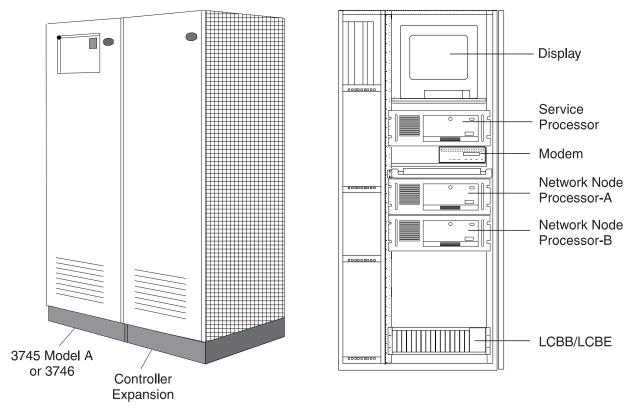


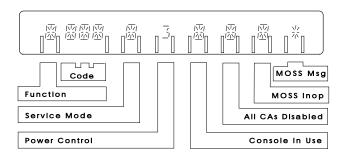
Figure 1-2. 3745 Model A or 3746 with Controller Expansion

### **Control Panels**

#### - Note -

The same control panel numbers on both the 3745 and 3746 do not always indicate the same function.

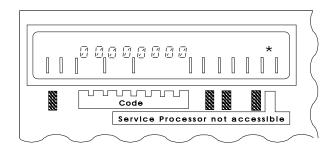
#### The 3745 Control Panel



3745 control panel display. For more information on displays, see in Appendix A, "3745 Operator Control Panel" on page A-1.

- Option 3 is selected.
- Indicator is on.

#### The 3746 Control Panel



3746 control panel display. For more information on displays, see B-1.

### Stop Switch for the 3745

Located on the 3745 control panel (see Figure 1-3 on page 1-5).

#### Attention -

Even if the stop switch is in the OFF position, the primary power box is still connected to the electric current. To disconnect completely, do the following:

- 1. Turn off the main circuit breaker.
- 2. Remove the power plugs from supply outlets.

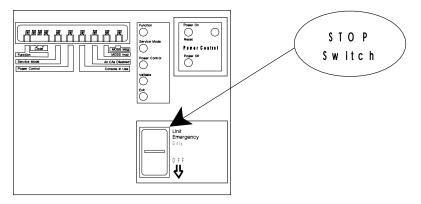


Figure 1-3. IBM 3745 Control Panel

The stop switch is meant only as a backup to the Power OFF button. If you use the stop switch to Power OFF, you will need an IBM service representative to restart the controller.

### **Solving Problems**

There are three levels of problem resolution. If you encounter a problem, start at the first level and work down:

1. First Level

Use online help to solve the problem. See "Help Pull-Down Menu" on page 3-8.

2. Second Level

Contact the person in charge of 3745/3746 problem analysis.

— HELP CONTACT ——	
Name:	
Telephone:	

3. Third Level

Forward a report to the IBM support center. Before you do this, try levels 1 and 2 first so that you will have as much information as possible for IBM support personnel.

#### **Alarms**

Alarms in the 3745 or 3746 are indicated by a red bell icon 4. This appears in the MOSS-E View, next to the controller that produced the alarm.

If the MOSS-E window is an icon or hidden, it will automatically appear in front of any open windows, and display the red alarm bell. Double-click the 🖟 to open **Display Alarms** (see the online help for more information).

If you use IBM's remote support facility (RSF) when a problem is reported to RETAIN\* (either automatically or manually), two alarms are generated, one when the call is made to RSF, and a second when IBM answers the call.

### **Chapter 2. Service Processor**

The newly released service processor 6275 type 3 includes the new Pentium II 350 MHz processor, and an improved system bus speed of 100 MHz.

### **Using the Service Processor**

The service processor connects the 3745 to the 3746, and provides a single user interface for 3745 and 3746 operator and service functions.

The service processor runs MOSS-E to perform the following:

- Maintenance and operator subsystem (MOSS) functions in the 3745. MOSS screens are the same for the operator consoles of the 3745 Models 130, 150, 160, 170, 210, 310, 410, and 610.
- Graphic status displays of the controllers connected to the service processor.
- Maintenance and operation of the 3745 Models A and the 3746-900.

The service processor also performs the following:

- Runs Controller Configuration and Management (CCM)<sup>1</sup> for the following:
  - Configuring the 3746 APPN/HPR Network Node and IP Router with ESCON Generation Assistant (EGA).
  - Displaying information about 3746 resources, for example, the current local network topology.
  - Managing multiple configurations of 3746 resources.
- · Loads 3746 microcode.
- Stores information, for example, configuration data file-extended (CDF-E) files on 3746 hardware resources.
- Reports 3746 errors as alerts to NetView\* and sends error codes to the IBM Remote Support Facility (RSF). Error codes are locally stored by the service processor and can be displayed by the user.

The service processor normally runs unattended and should always be operational. However, normal network operations are not affected if the service processor is temporarily disabled.

### **Connecting the Service Processor**

The service processor communicates with the 3745 MOSS, the 3746, and the network node processor via a Service Processor Access Unit (SPAU). The SPAU can be shared with other 3745s and 3746s.

If a SPAU is connected to a 3746 network node or a 3746-950, it cannot be shared by other user stations, as it must be isolated from user traffic. Otherwise, DCAF consoles can be connected to the SPAU for remotely controlling the service processor or operating the 3746 network node and 3746 IP router. If remote console access runs via bridges, there must be appropriate LAN filtering to protect the SPAU segment. The SPAU is packaged with a service processor and provides

<sup>&</sup>lt;sup>1</sup> CCM is also available in a stand-alone OS/2 version.

a LAN connection between the service processor and equipment attached to controllers 3745, 3746-900, and 3746-950.

The 3745 includes specific MOSS hardware and microcode to support communications with the service processor.

### **Sharing the Service Processor**

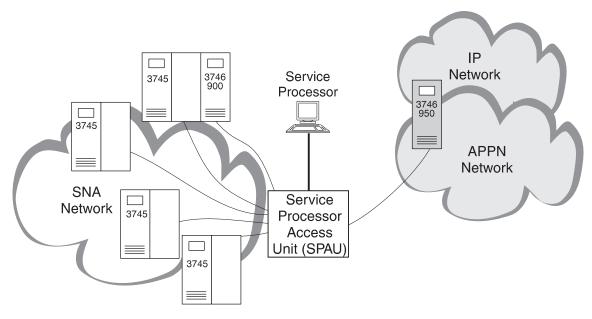


Figure 2-1. Example 1 of a Maximum Configuration. Service Processor running four 3745s, one 3746-900 (SNA), and one 3746-950 (IP, or APPN/HPR).

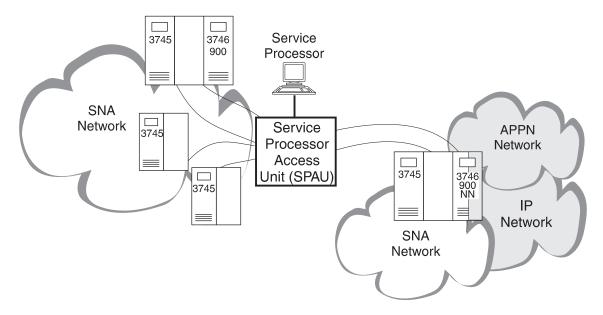


Figure 2-2. Example 2 of a Maximum Configuration. Service processor running four 3745s and two 3746-900s, one operating as an APPN/HPR network node.

A service processor can run the following controller and expansion unit combinations:

- Four 3745s and two 3746-900s operating in an SNA mode (controlled by NCP).
- Four 3745s, one 3746-900 operating in an SNA mode (controlled by NCP), and one 3746-950 (see Figure 2-1 on page 2-2).
- Four 3745s and two 3746-900s, one operating as an IP Router and APPN/HPR network node (see Figure 2-2 on page 2-2).

IBM recommends that controllers be installed in the room, within 10 m of the service processor. Connecting an additional controller to the service processor will not interfere with ones already installed.

Large installations that need more than four 3745s and two 3746-900s require several service processors and controllers. If all the groups are attached to the same token-ring LAN (either directly attached or through a token-ring bridge), then one remote DCAF console located at a central control point can access and control all the 3745s/3746s located in the same or different machine rooms.

### Using Console for Java to Remotely Log on to the Service Processor

Console for Java is a program that enables the user to control the service processor and the NNP(s) from a remote workstation. Microcode level &f12. supports Console for Java on the service processor.

There are two different ways of accessing Console for Java:

- Via the Internet using a Java Applet. This requires on the remote workstation to have a WEB browser like the Microsoft Internet Explorer version 4.0 and higher or Netscape Navigator with the Java 1.1 version enabled.
- Console for Java as a program running on a remote workstation.

The remote workstation is platform-independent, and can run one of the following operating systems:

- OS/2 WARP version 3.0 and higher.
- Windows 95 (WIN95) and Windows NT (WIN NT), Windows 98.
- AIX/UNIX.
- Macintosh.

Communication between the remote workstation and the service processor is supported over a switched PPP link or via the IP network.

In order to use Console for Java, you must enable an option and customize several parameters in the MOSS-E, including IP addresses and passwords. For more information on Console for Java, see Console Setup Guide, SA33-0158.

### Communication over the IP Network

The service processor runs the Console for Java server configured as the TCP/IP socket 7787. Access over the IP network is possible via the 3746-9x0 network node IP, feature code 5033 (TIC3, port 2080), the 3745 (using the TIC2), the MAE, or via a bridge or router connected to the service ring.

#### Point-to-Point Protocol Communication

The service processor runs the point-to-point protocol (PPP) server over the communication port 1 (COM 1) connected to an asynchronous modem for remote links. The remote controlling workstation communicates with the service processor via the PPP server using a switched line.

### **Security Features**

Console for Java security features include the following:

- A set of passwords that are specified in the MOSS-E.
- PPP link security with the Challenge Handshake Authentication Protocol (CHAP).

### **Enabling and Configuring Console for Java in the MOSS-E**

Console for Java is enabled and configured in the SP Customization menu of the MOSS-E.

IP addresses for the PPP server and client are required for communicating with the service processor and NNP(s) over a switched line. You are also required to customize several passwords.

#### Note that... -

The management password is required to define or modify Console for Java passwords.

### Using DCAF to Remotely Log On to the Service Processor

PS/2\* (or equivalent) workstations can remotely access the service processor MOSS-E and CCM functions through DCAF, an IBM licensed program. A DCAF session allows the user to either:

- Control a target service processor from a remote workstation keyboard and mouse.
- Monitor a target service processor in the DCAF window of a remote workstation.

DCAF enables the remote workstation to operate as a controlling workstation and the service processor to operate as a target workstation. When a DCAF session is established between a remote workstation and a service processor, the user of the remote workstation can perform MOSS-E functions as though seated before the service processor.

#### **Remote Consoles**

There are five types of remote console. These types define how the console is connected to the service processor.

#### LAN-attached

APPC type consoles that attach either:

- Directly to the same token-ring LAN as the service processor.
- Indirectly through token-ring LAN bridges.

#### LAN-attached

TCP/IP type consoles that attach to the Service Processor Access Unit (SPAU) via a bridge with filtering.

#### SNA-attached

Consoles that communicate with a service processor via an LU6.2 session on a backbone.

#### APPN-attached

Consoles that communicate with the service processor via an LU6.2 session on a backbone.

#### Modem-attached

Consoles using a public switched telephone network to access a service processor via its SDLC port and modem.

A remote console can be configured for many different types of network access. For example, a single console at a central control site LAN-attached to a local service processor, can also provide APPN and modem access to remote service processors.

For more information, see Console Setup Guide or the DCAF: Installation and Configuration Guide, SH19-4068.

### **Backing Up the Service Processor**

Backing up the service processor requires the following:

- Setting up a backup service processor.
- Saving the following configuration data:
  - Active MOSS-E to the backup hard disk
  - Active MOSS-E microcode to the backup hard disk.

### Setting Up a Backup Service Processor

Before you set up a backup service processor, check that the microcode levels are the same for both the backup and the primary service processor.

If the microcode levels are not the same, use one of the following methods to set the same level in both:

- Install the microcode of the active service processor onto the hard drive of the backup service processor (see "Installing Microcode to a Backup Service Processor" on page 2-7).
- Copy the active configuration onto the hard disk of the backup service processor (see "Backing Up Configurations to a Backup Service Processor" on page 2-6).

Follow the procedure below to check the microcode levels of the primary and backup service processor:

### Procedure for Displaying EC level D46130x ECA 167 and Above

- **Step 1.** Log on to the MOSS-E (see "Logging On to MOSS-E" on page 3-4).
- Step 2. Click Help.
- Step 3. Click About.

#### Step 4. Click Licensed Internal Code.

**Step 5.** Compare the two microcode levels.

### Backing Up Configurations to a Backup Service Processor

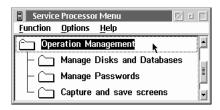
When configuration data is updated on the active service processor, you must save it on to backup diskettes (see "Backing up Controller Configurations" on page 3-18). This process takes about five minutes.

#### Service Processors with CD-ROM

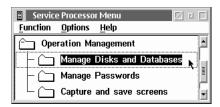
This procedure applies to service processors with a CD-ROM drive, feature code 5052. Previous versions of service processors included an Optical Disk for saving and backing up configurations.

Save new configuration data by copying it onto the hard disk of the backup service processor as follows:

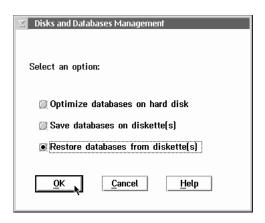
- **Step 1.** Power ON the backup service processor. This produces an error message because the backup service processor is not connected to the LAN. Cancel this message by clicking **OK**.
- Step 2. Log on to the backup service processor (see "Logging On to MOSS-E" on page 3-4).
- **Step 3.** Open the **Service Processor** menu.
- Step 4. Click Operation Management.



Step 5. Click Manage Disks and Databases.



Step 6. Select Restore databases from diskettes(s).



**Step** 7. When you have finished, power OFF the backup service processor.

At power ON, the backup service processor automatically registers the new configuration data.

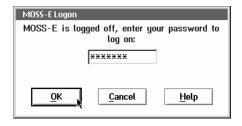
### Installing Microcode to a Backup Service Processor

Use the following procedure to install microcode onto a backup service processor.

Step 1. Power ON the backup service processor. This produces an error message because the backup service processor is not connected to the LAN. Cancel this message by clicking OK.

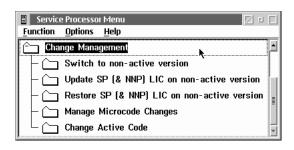


**Step 3.** Type in a password and click **OK**.

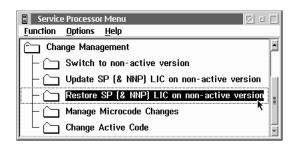


**Step 4.** In **MOSS-E View**, open the service processor machine menu.

Step 5. Click on Change Management.



- Step 6. Insert the CD with the service processor installation code into the CD-ROM.
- Step 7. Double-click Restore SP (&NNP) LIC on non-active version.



**Step 8.** Follow the prompts.

### Installing a Backup Service Processor

If the active service processor fails, replace it with the backup service processor as follows:

#### Attention

Make sure the microcode and configuration levels are the same in both the primary and the backup service processor.

- **Step 1.** Power OFF the active service processor.
- **Step 2.** Verify that the backup service processor is powered OFF.
- **Step 3.** Disconnect the active (failed) service processor from the token-ring LAN.
- **Step 4.** If necessary, disconnect any RSF modem or telephone lines.
- **Step 5.** Connect the backup service processor to the token-ring LAN.
- **Step 6.** If necessary, connect the backup service processor to any RSF modem or telephone lines.
- **Step 7.** Check that the service processor installation diskette is not in the backup service processor disk drive.
- **Step 8.** Power ON the backup service processor.

## Chapter 3. Maintenance and Operator Sub-System-Extended (MOSS-E)

#### Beginners should read this... -

The following procedures assume that you know how to operate a mouse in a windows environment.

Before you begin, make sure that the service processor is on and that **MOSS-E View** is displayed.

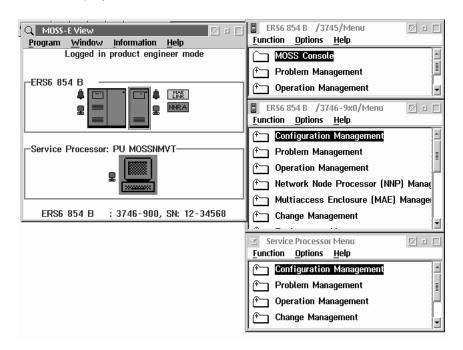


Figure 3-1. MOSS-E View Window with Machine Menus

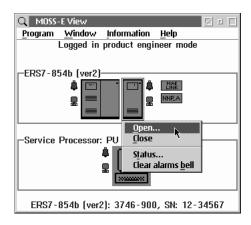
The basic **MOSS-E View** window (left in Figure 3-1) provides access to other windows and functions. The figure above shows a minimum configuration, with two areas:

- For 3745 Model A, 3746, and network node processors.
- · For service processors.

Double-click the machine icon to open a menu with associated tasks (this does not apply to the network node processor). A per next to each machine icon indicates an open machine menu (see the right side of Figure 3-1).

The contents of the menu depends on the logon mode that you used (see "Logging On to MOSS-E" on page 3-4).

Select an object and click the right mouse button to display a pull-down menu.



From a pull-down menu, you can do the following:

- Open a machine menu.
- Close a machine menu.
- Display the status of a machine (this does not apply to the service processor).
- Clear alarm bells.

#### **MOSS-E Passwords**

When logging on to the MOSS-E through the MOSS-E View window, choose the password that corresponds to the mode and functions that you want to use.

There are four password modes for secure access to customer and maintenance functions of MOSS-E menus.

#### Controller customer password

Access to operator functions in the 3746 and 3745 menus. For first level operators.

#### Controller maintenance password

Access to operator and maintenance functions in the 3746 and 3745 menus. For IBM Service personnel.

#### Service processor customer password

Access to operator functions in the service processor and controllers. For supervisors and system programmers.

#### Service processor maintenance password

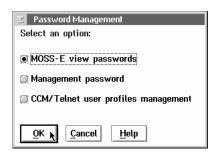
Access to functions in the service processor and controllers. Take care in distributing this password because IBM requires it for service procedures.

Note: Use 5 to 8 alphanumeric characters for passwords. Each mode must have a password unique from passwords in the other modes.

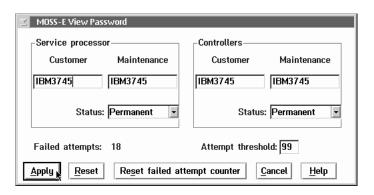
### **Changing Passwords**

To change a password:

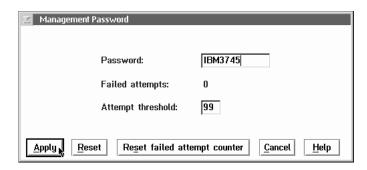
- Step 1. Open the Service Processor menu.
- Step 2. Select Operation Management.
- **Step 3.** Select **Manage Passwords**. Enter the management password (the default is **IBM3745**) and click **OK**.
- Step 4. Click MOSS-E view passwords and click OK.



**Step 5.** Re-enter new passwords and click **Apply**.

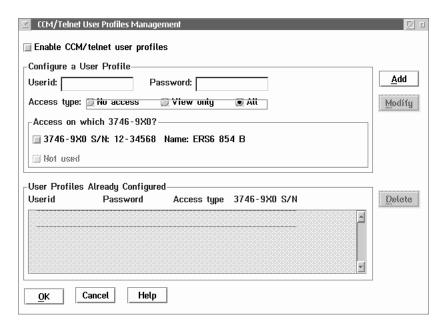


- Step 6. Click Management password and click OK.
- **Step 7.** Enter the new management password and click **Apply**.



8. Click CCM/Telnet user profiles management if you want to use CCM functions for Telnet access and IP resource management. For more information, see Chapter 6, "Telnet IP Resource Management in CCM and MOSS-E" on page 6-1.

Step 9. Enter a Userid and Password and click OK.



Step 10. Click Cancel to exit.

### Logging On to MOSS-E

**Step 1.** If the **MOSS-E View** window displays, go to Step 3 on page 3-5. Otherwise continue with next step.

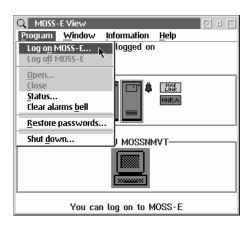


Ctrl Press for the Window List and double-click MOSS-E View.

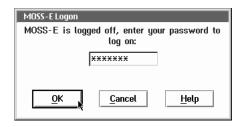


• See "Problems with MOSS-E or the Service Processor" on page 3-9.

Step 3. Click Program, then Log on MOSS-E.



**Step 4.** Type in a password that corresponds to a logon mode and click **OK**.



**Step 5.** If the logon is successful, a message at the top of the MOSS-E View window shows the mode that you have logged into.



If there are problems with logging on, see one of the following:

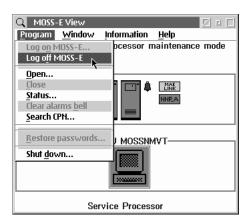
- "Help Pull-Down Menu" on page 3-8.
- "Problems with MOSS-E or the Service Processor" on page 3-9.

Otherwise, contact the person in charge of 3745 and 3746 problem analysis (see "Solving Problems" on page 1-5).

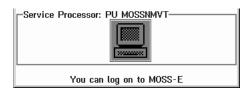
**Step 6.** MOSS-E menus and functions are now available (see page 3-8).

### Logging Off the MOSS-E

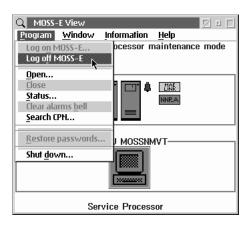
Step 1. Click Program in the MOSS-E View window and click Log off MOSS-E. Then click **OK**. A logoff is successful message displays.



