IBM Infoprint Manager for Windows NT and Windows 2000



Planning Guide

Version 1 Release 1

IBM Infoprint Manager for Windows NT and Windows 2000



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Version 1 Release 1

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Contents

Figures											. V
Tables											vii
About This Publication											. ix
Audience											
Most Recent Information											
Chapter 1. Verifying Prerequisites											. 1
Verifying Hardware Prerequisites											
Server Hardware Prerequisites											
Client Hardware Prerequisites											
Supported Printers											
Verifying Software Prerequisites											
Server Software Prerequisites											
Client Software Prerequisites											
Supported Data Streams											
cupportou Bata Gircamo.	•		·	•		·	·	•	•	•	. 0
Chapter 2. Planning for Configuration											. 7
Optimizing Your Print Resources											
Understanding the Infoprint Manager Server .											
Logical Destinations											
Queues											
Actual Destinations											
Documents and Jobs											
Auxiliary Sheets											
Resource Contexts											
Sizing Your Infoprint Manager Environment .											
Understanding Destination Configuration Models											
The Default Model											
The Pool Model											
The Desktop Model											
The Funnel Model											
The Hourglass Model											
Interfacing with Infoprint Manager											15
Chapter 3. Planning to Print from Host System	ns										17
Migrating from Distributed Print Function (DPF) .											17
Comparing PSF Direct to MVS Download											
Print Shop Scenarios											
A Black Box Shop											
Printing from the LAN and the Host											
Distributed Print Shop Using Remote Spooling											
Managing Resources with MVS Download											
		-			-			-		-	
Chapter 4. Managing AFP Resources											
The Search Order for AFP Resources											22
Chapter 5. Planning to Share Printers											25
Sharing Printers with LAN and Host Applications											
Printing from Existing LAN Applications											
Using Inform Existing LAN Applications											
•											
Using a Windows Gateway Printer											20

Using an IPP Gateway		27
Chapter 6. Comparing Infoprint Manager on Di	fferent Platforms	29
Understanding Common Features		26
Understanding Windows NT/Windows 2000 Featu	ıres	30
Understanding AIX Features		30
Chapter 7. Migrating from PSF for OS/2		33
Preparing for Migration		33
Migrating AFP Resources		33
Migrating Printer Definitions		34
Communication		34
Parallel		
TCP/IP		
Channel		34
PSA		35
None		35
Migrating Host Receivers		35
PSF Direct Host Receivers		35
DPF Host Receivers		35
Host Communication		35
Migrating Custom Transform Exits		36
Chapter 8. Collecting Required Information .		37
Planning for a LAN Connection		37
Planning for a Printer Network Connection		38
Planning for Printers		36
PSF TCP/IP Printer		39
PSF Channel Printer		40
PSF Command Printer		11
PSF Other-Driver Printer		
BSD Printer		14
Passthrough Printer		15
IPP Printer		16
PSF Direct Only TCP/IP Printer		16
PSF Direct Only Channel Printer		17
PSF Direct Only Non-IPDS Printer		18
Planning for Host Receivers		18
PSF Direct Host Receiver		18
MVS Download Receiver		19
Notices	5	51
Licenses	5	51
Trademarks		51
Index		53

Figures

1.	Default Destination Configuration Model .											12
2.	Pool Destination Configuration Model											13
3.	Desktop Destination Configuration Model .											14
	Funnel Destination Configuration Model .											
	Hourglass Destination Configuration Model											

Tables

-

1.	Recommended Hardware Configurations	1
2.	Supported IBM Printers	2
3.	Comparing PSF Direct to MVS Download	17
	LAN TCP/IP Configuration Worksheet	
5.	Printer Network TCP/IP Configuration Worksheet	39
6.	PSF TCP/IP Printer Worksheet	39
7.	PSF Channel Printer Worksheet	40
8.	PSF Command Printer Worksheet	41
9.	PSF Other-Driver Printer Worksheet	43
10.	BSD Printer Worksheet	44
11.	Passthrough Destination Worksheet	45
12.	IPP Destination Worksheet	46
13.	PSF Direct Only TCP/IP Printer Worksheet	46
14.	PSF Direct Only Channel Printer Worksheet	47
15.	PSF Direct Only Non-IPDS Printer Worksheet	48
	PSF Direct Host Receiver Worksheet	
17.	MVS Download Host Receiver Worksheet	49

