New in May 2002:

Infoprint Workflow in the production statement environment

IBM Automated Document Factory (ADF) Workflow for Statements provides a system for effectively managing the end-to-end, digital production of statements, allowing you to manage and improve process productivity and reduce costs. ADF Workflow provides a single point of control for the entire statement production process, from data creation and print-job acquisition through mailing. You'll have a real-time view of the various stages of production and will be able to quickly intervene when necessary. In addition, the solution automates many steps of the process, reducing the likelihood of errors and delays.

Infoprint Workflow in the production statement environment can be implemented in stages, from a basic version that integrates with Infoprint Manager to provide a single interface for print management to a fully automated and customized solution for advanced end-to-end output management. Our services experts will work with you to help determine the right fit for your environment.

Level 1: Build an enteprise workflow backbone through integration with Infoprint Manager The integration of Infoprint Manager and Infoprint Workflow provides a print management and input management component, a new graphical user interface (GUI) as a single point of control and three days of on-site installation and training. This is the first step in the workflow migration path and an easy way to get started.

Level 2: Meet expanded output management requirements

At the second level of integration, the base system can be easily enhanced to meet expanded output management requirements. This could include sophisticated input management for accepting print files and automatic routing of jobs based on their characteristics. These jobs can then be tracked and controlled end-to-end -- through all of the steps in the process, including composition, printing, finishing, and dispatching to postal or courier services.

Level 3: Achieve fully integrated, end-to-end, advanced output management

A *fully* integrated Infoprint Manager and Infoprint Workflow system will be custom-tailored to fit the environment and enable process management of individual documents within a job; distributed operations control; automated management of all of the devices and applications in a complex output management system; sophisticated reporting, costing and billing; and process scheduling.