Step 2. A message at the bottom of the MOSS-E View window indicates that you can logon if you want.



### **Program Pull-Down Menu**



As well as logging on or off, this menu provides the following selections:

Open Opens menus for 3745, 3746, and service processor.

Close Closes a menu.

**Status** Displays information on 3745 or 3746. Clear alarms bell Clears alarms with a pending status.

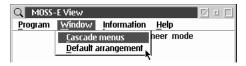
**Search CPN** For controller maintenance by a customer engineer.

Restore Passwords For restoring default passwords (IBM3745 in capital letters).

**Shutdown** Exits all programs and shuts down, with a message prompt to

turn off or restart the system.

## Window Pull-Down Menu

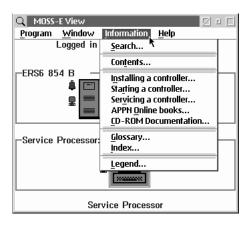


formation, like index cards.

**Default arrangement** Restores your own arrangement.

#### Information Pull-Down Menu

Note: You can work with the Information menu without being logged on.



For detailed information on the 3745, 3746, and service processor.

**Search** Searches for information on an entry that you make in a

text box.

**Contents** Lists the main tasks related to the communication

controller.

Installing a controllerInformation on installing a controller.Starting a controllerInformation on starting a controller.Servicing a controllerInformation on servicing a controller.

**APPN Online books** Information that can be accessed directly from the

service processor, for example, Problem Analysis Guide.

**CD-ROM Documentation** A listing of books available on CD-ROM.

**Glossary** Abbreviations and definitions about the 3745 and 3746

with any diagrams of main components.

Index An alphabetical list of subjects related to the 3745 and

3746 and any main components.

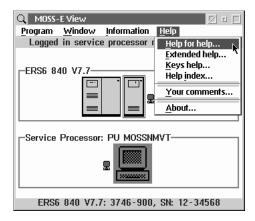
Legend A list of colors for machine objects in the MOSS-E View

window. Each color indicates the status or condition of

the machine.

# Help Pull-Down Menu

Note: You can access the Help menu without being logged on.



Help for help Explains how to use Help.

Information about the functions of the MOSS-E View window. Extended help

Keys help Lists the function keys of the MOSS-E. Help index Lists Help items in alphabetical order.

Your comments Information on where to send your reader's comments on

MOSS-E information and usability.

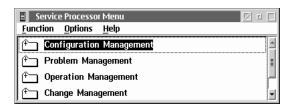
About Information on MOSS-E copyright and Licensed Internal Code.

# **MOSS-E Menus, Tasks, and Functions**

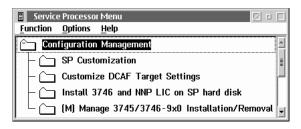
MOSS-E menus are the link between you and MOSS-E functions. There is a MOSS-E menu for the 3745, 3746, and also for the service processor as well.

#### How to Use a Machine Menu

To display the menu for a machine, you must be logged on to the MOSS-E (see "Logging On to MOSS-E" on page 3-4). After logging on, double-click a machine object to open a menu with a task list (see the following Service Processor menu).



Clicking a task will displays a list of functions. Clicking an open menu closes it.



Double-clicking a function runs it. This is indicated by the color change of the function when it runs.



## Problems with MOSS-E or the Service Processor

If the keyboard and mouse are not responding to input, the service processor may be under the control of a DCAF remote console. To regain control of the service processor, press the DCAF hotkeys Alt T together.

The following problems may occur:

- Service processor screen is dark.
- Service processor screen does not contain a MOSS-E View window or icon (see Figure 3-1).
- OS/2 or Communication Manager error message displays.

If any of the above occurs, IPL the service processor as follows:

#### Attention

Performing an IPL disrupts traffic. Before performing an IPL, ask the network administrator to stop traffic, or wait until the next maintenance window is available.

If your service processor is powered OFF, go to Step 1. Otherwise, go to Step 2.

- Step 1. Turn on your service processor. Wait until the first MOSS-E View displays.
- Step 2. IPL your service processor by doing the following:
  - Press Ctrl Alt Del . Wait until the MOSS-E View displays.
  - Turn off the service processor, wait a few seconds and turn it on again. Wait until the **MOSS-E View** displays.

If this does not work, contact the person in charge of 3745 or 3746 problem analysis (see "Solving Problems" on page 1-5 and "Help Pull-Down Menu" on page 3-8).

#### **MOSS Window**

A MOSS window is a link between you and the MOSS running in the 3745. There is one window for each 3745 attached to the service processor.

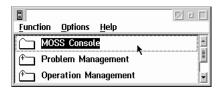
This section provides information on the following:

- MOSS screens
- Using certain keys
- Opening a MOSS window
- Accessing MOSS functions.

# **How to Open the MOSS Window**

After you log on to the MOSS-E (see page 3-4), follow the steps below:

- **Step 1.** Double-click the 3745 in the **MOSS-E View** to display the menu.
- Step 2. Double-click MOSS Console.



Opening a MOSS-E window for the first time displays the FUNCTION SELECTION **RULES** screen (see Figure 3-3 on page 3-13).

You can review the status of a machine in the MOSS-E View window by clicking Information, then Legend.

If you have problems logging on the MOSS-E, see the following:

- "Help Pull-Down Menu" on page 3-8.
- "Problems with MOSS-E or the Service Processor" on page 3-9.

If you still have a problem, contact the person in charge of 3745 and 3746 problem analysis. See "Solving Problems" on page 1-5.

# Service Processor MOSS Screen Layout

See the following for an example of a service processor MOSS screen.

3745-XXA COMMCTRL ID: xxxxxxxxxxxxxxxx SERIAL NUMBER: nnnnnn Machine Status Area -----mm/dd/yy hh:mm FUNCTION ON SCREEN: FUNCTION PENDING: FUNCTION AREA ===> Message Area Function Keys

Figure 3-2. General Format of a MOSS Screen

The following is a list of definitions for text on a MOSS screen.

**COMMCTRL ID** Communication controller id. Always displayed as

16 characters.

Note: To modify the controller id, use the MOSS-E Manage 3745/3746-9x0 Installation/Removal

function of the Service Processor menu.

3745-XXA The machine type and model.

**SERIAL NUMBER** Serial number of the 3745 (seven characters).

**MACHINE STATUS AREA** Information on the Central Control Unit (CCU), scanners, and IPL. For more information, see the

Advanced Operations Guide, SA33-0097.

**FUNCTION ON SCREEN** The name of the function being displayed.

**FUNCTION PENDING** The name of the function waiting to be displayed.

**FUNCTION AREA** Function display and operator input.

**MESSAGE AREA** Area to display messages. For more information,

see the Advanced Operations Guide.

**FUNCTION KEYS** Available function keys appear on this line.

# **Keyboard Terminology**

As consoles may be of different types, the console keyboard may vary. For consistency, the following terminology applies to certain keys:



Sends data to the 3745. Verify that the data is correct before you use this key. This key is often called SEND.

Ctrl Pause	If you want to regain control of the service processor, pressing
	these keys together temporarily suspends any function that is

running.

This key moves the cursor from one input area to another.

# **Common Commands and Function Keys**

Enter **OFF** to logoff and close the MOSS window. If a function is OFF active or pending, press F1 first.

F2 Closes any active functions. Menu 1 or Menu 2 displays, depending on the function that you close.

F2 Displays menu 1, menu 2, or a pending function.

Displays the Function Selection Rules screen.

# **Selecting MOSS Functions**

When you open a MOSS window, the Function Selection Rules screen displays.

More information on the **Function Selection Rules** screen is shown in the *Advanced Operations Guide*.

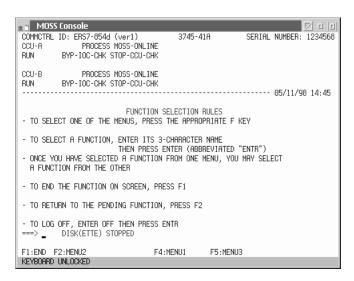


Figure 3-3. Function Selection Rules Screen

The following keys are available:



Displays Menu 2 functions (see "Menu 1 and 2 Functions" on page 3-14).

Displays Menu 1 functions (see "Menu 1 and 2 Functions" on page 3-14).

You can also enter the three-letter codes of MOSS function on the command line. For more information, see the next section "Menu 1 and 2 Functions" on page 3-14).

## Menu 1 and 2 Functions

Note: Depending on the model of your 3745, some of the functions shown below may not be available.

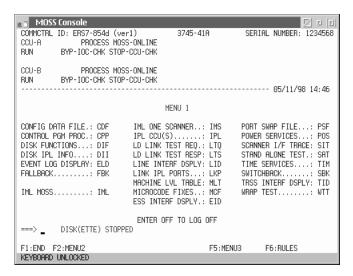


Figure 3-4. Menu 1 Functions

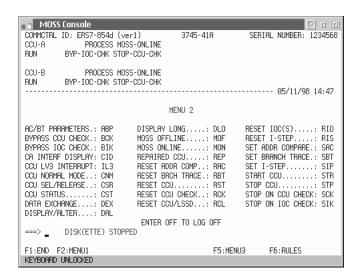


Figure 3-5. Menu 2 Functions

Enter the three letter code of a function on the command line and press | Enter |

Note: For Models 41A and 61A, enter CSR (CCU Selection and Release) on the command line to select a CCU. The selected CCU appears in the machine status area.

If a function is unavailable, the following message displays on the command line:

PRESS ENTER TO DISPLAY FUNCTION MENU

# Switching between Menu 1 and Menu 2 Functions

Use the F2 key to switch between menu 1 and menu 2. If you see F2 on the bottom part of the screen, this indicates that you can switch from one menu to the other.

You can enter the three letter code of a function from either menu on the command line at any time.

# Switching from a Menu 1 Function to a Menu 2 Function

**Step 1.** Press F2 to switch from menu 1 to Menu 2.

**Step 2.** Enter the code letters of a function and press Enter

#### Notes:

If you press [F2], any menu 2 functions that are running will be suspended, and any menu 1 functions that are suspended will be re-activated.

Once any active functions of menu 1 have ended, any pending menu 2 functions will be re-activated.

# Switching from a Menu 2 Function to a Menu 1 Function

**Step 1.** Press 12 to switch from menu 2 to Menu 1.

**Step 2.** Enter the code letters of a function and press Enter

#### Notes:

If you press F2, any menu 2 functions that are running will be suspended, and any menu 1 functions that are suspended will be re-activated.

Once any active functions of menu 1 have ended, any pending menu 2 functions will be re-activated.

# How to Start and Stop Refresh

Press **F5** to refresh the information in a function area.

If you start a refresh and want to stop it, press Ctrl Pause together.

## **How to Close MOSS**

You can close MOSS by doing one of the following:

- Double click the system menu icon in the upper left corner of the MOSS window.
- Enter OFF on the command line.

If you have problems closing MOSS, refer to the online help.

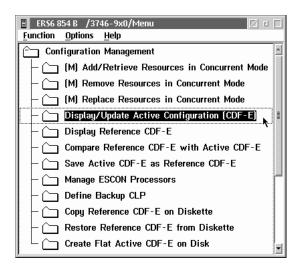
If you have technical problems, contact the person in charge of 3745 problem analysis (see page 1-5).

# **Updating the Active CDF-E**

Use the procedure below to record any new hardware as part of the controller hardware configuration, for example, lines connected to a LIC11.

This procedure ensures that the following information is recorded:

- Hardware character strings
- New CDF-E configuration saved as the working CDF-E
- Backup CDF-E copied on to diskette.
- 1 Double-click a 3746 object icon, or select a 3746 menu in the window Step list (see Step 2 on page 3-4).
- Step 2 Click Configuration Management, then double-click Display/Update Active Configuration (CDF-E).



**Step 3** New or changed LCBs and ARCs for each CLP are shown in the **Resource Locator** screen (see the notes for Figure 3-6).

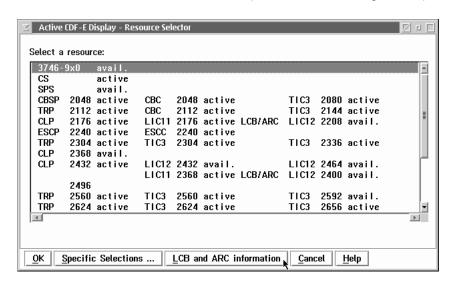
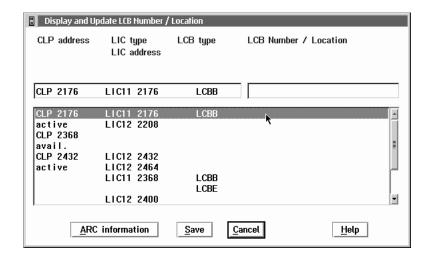


Figure 3-6. Resource Locator screen

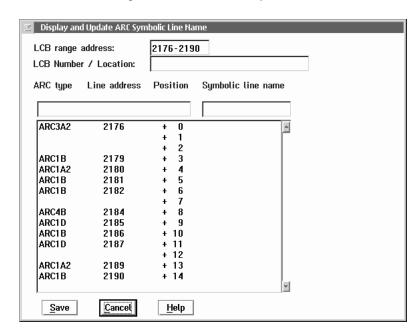
#### Notes:

- A new LCB with an ARC is indicated by LCB/ARC to the right of the associated LIC11.
- A new LCB is indicated by LCBB to the right of the associated LIC11.
- A new LCBE will not display without an ARC installed in it, or until an IML procedure has been performed for the LCBE adapter.
- Step 4 Click LCB and ARC information.
- **Step** 5 Select the LCBB line, or for an LCBE, select the line just below the associated LCB.



Step 6 Enter or update the LCB Number / Location field. You can use up to 25 alphanumeric characters to identify an LCB attached to a processor. Existing codes should already be recorded in the *Planning Guide*, GA33-0457.

- Step 7 Press Enter and repeat steps 5 and 6 to identify more LCBs if you need to. Then click Save and OK.
- Step **8** If you have ARCs attached to a selected LCB, click **ARC** information. Otherwise, go to step 12.
- Step **9** Select an ARC, and enter or update the **Symbolic line name** field. You can use up to 8 alphanumeric characters to identify the ARC. Existing codes should already be recorded in the *Planning Guide*.



- **Step 10** Press **Enter** and repeat steps 5 to 11 if you want to identify more ARCs. Then click Save and OK.
- Step 11 To identify ARCs on other LCBs, repeat step 9 and step 11 for each LCB.
- Step 12 When you have finished with all the LCBs and ARCs, click Cancel.
- Step 13 Double-click Save Active CDF-E as Reference CDF-E. Then click OK.

Note: It is recommended that you save the CDF-E onto diskette. For more information, see "Backing up Controller Configurations."

# **Backing up Controller Configurations**

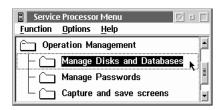
It is recommended that you backup the MOSS-E current controller configurations to diskette if you have done any of the following:

- Updated the CDF-E
- Customized DCAF target settings
- Managed passwords
- Configured remote operations
- Set automatic microcode download
- Updated CCM configurations.

Follow the steps below for backing up the controller configuration:

**Step 1.** Insert the backup diskette into the drive.

- **Step 2.** Double-click the service processor object icon, or open the service processor menu in the window list (see step 2 on page 3-4).
- Step 3. Click Operation Management.
- **Step 4.** Double-click **Manage Disks and Databases**.



#### Step 5. Click Save Databases on diskette(s).



- Step 6. Click OK.
- **Step 7.** Follow the prompts to save the active CDF-E onto the hard disk, and then onto diskettes.
- Step 8. Click Cancel to exit.

**Note:** This procedure takes about 5 minutes and does not interfere with the operation of the service processor.

# Chapter 4. Working with Network Node Processor (NNP) Functions

The newly released network node processor type 3 includes a new Pentium II 350 MHz processor, and an improved system bus speed of 100 MHz.

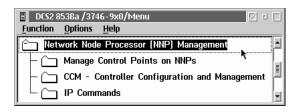
Unless otherwise noted, this chapter applies to APPN/HPR and IP configurations.

# **Accessing NNP Functions**

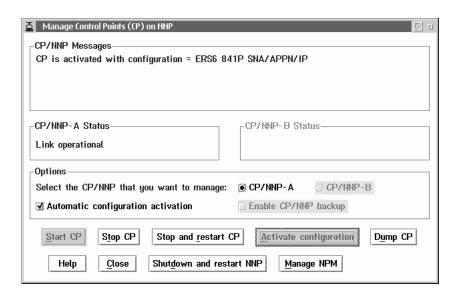
The APPN/HPR control point and IP router functions are located in the NNP and accessible via MOSS-E.

To access the functions of a NNP, follow the steps below:

- **Step 1.** Open the 3746 menu (see "How to Use a Machine Menu" on page 3-8).
- Step 2. Click Network Node Processor (NNP) Management to display NNP functions.



# **Manage Control Points on NNPs**



The following describes the buttons in the **Manage Control Points for NNPs** window.

© Copyright IBM Corp. 1993, 1998 **4-1** 

## **CP/NNP Messages Area**

The message shows you the progress of a chosen function.

## CP/NNP-A (or -B) Status Areas

Information on the links between the service processor, network node processor, and controller. The status can be any of the following:

- Down
- Standby
- · Waiting for operator activation
- Link not ready
- Link ready
- · Link operational.

More status information is given in "NNP Status" on page 4-4.

#### **CP/NNP-A Radio Button**

For working with NNP A control point functions.

#### **CP/NNP-B Radio Button**

For working with the NNP B control point functions.

## **Automatic Configuration Activation Option**

Enables automatic resource activation after a network failure (see Table 4-1).

## **Enable CP/NNP Backup Option**

Activates dual NN functions (see Table 4-1).

Options	Status	Comments
Automatic Configuration Activation	Off	Click Stop and restart, Shutdown and restart, or an active NNP failure to stop all active sessions, and then restart the control point up to Waiting for operator activation status.  Click Activate configuration to re-activate resources.
Enable CP/NNP Backup	Off	
Automatic Configuration Activation	On	Click Stop and restart or Shutdown and restart to restart the control point, automatically reactivating the active configuration.     An active NNP failure will drop the active sessions.
Enable CP/NNP Backup	Off	
Automatic Configuration Activation	Off	No operator action available.     An active NNP failure will activate the backup network node processor up to the Waiting for operator activation status.  Then do the following:  1. Set the Enable CP/NNP backup option to Off.  2. Click Activate configuration to reactivate resources.
Enable CP/NNP Backup	On	
Automatic Configuration Activation	On	<ul> <li>No operator action available.</li> <li>An active NNP failure results in the following: <ol> <li>Activates and starts the backup network node processor.</li> <li>Activates the configuration (dropping resources temporarily).</li> <li>Reactivates active sessions.</li> </ol> </li> </ul>
Enable CP/NNP Backup	On	

#### Start CP Button

Initiates the control point program after using Stop CP.

#### Stop CP Button

Ends the control point program without deactivating the network node resource configuration. Connecting to additional resources is no longer possible.

#### Stop and Restart CP Button

Select this button to:

- 1. Stop control points.
- 2. Automatically restart the control point.
- 3. Automatically reactivates a configuration. This will only work if **Automatic configuration activation** is selected (see "Automatic Configuration Activation Option" on page 4-2).

## **Activate configuration Button**

Manually activates configuration of NN resources when **Automatic configuration** activation is not selected. Use this after the **Start CP** button.

## **Dump CP Button**

To be used only by an IBM representative.

#### **Help Button**

Online information for managing the control point program.

#### **Close Button**

Saves changes and returns to the previous panel.

#### Shutdown and Restart NNP Button

Use this button to:

- 1. Stop the control point program and deactivate the configuration.
- 2. Shut down the NNP.
- 3. Restart the NNP.

Then, if **Automatic configuration activation** is selected:

- 4. Restart the CP program.
- 5. Re-activate the configuration.

## Manage the NPM Push-Button

Allows you to add, update, or remove a NetView Performance Monitor (NPM) configuration.

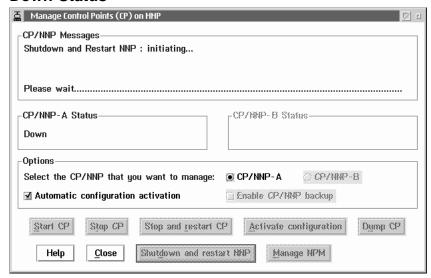
#### **NNP Status**

The following describes the status of the NNP as indicated in the Manage Control Points (CP) on NNP window.

#### Attention -

If you select Enable CP/NNP backup, the configuration buttons will be unavailable. This is because priority is given to dual network node functions.

#### **Down Status**



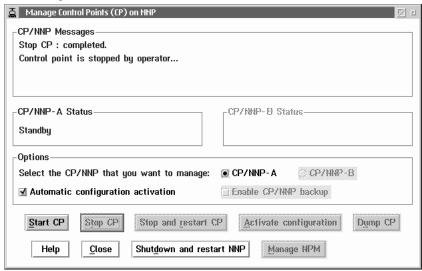
The NNP icon appears grey in color in the MOSS-E View window. This means that the link between the service processor and NNP has failed because of one of the following problems:

- · Inactive service processor.
- · Power OFF in the NNP.
- Defective cabling between the service processor and NNP.

For any of the above, see the online Problem Analysis Guide.

Click Close to exit.

## Standby Status



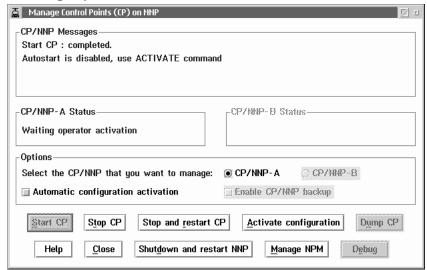
The NNP icon appears blue in color in the **MOSS-E View** window. This means that the NNP is active and ready for input. To select automatic configuration, click one of the following buttons:

- Start CP to initiate the control point program, ready for a configuration to be activated.
- Shutdown and restart NNP to:
  - Stop the control point program
  - Deactivate a configuration
  - Shut down and restart NNP
  - Restart the control point program
  - Re-activate a configuration.
- · Close to save changes and exit.