About This Publication

This publication helps you prepare to use IBM® Infoprint® Manager for Windows NT® and Windows® 2000. It describes the features of this product and compares its functions to those of IBM Print Services Facility $^{\text{TM}}$ for OS/2® (PSF for OS/2). It addresses migration from PSF for OS/2 at a high level. Finally, this publication explains the differences between the AIX® and Windows versions of Infoprint Manager.

Audience

This document is for people who are interested in purchasing IBM Infoprint Manager for Windows NT and Windows 2000 and for people who perform the actual installation and configuration of an Infoprint Manager environment.

Most Recent Information

This document is available on the World Wide Web at http://www.ibm.com/printers. Click on the Infoprint Manager link (under **Resources For**), select the Infoprint Manager for Windows NT and Windows 2000 site, and then go to **Product Library**—>**Planning Guide**.

IBM will update the web version of this document regularly. You can download it in **PDF** format. Consult http://www.ibm.com/printers for the latest information on Infoprint Manager and other products from IBM Printing Systems.

Chapter 1. Verifying Prerequisites

Before installing IBM Infoprint Manager for Windows NT and Windows 2000, you should verify that you have satisfied the hardware and software requirements in this chapter.

Verifying Hardware Prerequisites

Server Hardware Prerequisites

Select the configuration that best suits your environment from the following:

Table 1. Recommended Hardware Configurations

	Processors	3	Memory					
Туре:	Number	Type/speed	MBytes	Туре	Number	Туре	Capacity (GB)	Example
PSF Direct Only	1	450 Mhz/PII	128	Non-parity	1	E-IDE	9.1	PC300PL
Minimum	1	550 Mhz/PIII	256	Non-parity	1	SCSI	9.1	PC300PL
Recom- mended	2	600 Mhz/PIII	1 GB	ECC	2	SCSI	9.1	Netfinity 3500
High-end	4	700 Mhz/PIII	1 GB	ECC	4	RAID	9.1	Netfinity 7100 or 7600

Notes:

- 1. A dedicated IBM Infoprint Manager for Windows NT and Windows 2000 system that meets the recommended hardware requirements is capable of driving one Infoprint 4000 ID3/ID4 printer at rated speed (1002 pages per minute) with simple text data or with input from PSF Direct. This is a very specific benchmark. Other input data streams and environments that include several distributed printers often inject a variety of complexitiies that make it impossible for IBM to accurately size the appropriate server for your specific environment. Each additional device you attach to a server causes considerable network overhead and processor overhead.
- 2. If you are considering Infoprint Manager as a server for printing PostScript or PCL applications on Intelligent Printer Data Stream[™] (IPDS[™]) printers, you may need a more robust server to obtain optimum results while printing and transforming at production speeds. Given the variation in data stream complexity and hardware performance factors, IBM does not recommend specific server hardware for PCL and PostScript printing on high-speed IPDS printers. Consider the complexity of your data, and purchase a server with added capacity for flexibility and growth.
- 3. For large installs of Infoprint Manager for Windows NT and Windows 2000, RAID (Redundant Array of Inexpensive Drives) drives are recommended.

IBM Infoprint Manager for Windows NT and Windows 2000 will run on common PC systems from various manufacturers.

To use a channel-attached printer, you must install the IBM 4159 Model 001 S/390[®] Parallel Channel Emulator Card. You should be advised of the following facts:

• Each IBM 4159 supports at most 8 printers or one IBM Infoprint 4000.