To de-select automatic configuration, select one of the following buttons:

- Start CP, to initiate the control point program, ready for a configuration to be activated.
- · Shutdown and restart NNP to:
  - Stop the control point program
  - Deactivate a configuration
  - Shut down and restart NNP
  - Restart the control point program
  - Re-activate a configuration.
- Close to save changes and exit.

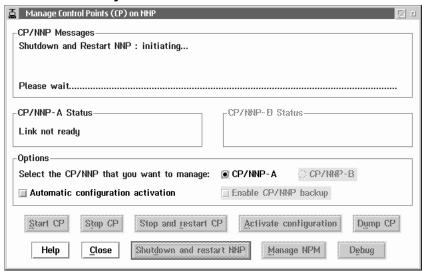
## **Waiting Operator Activation Status**



The NNP icon appears pink in color in the **MOSS-E** View window. This means that the NNP and control point program are ready but the configuration has not been activated. To activate a configuration, click one of the following buttons:

- Activate configuration completes the Start CP command by activating the NN.
- Stop CP ends the control point program and returns to Standby status.
- Stop and restart CP activates automatic configuration by:
  - Stopping the control point program
  - Deactivating the configuration
  - Restarting the control point program
  - re-activating the configuration.
- Stop and restart CP. This will de-select automatic configuration by:
  - Stopping the control point program
  - Deactivating the configuration
  - Restarting the control point program
  - Waiting for you to restart the configuration.
- · Close saves changes and exits.

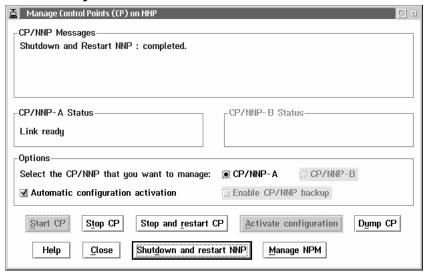
## **Link Not Ready Status**



The NNP icon appears grey in color in the **MOSS-E View** window. This status means that the control point program is active and ready to be connected to the 3746.

There are no operator requirements.

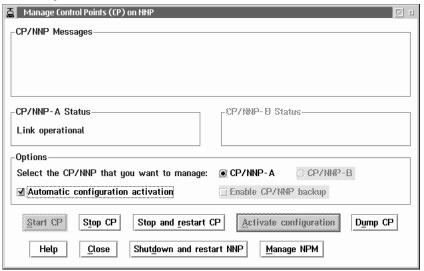
## **Link Ready Status**



The NNP icon appears as white in color in the **MOSS-E View** window. This means that the NNP and control point are ready and the configuration is active. For further options, click the following buttons:

- **Stop CP** to end the control point program without deactivating the NN resource configuration.
- **Dump CP** is for IBM representatives only.
- · Select Automatic configuration by clicking:
  - Stop and restart CP. This will do the following:
    - Stop and restart the 3746 control points
    - Automatically re-activate the configuration.
  - Shutdown and restart NNP. This will do the following:
    - Stop the control point program
    - Deactivate the configuration
    - Shut down the NNP
    - Restart the NNP
    - Restart the control point program
    - Re-activate the configuration.
- De-select automatic configuration by clicking:
  - Stop and restart CP. This will do the following:
    - Stop and restart the 3746 control points
    - Wait for your action.
  - Shutdown and restart NNP results in the following:
    - Stops the control point program
    - Deactivates the configuration
    - Shuts down the NNP
    - Restarts the NNP
    - Waits for your action.
- Close saves any changes and returns you to the previous panel.

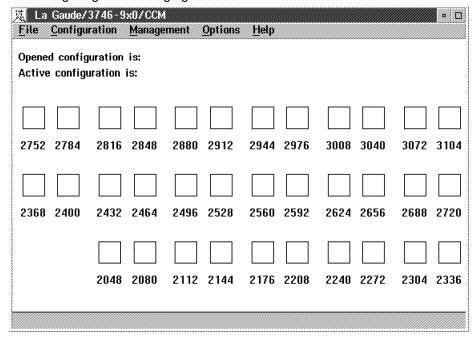
## **Link Operational Status**



The NNP icon appears as green in color in the **MOSS-E View** window. This continues the **Link ready** status, and means that the control point is ready and the configuration is active.

# **Controller Configuration and Management (CCM)**

For configuring and managing APPN/HPR or IP resources in an OS/2 environment.



The above screen shows CCM without an open configuration.

Refer to Chapter 6, "Telnet IP Resource Management in CCM and MOSS-E" or to the *CCM: Users Guide*, SH11-3081.

#### **IP Commands**

A method of configuring and managing IP resources using Telnet commands and without using CCM. Details about these commands are in "Accessing IP Commands from the MOSS-E" on page 6-4.

#### **Dual NNP**

The 3746 can be equipped with one or two network node processors (NNPs) which provide the following:

- IP router functions.
- APPN/HPR control point functions including DLUR.
- Controller Configuration and Management (CCM) application.
- Storage utility for the network node files.

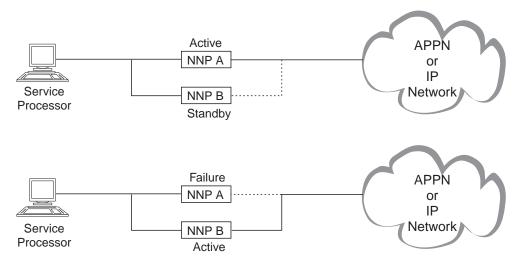


Figure 4-1. Dual Network Node Processors. Dual NNPs in twin-standby mode for 3745 Models 41A and 61A.

To activate dual NNP, select Enable CP/NNP backup (see "Manage Control Points on NNPs" on page 4-1).

Each NNP (A or B) can be in active or standby mode alternatively. The active NNP runs the APPN/HPR Control Point or IP router functions. The standby NNP takes control if the active NNP fails. The service processor monitors both NNPs, and if one fails, activates the standby NNP after a 2 minute timer confirmation. Choosing automatic configuration resets and restarts traffic for the 3746 NNP (see "NNP Status" on page 4-4). Otherwise, you must restart traffic manually.

## **NNP States**

In twin-standby mode, the NNPs display color status messages similar to the 3746 NNP (see "Information Pull-Down Menu" on page 3-7).

# **Network Node Processor (NNP) Adapter Trace Function**

The NNP adapter trace function collects data on the line activity of any processor (CLP, TRP, and ESCP) that you have installed on the 3746. You use the trace function if you have a problem with traffic flow through the processors.

On the service processor, you start a trace in the NNP which produces a data file. You then format the data file and view the formatted results on the service processor. You can select from three types of formatter, each one designed to read and format the data in your trace:

- · APPN (but not HPR) protocols and above.
- IP protocols and above.
- DLC (this does not include PPP and ISDN) protocols, including APPN/HPR.

## Running the Trace

The trace is initiated manually by you on the service processor. You have to manually stop the trace after you have encountered the problem with traffic flow.

6 MB file limit: There is a 6 MB limit on the size of the trace file. If the trace is not manually stopped, when the file reaches the 6 MB maximum, the data will wrap, replacing the original data.

#### Careful! -

Running a trace impacts the performance of 3746 network operations.

For further reference on formatted trace file interpretation, see the standards as described in the following:

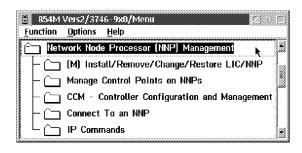
- Token-Ring Network Architecture, SC30-3374.
- Synchronous Data Link Control Concepts, GA27-3093.
- SNA Formats, GA27-3136.
- Planning Guide, GA33-0457.
- The ANSI/IEEE 802.2 standard for Token ring and Frame relay.
- ITU-T recommendation X.25.

You can also use a search engine on the web to access the most current RFCs on trace file interpretation.

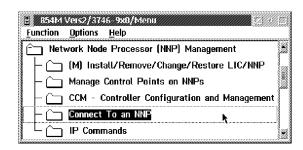
# **Using the Adapter Trace Function**

To use the adapter trace function, follow the steps below:

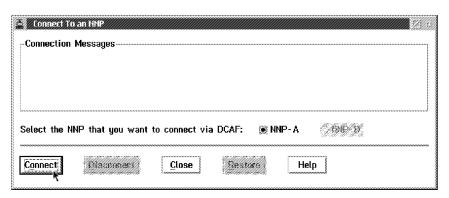
- Step 1. Open the 3746 menu.
- Step 2. Click Network Node Processor (NNP) Management to display NNP functions.



Step 3. Double-click Connect To an NNP.



Step 4. Select the NNP and click Connect. (In MOSS-E, the active NNP is green in colour.)



5. The State Active screen displays with the host name for the NNP (in Figure 4-2, this is CA111111) and the Control Point APPN menu. Click NNP Management to initiate a DCAF session between the service processor and the NNP.

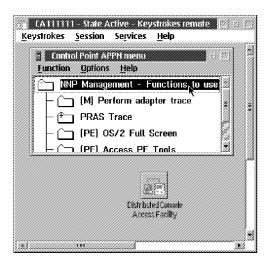
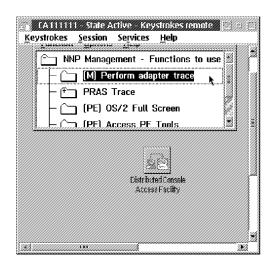
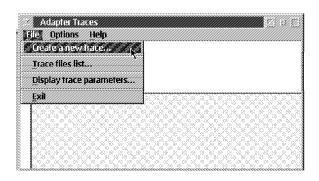


Figure 4-2. State Active screen. The State Active screen displays the Control Point APPN menu.



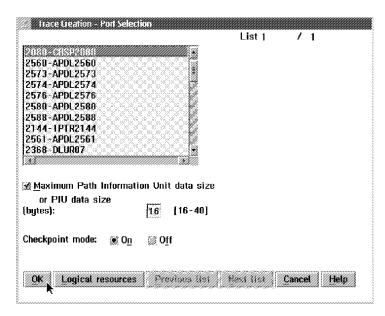


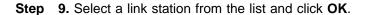
Step 7. From the File menu of the Adapter Traces screen, click Create a new trace.

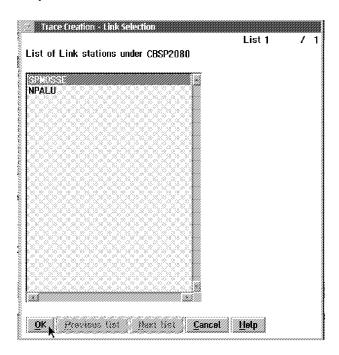


- Step 8. In the Trace Creation Port Selection screen, select the port name of the line that you want to trace. (You can select up to two lines.) The following options are available:
  - Select **On** for **Checkpoint mode** if you are running a trace with the help of an IBM service representative. Otherwise, select Off.
  - Click **Logical resources** if you want to run a trace on a specific station or DLCI. If you select this button, continue with Step 9 on page 4-15.
  - Select Maximum Path Information Unit data size click OK and click OK on the following congestion warning message. Continue with Step 10 on page 4-15.

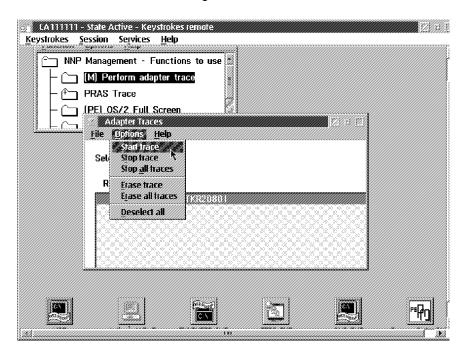
Congestion Message: If the trace fails to produce data because of congestion, de-select this option and run the trace again.



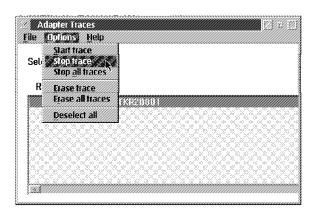




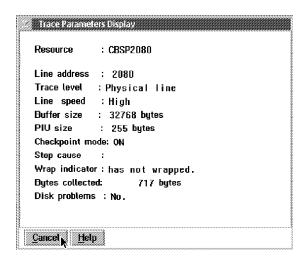
- Step 10. The Adapter Traces screen reappears, displaying the port and adapter that you selected, and the status message of New.
- Step 11. From the Options menu, click Start trace. The status message reads WaitStart, then changes to Started.



Step 12. When you have encountered the problem with the line, click Stop trace from the **Options** menu.

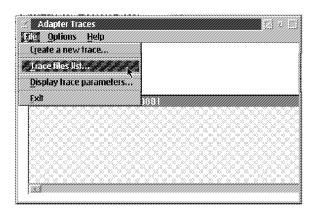


You can check that the trace is producing data by selecting Display trace parameters from the File menu. This displays the Trace Parameters Display screen.



Step 13. A message indicates that trace data has been successfully stored with a file name (for example, APC00001.APC). Record the name of the file and click OK.

Step 14. From the File menu, click Trace files list. The Management of Adapter Trace Files screen displays all trace files and the new trace file.



Step 15. In the Management of Adapter Trace Files screen, select the .apc file generated from the trace. Open the Options menu for the following formatters:

#### Format APPN trace data

Use this formatter for SNA/APPN data. The file extension .sum indicates a full summary of data (this is recommended for viewing), .trc indicates an intermediary summary, and .det indicates full data details.

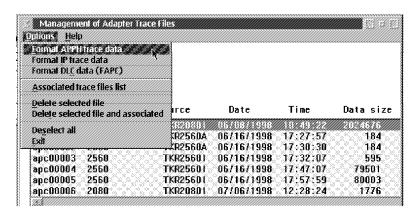
#### Format IP trace data

The file extension .ip indicates a full summary of data (this is recommended for viewing), and .sit indicates detailed data.

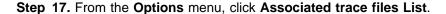
#### Format DLC data (FAPC)

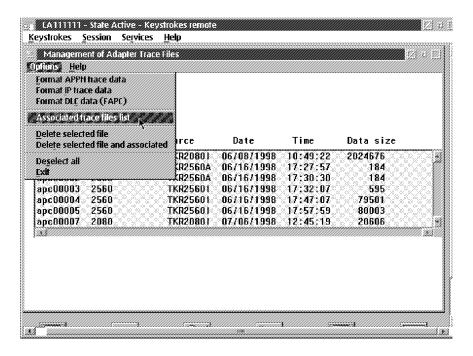
Formatting produces a summary file with extension .res.

To format APPN or IP trace data, continue with Step 16 on page 4-18. To format DLC trace data, continue with step 19 on page 4-19.



Step 16. Click Format APPN trace data or Format IP trace data. A message indicates that the format has been successful.

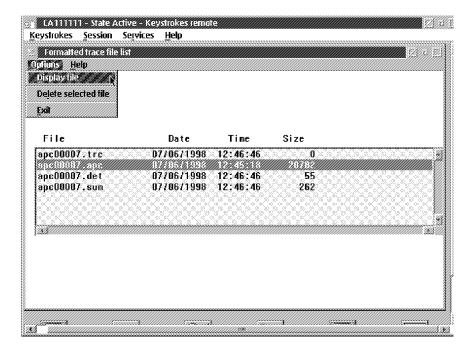


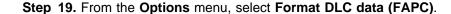


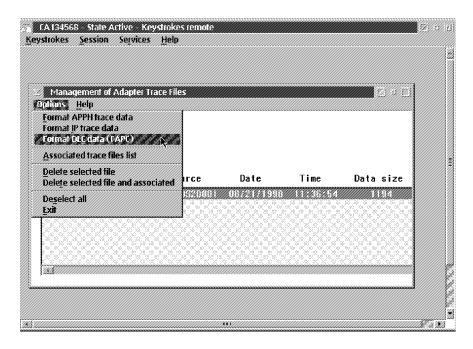
Step 18. In the Formatted trace file list screen, select a file, and from the Options menu, click Display file.

Note: You cannot display the .apc file, which is the binary file result of the trace.

Go to Step 21 on page 4-20.







**Step 20.** The **FAPC** screen displays. This screen differs slightly, according to protocol. For SDLC, Token ring, and ESCON, Figure 4-3 displays. For other protocols and screen settings, see "FAPC screen buttons" on page 4-21.

When you have finished with the settings in this screen, click **Format**.

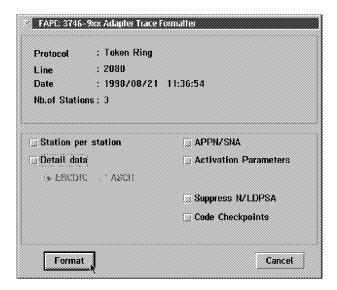
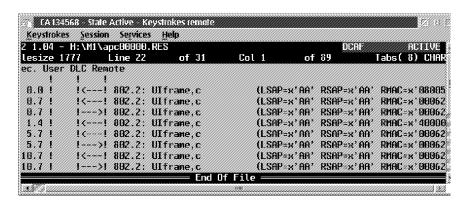
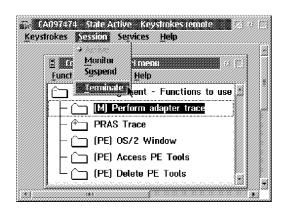


Figure 4-3. FAPC screen for SDLC, Token ring, and ESCON

Step 21. The formatted file displays in the Browse screen.



Step 22. To close the trace session, open the Session menu in the State Active screen, and click Terminate. This closes the DCAF session between the service processor and the NNP.



## **FAPC** screen buttons

#### Station per station

The **Station** per station button is enabled if there is more than one station. Select this button if you want to format the trace data station by station. Otherwise, if there is more than one station, the formatter will include data on all stations.

#### **Detail data**

Clicking this button enables the **EBCDIC** and **ASCII** buttons.

#### APPN/SNA

This button includes first level format of data, for example XID (eXchange ID).

#### **Activation Parameters**

This button includes all port and station activation parameters.

## Suppress N/LDPSA

This button omits all interface control point data.

#### **Code Checkpoints**

This button includes internal microcode level information. Generally used by an IBM service representative.

#### **LAPB**

The Link Access Procedure Balanced (LAPB) button displays for X.25 protocol.

#### LMI

The Link Management Interface (LMI) button displays for Frame relay protocol.

# Chapter 5. Working with Multiaccess Enclosure (MAE) Functions

#### Introduction to the MAE

The MAE is designed primarily to provide a range of high-speed, high-availability connectivity options. Designed as a super processor, the MAE provides multiple types of network interfaces. The MAE enclosure houses eight adapter slots with up to eight ports per adapter. Performance attributes include routing for TCP/IP, SNA/DLUR, APPN, and HPR traffic. The MAE provides high port density and supports SDLC, PPP, Frame relay, and X.25 WAN protocols.

This chapter describes the specifications and functions of the newly released MAE, feature code 3001, which features a direct attachment to the controller switch. For more details, see "MAE with Direct Attachment."

#### **Basic Functions in the MAE**

The MAE base includes the following hardware:

- Power supply
- · Cooling fan
- System card containing:
  - PowerPC microprocessor (200 Mhz).
  - 64 MB DRAM
  - PCMCIA token-ring card and cable (to connect the MAE to the service processor).
- Eight adapter slots.

Licensed Internal Code for operating the MAE is pre-loaded before shipping.

### **Prerequisites for MAE**

- NNP or NNP type 2.
- Service processor type 2 (feature code 5052).
- IP routing (feature code 5033).
- Controller expansion<sup>1</sup>.

#### **MAE** with Direct Attachment

The MAE with direct attachment to the 3746 controller switch, feature code 3001, includes a switch adapter card installed into the MAE and a switch interface extension installed into a 3746 processor slot. For IP traffic, this direct attachment frees the token-ring connection required for traffic routed between the MAE feature 3000 and the other enclosures of the 3746. Depending on the packet size and number of processors, the IP throughput between the MAE and the other enclosures of the 3746 is increased over five-fold, compared to dual token-ring connections.

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<sup>1</sup> The cable for the MAE direct attachment is 9 m; this means that the controller expansion should be installed no more than 6 m from the 3746 controller.

### **MAE Configurations in CCM**

The MAE (feature code 3001) forms part of a single IP control point with the 3746. CCM provides an interface for managing the 3746 and the MAE in this single IP control point.

For a more detailed description on installing, configuring, and maintaining the MAE, see Multiaccess Enclosure Installation and Maintenance, SY33-2124.

To configure the MAE in CCM, use the following steps:

- 1 Double-click the 3746-900 machine object icon, or open the 3746-900 menu in the window list (see Step 2 on page 3-4).
- Step 2 Click Network Node Processor (NNP) Management then double-click Controller Configuration and Management (CCM). The CCM main window displays (see Figure 5-1).

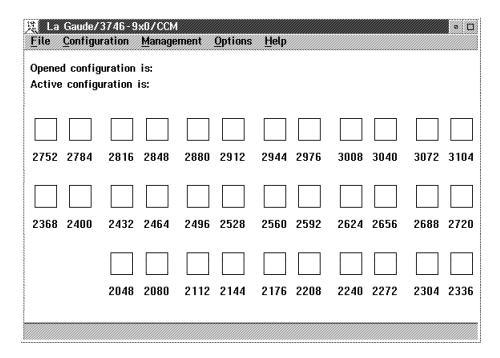
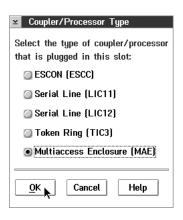


Figure 5-1. Controller Configuration and Management (CCM) Main Window

- Step 3 Click Open from the File menu. The Configurations List window displays.
- Step 4 Select the configuration that you want to modify and click Open selected configuration.
- Step 5 In the opened configuration, select the coupler number of the MAE, click the right mouse button and click Configure coupler.

度 CCM					• 🗆
<u>File</u> <u>Configuration</u>	<u>M</u> anagement	<u>O</u> ptions	<u>H</u> elp		
Opened configuration Opened reference CD			(Jan- 15-	1998)	
2752 2784 2816	2848 2880	2912	2944 2976	3008 3040	3072 3104
Configure co Set coupler to Import MAE	·	2528	2560 2592	2624 2656	2688 2720
2048	2080 2112 TIC3 TIC3		2176 2208	2240 2272	2304 2336
Coupler 2368					

Step 6 Select Multiaccess Enclosure (MAE) and click OK.



7 The Configuration Program<sup>2</sup> opens. Configure the MAE and then close the Configuration Program. In CCM, the coupler number of the MAE appears with a check mark. The coupler to the right is automatically greyed out.

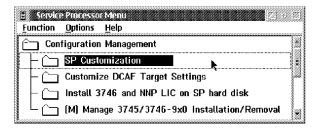
### **Using the MAE Configuration Program**

#### Screen Resolution for the MAE Configuration Program

**Important!:** It is **highly recommended** that the service processor screen resolution be changed. The MAE Configuration Program screens are often larger than the service processor display and the scroll bars are sometimes hidden.

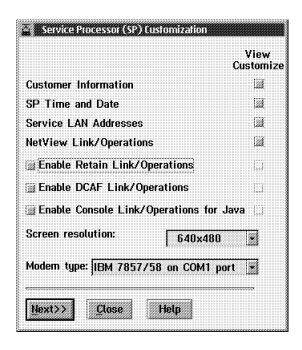
Use the following procedure to enable a high-VGA screen resolution in the MOSS-E:

- **Step 1.** In MOSS-E, double click the **Service Processor** object.
- Step 2. Click Configuration Management.
- Step 3. Double click SP Customization.



<sup>2</sup> For more information on the MAE and the Configuration Program, see Multiaccess Enclosure Installation and Maintenance, SY33-2124.

Step 4. In the Service Processor (SP) Customization screen, select from the Screen resolution list.

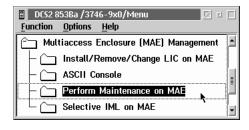


- Step 5. Click Next and Close.
- Step 6. Click Yes to save and close.

#### **Modifying MAE Configurations**

To modify MAE configurations with the **Configuration Program**, use the following steps.

- **Step 1** Follow Steps 1 on page 5-2 to 4 on page 5-2.
- **Step 2** In CCM, select the coupler number of the MAE.
- **Step 3** Use the right mouse button to display the MAE menu and click **Configure coupler**.

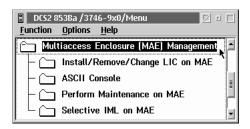


The Configuration Program opens.

### **Accessing MAE Functions**

To access MAE functions, use the following steps:

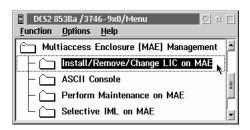
- **Step 1.** Open the 3746 menu (see "How to Use a Machine Menu" on page 3-8).
- Step 2. Click Multiaccess Enclosure (MAE) Management to display the MAE functions menu.



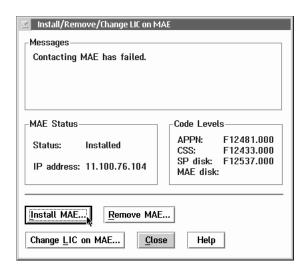
### Install/Remove/Change LIC on MAE

Code for running the MAE is down-loaded on the hard disk of the service processor during the installation of the service processor code. The Install/Remove/Change LIC on MAE function installs the MAE code on the service processor to the hard disk of the MAE.

Step 1. Double-click Install/Remove/Change LIC on MAE.



**Step 2.** Click **Install MAE** for a new installation of the MAE.



#### **Step 3.** Enter the IP address of the MAE.

See the following description of the buttons and status areas in the Install/Remove/Change LIC on MAE window.

#### MAE Status

Indicates whether the MAE is installed and shows the IP address of the MAE.

#### Code Levels

The current EC code level (a letter followed by a five-digit number) and MCL code level (a three-digit number) are shown for the 3746, the service processor, and the MAE. You can compare the code levels of the service processor and the MAE.

#### Remove MAE

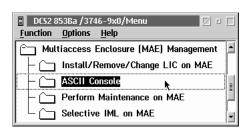
Removes the MAE from operation, for example, if your are moving the 3746 to a new location.

#### Change LIC on MAE

Loads a new level of code from the service processor to the MAE hard disk.

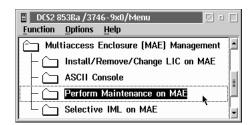
#### **ASCII Console**

This displays a **QVT - MAE** window for various MAE hardware configuration utilities. For example, you can set power-on and supervisory passwords, view and test MAE devices, select code levels, and setup the MAE hard disk. Also, you can use ASCII Console to run test procedures if the MAE is down or has a problem.



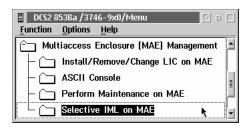
#### **Perform Maintenance on MAE**

Disconnects the MAE from both 3746 and MAE traffic flows. After disconnecting, you can perform a maintenance check on the MAE. When the MAE is disconnected, the MAE Link icon in the MOSS-E View is red in color. This does not interfere with the operation of the 3746. After maintenance, you need to IML the MAE (see "Selective IML on MAE" on page 5-8).



#### Selective IML on MAE

This re-IMLs the MAE after a maintenance check. This should be done after any maintenance procedure is performed on the MAE, of if there is a problem with traffic flow and the code needs to be re-loaded. The IML may interfere with the traffic flow of the 3746. If you IML the 3746, this will stop traffic running in the MAE.



#### **Additional Information**

For more information on the MAE, see the following publications:

- For information on MAE configuration parameters and technical specifications, see the Planning Guide, GA33-0457.
- · For information on installation and maintenance procedures for the MAE, see Multiaccess Enclosure Installation and Maintenance, GA33-0457.
- For an overview of MAE functions, protocols, and interfaces, see Overview, GA33-0180.
- For other information, see Software User's Guide, SC30-3681.

# Chapter 6. Telnet IP Resource Management in CCM and MOSS-E

This section describes how to access and manage IP resources using Telnet commands via CCM or MOSS-E.

CCM provides menu options that access IP resources by running commands similar to Telnet (see "CCM IP Resource Management" on page 6-2).

You can also run Telnet commands for IP resources directly in MOSS-E (see "Accessing IP Commands from the MOSS-E" on page 6-4 for more information).

The advantage to directly accessing Telnet is that you do not need to use the resources of the service processor, which can then be reserved for other tasks.

For more information on CCM, see CCM: Users Guide, SH11-3081.

For more information on Telnet, see the *Nways Multiprotocol Routing Services*, SC30-3680 and the *Software User's Guide*, SC30-3681.

#### **Controller Configuration and Management (CCM)**

CCM runs in the network node processor (NNP). You can open CCM on the service processor and use the application for the following:

- Defining configuration parameters for APPN and IP resources.
- Viewing configuration parameters.
- Performing management tasks.

The following describes how to configure CCM to access Telnet and run Telnet commands.

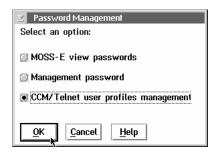
#### **CCM** and Telnet User Profiles

First make sure that the MOSS-E option for configuring CCM and Telnet user profiles is enabled.

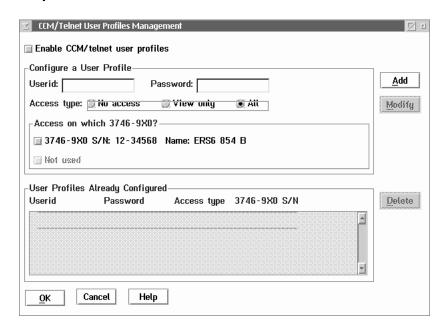
- **Step** 1 Double-click the service processor object icon or open an **MOSS-E View** menu from the window list (see Step 2 on page 3-4).
- Step 2 Click Operation Management.
- **Step 3** Double-click **Manage Passwords**. Enter the management password (the default is **IBM3745**) and click **OK**.

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Step 4 Click CCM/Telnet user profiles management.



Step 5 Enter a Userid and Password and click OK.



Step 6 Click Cancel to exit.

### **CCM IP Resource Management**

You can configure IP resource management parameters by using the Management menu in CCM.

Step 1 Double-click the 3746-900 machine object icon, or open the 3746-900 menu in the window list (see Step 2 on page 3-4).

Step 2 Click Network Node Processor (NNP) Management then double-click Controller Configuration and Management (CCM). The CCM main window displays.

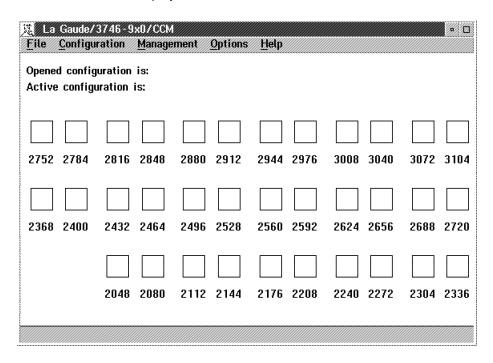
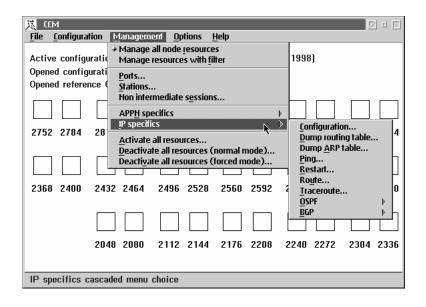


Figure 6-1. Controller Configuration and Management (CCM) Main Window

#### **Step 3** Open the **Management** menu, and click **IP specifics**.

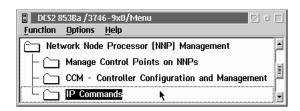


**Step 4** CCM commands for Telnet functions are listed in the **IP specifics** sub-menus. For more detailed information on using CCM commands for IP management, see the *Planning Guide*, GA33-0457.

### **Accessing IP Commands from the MOSS-E**

First make sure that the MOSS-E option for configuring CCM and Telnet user profiles is enabled (see "CCM and Telnet User Profiles" on page 6-1).

- **Step** 1 Double-click a 3746-900 machine object icon, or open a 3746-900 menu in the window list (see Step 2 on page 3-4).
- Step 2 Click Network Node Processor (NNP) Management, then double-click IP Commands.



**Step 3** Enter your **Userid** and **Telnet Password** to access the OPCON environment (see "Navigating in the IP Environment" for more information on OPCON).

**Note:** You can enter your own userid and password or the default Telnet values of **NNPIP** and **37469X0A**.

**Step** 4 At the Telnet *RANGE XXXX-YYYY* \* command line, you can configure and manage available IP resources (see "Configuring Resources" on page 6-5 and "Managing Resources" on page 6-6).

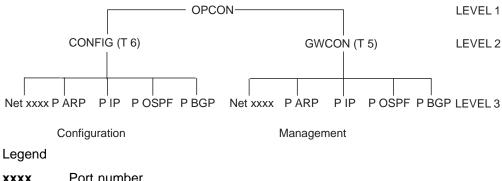
### Navigating in the IP Environment

IP is divided in three main environment levels (see Figure 6-2 on page 6-5).

- Level 1 OPCON environment.
- **Level 2** CONFIG (T 6) environment for configuration, or GWCON (T 5) environment for management.
- Level 3 Protocol environments (Netxxxx, P ARP, P IP, P OSPF, P BGP).

You can configure and manage IP resources within these levels. Navigating these levels requires the following simple commands:

- · Level 3 commands allow you into a specified environment.
- Typing **EXIT** returns you to the previous level.
- Pressing Ctrl and together returns you from the environment that you are in back to OPCON (the RANGE XXXX-YYYY \* command prompt).



Port number XXXX

Figure 6-2. Internet Protocol (IP) Environment

#### **OPCON Commands**

At the OPCON command prompt RANGE XXXX-YYYY \*, enter ? for available OPCON commands.

Logout Exits the Telnet session without saving changes (the keyboard

shortcut is pressing Ctrl and C together).

Displays information on adapter memory. Memory

Range Selects an adapter by specific port number.

Restart Restarts the IP router with the current or new configuration.

**Status** Displays the status of adapter processes.

Talk For configuration (Talk 6 or T 6) or management (Talk 5 or T 5) IP.

For working on a specific processor, you can use the port number, interface number, or port name in OPCON and GWCON environments. The command prompt automatically updates to the processor that you are working on.

Commands that include a port number, interface number, or port name, take you automatically to the appropriate processor.

Some commands include a parameter for entering a port number (for example, BUFFER). If a parameter is entered, the command applies to the specified address. Otherwise, the command applies to the entire processor.

### **Configuring Resources**

For a more detailed description on using these commands, see Nways Multiprotocol Routing Services, and the Software User's Guide.

1 On the Range XXXX-YYYY \* command line, enter T 6 for the Config> Step command prompt.

Step **2** Enter **?** to display the list of the available configuration commands.

> Exit Returns to the previous environment level.

> List Displays the configuration and devices list.

**Logout** Exits the Telnet session without saving changes (the

keyboard shortcut is pressing Ctrl and C

together).

**Network** Enters the configuration network (port) environment.

**Patch** Used only by an IBM representative.

**Protocol** For entering a protocol environment (IP, ARP, etc).

**Set** For setting parameters.

**Unpatch** Used only by an IBM representative.

**Step 3** Entering ? after a command name displays any associated sub-commands.

Pressing together returns you from the environment that you are in back to OPCON (the RANGE XXXX-YYYY \* command prompt).

### **Managing Resources**

For detailed use of these commands, refer to the *Nways Multiprotocol Routing Services* and to the *Software User's Guide*.

**Step** 1 On the Range XXXX-YYYY \* command line, enter T 5 to display the GWCON command prompt (shown as RANGE XXXX-YYYY +).

**Step 2** Enter ? to display the list of the available management commands.

**Range** For other adapter range addresses.

**Buffer** Displays the interface buffer size and utilization.

**Clear** For clearing interface statistics.

**Configuration** Displays adapter protocol and interface configuration.

**Disable** Disables adapter interfaces.

**Error** Displays interface error statistics.

**Interface** Displays interface statistics.

Logout Exits the Telnet session without saving changes (the

keyboard shortcut is pressing Ctrl and C

together).

**Memory** Displays memory information.

**Network** For entering a network (or port) environment.

**Protocol** For entering a protocol environment.

**Queue** Displays interface queue length.

**Statistics** Displays interface traffic.

**Test** For enabling or verifying an adapter interface.

**Uptime** Display the time statistics of an adapter.

Debug Used by an IBM representative only.Phdump Used by an IBM representative only.

**Trcon** Used by an IBM representative only. **Trcoff** Used by an IBM representative only.

Step 3 Enter ? after a command name to display any available associated sub-commands.

Pressing together returns you from the environment that you are in back to OPCON (the RANGE XXXX-YYYY \* command prompt).

#### Single IP Control Point for the 3746 and the MAE

The 3746 and the MAE (feature code 3001) share a single IP control point. You can use the IP Commands function of the Network Node Processor (NNP) Management menu to display the resources of the 3746 and the MAE. However, if you display the resources of the 3746, only the coupler assigned to the MAE is initially shown. To access the interfaces configured for the MAE, use the following procedure.

Step **1** Follow Steps 1 on page 6-4 to 3 on page 6-4.

Step 2 At the Telnet RANGE XXXX-YYYY \* command line, type T 5.

Step **3** Type **Net xxxx** (where **xxxx** represents the coupler number of the MAE).

> A warning message informs you that using the **T 6** command to modify any interface or IP address will cause the MAE to malfunction.

4 Type **T** 5, then **c** to display the interfaces of the MAE. Press Enter to Step display information on MAE interfaces line by line. If you want to view information screen by screen, press | Enter | and the space-bar.

**5** To return to the previous level, type **Range 0**. Step

#### **MONITR Process**

The MONITR process displays the activity inside the router and the network. To access MONITR from OPCON, type T 2.

# Chapter 7. 3745 Power ON and IPL from Control Panel

**Note:** Throughout this and the following chapters, you may find it useful to refer to Appendix A, "3745 Operator Control Panel."

#### 3745 Manual Power ON and IPL

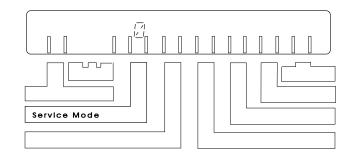
The control program can be loaded into the CCU by one of the following methods:

- Parallel or ESCON channel from the host.
- A link IPL port from the host.
- Fixed disk with the control program, activated by a host operator.

**Note:** If you are operating in twin-standby mode, a control program loaded into the active CCU will be automatically loaded into the standby CCU.

### Step 1

Is the S	Is the Service Mode set to 0?			
Yes	Go to S	tep 2.		
No	Press Service Mode repeatedly until     is displayed.			
	2. Press Validate.			
	3. Is the 3745 already powered <b>ON</b> ?			
	Yes Go to Step 4.			
	No Go to Step 2.			



### Step 2

Is the Power Control set to 3?

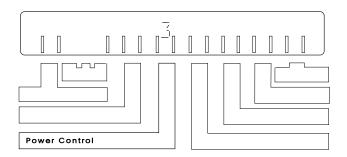
Note: Power Control 3 (local mode) is not recommended for normal operations. It is intended for service operations, and if the controller is left in local mode, you will have to manually power ON if there is a power failure.

Yes Go to Step 3.

No 1. Note the Power Control setting so that you can reset it at the end of this procedure.

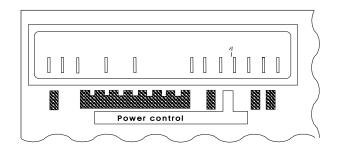
2. Press Power Control repeatedly until 3 displays.

3. Press Validate and go to Step 3.



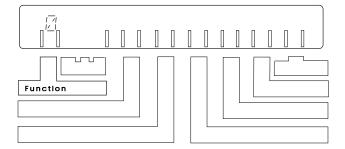
© Copyright IBM Corp. 1993, 1998 **7-1** 

Do you want to power ON the 3746-9x0 at the same time as the 3745?			
Yes	Is the 3746-9x0 <b>Power Control</b> set to <b>1</b> ?		
	Yes	Go to Step 4.	
	No	Press the 3746-9x0 Power     Control repeatedly until 1     displays.	
		Press <b>Validate</b> and go to     Step 4.	
No	Is the 3	746-9x0 Power Control set to 3?	
	Yes	Go to Step 4.	
	No	Press the 3746-9x0 Power     Control repeatedly until 3     displays.	
		Press <b>Validate</b> and go to     Step 4.	



# Step 4

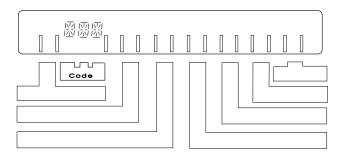
Is the 3	Is the 3745 Function set to 0?		
Yes	Go to Step 5.		
No	Press Function repeatedly until <b>0</b> is displayed.		
	2. Press Validate.		
	3. Go to Step 5.		



# Step 5

#### Press Power ON Reset.

A general IPL starts (IML of MOSS and IPL of CCUs). This takes about five minutes. Hex codes on the display show the progress of the IPL. Page A-9 gives an explanation of these codes.

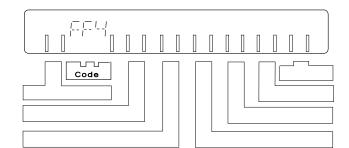


Is the h	he host loading the control program?			
Yes		Have any hex codes remained displayed for more than five minutes (other than <b>FF4</b> )?		
	Yes		back to Step 5 and reset 3745.	
		con of 3	te problem persists, tact the person in charge 1745 problem analysis e page 1-5).	
	No	the	en a MOSS window at service processor (see e 3-10).	
			it until the screen at the t displays. →	
			you need to enable or able a channel adapter?	
		Yes	To enable or disable:	
			<ul> <li>3745 channel adapters, see</li> <li>2 on</li> <li>page 10-1.</li> </ul>	
			<ul> <li>3746-9x0         ESCON             channel             adapters, see             page 10-2.     </li> </ul>	
			2. Go to Step 7.	
		No	Go to Step 7.	
No	Go to S	tep 8.		

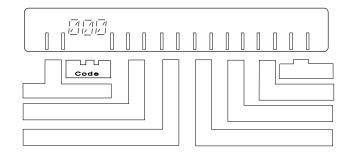
----- mm/dd/yy hh:mm FUNCTION SELECTION RULES
- TO SELECT ONE OF THE MENUS, PRESS THE APPROPRIATE F KEY - TO SELECT A FUNCTION, ENTER ITS 3-CHARACTER NAME THEN PRESS SEND THEN PRESS ENTER (ABBREVIATED "ENTR") - ONCE YOU HAVE SELECTED A FUNCTION FROM ONE MENU, YOU MAY SELECT A FUNCTION FROM THE OTHER - TO END THE FUNCTION ON SCREEN, PRESS F1 - TO RETURN TO THE PENDING FUNCTION, PRESS F2  $\,$ - TO LOG OFF, ENTER OFF THEN PRESS SEND ===> F1:END F2:MENU2 F3:ALARM F4:MENU1

# Step 7

ls <b>FF4</b> (	Is FF4 displayed?		
Yes	Ask the host operator to load the control program.		
	The progress of the IPL is shown on the code display.		
	2. Go to Step 8.		
No	Go to Step 8.		



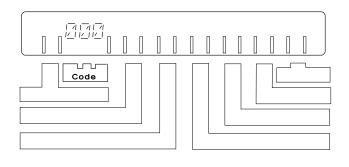
ls <b>000</b> d	Is 000 displayed?			
Yes	1. The IPL of one CCU is successful.			
	2. Is the	ne 3745 ir	twin-standby mode?	
	Yes	Go to S	tep 9.	
	No	Go to S	tep 12.	
No		4 remained displayed for more o minutes.		
	Yes	Go to Step 10.		
	No	Is there	another code displayed?	
		Yes	Go to page A-9.	
		No	Contact the person in charge of 3745 problem analysis (see page 1-5).	