- The IBM 4159 requires a long PCI slot. (The dimensions of the card are 13.4 by 4.2 inches.) Therefore, the number of IBM 4159 cards that you can install per Windows NT/Windows 2000 system is the number of available long PCI slots, up to a maximum of 8 cards. Many computers have fewer than 8 long PCI slots.
- The IBM 4159 supports data streaming at either 3.0 Mb per second or 4.5 Mb per second. All printers connected to a computer must be configured for the same data streaming rate.
- The IBM 4159 supports only block multiplex data transfers.

Contact your IBM customer service representative to obtain the IBM 4159 Model 001 S/390 Parallel Channel Emulator Card.

To use TCP/IP-attached printers or to communicate with other systems across a LAN, you must install a suitable token-ring, ethernet, or Fiber Distributed Data Interface (FDDI) adapter card and connect the appropriate cabling. Acceptable network hardware is available from IBM and other vendors.

Client Hardware Prerequisites

IBM recommends the following hardware to run the Infoprint Manager Administration GUI or the Infoprint Manager Operations GUI:

- 300 MHz Pentium[®] processor or higher
- · 128 MB RAM or more
- · CD-ROM drive
- · 3.5-inch diskette drive
- 10 MB available hard disk space or more
- Access to at least one Infoprint Manager server (either on a local system or remotely over a LAN)

The recommended hardware for running the Infoprint Select client software follows:

- 166 MHz Pentium processor or higher
- · 32 MB RAM or more
- · 3.5-inch diskette drive
- 10 MB available hard disk space
- · Access to at least one Infoprint Manager server (either on a local system or remotely over a LAN)

To communicate with other systems across a LAN (including Infoprint Manager server systems), you must install a suitable token-ring, ethernet, or FDDI adapter card and connect the appropriate cabling. Acceptable network hardware is available from IBM and other vendors.

Supported Printers

IBM Infoprint Manager for Windows NT and Windows 2000 supports a wide range of printers, both from IBM and from other vendors.

IBM Printers

The following table provides information about supported IBM printers:

Table 2. Supported IBM Printers

Model	PSF DSS Attachment Type							
IBM Infoprint 20 Printer	TCP/IP, Other-driver, Command							

Table 2. Supported IBM Printers (continued)	
Model	PSF DSS Attachment Type
IBM Infoprint 21 Printer	TCP/IP, Other-driver, Command
IBM Infoprint 32 Printer	TCP/IP, Other-driver, Command
IBM Infoprint 40 Printer	TCP/IP, Other-driver, Command
IBM Infoprint 60 Printer	TCP/IP, Channel
IBM Infoprint 62 Printer	TCP/IP, Channel
IBM Infoprint 3000 Advanced Function Printer Models ES1 and ED1/ED2	TCP/IP, Channel
IBM 3112 Advanced Function Printer with feature 4140	TCP/IP, Other-driver, Command, Internal Network Adapter (INA)
IBM 3116 Advanced Function Printer with feature 4140	TCP/IP, Other-driver, Command, Internal Network Adapter (INA)
IBM 3130 Advanced Function Printer with feature 4120	TCP/IP
IBM 3160 Advanced Function Printer with feature 4120, 4161, 4162, or 4163	TCP/IP, Channel
IBM 3816 Page Printer Models 01D and 01S with feature 7653 or 7654	TCP/IP
IBM 3825 Page Printer	Channel
IBM 3827 Page Printer	Channel
IBM 3828 Advanced Function MICR Printer	Channel
IBM 3829 Advanced Function Printer	Channel
IBM 3835 Page Printer Model 001 (including support for the 3835 MICR Printing Interface RPQ)	Channel
IBM 3835 Advanced Function Printer Model 002 (including support for the 3835 MICR Printing Interface RPQ and for the Set Media Modifications command to drive post-processing devices, such as Beste Bunch spot color printers)	Channel
IBM 3900 Advanced Function Printer Model 001 (including support for the MICR Postprocessing Interface feature, the Set Media Modifications command to drive post-processing devices, such as Beste Bunch spot color printers, and the Interface feature 4720)	Channel
IBM 3900 Advanced Function Printer Models 001, D01, D02, 0W1, 0W3, DW1 and DW2 (including support for the MICR Postprocessing Interface feature, the Set Media Modifications command to drive post-processing devices, such as Beste Bunch spot color printers, and the Interface feature 4720)	TCP/IP, Channel
IBM Infoprint 3900 Model DR1/DR2 Printer	TCP/IP
IBM 3912 Page Printer Models AS0, AS1, NS0, and NS1	Other-driver, Command