# Step 9

The IPL of the standby CCU starts. Hex codes on the display show the progress of the IPL. Wait for two minutes.

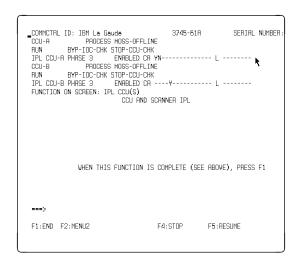
Is <b>000</b> d	Is 000 displayed again?			
Yes	The IPL of the standby CCU is successful.			
	2. Go	to Step 1	2.	
No	Has <b>FF4</b> remained displayed more than two minutes?			
	Yes	Yes Go to Step 10.		
	No	Are there other codes displayed?		
		Yes	Go to page A-9.	
		No	Contact the person in charge of 3745 problem analysis (see page 1-5).	



Is there	there a 3746-9x0 ESCON link for the IPL port?				
Yes	Does the 3746-9x0 object display an alarm in the MOSS-E View window?				
	Yes	See the MOSS-E 3746-9x0 <b>Display Alarms</b> or follow the recommended action of the online <i>Problem Analysis Guide</i> .			
		2. Wh	en you solve the problem, go back to Step 5.		
	No	Use the procedure on page 8-4 to check the power supply.			
		2. Is <b>F</b>	2. Is <b>FF4</b> still displayed?		
		Yes Contact the person in charge of 3745 problem analysis (see page 1-5).			
	No When 000 displays, go to Step 12.				
No	Go to Step 11.				

# Step 11

Make sure a MOSS window is open at the service processor (see page 3-10). Wait until the following screen displays:



Is the a	active CA	or link IPL	port marked Y?		
Yes	Contact the person in charge of 3745 problem analysis (see page 1-5).				
No	Is the a	active CA or link IPL port marked <b>N</b> ?			
	Yes	1. See	1. See Chapter 10, "Enabling and Disabling Channel Adapters."		
		2. Go	2. Go back to Step 7.		
	No	1. See the procedure on page 8-4 to check the power supply.			
		2. Is <b>F</b>	2. Is <b>FF4</b> still displayed?		
		Yes	Yes Contact the person in charge of 3745 problem analysis (see page 1-5).		
		No	No When 000 displays, go to Step 12.		

Is the F	Is the <b>Power Control</b> set to the number noted from Step 2?		
Yes	Yes Go to Step 13.		
No	Press Power Control repeatedly until the number that you noted displays.		
	2. Press Validate and go to Step 13.		

### Step 13

To see if resources are available, do the following in MOSS-E:

- 1. Click the 3745 icon.
- 2. In Program menu, select Status. This will display the color legend.

#### 3745 Automatic Power ON and IPL

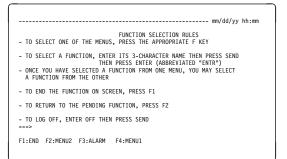
An automatic power ON and IPL can be performed in two ways, either by the host, or by the 3745 at a scheduled time.

The following procedure applies to both of the above, with a slight difference in the last step. When the Power Control mode is set to 1, this applies to the host, and when it is set to 2, this applies to the scheduled time (for more information, see "Power Control Display" on page A-5).

### Step 1

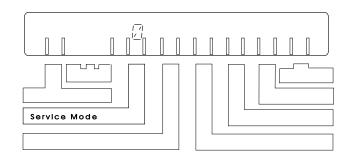
Open a MOSS window at the service processor (see page 3-10).

Is the screen on the right displayed? →		
Yes Go to Step 8.		
No	Go to Step 2.	

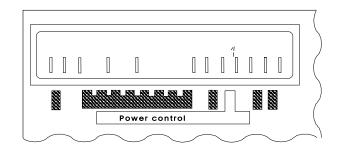


### Step 2

Is Service Mode set to 0?	
Yes	Go to Step 3.
No	<ol> <li>Press Service Mode repeatedly until</li> <li>is displayed.</li> </ol>
	2. Press Validate.
	3. Go to Step 3.

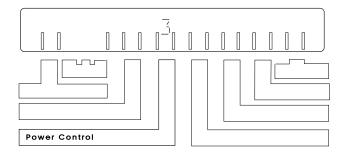


Do you want to power ON the 3746-9x0 at the same time as the 3745?		
Yes	Is 3746-9x0 Power Control set to 1?	
	Yes	Go to Step 4.
	No	Press 3746-9x0 Power     Control repeatedly until 1 displays.
		Press <b>Validate</b> and go to     Step 4.
No	Is 3746-9x0 Power Control set to 3?	
	Yes	Go to Step 4.
	No	Press the 3746-9x0 Power     Control repeatedly until 3     displays.
		Press <b>Validate</b> and go to Step 4.



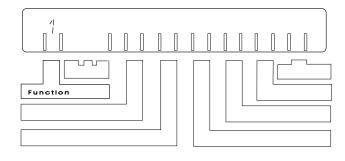
# Step 4

Is the 3745 Power Control set to 3?	
Yes	Go to Step 5.
No	Press Power Control repeatedly until     displays.
	2. Press Validate.
	3. Go to Step 5.



# Step 5

Is the 3745 Function set to 1?		
Yes	Go to Step 6.	
No	Press Function repeatedly until 1 is displayed.	
	2. Press Validate.	
	3. Is the 3745 already powered <b>ON</b> ?	
	Yes	Go to Step 7.
	No	Go to Step 6.



# Step 6

Press Power On Reset.

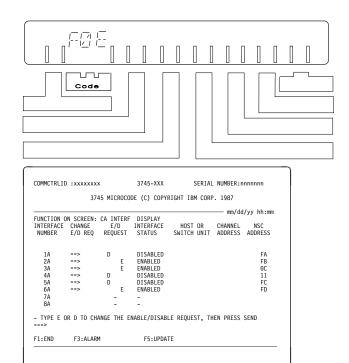
The MOSS IML starts and takes a few minutes. Hex codes on the display show the progress of the IML.

Is F0E or F0F displayed?	
Yes	Go to Step 8.
No	Contact the person in charge of 3745 problem analysis (see page 1-5).

### Step 8

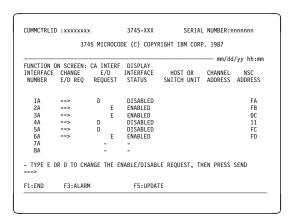
Type **CID** and press **Enter** 

Is a screen similar to the one on the right displayed? →	
Yes	Go to Step 9.
No	Contact the person in charge of 3745 problem analysis (see page 1-5).



### Step 9

Use the CA INTERF DISPLAY screen below to enable or disable channel adapters as necessary:



- 1. Press: until the cursor is at the appropriate CHANGE E/D REQ field.
- 2. Do you want to enable the channel adapter?
  - For yes, type E.
  - For no, type **D**.
- 3. Repeat the same steps if there are several channel adapters to update.
- 4. Press Enter. The E/D REQUEST field displays new information immediately.

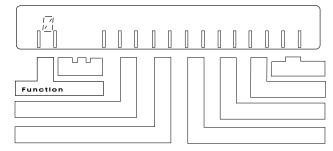
**Note:** If there are three asterisks in the **E/D REQUEST** column, the MOSS could not save or retrieve information because of a disk error. Issue the request again by entering either **E** or **D**.

If you still have the three asterisks, contact the person in charge of 3745 problem analysis (see page 1-5).

If a channel adapter is initialized, the INTERFACE STATUS field displays new information immediately. Otherwise, it is updated at the next IPL.

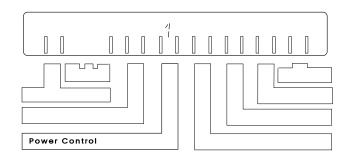
### Step 10

- 1. Press Function repeatedly until 0 is displayed.
- 2. Press Validate.
- 3. Go to Step 11.



### Step 11

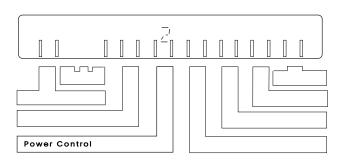
Do you want to set the 3745 to automatic host power <b>ON</b> ?		
Yes	<ol> <li>Press Power Control repeatedly until 1 displays.</li> </ol>	
	2. Press Validate.	
	3. The procedure is finished.	
No	Go to Step 12.	



### Step 12

To power on at a scheduled time, follow these steps:

- 1. Press Power Control repeatedly until 2 displays.
- 2. Press Validate.
- 3. Use the MOSS 'Time Services' (TIM) function to enter appropriate scheduled power on data.



# Chapter 8. 3745 IPL from Service Processor

If you want to set an automatic IPL that follows a manual or automatic power ON, see Chapter 7, "3745 Power ON and IPL from Control Panel."

### Step 1

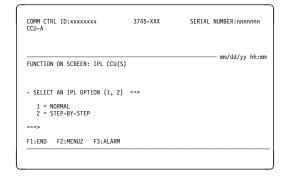
Open a MOSS window on the service processor (see page 3-10).

### Step 2

Type IPL.

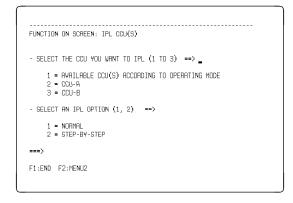
### Step 3

Are you using a twin-CCU 3745 (Model 41A or 61A)?	
Yes	Go to Step 4.
No	When the screen shown on the right displays, type 1 and press  Enter      When the IPL starts, go to Step 6.



### Step 4

Do you want an IPL for all available CCUs?		
Yes	1. Type 1 to IPL the active CCU.	
	2. Go	to Step 5.
No	Do you want to IPL only CCU A?	
	Yes	1. Type <b>2</b> .
		2. Go to Step 5.
	No	1. Type 3 to IPL CCU B.
		2. Go to Step 5.



# Step 5

Type **1** and press Enter to select a normal IPL option.

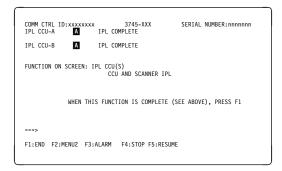
When the IPL starts, the screen at the right displays. →

Will the disk?	control program be loaded from a fixed
Yes	Go to Step 7.
No	<ol> <li>Wait for the message         ENABLED CA (see the example on         the right →). Ask the network         operator to load the control         program (this message is         explained on 8-4).</li> <li>Go to Step 7.</li> </ol>

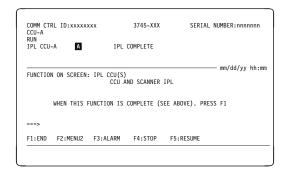
```
SERIAL NUMBER
        WHEN THIS FUNCTION IS COMPLETE (SEE ABOVE), PRESS F1
F1:END F2:MENU2
                    F4:STOP
                             F5:RESUME
```

```
SERIAL NUMBER
        WHEN THIS FUNCTION IS COMPLETE (SEE ABOVE), PRESS F1
 F1:END F2:MENU2
                     F4:STOP
                             F5:RESUME
```

Are you	Are you using a dual-CCU 3745?	
Yes	Wait for the message IPL COMPLETE to display on both CCUs.	
	In twin standby mode, the standby CCU is automatically pre-loaded with the active load module.	
	Press F1 to end the procedure.	
	See page 8-6 for an explanation of messages in A field.	
No	When you see the message IPL	
110	,	
	COMPLETE, press F1 to end the	
	procedure.	
	See page 8-6 for an explanation of messages in A field.	



#### For dual-CCU models.



For single-CCU models.

#### **Power Supply of CA or IPL Port**

The message ENABLED CA ------ L ------ indicates the status of channel adapters (CA) and link IPL ports (L). The single letter codes indicate the following:

Y for enabled.

N for disabled.

**U** for unusable (see procedure below).

- for not installed (for channel adaptors) or not defined (for link IPL ports).

The position of the letters shows the channel adapter and link IPL port number. For example, the following means that channels 1 and 2 are enabled:

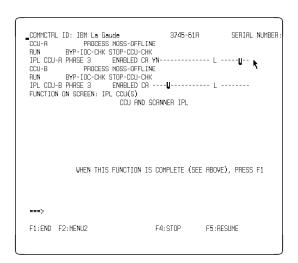
ENABLED CA YYNNNNNNNNNNNN L NNNNNNN

#### Troubleshooting Channel Adapters and IPL Ports

If a **U** is displayed (meaning unusable), check the power supply to the CA or IPL port. If the problem persists, see the following procedure:

### Step 1

Note the position number of any CAs or IPL ports marked **U**.



### Step 2

Exit the IPL by pressing F1

### Step 3

Type **POS** and press Enter to access the Power Services function.

Is the CA or IPL port located in the 3745 base frame?		
Yes	1. Type <b>1</b> and press Enter.	
	2. Go to Step 5.	
	The CA or IPL port is in the 3746-A11 unit.	
No	1. Type <b>2</b> and press Enter.	
	2. Go to Step 5.	

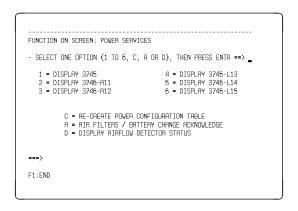
### Step 5

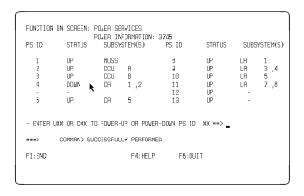
The MOSS screen on the right shows the CA or IPL link port adapter (LA) in the third and sixth **SUB-SYSTEM(S)** column.

Check the entry in the **STATUS** column on the same line. In the example shown on the right, CAs 1 and 2 are **DOWN**.

### Step 6

Is the CA or IPL port status <b>UP</b> ?			
Yes	Contact the person in charge of 3745 problem analysis (see page 1-5).		
No	1. Type uxx for the PS ID.		
	2. Pre	SS Enter.	
	<ol> <li>The status changes from <b>DOWN</b>   to <b>UP</b> as shown in the example   on the right. →</li> </ol>		
	Yes	Press F1 to exit the POS function.	
		<ol><li>Restart the IPL (see page 8-1).</li></ol>	
	No	If the power status remains <b>DOWN</b> , see "Solving Problems" on page 1-5.	





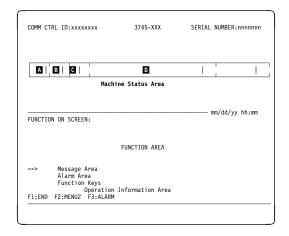
```
FUNCTION ON SCREEN: POJER SER-ICES
PUJEH INFLHMMHIJUN: 9/45
PS ID S'ATUS SUBSYSTEM(S) PS ID STATUS SUBSYSTEM(S)

1 UP MOSS 6 UP LA 1
2 IIP CCII A 9 IP IA 3,4
3 UP CCU B 18 UP LA 5
4 UP CA 1,2 11 UP LA 7,8
1 UP CA 5 12 UP -
5 UP CA 5 13 UP -
- EVTER UXX OR CKX TO POWER-UF OR FOWER-DOWN PS ID XX ==>
===>
F1:END F4:HELP F5:QUIT
```

### Information Displayed on the MOSS Screen during IPL

Information on the IPL displays in the machine status area (MSA) of the MOSS screen as shown on the right. →

For a complete explanation on these messages, see *Advanced Operations Guide*, SA33-0097.



The following is a list of messages that you may see in the MSA during an IPL.

#### Messages appearing in A:

**IPL** 3745 IPL has started.

#### Messages appearing in B:

PHASE 1 CCU initialization.

PHASE 2 Control program loader in the CCU loaded and started.

**PHASE 3** Scanner (line adapter) IML in progress.

PHASE 4 Scanners (line adapters) are IMLed.

#### Messages appearing in C:

**STOP** 3745 IPL suspended because of a fallback or operator request.

SUSPEND IPL of current CCU suspended while the IPL of the second CCU is initiated. The suspended

IPL resumes when the second IPL has reached the same phase. Both IPLs then continue

until complete.

#### Messages appearing in D:

CA IPL DETECTED ON CA x A control program load/dump is running on a

channel-attached 3745.  $\mathbf{x}$  is the channel adapter number. If this message displays for more than 5 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).

CONTROL PROGRAM LOADED The control program successfully loaded.

CP SAVE ON DISK IN PROGRESS The control program is being saved onto disk. If this

message remains for a long time, contact the person in

charge of 3745 problem analysis (see page 1-5).

**DUMP IN PROGRESS ON CA x** The control program for a channel-attached 3745 is being

> dumped (x is the channel adapter number). Contact the person in charge of 3745 problem analysis (see page 1-5).

**DUMP IN PROGRESS ON L XXXX** The control program for a link-attached 3745 is being dumped

(xxxx is the decimal communication line address). Contact the person in charge of 3745 problem analysis (see page

1-5).

**DUMP ON MOSS DISK IN PROGRESS** The control program is being dumped on to disk. Contact the

person in charge of 3745 problem analysis (see page 1-5).

ENABLED CA ----- L -----Shows which channel adapters (CA) or link IPL ports (L) are

enabled or disabled.

Y means enabled.

**N** means disabled.

U means unusable.

- means not installed (for channel adaptors) or not defined

(for link IPL ports).

The position of the letters gives the channel adapter and link IPL port number. For example, the message below means

that only channel adapters 1 and 2 are enabled.

ENABLED CA YYNNNNNNNNNNNN L NNNNNNN

If a U is displayed, go to page 8-4 and check the power

supply of the CA or IPL port in question.

For more information see page 8-4.

**FALLBACK CANCELED** 3745 fallback canceled. If you did not request this, contact

the person in charge of 3745 problem analysis (see page

Contact the person in charge of 3745 problem analysis (see FALLBACK CHECK Fxx

page 1-5).

**FALLBACK COMPLETE** 3745 fallback successfully completed.

FALLBACK COMPLETE + ERRORS 3745 fallback completed but with errors. Contact the person

in charge of 3745 problem analysis (see page 1-5).

**FALLBACK IN PROGRESS** 3745 fallback in progress.

**IPL CANCELED** 3745 IPL canceled. If you did not request this, contact the

person in charge of 3745 problem analysis (see page 1-5).

**IPL CHECK Fxx** 3745 IPL ends abnormally. Contact the person in charge of

3745 problem analysis (see page 1-5).

IPL CHECK F1B CLDP ABEND xxxx 3745 IPL ended abnormally. Contact the person in charge of

3745 problem analysis (see page 1-5).

**IPL COMPLETE** 3745 IPL successfully completed.

IPL COMPLETE + ERRORS IPL completed, but with non-disruptive errors. Contact the

person in charge of 3745 problem analysis (see page 1-5).

IPL FROM MOSS DISK IN PROGRESS NCP loading from disk in progress.

**IPL IN PROGRESS** 3745 IPL in progress. LINK IPL DETECTED ON L xxxx A control program load/dump has started via a link-attached

> 3745. **xxxx** is the decimal communication line address. If this message remains, contact the person in charge of 3745

problem determination (see page 1-5).

LINK TEST PROGRAM ABEND Contact the person in charge of 3745 problem analysis (see

page 1-5).

LINK TEST PROGRAM LOADED Link test program successfully loaded.

LOAD FROM MOSS DISK IN PROGRESS Control program load onto the CCU from the MOSS disk.

LOAD IN PROGRESS ON CA x Control program load onto a channel-attached 3745. x is the

> channel adapter number. If this message remains, contact the person in charge of 3745 problem determination (see

page 1-5).

LOAD IN PROGRESS ON L xxxx Control program load on a link-attached 3745. xxxx is the

> decimal communication line address. If this message remains, contact the person in charge of 3745 problem

determination (see page 1-5).

**RPO DETECTED ON L XXXX** A remote power OFF (RPO) command detected on a

communication line xxxx (xxxx is the decimal communication

line address).

Contact the person in charge of 3745 problem analysis (see SCANNER(S) NOT IMLED: xxxxxxxx

page 1-5).

**SWITCHBACK CANCELED** 3745 switchback canceled. If you did not request this,

contact the person in charge of 3745 problem analysis (see

page 1-5).

**SWITCHBACK CHECK Fxx** Contact the person in charge of 3745 problem analysis (see

page 1-5).

SWITCHBACK COMPLETE 3745 switchback successfully completed.

**SWITCHBACK COMPLETE + ERRORS** 3745 switchback completed, but with errors. Contact the

person in charge of 3745 problem analysis (see page 1-5).

**SWITCHBACK IN PROGRESS** 3745 switchback in progress.

**TEST CHECK Fxx** Standby CCU test ended abnormally. Contact the person in

charge of 3745 problem analysis (see page 1-5).

**TEST IN PROGRESS** Standby CCU test in progress.

**TEST COMPLETE** Standby CCU test successfully completed.

**TEST CANCELED** Standby CCU test canceled on operator request.

# Chapter 9. 3745 Models 41A and 61A Fallback and Switchback

#### **Fallback**

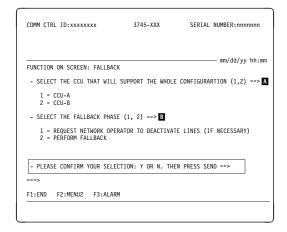
Open a MOSS window at the service processor (see page 3-10).

### Step 1

Type **FBK** and press Enter.

### Step 2

Are you using twin-standby mode?		
Yes	Go to Step 3.	
No	1. Type 1 or 2 at A to select the CCU. Type 1 or 2 at B.	
	If you enter <b>2</b> , wait until the message ALARM B0 displays, indicating that the request has been sent.	
	2. Press Enter.	
	3. Go to Step 4.	

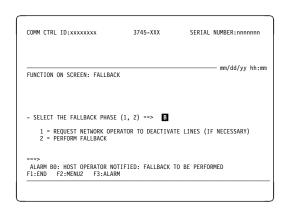


#### Twin-backup

## Step 3

Type **1** or **2** at **B** then press to start fallback.

If you enter **2**, wait until the message ALARM B0 displays, indicating that the request has been sent.



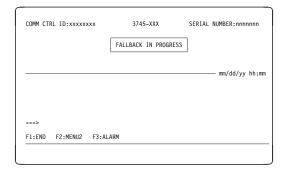
Twin-standby

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Wait until the message PLEASE CONFIRM YOUR SELECTION displays.

Type Y and press Enter to begin fallback. The screen at the right displays. →

Note: You cannot cancel fallback once it starts.



### Step 5

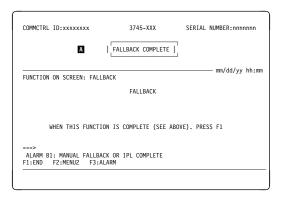
Wait until the message FALLBACK COMPLETE displays.

Press F1 to end the procedure.

For the meaning of messages displayed in A field, see page 8-6.

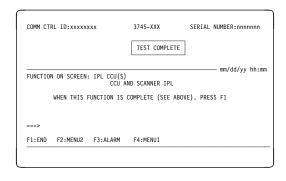
The message ALARM B1 indicates that fallback has completed.

Are you using twin-standby mode?			
Yes	Go to Step 6.		
No	When fallback is complete, an automatic IPL is initiated on the first CCU.		
	Note: To re-start the CCU, use the Switchback function described on page 9-3.		



	Is the control program pre-loaded on the standby CCU?		
Yes	An IPL automatically starts on the standby CCU. Go to Step 7.		
No	When fallback is complete, an automatic IPL is initiated on the second CCU. The IPL ends with displaying the message TEST COMPLETE.		
	For the meaning of other messages that appear, see page 8-6.		

**Note:** Fallback needs to be performed again for the control program to be loaded on the CCU A channel or IPL link port.

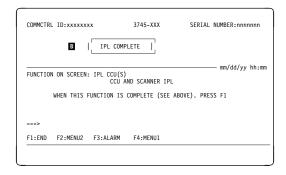


# Step 7

Wait until you see the message IPL COMPLETE.

Pressing  $\boxed{\text{F1}}$  ends the procedure.

For the meaning of other messages displayed in **B** field, see page 8-6.



#### **Switchback**

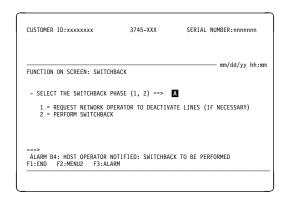
Note: Switchback can only be performed in twin-backup mode.

# Step 1

Make sure a MOSS window is open on the service processor (see page 3-10).

Type **SBK** and press Enter

The screen at the right displays.  $\rightarrow$ 



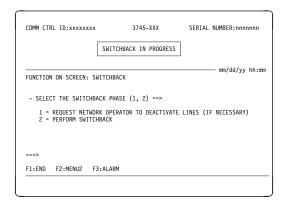
# Step 3

Are the	Are the effected lines already deactivated?		
Yes	Go to Step 4.		
No	1. Type 1 at A and press Enter .		
	This is a request for the network operator to deactivate the lines. A message ALARM B4 indicates that the request has been sent.		
	When the lines are deactivated, go to Step 4.		

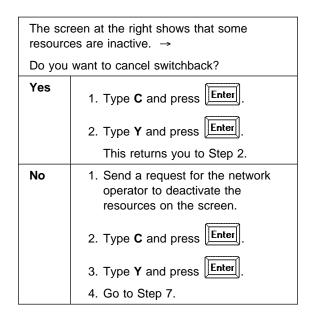
# Step 4

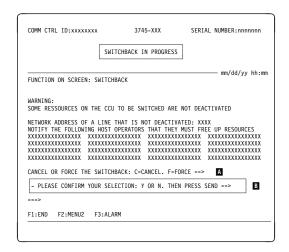
Type 2 at A and press Enter (see the previous screen).

Does the message SWITCHBACK IN PROGRESS display?		
Yes	Go to Step 7.	
No	Go to Step 6.	



## Step 6





**Note:** If you have a Model **41A or 61A**, the warning message will be the following:

WARNING:
SOME RESOURCES ON THE CCU TO BE SWITCHED EITHER ARE NOT DEACTIVATED

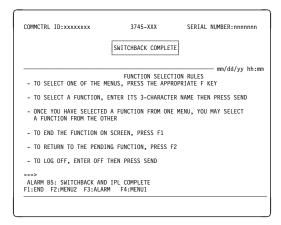
OR CONTAIN AN ACTIVE TRANSMISSION GROUP

NETWORK ADDRESS OF A LINE THAT IS NOT DEACTIVATED: XXXX
NOTIFY THE FOLLOWING HOST OPERATORS THAT THEY MUST FREE UP RESOURCES

The procedure ends with the message ALARM B5: SWITCHBACK AND IPL COMPLETE.

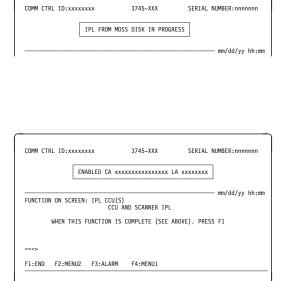
For the meaning of other messages that display in this field, see 8-6.

The Function Selection Rules screen displays, and an automatic re-IPL of the original CCU begins.



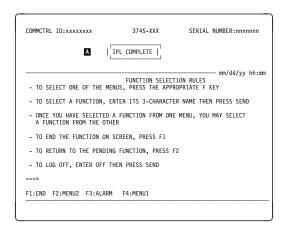
# Step 8

Does this message display?: IPL FROM MOSS DISK IN PROGRESS.		
Yes	Go to Step 9.	
No	If this message displays:  ENABLED CA?  Yes  1. Ask the host operator to load the control program. 2. Repeat this step again.  Note: For an explanation of this message, see page 8-4.	
	No	Contact the person in charge of 3745 problem analysis (see page 1-5).



Wait for the message IPL COMPLETE to display.

For the meaning of other messages that display in A field, see page 8-6.



# Chapter 10. Enabling and Disabling Channel Adapters

To enable or disable 3745 channel adapters, the following must apply:

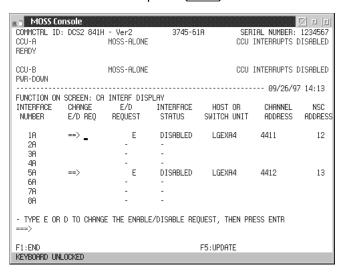
- The channel adapter must be physically connected to the host.
- Switching units between the host and the 3745 must be correctly configured.
- A control program must be running in the CCU.

Enable or disable requests are saved on disk, and automatically retransmitted during an IML after power off.

### **Enabling and Disabling 3745 Channel Adapters**

Before you begin, make sure that you have a MOSS window open on the service processor (see page 3-10).

**Step 1.** If the **CA INTERF DISPLAY** screen below is not displayed, type **CID** on the command line and press **Enter**.



- Step 2. Press until the cursor is in the appropriate CHANGE E/D REQ
- **Step 3.** Enable or disable the channel adapter(s) by typing:

E to enable.

D to disable.

- **Step 4.** Repeat the procedure if there are several channel adapters to update.
- Step 5. Press Enter to update the E/D REQUEST column.

**Note:** Three asterisks in the **E/D REQUEST** column indicate that the MOSS could not save or retrieve information because of a disk error. Issue the request again, by entering either **E** or **D**.

If this does not work, contact the person in charge of 3745 problem analysis (see page 1-5).

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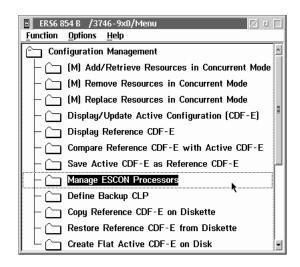
The INTERFACE STATUS field shows new information when the channel adapter is initialized, or during the next IPL.

**Step 6.** Press | F1 | to end the procedure.

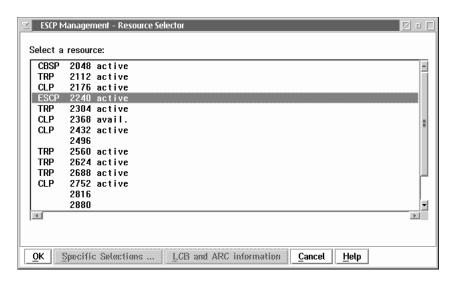
## **Enabling and Disabling 3746-900 ESCON Channel Adapters**

### **Verifying an ESCON Coupler Status**

- Step 1. Open a MOSS-E menu for the 3746-900 (see page 3-8).
- Step 2. Click Configuration Management, then double-click Manage ESCON Processors.



**Step 3.** Double-click the ESCON processor line (**ESCP**) to verify its status.

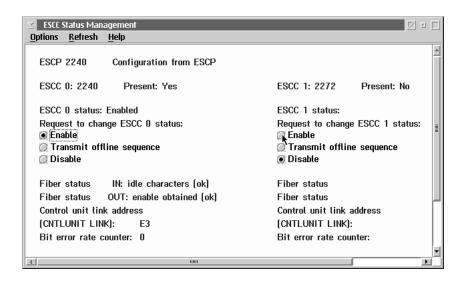


Step 4. Click Options, then Manage ESCC status.



- **Step 5.** A panel displays with status information about the coupler. To modify the status of the coupler, go to the next step. Otherwise, go to Step 10 on page 10-4.
- **Step 6.** Select one of the following options:

Enable
Transmit offline sequence
Disable.



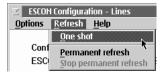
Step 7. Click Options, then Send request.



**Note:** If you want to save these options on the service processor hard disk, use CCM.

**Step 8.** Click **OK** on the next two screens.

**Step 9.** Click **Refresh**, then **One shot** to see the results.



Step 10. Click Options, then Return to open the previous panel.

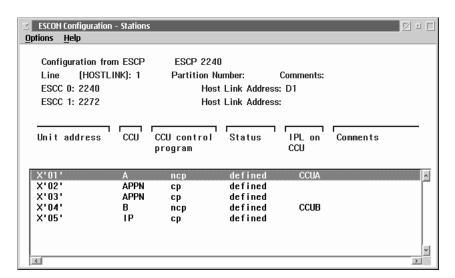
### Verifying a Link IPL Port

- **Step 1.** Select an ESCP (see Step 3 on page 10-2).
- Step 2. Click Options, then Display stations.



**Step 3.** Verify IPL port information for the station that you want.

**Note:** If you want to modify the IPL port information, use CCM.



# **Chapter 11. Basic Service Procedures**

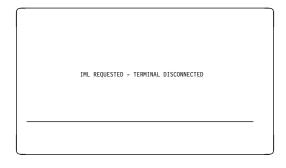
#### 3745 MOSS IML from the Service Processor

Before you begin, make sure that you have a MOSS window open on the service processor (see page 3-10).

## Step 1

Type IML then press Enter

The screen on the right displays. →



- Wait until MOSS-E View displays. IML is complete when the 3745 icon turns pink in color.
- 2. Double-click **MOSS Console** in the MOSS-E 3745 menu.
- 3. Enter the three letter code of the MOSS function you want to use.

FUNCTION SELECTION RULES

- TO SELECT ONE OF THE MENUS, PRESS THE APPROPRIATE F KEY

- TO SELECT A FUNCTION, ENTER ITS 3-CHARACTER NAME THEN PRESS SEND THEN PRESS ENTER (ABBREVIATED "ENTR")

- ONCE YOU HAVE SELECTED A FUNCTION FROM ONE MENU, YOU MAY SELECT A FUNCTION FROM THE OTHER

- A FUNCTION FROM THE OTHER

   TO END THE FUNCTION ON SCREEN, PRESS F1
- TO RETURN TO THE PENDING FUNCTION, PRESS F2

- TO LOG OFF, ENTER OFF THEN PRESS SEND

F1:END F2:MENU2 F3:ALARM F4:MENU1

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# 3745 Scanner (Line Adapter) IML

# Step 1

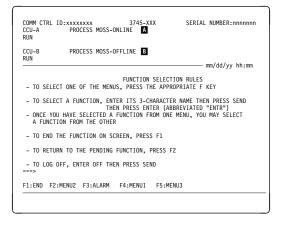
Make sure a MOSS window is open on the service processor (see page 3-10).

The screen on the lower right displays.

## Step 2

A or B on the screen shows the MOSS status of the CCU, attached to a scanner.

Is the M	IOSS online?		
Yes	Go to Step 3.		
No	Is the MOSS off-line?		
	Yes	1. Type <b>CSR</b> , then <b>1</b> , or <b>2</b> to select a CCU, then press Enter.	
		<ol> <li>Type MON and press</li> <li>Enter to bring the MOSS online.</li> </ol>	
		3. Go to Step 3.	
	No	1. Load the control program on to the CCU by performing an IPL (see Chapter 8, "3745 IPL from Service Processor" on page 8-1). Then go to the next step.	



To IML a scanner, type **IMS** and press

The screen on the right displays. →

### Step 4

- Enter either the scanner (line adapter) number or the address of a line attached to the scanner at A.
- 2. Type **SX** or **SY** and press (where **X** equals the scanner number, and **Y** equals the line address).

The IML begins when the following message displays:

IML FOR SCANNER xx IN PROGRESS.

If the message INVALID INPUT displays, restart this step.

If the following message displays: SCANNER CANNOT BE IMLED: MOSS IS NOT ONLINE, set the MOSS online by performing Step 2.

If any other messages display, contact the person in charge of 3745 problem analysis (see page 1-5).

Wait approximately one minute. If the IML is successful, the following message displays:

IML FOR SCANNER xx COMPLETED: SCANNER IS CONNECTED.  $\rightarrow$ 

```
COMM CTRL ID:xxxxxxxx 3745-XXX CCU-A PROCESS MOSS-ONLINE RUN
                                                               SERIAL NUMBER:nnnnnn
CCU-B
RUN
               PROCESS MOSS-OFFLINE
                                                                       mm/dd/yy hh:mm
FUNCTION ON SCREEN: IML ONE SCANNER
          - ENTER:
                THE SCANNER NUMBER PRECEDED BY S (S1 TO S32)
OR ==>
                 OR
THE LINE ADDRESS (000 TO 1071)
(0 TO 895 FOR TSS )
(1024 TO 1039 FOR HPTSS)
(1056 TO 1071 FOR ESS )
          IML FOR SCANNER xx COMPLETED: SCANNER IS CONNECTED
F1:END F2:MENU2 F3:ALARM
```

# Step 6

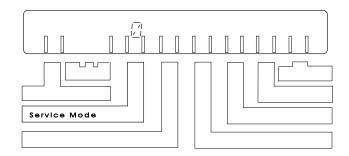
Press F1 to end the procedure.

### MOSS IML from the 3745 Control Panel

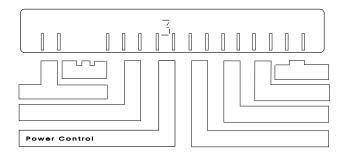
If you have a problem with this step, see the online Problem Analysis Guide.

# Step 1

Is Service Mode set to 0?		
Yes	Go to Step 2.	
No	Press <b>Service Mode</b> repeatedly until <b>0</b> displays.	
	2. Press Validate.	
	3. Go to step 2.	



Is the P	Is the <b>Power Control</b> set to <b>3</b> ?		
Yes	Go to Step 3.		
No	Note the <b>Power Control</b> setting; you will need to reset it at the end of this procedure.		
	Press Power Control repeatedly until 3 displays.		
	3. Press <b>Validate</b> and go to Step 3.		



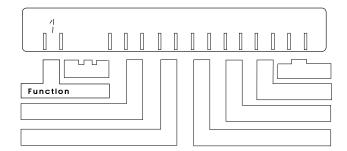
#### Note -

**Power Control 3** (local mode) is intended for service procedures and is not recommended for normal operations. If the controller is left in local mode and there is a power failure, you will have to manually power ON.

Also, if there is a power failure, the power control must be set to 1 (remote mode) for the 3746 to automatically re-start.

# Step 3

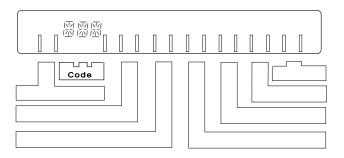
Is Function set to 1?		
Yes	Go to Step 4.	
No	Press <b>Function</b> repeatedly until <b>1</b> displays.	
	2. Go to Step 4.	



# Step 4

Press Validate.

The MOSS IML begins. You can see the progress of the IML on the hex display.

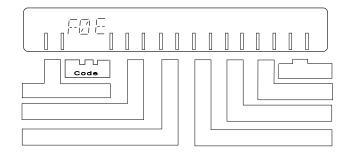


Wait for about 3 minutes until you see one of the following on the display:

- F0E indicating the MOSS, without NCP loaded.
- F0F indicating that the MOSS is offline, or that the IPL has completed in diskette mode.

To change the status of the MOSS, refer to the Advanced Operations Guide, SA33-0097.

For information on other codes that display, see page A-9.



#### 3746 Power State

When the main switch is on and connected to the main power supply, the 3746 has two power states (this applies to the entire 3745/3746 family). The power state can be either:

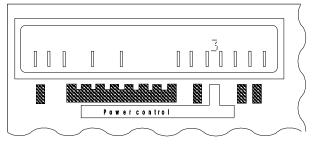
- Activated (IML complete, ready to work).
- Deactivated (only the main power box and the operator control panel are active).

### **Power Control Mode Switching**

This section describes changing from one power mode to the other (whether the 3746 is activated or de-activated).

To switch between local and remote mode from the control panel, perform the following:

Step 1. Press Power Control repeatedly until a 1 or a 3 displays, blinking. (1 means remote and 3 means local.)



Step 2. Press Validate.

#### Notes:

You can activate or deactivate the 3746 from the control panel when it is in local mode (see "Activation and IML from the 3746 Operator Control Panel" on page 11-10).

The power state of the 3746 in **remote** mode depends on external power commands received from the following:

- 3745 base frame.
- · Service Processor (see "Activation/Deactivation from the Service Processor").
- Host via the External Power On (EPO) cable (see "Activation/Deactivation from a Host" on page 11-9).

Any one of the above sending a power ON command will activate the 3746.

Any one of the above sending a power OFF command will de-activate the 3746.

### Switching from Remote to Local (1 to 3)

The power state does not change.

#### Switching from Local to Remote (3 to 1)

The power state depends on the initial settings of the 3746, and any pending power commands.

The 3746 is activated if the following applies:

- The 3745 is powered ON.
- A power ON command is pending from a connected host.

Otherwise, the 3746 remains deactivated.

The 3746 is deactivated if the following applies:

- The 3745 is powered OFF.
- No power ON command pending from a connected host.
- No power ON command pending from the service processor.

Otherwise, the 3746 remains active.

#### **Activation/Deactivation from the Service Processor**

Before activating or de-activating the 3746 from the service processor, make sure the Power Control is set to 1 (Remote) mode. If necessary, change the power control setting as follows:

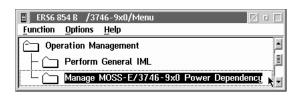
- Step 1. Press Power Control repeatedly until 1 blinks.
- Step 2. Press Validate.

#### **Activation**

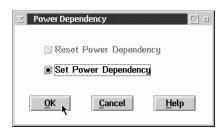
Before activating the 3746, make sure the **Standby** light on the control panel is ON.

- **Step 1.** Open a MOSS-E menu to activate the 3746 (see to "MOSS-E Menus, Tasks, and Functions" on page 3-8).
- Step 2. Click Operation Management.

Step 3. Double-click Manage MOSS-E/3746-9x0 Power Dependency.



**Step 4.** Click **Set Power Dependency** and click **OK**.



The 3746 is activated. If there are errors, see the Display Alarms function, or the online help for more information.

#### **Deactivation**

Before de-activating the 3746-900, make sure the Ready light is ON, but not blinking.

- **Step 1.** Open a MOSS-E menu to de-activate the 3746 (see "MOSS-E Menus, Tasks, and Functions" on page 3-8).
- Step 2. Click Operation Management.
- 3. Double-click Manage MOSS-E/3746-9x0 Power Dependency.
- Step 4. Click Reset power dependency.
- Step 5. Click OK.

The 3746 remains active if any of the following applies:

- · Activation locally or from a network mode.
- Power ON request from a connected host.
- 3745 is powered ON.

The 3746 is deactivated if any of the following applies:

• 3745, 3746, and connected hosts powered OFF.

Attempt to activate the 3746 in remote mode when there is no power ON request from a connected host.

If there are errors, see the Display Alarms function, or online help for more information.

#### Activation/Deactivation from a Host

This section describes the results of power ON/OFF commands from a host connected to the 3746 via the external power off (EPO) cable. Results may differ, depending on whether the power mode is local or remote.

#### **Power ON Command**

Make sure the Standby light is ON, but not blinking.

When the host generates a Power ON command, the 3746 is inactivated in local mode, and activated in remote mode.

The Ready light blinks and stays ON.

If an error occurs, call the IBM representative (see "Solving Problems" on page 1-5).

#### **Power OFF Command**

The Ready light must be ON, but not blinking.

When the host generates a Power OFF command, the following occurs:

- The 3746 stays active in local mode.
- · In remote mode:
  - 3746 stays active if the following applies:
    - 3745 is powered ON.
    - Service processor requests activation (see "Activation" on page 11-7).
    - Power ON command is generated by another host connected to the 3746 via an EPO cable.
  - The 3746 is deactivated if the following applies:
    - 3745 is powered OFF.
    - Service processor requests deactivation (see "Deactivation" on page 11-8).
    - No power ON commands from other hosts connected to the 3746 via EPO cable.

The **Standby** light begins to blink and then goes ON.

If an error occurs, call the IBM representative (see "Solving Problems" on page 1-5).

#### VTAM Remote Power OFF Command

A remote power OFF (RPO) command can be sent to a remote 3745 and attached 3746 from VTAM. The remote 3746 powers OFF only if the following applies:

- 3745 Power Control is in a network mode.
- 3746 Power Control is in remote mode.