Table 2. Supported IBM Printers (continued)

PSF DSS Attachment Type
Other-driver, Command
TCP/IP
TCP/IP, Other-driver, Command
TCP/IP
TCP/IP
TCP/IP
TCP/IP (FDDI only)
TCP/IP (FDDI only)
TCP/IP
TCP/IP
TCP/IP, Other-driver, Command
TCP/IP
TCP/IP
TCP/IP
TCP/IP
TCP/IP, Other-driver, Command
TCP/IP, Other-driver, Command
TCP/IP, Other-driver, Command
TCP/IP
TCP/IP
TCP/IP
TCP/IP, Other-driver, Command

You typically accomplish Other-driver or Command attachment through the server system's parallel or serial port by using either the Print Services Facility (PSF) or Passthrough device support system (DSS). However, you may use one of the following alternatives to attaching directly to a port:

- IBM 4033 LAN Connection for Printers and Plotters
- IBM 7318 Serial Communications Network Server

IBM 8260 Multiprotocol Intelligent Switching Hub

These alternatives allow IBM Infoprint Manager for Windows NT and Windows 2000 to drive printers as if they were directly attached, even when all parallel and serial ports are in use. These alternative attachment methods may also improve system performance.

Hewlett-Packard and Compatible Printers

IBM Infoprint Manager for Windows NT and Windows 2000 supports printers from the Hewlett-Packard LaserJet family of printers. It supports all compatible printers capable of interpreting the Hewlett-Packard Printer Control Languages (HP-PCL4 or HP-PCL5). In addition, Infoprint Manager is capable of driving any printer that accepts the IBM Personal Printer Data Stream (PPDS).

PostScript Printers

IBM Infoprint Manager for Windows NT and Windows 2000 supports printing to PostScript printers by using the driver supplied with the printer or a Windows print command, such as Ipr. The data format must be PostScript.

Verifying Software Prerequisites

Server Software Prerequisites

The primary software prerequisite for the IBM Infoprint Manager for Windows NT and Windows 2000 server software is one of the following Microsoft® operating systems:

- Windows NT Server 4.0 (Service Pack 6a or later)
- · Windows 2000 Server

Note: Service Pack 4 or 5 work with Infoprint Manager for Windows NT, but IBM highly recommends using Service Pack 6a.

The following Windows NT/Windows 2000 components must be installed on the system:

- Internet Explorer 4.0 (Service Pack 2 or later) or Internet Explorer 5.0
- TCP/IP support
- For line printer requester/line printer daemon (LPR/LPD) job submission, Microsoft TCP/IP Printing

If you use PSF Direct to print from host systems, you must also install IBM SecureWay Communications Server for Windows NT at Version 6.01 with required APARS JR13453, JR13599, and JR14098 or IBM SecureWay Communications Server for Windows 2000 at Version 6.1. Host systems include MVS[™], VSE, VM, and OS/400®.

Client Software Prerequisites

To run Infoprint Select or an Infoprint Manager GUI on a client system, you must have one of the following operating systems installed:

- Windows 95
- Windows 98
- Windows NT Workstation 4.0 (Service Pack 6a or later)
- Windows NT Server 4.0 (Service Pack 6a or later)
- · Windows 2000 Professional
- · Windows 2000 Server

- Windows NT Server 4.0, Terminal Server Edition (Terminal Server Edition Service Pack 6a or later)
- AIX 4.1.2 or later (Infoprint Manager GUI only)

Note: Service Pack 4 or 5 work with Infoprint Manager for Windows NT, but IBM highly recommends using Service Pack 6a.