# Activation and IML from the 3746 Operator Control Panel

Note: For more information about the 3746 control panel, see Appendix B, "3746 Operator Control Panel."

To activate the 3746, use the following procedure:

## Step 1

Is the <b>Ready</b> light ON or blinking?		
Yes	Go to Step 4.	
No	Go to Step 2.	

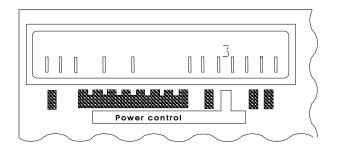
# Step 2

Is the Power Control set to 3?		
Yes	Go to Step 3.	
No	Press Power Control repeatedly until 3 is blinking.	
	2. Press <b>Validate</b> and go to Step 3.	

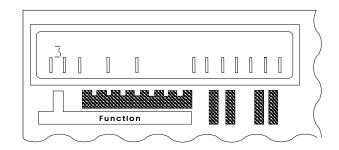
#### Note -

Power Control 3 (local mode) is intended for service procedures and is not recommended for normal operations. If the controller is left in local mode and there is a power failure, you will have to manually power ON.

Also, if there is a power failure, the Power Control must be set to 1 (remote mode) for the 3746 to automatically re-start.



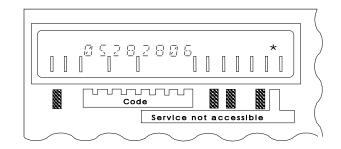
Do you	Do you want to do an IML with diagnostics?		
Yes	Does Function display 3?		
	Yes	Press <b>Validate</b> and go to Step 5.	
	No	Press Function     repeatedly until 3 is     blinking.	
		2. Press Validate.	
		3. Go to Step 5.	
No	Does Function display 8?		
	Yes	1. Press Validate.	
		2. Press <b>General IML</b> .	
		3. Go to Step 5.	
	No	<ol> <li>Press Function repeatedly until 8 is blinking.</li> </ol>	
		2. Press Validate.	
		3. Press General IML.	
		4. Go to Step 5.	



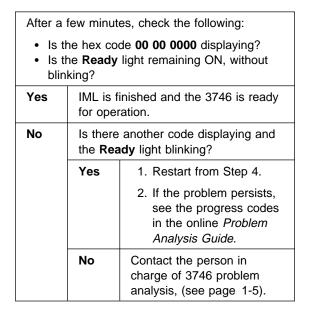
# Step 4

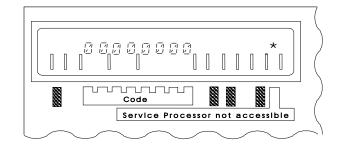
Do you	Do you want to do an IML with diagnostics?		
Yes	Does Function display 3?		
	Yes	1. Press Validate.	
		2. Go to Step 6.	
	No	Press Function     repeatedly until 3 is     blinking.	
		2. Press Validate.	
		3. Go to Step 6.	
No	Does Function display 8?		
	Yes	1. Press Validate.	
		2. Press General IML.	
		3. Go to Step 6.	
	No	Press Function     repeatedly until 8 is     blinking.	
		2. Press Validate.	
		3. Press General IML.	
		4. Go to Step 6.	

Wait until the hex code <b>05 28 2806</b> displays and the <b>Standby</b> light remains ON.		
Yes	1. Press <b>Start</b> on the control panel.	
	The 3746 activates and begins an IML. The <b>Ready</b> light starts blinking and the <b>Standby</b> light goes OFF.	
	2. Go to Step 6.	
No	<ol> <li>Check the 3746 link with the MOSS-E.</li> </ol>	
	If * is not displayed in the Service not accessible field, see "Service Processor Inaccessible" on page B-5.	
	2. Start again from Step 3.	
	<ol> <li>If the problem persists, refer to the progress codes in the online Problem Analysis Guide.</li> </ol>	



## Step 6



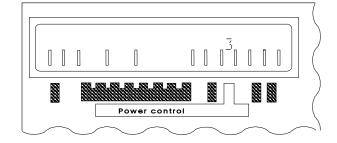


## **Deactivation from the 3746 Operator Control Panel**

To deactivate the 3746 from the control panel, use the following procedure:

### Step 1

Is Power Control set to 3?		
Yes	Go to Step 2.	
No	Press Power Control repeatedly until 3 is blinking.	
	2. Press Validate.	
	3. Go to Step 2.	



#### Note -

**Power Control 3** (local mode) is intended for service procedures and is not recommended for normal operations. If the controller is left in local mode and there is a power failure, you will have to manually power ON. Also, if there is a power failure, the power control must be set to **1** (remote mode) for the 3746 to automatically re-start.

## Step 2

Press **Standby**. After a few seconds, the **Ready** light changes from ON to OFF, and the **Standby** light blinks and then goes ON.

#### Auto-Restart after a Power Failure

The 3746 automatically powers ON and performs an IML (the same as the 3745).

If there is a total power failure, the 3746 goes into standby mode. When power is restored, the 3746 automatically performs an IML. However, IML is only automatic if the following applies:

If a power failure occurs while the 3746 is activated:

- 3746 goes into power OFF state.
- When power is restored, the 3746 goes on standby and continues to perform an IML up to the ready state, and the following applies:
  - 3745 is powered ON.
  - Power ON commands are pending from a host attached to the 3746 via EPO cable.
  - The 3746 is activated by the power dependency function (see "Activation" on page 11-7).

If the power failure occurs while the machine is on standby:

- The machine goes into power OFF state.
- When power is restored, the 3746 returns to standby status until:
  - Power ON command is received from a host attached to the 3746 via EPO
  - Power ON command is received from the service processor.
  - 3745 is powered ON.

# Appendix A. 3745 Operator Control Panel

#### Notes:

The control panel display should not appear as totally blank. If it is, or if you suspect a problem on the control panel, contact the person in charge of 3745 problem analysis (see page 1-5).

Take a moment to review the reference card in the diskette storage compartment to the left of the control panel.

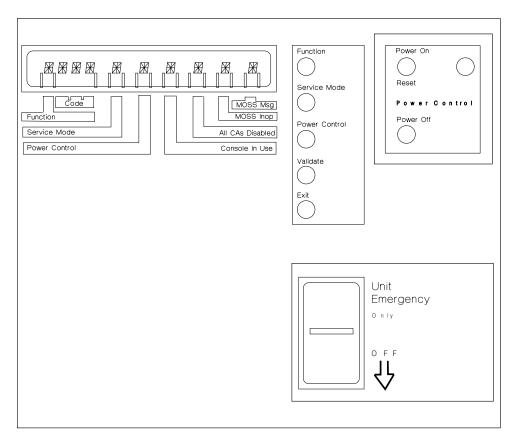


Figure A-1. 3745 Control Panel

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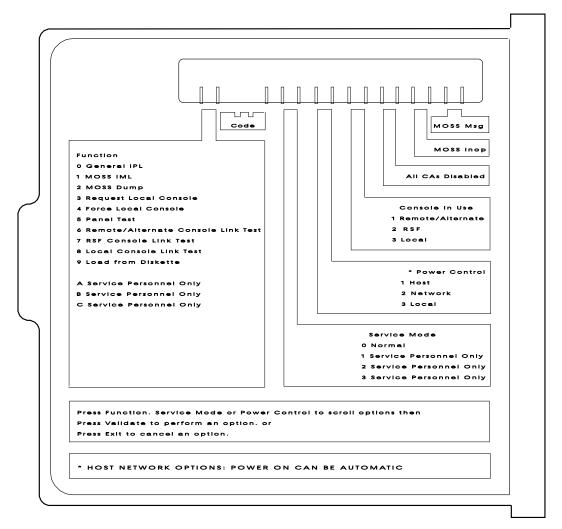


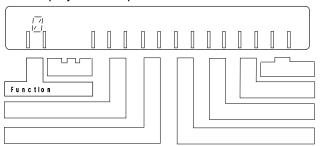
Figure A-2. 3745 Control Panel Reference Card

# **Function Display**

#### - Attention

The same control panel numbers on the 3745 and 3746-900 do not always share the same function.

The display at the top shows the number of the function that you have selected.



To select the number for a function:

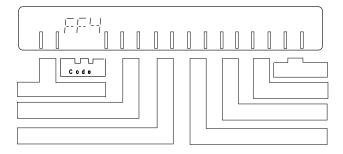
- 1. Press Function repeatedly until the number that you want displays.
- 2. Press Validate.

### **Function Numbers**

The following is a list of numbers and their corresponding functions:

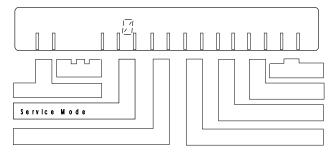
1 <del>7</del> 1 1 <u>7</u> 1	To IPL the 3745.
/  	To IML the MOSS.
<u>_</u> '	To dump the MOSS to disk.
	Reserved.
<u>-</u>	Reserved.
7	To test the panel (see the <i>Problem Determination Guide</i> , SA33-0096).
5	Reserved. Code 09E is displayed.
<del>,</del>	Reserved. Code 09E is displayed.
8	Reserved. Code 09E is displayed.
9	To IPL the 3745 from the diskette.
A.J.,C	For Service representatives only.

# **Code Display**



Three character hexadecimal codes display in the main control panel display above the Code button. For an explanation of these codes, see page A-9.

# Service Mode Display



The number in the display above the Service Mode button indicates the service mode of the controller.

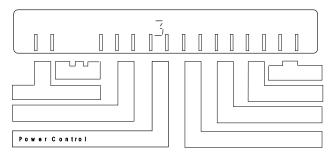
The numbers and their corresponding functions are as follows:

Customer mode. 1, 2, 0, 3 Service representative only.

**Note:** If  $\frac{1}{|\mathcal{L}|}$  is not displayed, follow these instructions:

- Press **Service Mode** repeatedly until  $\frac{1}{|\mathcal{L}|}$  displays.
- Press Validate.
- IML the MOSS from the control panel as described on page 11-4.

## **Power Control Display**



The number in the display above the Power Control button indicates the power control mode of the controller. To select a number:

- Press Power Control until the number that you want displays.
- Press Validate.

The numbers and their corresponding functions are as follows:

(HOST) The 3745 is activated or deactivated from the host. This means

that if ac power is lost and then restored, the host will initiate an

automatic restart.

**¬** (NETWORK) The 3745 is activated by one of the following:

- From the control panel (Power On Reset pushbutton).
- By a scheduled power ON.

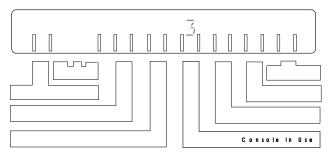
The 3745 is deactivated by a remote power OFF (RPO)

command. If power is lost then restored, an automatic restart is

performed.

了(LOCAL) The 3745 is activated or deactivated from the control panel. If power is lost then restored, an automatic restart is not initiated.

# **Console in Use Display**

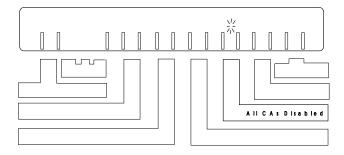


The number in the display above the **Console in Use** button indicates the logged on operator console. The numbers and their corresponding meanings are as follows:

- The MOSS console is logged on using the service processor or DCAF1.
- No longer available for 3745 Models A.

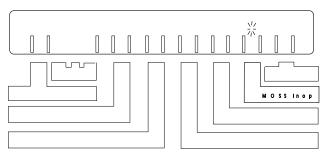
**Note:** If the display is blank, this indicates that the MOSS console has not been logged on by the service processor or by DCAF.

#### All 3745 CAs Disabled Indicator



An indicator light in the main control panel display above the **All CAs Disabled** button indicates that all the channel adapters are disabled. If there is no indicator light, this means that at least one channel adapter is enabled.

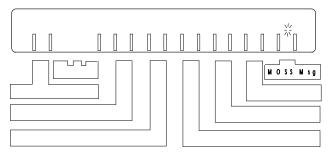
## **MOSS Inop Indicator**



<sup>1</sup> The DCAF program is contained in Tivoli Management Environment (TME) 10 Remote Control. For the purposes of this guide, DCAF is referred to instead of TME 10 Remote Control.

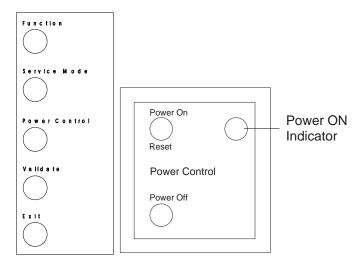
An indicator light in the main control panel above the MOSS Inop button indicates that the MOSS is not working. If the indicator light appears, see the Problem Determination Guide. Also, if  $\frac{T_i}{I}$  displays, contact the person in charge of 3745 problem analysis (see page 1-5).

### **MOSS Message Indicator**



An indicator light in the main control panel above the MOSS Msg button generates an alarm. If this indicator light appears, see the online Problem Analysis Guide.

#### **Pushbuttons and Power ON Indicator**



#### **Function**

Selects a control panel function (see page A-3).

#### **Service Mode**

Selects a service mode (see page A-4).

#### **Power Control**

Selects a power control mode (see page A-5).

#### Validate

Performs or validates the selected function, service mode, or power control mode.

#### Exit

Cancels an invalidated function, service mode, or power control option.

#### **Power On Reset**

Reactivates the 3745.

#### **Power Off**

Deactivates the 3745. If you have to power ON again, wait 10 seconds before pressing Power On Reset.

#### **Power ON Indicator**

Indicates that the 3745 is powered ON.

## **Stop Switch**

The stop switch is located on the main 3745 control panel.

#### Attention

Even if the stop switch is in the OFF position, the primary power box is still connected to the electric current.

To disconnect completely, do the following:

- 1. Turn off the main circuit breaker.
- 2. Remove the power plugs from supply outlets.

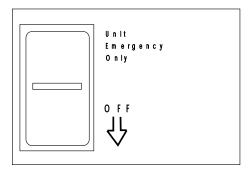


Figure A-3. IBM 3745 Control Panel

Use the OFF switch only in an emergency. The OFF switch immediately forces the 3745 and 3746-900 to power OFF. If you use this switch, only an IBM service representative is authorized to restart the controller.

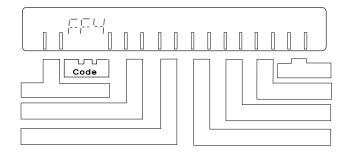
#### **Hexadecimal Codes**

The hexadecimal codes on the control panel indicate the following:

- The progress of a function (for example, IPL).
- The status of 3745 components.
- An error, indicated by a blinking code.

The following list show the codes for normal operating conditions. Other codes, indicating the progress of a function, may display for a short while. However, if a code remains displayed for more than 2 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).

Note: The online Problem Analysis Guide gives a complete explanation of the hexadecimal codes for Models A.



The following hexadecimal codes display during a normal IPL for a 3745.

of 3745 problem analysis (see page 1-5).

Code	Explanation and Action
000	A successful IPL for the 3745. The control program is loaded and MOSS is online.
09E	You selected a reserved function with the control panel function button. The controller does not respond to this selection.
DFC	Wrong diskette in drive. Insert the correct primary diskette. Restart IPL in diskette mode.
F0E	MOSS IML successfully completed. MOSS is alone.
F0F	MOSS IML successfully completed. CCU is running and MOSS is offline or IPL complete in diskette mode.
F28	Failed diskette. Retry with another diskette. If you do not have other diskettes for saving data, contact the person in charge of 3745 problem analysis (see page 1-5).
FD6	Control program loading from disk in progress. If this code displays for more than 2 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).
FD7	Control program dump to disk in progress. If this code remains more than 4 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).
FD8	Control program save on disk in progress. If this code remains more than 2 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).
FF0	Start of 3745 IPL. If this code remains more than 2 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).
FF1	3745 IPL phase one. If this code remains more than 5 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).
FF2	3745 IPL phase two. If this code remains more than 2 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).
FF3	3745 IPL phase three. If this code remains more than 5 minutes, contact the person in charge

FF4 3745 IPL phase four. The control program will be loaded from the host.

FF5 For a channel-attached 3745, control program(s) being loaded. If this code remains more than 2 minutes, contact the person in charge of 3745 problem analysis (see page 1-5).

FF6 For a link-attached 3745, control programs being loaded. For a link-attached 3745, the time of the code display depends on the size of the load module and the speed of the link.

FF7 The control program is loaded.

**FFB** 3745 IPL canceled on operator request.

FFE 3745 IPL complete with non-disruptive errors. If this recurs, contact the person in charge of 3745 problem analysis (see page 1-5).

# Appendix B. 3746 Operator Control Panel

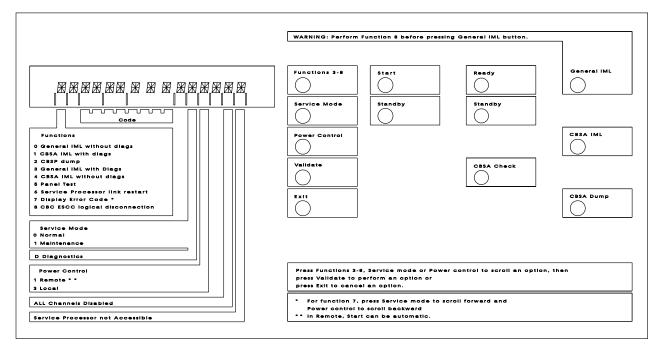
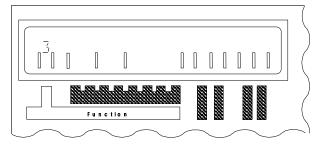


Figure B-1. 3746 Control Panel

## **Function Display**



#### Note

The same control panel numbers on the 3746 and the 3745 do not always share the same function.

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#### **Specific Button Selections**

Functions 0, 1, and 2 are enabled by the Function button on the display panel, and also display automatically when you press the corresponding control panel buttons (General IML, CBSA IML, and CBSP Dump). Functions 3 to 8 are also enabled by the **Function** button on the display panel.

#### 0 - General IML

Resets and performs an IML for all 3746 processors.

#### Attention -

You must perform function "8 - CBC/ESCC logical disconnection" on page B-3 before running function 0.

Use this function after one of the following:

- · Power ON.
- In an emergency, when the MOSS-E function Perform a general IML does not run. For more information, see "Activation and IML from the 3746 Operator Control Panel" on page 11-10.

#### 1 - CBSA IML with Diags

Runs a diagnostics and IML for the CBSA (Controller Bus and Service Adapter).

Note: Mainly used by an IBM service representative.

#### 2 - CBSP Dump

Transfers a CBSP dump to the MOSS-E on the service processor disk.

**Note:** Mainly used by the an IBM service representative.

### **Selections Using the Function Button**

To select functions 3-8, perform the following:

- 1. Press Function repeatedly until the number of the function that you want displays on the control panel.
- 2. Press Validate to start the function.

#### 3 - General IML with Diags

Performs an IML and diagnostics for all 3746 processors.

Note: Mainly used by an IBM service representative.

#### 4 - CBSA IML

Performs an IML for the CBSA (Controller Bus and Service Adapter).

Note: Mainly used by an IBM service representative.

#### 5 - Panel Test

Runs a diagnostics of the control panel. Before you can use this function, make sure that **Service Mode 1** is selected (see "Service Mode" on page B-3).

**Note:** Mainly used by an IBM service representative.

#### 6 - Console Link Restart

Re-establishes the link between the 3746 and the service processor.

Note: Only used by an IBM service representative.

## 7 - Display Error Code

Displays error codes.

Note: Only used by an IBM service representative.

## 8 - CBC/ESCC logical disconnection

Press this before using function 0, General IML without diags.

## **Hexadecimal Codes**

Hexadecimal codes display on the control panel during the following processes:

## IML and IPL progression codes

Track the different phases of a process and indicate when a process is complete.

#### **Error codes**

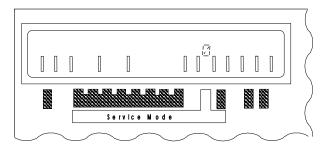
Blink on the display and indicate a problem with normal operations.

### Standby codes

Indicate the status of the machine when it is not totally activated.

More information on hexadecimal codes is contained online, in the Problem Analysis Guide.

## **Service Mode**



#### 0 - Normal

The mode for normal operations.

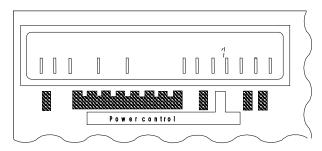
#### 1 - Maintenance

Used only by an IBM service representative.

#### **D** - Diagnostics

You cannot select this from the control panel. Displays only when certain diagnostics are run by the service representative.

## **Power Control**



#### 1 - Remote

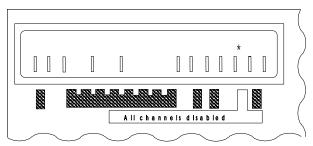
Mode for normal operations. In normal mode, you can perform the following:

- · Activate and deactivate the 3746 from:
  - Attached host
  - 3745
  - Service processor.
- · Automatic power ON restart, and IML if ac power is lost and restored.
- For a remote 3746, deactivation from a VTAM remote power OFF command (RPO).

## 3 - Local

Used only by an IBM service representative.

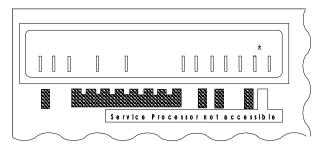
## **All ESCON Channel Adapters Disabled**



The display is blank if at least one channel adapter (CA) is enabled.

All CAs are disabled.

## **Service Processor Inaccessible**



The display is blank if the MOSS-E console is accessible.

MOSS-E console is inaccessible. This means that the link between the MOSS-E in the service processor and the 3746 has failed or was not established. The MOSS-E can run, but it cannot exchange data with the 3746.

Other codes briefly display during power ON, IML or when there is a problem. If you want more details on these characters, see the Problem Analysis Guide.

## Appendix C. Bibliographies

# Customer Documentation for the 3745 (Models 210, 310, 410, 610, 21A, 31A, 41A, and 61A), and 3746 (Model 900)

Table C-1 (Page 1 of 4). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900			
This customer documentation ha	This customer documentation has the following formats:		
Books	Online  Books and CD-ROM  Oliskettes		
Finding Information			
	3745 Models A and 3746 Books		
	Starting with engineering change (EC) F12380, all of the books in the 3745 Models A and 3746 library are available on the CD-ROM that contains the Licensed Internal Code (LIC) for this EC.		
SA33-0172	IBM 3745 Communication Controller Models 210 to 61A IBM 3746 Expansion Unit Model 900		
	Customer Master Index <sup>1</sup>		
	Provides references for finding information in the customer documentation library.		
Evaluating and Configuring			
GA33-0092	IBM 3745 Communication Controller Models 210, 310, 410, and 610		
	Introduction		
	Gives an introduction of the IBM Models 210 to 610 capabilities.		
	For Models A refer to the <i>Overview</i> , GA33-0180.		
GA33-0180	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950		
	Overview		
	Gives an overview of connectivity capabilities within SNA, APPN, and IP networking.		

	GA33-0457	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Expansion Unit Model 900 Models 900 and 950
		Planning Guide
		Planning for:
		<ul> <li>Field upgrades</li> <li>Service processor and alert management configuration</li> <li>Network integration (NCP, APPN, and IP control)</li> <li>Physical installation.</li> </ul>
Preparing	Your Site	
	GC22-7064	IBM System/360, System/370, 4300 Processor
		Input/Output Equipment Installation Manual-Physical Planning (Including Technical News Letter GN22-5490)
		Provides information for physical installation for the 3745 Models 130 to 610.
		For 3745 Models A and 3746 Model 900, refer to the <i>Planning Guide</i> , GA33-0457.
	GA33-0127	IBM 3745 Communication Controller Models 210, 310, 410, and 610
		Preparing for Connection
		Helps for preparing the 3745 Models 210 to 610 cable installation.
		For 3745 Models A refer to the Connection and Integration Guide, SA33-0129
reparing	for Operation	
	GA33-0400	IBM 3745 Communication Controller All Models <sup>3</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950
		Safety Information <sup>1</sup>
		Provides general safety guidelines.
	SA33-0129	IBM 3745 Communication Controller All Models <sup>3</sup> IBM 3746 Nways Multiprotocol Controller Model 900
		Connection and Integration Guide <sup>1</sup>
		Contains information for connecting hardware and integrating network of the 3745 and 3746-900 after installation.
	SA33-0416	Line Interface Coupler Type 5 and Type 6 Portable Keypad Display
		Migration and Integration Guide
		Contains information for moving and testing LIC types 5 and 6.

Table C-	1 (Page 3 of 4). Cust	omer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900
	SA33-0158	IBM 3745 Communication Controller All Models <sup>3</sup> IBM 3746 Nways Multiprotocol Controller Model 900
		Console Setup Guide <sup>1</sup>
		Provides information for:
		<ul> <li>Installing local, alternate, or remote consoles for 3745 Models 130 to 610</li> <li>Configuring user workstations to remotely control the service processor for 3745 Models A and 3746 Model 900 using:         <ul> <li>DCAF program</li> <li>Telnet Client program.</li> </ul> </li> </ul>
Customiz	ing Your Control Prog	ram
	SA33-0178	Guide to Timed IPL and Rename Load Module
		Provides VTAM procedures for:
		<ul> <li>Scheduling an automatic reload of the 3745</li> <li>Getting 3745 load module changes transparent to the operations staff.</li> </ul>
Operating	and Testing	
	SA33-0098	IBM 3745 Communication Controller All Models⁴
		Basic Operations Guide <sup>1</sup>
		Provides instructions for daily routine operations on the 3745 Models 130 to 610.
	SA33-0177	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Nways Multiprotocol Controller Model 900
		Basic Operations Guide <sup>1</sup>
		Provides instructions for daily routine operations on the 3745 Models 17A to 61A, and 3746 Model 900 operating as an SNA node (using NCP), APPN/HPR Network Node, and IP Router.
	SA33-0097	IBM 3745 Communication Controller All Models <sup>3</sup>
		Advanced Operations Guide <sup>1</sup>
		Provides instructions for advanced operations and testing, using the 3745 MOSS console.
	On-line Information	Controller Configuration and Management Application
		Provides a graphical user interface for configuring and managing a 3746 APPN/HPR Network Node and IP Router, and its resources. Is also available as a stand-alone application, using an OS/2 workstation. Defines and explains all the 3746 Network Node and IP Router configuration parameters through its online help.

	SH11-3081	IBM 3746 Nways Multiprotocol Controller Models 900 and 950
		Controller Configuration and Management: User's Guide <sup>5</sup>
		Explains how to use CCM and gives examples of the configuration process.
lanaging	Problems	
	SA33-0096	IBM 3745 Communication Controller All Models <sup>3</sup>
		Problem Determination Guide <sup>1</sup>
		A guide to perform problem determination on the 3745 Models 130 to 61A.
	On-line Information	Problem Analysis Guide
		An online guide to analyze alarms, events, and control panel codes on:
<u> </u>		<ul> <li>IBM 3745 Communication Controller Models A<sup>2</sup></li> <li>IBM 3746 Nways Multiprotocol Controller Models 900 and 950.</li> </ul>
	SA33-0175	IBM 3745 Communication Controller Models A <sup>2</sup> IBM 3746 Expansion Unit Model 900
		IBM 3746 Nways Multiprotocol Controller Model 950
		Alert Reference Guide
		Provides information about events or errors reported by alerts for:
		<ul> <li>IBM 3745 Communication Controller Models A<sup>2</sup></li> <li>IBM 3746 Nways Multiprotocol Controller Models 900 and 950.</li> </ul>

<sup>5</sup> Documentation shipped with the 3746-900.

## Additional Customer Documentation for the 3745 Models 130, 150, 160, 170, and 17A

SA33-0142  IBM 3745 Communication Controller Models 130, 150, 160, 170, and 17A IBM 3746 Nways Multiprotocol Controller Model 900  Customer Master Index¹  Provides references for finding information in the customer documentation library.  Evaluating and Configuring  GA33-0138  IBM 3745 Communication Controller Models 130, 150, and 170 Introduction  Gives an introduction about the IBM Models 130 to 170 capabilities, including Model 160.  For Model 17A refer to the Overview, GA33-0180.  Preparing Your Site  GA33-0140  IBM 3745 Communication Controller Models 130, 150, 160, and 170  Preparing for Connection  Helps for preparing the 3745 Models 130 to 170 cable installation.  For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.	Table C-2. Additional Cust	tomer Documentation for the 3745 Models 130 to 17A	
Finding Information  SA33-0142  IBM 3745 Communication Controller Models 130, 150, 160, 170, and 17A IBM 3746 Nways Multiprotocol Controller Model 900  Customer Master Index¹  Provides references for finding information in the customer documentation library.  Evaluating and Configuring  GA33-0138  IBM 3745 Communication Controller Models 130, 150, and 170 Introduction  Gives an introduction about the IBM Models 130 to 170 capabilities, including Model 160.  For Model 17A refer to the Overview, GA33-0180.  Preparing Your Site  GA33-0140  IBM 3745 Communication Controller Models 130, 150, 160, and 170  Preparing for Connection  Helps for preparing the 3745 Models 130 to 170 cable installation. For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.	This customer documentatio	n has the following format:	
SA33-0142  IBM 3745 Communication Controller Models 130, 150, 160, 170, and 17A IBM 3746 Nways Multiprotocol Controller Model 900  Customer Master Index¹  Provides references for finding information in the customer documentation library.  Evaluating and Configuring  GA33-0138  IBM 3745 Communication Controller Models 130, 150, and 170 Introduction  Gives an introduction about the IBM Models 130 to 170 capabilities, including Model 160.  For Model 17A refer to the Overview, GA33-0180.  Preparing Your Site  GA33-0140  IBM 3745 Communication Controller Models 130, 150, 160, and 170  Preparing for Connection  Helps for preparing the 3745 Models 130 to 170 cable installation.  For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.		Books	
Models 130, 150, 160, 170, and 17A IBM 3746 Nways Multiprotocol Controller Model 900  Customer Master Index¹  Provides references for finding information in the customer documentation library.  Evaluating and Configuring  GA33-0138  IBM 3745 Communication Controller Models 130, 150, and 170  Introduction  Gives an introduction about the IBM Models 130 to 170 capabilities, including Model 160.  For Model 17A refer to the Overview, GA33-0180.  Preparing Your Site  GA33-0140  IBM 3745 Communication Controller Models 130, 150, 160, and 170  Preparing for Connection  Helps for preparing the 3745 Models 130 to 170 cable installation.  For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.	Finding Information		
Provides references for finding information in the customer documentation library.    Figure	SA33-0142	Models 130, 150, 160, 170, and 17A	
Evaluating and Configuring  GA33-0138  IBM 3745 Communication Controller Models 130, 150, and 170 Introduction  Gives an introduction about the IBM Models 130 to 170 capabilities, including Model 160. For Model 17A refer to the Overview, GA33-0180.  Preparing Your Site  GA33-0140  IBM 3745 Communication Controller Models 130, 150, 160, and 170 Preparing for Connection  Helps for preparing the 3745 Models 130 to 170 cable installation. For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.		Customer Master Index1	
GA33-0138  IBM 3745 Communication Controller Models 130, 150, and 170 Introduction  Gives an introduction about the IBM Models 130 to 170 capabilities, including Model 160.  For Model 17A refer to the Overview, GA33-0180.  Preparing Your Site  GA33-0140  IBM 3745 Communication Controller Models 130, 150, 160, and 170 Preparing for Connection  Helps for preparing the 3745 Models 130 to 170 cable installation.  For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.			
Models 130, 150, and 170 Introduction  Gives an introduction about the IBM Models 130 to 170 capabilities, including Model 160.  For Model 17A refer to the Overview, GA33-0180.  Preparing Your Site  GA33-0140  IBM 3745 Communication Controller Models 130, 150, 160, and 170  Preparing for Connection  Helps for preparing the 3745 Models 130 to 170 cable installation.  For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.	Evaluating and Configuring	g	
Gives an introduction about the IBM Models 130 to 170 capabilities, including Model 160.  For Model 17A refer to the <i>Overview</i> , GA33-0180.  Preparing Your Site  GA33-0140  IBM 3745 Communication Controller Models 130, 150, 160, and 170  Preparing for Connection  Helps for preparing the 3745 Models 130 to 170 cable installation.  For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.	GA33-0138		
Model 160. For Model 17A refer to the Overview, GA33-0180.  Preparing Your Site  GA33-0140  IBM 3745 Communication Controller Models 130, 150, 160, and 170 Preparing for Connection  Helps for preparing the 3745 Models 130 to 170 cable installation. For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.		Introduction	
Preparing Your Site  GA33-0140  IBM 3745 Communication Controller Models 130, 150, 160, and 170  Preparing for Connection  Helps for preparing the 3745 Models 130 to 170 cable installation.  For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.		•	
GA33-0140  IBM 3745 Communication Controller Models 130, 150, 160, and 170  Preparing for Connection  Helps for preparing the 3745 Models 130 to 170 cable installation.  For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.		For Model 17A refer to the <i>Overview</i> , GA33-0180.	
Models 130, 150, 160, and 170  Preparing for Connection  Helps for preparing the 3745 Models 130 to 170 cable installation.  For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.	Preparing Your Site		
Helps for preparing the 3745 Models 130 to 170 cable installation.  For 3745 Model 17A refer to the <i>Connection and Integration Guide</i> , SA33-0129.	GA33-0140		
For 3745 Model 17A refer to the Connection and Integration Guide, SA33-0129.		Preparing for Connection	
SA33-0129.		Helps for preparing the 3745 Models 130 to 170 cable installation.	
<sup>1</sup> Documentation shipped with the 3745.			

## **List of Abbreviations**

ac	alternating current	LA	Line Adapter
APPN	Advanced Peer-to-Peer Networking	LAN	Local Area Network
ARC	Active Remote Connector	LAPS	LAN Adapter Protocol Support
ARP	Address Resolution Protocol	LCB	Line Connection Box
ASCII	American Standard Code for Information	LCBB	Line Connection Box Base
	Interchange	LCBE	Line Connection Box Expansion
ATM	Asynchronous Transfer Mode	LIC	Line Interface Coupler
BGP	Border Gateway Protocol		Licensed Internal Code
CA	Channel Adapter	LIC11	Line Internal Coupler type 11
СВ	Circuit Breaker	LU	Logical Unit
CBC	Controller Bus Coupler	MAE	Multiaccess Enclosure
CBSA	Controller Bus and Service Adapter	MOSS	Maintenance and Operator Subsystem
CBSP CCU	Controller Bus and Service Processor Central Control Unit	MOSS-E	Maintenance and Operator Subsystem - Extended
CCM	Controller Configuration and	MSA	Machine Status Area
	Management	NCP	Network Control Program
CDF-E	Configuration Data File-Extended	NDF	Network Definition File
CLA	Communication Line Adapter	NN	Network Node
CLDP	Controller Load/Dump Program	NNP	Network Node Processor
CLP	Communication Line Processor	NPM	NetView Performance Monitor
CP	Control Program (SNA environment)	OPCON	Operator Console
	Control Point (APPN environment)	os	Operating System
CPU	Central Processing Unit	OSPF	Open Shortest Path First
CSR	CCU Selection and Release	PCMCIA	Personal Computer Memory Card
DLUR	Dependent LU Requester		International Association
EGA	ESCON Generation Assistant	PE	Product Engineer
ELS	Event Logging System	PPP	Point-to-Point Protocol
EPO	External Power ON	PU	Physical Unit
ESCC	ESCON Coupler	RETAIN	Remote Technical Assistance Information
ESCON	Enterprise System Connection	DID	Network
ESCP	ESCON Processor	RIP	Routing Information Protocol
FP	Focal Point	ROPCON	Remote Operator Console
GWCON	Gateway Console	RPO	Remote Power OFF
HPR	High Performance Routing	RSF	Remote Support Facility
IML	Initial Microcode Load	SDLC	Synchronous Data Link Control
IP	Internet Protocol	SNA	Systems Network Architecture
IPL	Initial Program Load	SNMP	Simple Network Management Protocol
ISDN	Integrated Services Digital Network	SPAU	Service Processor Access Unit
kbps	kilobits per second	TCP/IP	Transmission Control Protocol/Internet Protocol

TFTP	Trivial File Transfer Protocol	TRP	Token-ring Processor
TIC	Token-ring Interface Coupler	URL	Uniform Resource Locator
TRA	Token-ring Adapter	VTAM	Virtual Telecommunications Access Method

## **Glossary**

This glossary defines all new terms used in this manual. It also includes terms and definitions from the *IBM Dictionary of Computing*, SC20-1699.

Address Resolution Protocol (ARP). One of the protocols of TCP/IP for dynamically mapping routes between Internet addresses, baseband adapter addresses, X.25 addresses, and token-ring adapter addresses on a local area network (LAN).

Advanced Peer-to-Peer Networking (APPN). Data communication support that routes data in a network between two or more advanced program-to-program communications (APPC) systems that do not need to be adjacent.

**alarm**. A message sent to the MOSS operator console. In case of an error, a reference code identifies the nature of the error.

**alert**. A message sent to the host console. In case of an error, a reference code identifies the nature of the error.

**central control unit (CCU)**. In the 3745, the controller hardware unit that contains the circuits and data flow paths needed to execute instructions and to control its storage and the attached adapters.

**channel adapter (CA)**. A communication controller hardware unit used to attach the controller to a host processor.

**channel interface**. The interface between the controller and the host processors.

**circuit breaker (CB).** A switch that automatically interrupts an electric circuit because of an abnormal condition.

**communication controller**. A communication control unit that is controlled by a program stored and executed in the unit. Examples are the IBM 3705, IBM 3725/3726, IBM 3720, and IBM 3745 models 130, 150, 170, 21A, 31A, 41A, and 61A. More recent in this family are the IBM 3746 models 900 and 950.

**configuration data file (CDF).** A MOSS file that contains a description of all the hardware features (presence, type, address, and characteristics) of the 3745 controller.

configuration data file-extended (CDF-E). A MOSS-E file that contains a description of all the hardware features (presence, type, address, and characteristics) of the 3746 Model 900 controller.

**control panel**. A panel that contains switches and indicators for the customer's operator and service personnel.

control point (CP). A collection of tasks, which provide directory and route selection functions for APPN. An end node control point provides its own configuration, session, and management services with assistance from the control point in its serving network node. A network node control point provides session and routing service.

**control program**. A computer program designed to schedule and to supervise the execution of programs of the controller.

**diskette**. For IBM 3745 operator control panel, a thin, flexible magnetic disk, and its protective jacket, that records diagnostics, microcode, and files. Diskette size is 5"25. For service processor the diskette size is 3"5.

**diskette drive**. A mechanism that reads and writes diskettes.

**Distributed Console Access Facility (DCAF).** An IBM licensed program that enables a user at one workstation to remotely control, monitor, and operate another workstation.

**emulation program**. A program that enables a system or a device to operate as if it were a different system or device.

**Enterprise System Connection (ESCON)**. A set of IBM products and services that combines fiber optic technology with I/O architecture. ESCON provides a highly flexible channel interconnection environment with an extended distance range.

**fallback**. In twin backup mode, the traffic of a failing CCU is redirected to the second CCU.

In standby mode, the traffic of a failing CCU is redirected to the standby CCU after it is IPLed.

**focal point (FP)**. An APPN network node that receives alerts. A focal point allows a customer to centrally manage a network.

host processor. (1) A processor that controls all or part of a user application network. (2) In a network, the processing unit in which the access method for the network resides. (3) In an SNA network, the processing unit that contains a system services control point (SSCP). (4) A processing unit that executes the access method for attached communication controllers. Also called *host*.

IBM service representative. An individual in IBM who performs maintenance services for IBM products or systems.

initial microcode load (IML). The process of loading the microcode into a scanner or into MOSS.

initial program load (IPL). The initialization procedure that causes the 3745 control program to start operation.

integrated services digital network (ISDN). A digital end-to-end telecommunication network that supports multiple services including, but not limited to, voice and data.

Internet Protocol (IP). In TCP/IP, a protocol that routes data from its source to its destination in an Internet environment.

LIC unit. For IBM 3745, a line interface coupler unit (LIU) consisting of:

- One power supply (PS) associated with
- · Two line interface boards (LIBs), housing
- · Multiplex cards (DMUX, SMUXA, or SMUXB), and
- Line interface coupler cards (LICs).

line. See transmission line.

line adapter (LA). The part of the TSS, HPTSS, ESS, or TRSS that scans and controls the transmission lines. Also called scanner or communication scanner.

- For TSS, the line adapters are low-speed scanners
- · For HPTSS, the line adapters are high-speed scanners (HSSs).
- · For ESS, the line adapters are Ethernet LAN adapters (ELA).
- For TRSS, the line adapters are token-ring adapters (TRAs).

line interface coupler (LIC). A circuit that attaches up to four transmission cables to the controller (from DTEs, DCEs, or telecommunication lines).

local area network (LAN). A computer network located on a user's premises within a limited geographical area. Communication within a LAN is not subject to external regulation; however, communication across the LAN boundary may be subject to some form of regulation.

logical unit (LU). In SNA, a port through which an end user accesses the SNA network in order to communicate with another end user and through which the end user accesses the functions provided by system services control points (SSCPs). An LU can support at least two sessions, one with an SSCP and one with another LU, and may be capable of supporting many sessions with other logical units.

#### Maintenance and Operator Sub-System (MOSS).

The part of the controller that provides operating and servicing facilities to the user's operator and the IBM service representative.

Maintenance and Operator Sub-System-Extended (MOSS-E). The licensed internal code loaded on the service processor fixed disk to provide maintenance and operator facilities to the user and IBM service representative.

microcode. A program that is loaded in a processor (for example, the MOSS processor) to replace a hardware function. The microcode is not accessible to the customer.

Multiaccess Enclosure (MAE). A super processor for the 3746-9x0 with a direct hardware attachment to the controller connectivity switch. The MAE houses eight adapter slots with up to eight ports per adapter, and handles multiple traffic routing for TCP/IP, SNA/DLUR, APPN, and HPR protocols.

NetView Performance Monitor (NPM). An IBM licensed program that collects, monitors, analyses, and displays data relevant to the performance of a VTAM telecommunication network. It runs as an on-line VTAM application program.

network. See user application network.

Network Control Program (NCP). An IBM licensed program that provides communication controllers supports for single-domain, multiple domain, and interconnected network capability.

offline. Status of MOSS when the later is not connected to the CCU control program.

remote service facility (RSF). RSF provides IBM maintenance assistance when requested via the public switched network. It is connected to the IBM RETAIN database system.

single. Configuration with one CCU.

switchback. Operation to reset a twin backup configuration from fallback to initial state.

Synchronous Data Link Control (SDLC). A discipline conforming to subsets of the Advanced Data Communication Control Procedures (ADCCP) of the American National Standards Institute (ANSI) and High-level Data Link Control (HDLC) of the International Organization for Standardization (IOS), for managing synchronous, code-transparent, serial-by-bit information transfer over a link connection. Transmission exchanges may be duplex or half-duplex over switched or nonswitched links. The configuration of the link connection may be point-to-point, multipoint, or loop.

time out. The interval allotted for certain operations to occur.

token-ring adapter (TRA). Line adapter for IBM Token-Ring Network, composed of one token-ring multiplexor card (TRM), and two token-ring interface couplers (TICs).

twin. 3745 controller configuration with two CCUs.

twin-dual. Mode of operation with two CCUs operating simultaneously in two distinct subareas.

twin-backup. Mode of operation identical to twin-dual with fallback capability.

twin-standby. Mode of operation with one CCU active and the other in standby, ready to take over.

## Glossary

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Publication No. SA33-0177-07

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