To run the Infoprint Manager Management Console on a remote system (a system that does not have Infoprint Manager server software installed), you must use Windows NT Server 4.0, Terminal Server Edition (Terminal Server Edition Service Pack 6a or later).

Supported Data Streams

IBM Infoprint Manager for Windows NT and Windows 2000 accepts the following input data streams:

- Advanced Function Printing[™] (AFP[™])
- ASCII
- EBCDIC
- Portable Document Format (PDF)
- PostScript
- PCL

Infoprint Manager is capable of producing the following output data streams to send to a printing device:

- IPDS
- PCL
- PostScript (passthrough of input PostScript only)
- PPDS

Infoprint Manager supports Hewlett-Packard Printer Control Languages (PCL4, PCL5, and PCL5c). To provide optimal system performance, the Infoprint Manager server can transform input data and drive printers concurrently. Infoprint Manager can support multiple document formats on the same printer.

Chapter 2. Planning for Configuration

IBM Infoprint Manager for Windows NT and Windows 2000 is a flexible and scalable print management solution, providing you with many choices of how to expand and manage your print environment. Your print environment may be simple, with a few high-speed devices located together; or you may support hundreds of printers dispersed across your enterprise. In either case, Infoprint Manager helps you make the most of your printing resources.

This section briefly introduces IBM Infoprint Manager for Windows NT and Windows 2000 and describes features that may be important to you as you design your Infoprint Manager environment.

Optimizing Your Print Resources

Your print resources are the applications that generate print jobs, your printer devices, and the Infoprint Manager objects that control the jobs as they process and print. Your basic Infoprint Manager configuration includes one Infoprint Manager server, a queue, a logical destination, and an actual destination (physical printer). Before adding more Infoprint Manager objects, consider how Infoprint Manager can help you:

- Manage your printer devices and distribute your printing work load: Many print environments have a significant investment in printer devices and a significant printing work load. Infoprint Manager gives you the ability to manage all of your printer hardware centrally. You can establish a configuration that lets you route jobs with common requirements to a particular printer or set of printers that support those types of jobs. This allows you to mitigate situations where some printers are idle while others have a backlog of jobs waiting to print. By optimizing the use of each printer, you can distribute your print demands among all available printers.
- Balance the use of Windows NT/Windows 2000 systems:

 By balancing the printing work load, you can also optimize the use of your Windows NT/Windows 2000 systems that support printing. These systems may use a significant amount of their resources to accept, schedule, and process jobs, and to manage the printers they control. System usage includes processing time, memory, and fixed disk capacity. If you use several Infoprint Manager servers running on several Windows NT/Windows 2000 or AIX systems, you distribute the printing demands of your organization and produce output more efficiently.
- Control print jobs:
 - Infoprint Manager provides you with flexibility in specifying defaults for your print jobs. You may want to use different job defaults for specific output devices or for specific types of jobs. When you configure your system, you should consider when and how you plan to use defaults, and how to use them most effectively. Effective use of defaults may influence other configuration decisions you make.
- See significant events when they happen: Infoprint Manager supports event notification to inform job submitters, operators, and administrators of conditions that require their attention. For example, Infoprint Manager can notify operators when queues have a backlog of jobs or when the printers they operate are out of paper. Your job submitters can receive notification if Infoprint Manager cannot schedule their jobs at the requested logical destination. Notifications include event messages to help your personnel diagnose and isolate the cause of the problem. When you configure Infoprint

Manager, you select the types of notification you want to ensure that the appropriate people are alerted when significant events occur. The most common form of notification is that a job has completed successfully. For example, when a set of payroll checks has finished printing, someone in the Payroll department might be notified that they are ready.

Continue with the following section that describes the different Infoprint Manager objects and basic configuration considerations for each.

Understanding the Infoprint Manager Server

The Infoprint Manager server runs as a service on Windows NT/Windows 2000. The server manages jobs submitted to it from client applications (including Infoprint Select and Windows applications that support a print function). The Infoprint Manager server contains a number of "objects" that are used to control the processing of submitted jobs. Objects include queues, logical destinations, actual destinations, and any defaults for job and document characteristics. The server administrator creates, deletes, and modifies these software objects to optimize the management and performance of the Infoprint Manager environment.

The Infoprint Manager server may also contain auxiliary sheets and resource-context objects. You can use auxiliary sheets to separate jobs and to print job identification information. Resource-context objects point to the directory locations of Advanced Function Presentation (AFP) resources, such as fonts and overlays, that some jobs require.

Logical Destinations

Logical destinations are the objects in your Infoprint Manager system to which job submitters and applications submit jobs. Your basic Infoprint Manager environment has one default logical destination. You may want to add more logical destinations to support specific types of jobs and specific groups of job submitters. When you create an additional logical destination, you specify a name for the logical destination and associate it with a specific queue. The logical destination and the queue must reside in the same Infoprint Manager server.

You can specify default job and document attributes for a logical destination, so that jobs submitted to that logical destination are automatically assigned certain default values. This saves time for the job submitter, and helps ensure that jobs submitted will not fail because of missing resources. If necessary, the submitter can override the default values by explicitly setting the attributes at submission time.

Printer pooling (or clustering) is a powerful feature of Infoprint Manager. Pooling allows jobs to be submitted to a single *logical destination* and then routed to appropriate physical devices. This feature enables you to distribute your work load evenly among available printing devices and to optimize printer utilization. It prevents bottlenecks where a large number of jobs are queued for a few printers while other equally capable printers sit idle. In short, printer pooling allows you to see your output faster, and logical destinations make printer pooling possible.

Queues

A queue receives jobs from one or more logical destinations and routes jobs to one or more actual destinations. The queue holds a job until an actual destination capable of processing the job becomes available. Your basic Infoprint Manager environment has one default queue. The queue and the actual destination to which

it sends jobs do not have to be in the same server. The actual destination can be in an Infoprint Manager server on a different AIX or Windows NT/Windows 2000 system.

Actual Destinations

An actual destination represents an output device, such as a printer. You create one actual destination for each physical output device that you use with Infoprint Manager. You configure an actual destination to mirror the features and capabilities of the output device, such as the output resolution of a printer. You also configure the actual destination to control the order in which it processes jobs, for example, by job size or by submission time.

If you do not specify values for all of the attributes when you create an actual destination, Infoprint Manager provides default values for many of them. You can make modifications, as required, at a later time.

Documents and Jobs

A job is a unit of work you send to Infoprint Manager for processing. A job may consist of a single file or many files. (To submit multiple files in a single job you must use the pdpr command.) In Infoprint Manager terminology, each file in the job and its accompanying attributes is called a document. (Both jobs and documents include attributes that define their respective requirements.)

Job validation is the process of ensuring that there is an actual destination capable of processing the requirements of the job. The values of job and document attributes determine the requirements (such as duplex printing or card-stock media) that the actual destination printing the job must support.

A job may include a complete description of its requirements, or the job submission process can be streamlined through the use of defaults. See "Logical Destinations" on page 8 for details.

Auxiliary Sheets

An auxiliary sheet is a sheet of paper that may print at any or all of the following points during a job:

- · At the beginning
- · At the end
- · Between sections

The auxiliary sheet may have information printed on it, or it may be blank. Infoprint Manager provides five default types of auxiliary sheets, but you can customize your own sheets if necessary. You can also apply a user-exit program to control the information printed on an auxiliary sheet.

Resource Contexts

When properly configured, Infoprint Manager automatically locates the AFP resources (fonts, overlays, form definitions, page definitions, and page segments) that print jobs require. You can store the resources in a centrally available location and then use Infoprint Manager resource contexts to identify the location. After you have configured the resource contexts, Infoprint Manager automatically locates the AFP resources required by a job and then uses them for processing.

Sizing Your Infoprint Manager Environment

The number of Infoprint Manager servers you need depends on many factors. In this section, we provide only an overview of the most important performance issues that may influence your server purchase plans. To begin, the features and configurations of each Infoprint Manager server system are extremely important. Important server factors that affect printing system performance include the following:

- Processor speed
- Number of processors
- Available RAM
- Available hard disk space
- Hard disk speed
- Number of hard disk drives
- Balance of Infoprint Manager data sets across available disk drives
- Tuning specifications for hard disk drivers
- Paging space allocations (drive locations and size)
- · Number of data paths (single or dual)

The output devices that Infoprint Manager drives are also important:

- · Speed and resolution of printers or other output devices
- Number of output devices operating concurrently
- Number of output devices per actual destination

Finally, how you submit print jobs to each Infoprint Manager server is important:

- Number of client systems submitting jobs
- Frequency of job submission from client systems
- · Speed of network data transfer
- · Size (density) of jobs to be printed
- · Complexity of jobs to be printed
- · Number and types of input data streams
- · Overall network traffic

Sizing your Infoprint Manager environment is a complex task. It may be impossible to determine in advance precisely how many Windows NT/Windows 2000 and AIX systems will adequately serve your printing needs.

Note: You may run only one Infoprint Manager server on a Windows NT/Windows 2000 system.

A dedicated IBM Infoprint Manager for Windows NT and Windows 2000 system that meets the Minimum recommended hardware requirements (see Table 1 on page 1 for details on hardware configurations) is capable of driving one Infoprint 4000 ID3/ID4 printer at rated speed (1002 pages per minute) with simple text data or with input from PSF Direct. This is a very specific benchmark. Each additional device you attach to a server causes considerable network overhead and processor overhead.

Your IBM Printing Systems Sales Representative can help you determine if you have enough physical printing devices to address the printing needs of your enterprise. Essentially, this is a question of how many pages of output must be

produced in how much time. Your estimate of printed output, combined with the rated speeds of your print devices, should give you the information you require to guide printer purchases.

Determining how many servers you need to drive your printing devices, however, requires experimentation and patience. Consult with your IBM Printing Systems Sales Representative to agree on a reasonable number with which to start. We recommend setting up your environment one server at a time, one printer at a time. (Draw diagrams similar to those in "Understanding Destination Configuration Models", but realize that these diagrams are subject to change.) After adding each printer to a server, perform a stress test. Try to drive the printers at rated speed with the types and number of jobs expected during peak periods. Also, try to have the server system perform all other activities it will have to perform while processing the jobs. In short, make your stress test as realistic as possible. If the server system handles the work load without a problem, consider attaching an additional printer. If the addition of a printer degrades performance to an unacceptable level, add an additional server to your network to drive this printer. You might also consider upgrading system and network hardware.

Finally, it is important to monitor the performance of your printing environment regularly to see how the system reacts to actual usage and the changing needs of your business. Infoprint Manager provides useful tools to make such monitoring easy. You may use standard accounting and audit logs to collect statistical data on jobs processed by any printing device in your environment. You may even customize these logging activities to suit the needs of your business. These logs provide invaluable information on work-load balancing. You can also use these logs to determine billing procedures or simply to determine how resources are being used at your installation.

Understanding Destination Configuration Models

Destination configuration models show the relationships among logical destinations, job- and document-attribute defaults, queues, and actual destinations. A basic Infoprint Manager destination configuration has a one-to-one relationship between a logical destination and an actual destination, and provides minimal job- and document-attribute default settings. As you customize your Infoprint Manager environment to support your printing needs, you may want to consider a more advanced destination configuration model.

Note: In multiple Infoprint Manager server environments, the logical destination and the queue it sends jobs to must reside in the same Infoprint Manager server. The actual destination, however, may reside in a different Infoprint Manager server, unless you want to submit jobs directly to the actual destination. For direct submission, the actual destination must reside in the same server as the logical destination and queue.

The Default Model

The default model has a one-to-many relationship between a logical destination and two or more actual destinations. It also allows you to submit jobs directly to properly configured actual destinations. (In this way, the default model is similar to the desktop model described below, but it requires you to create and manage fewer objects.) To support direct submission to actual destinations, the default model requires the actual destination to be associated with a logical destination. A job submitted to an actual destination is rerouted to the associated logical destination.

At the logical destination, the job derives its job and document defaults. The job is then routed through the associated queue and back to the actual destination.

IBM Infoprint Manager for Windows NT and Windows 2000 uses this destination configuration model by default. (A single queue and a single logical destination are created automatically when you install IBM Infoprint Manager for Windows NT and Windows 2000.) You must configure the actual destinations to enable direct submission.

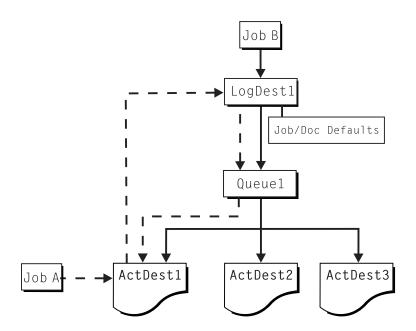


Figure 1. Default Destination Configuration Model. Job A (submitted to an actual destination) prints on that actual destination. Job B (submitted to the logical destination) prints on the first actual destination that can support it.

This is a very flexible model that allows you to enjoy the benefits of printer pooling, while retaining complete control over where certain jobs print.

The Pool Model

Like the default destination configuration model, the pool destination configuration model has a one-to-many relationship between a logical destination and two or more actual destinations. The pool model, however, does not allow you to submit jobs directly to actual destinations.

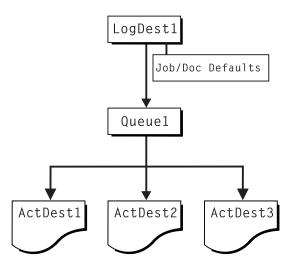


Figure 2. Pool Destination Configuration Model

This model is very effective when you have output devices that you want to group together based on factors such as location, capability, speed, and capacity. You may also want to group them based on who uses them or who manages the output they generate. For example, access to a specific group of printers may be restricted to members of the billing department. Moreover, different types of statement jobs might use different sets of job- and document-attribute defaults, such as the form on which they print or the overlay they require. The pool model allows these different jobs to be submitted to a single logical destination. It then automatically routes each job to the first available printer capable of processing it. In this way, the pool model helps with work-load balancing.

The Desktop Model

The desktop destination configuration model has a one-to-one relationship between a logical destination and an actual destination. The desktop model represents the way you typically manage and use a workstation printer. This model should be familiar to you if you have an existing printing system to which you are adding Infoprint Manager. The capabilities of the actual destination directly control the types of jobs that your users can successfully submit with this destination configuration.

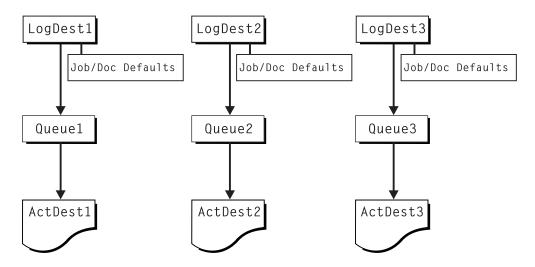


Figure 3. Desktop Destination Configuration Model

The Funnel Model

The funnel destination configuration model has a many-to-one relationship between two or more logical destinations and one actual destination.

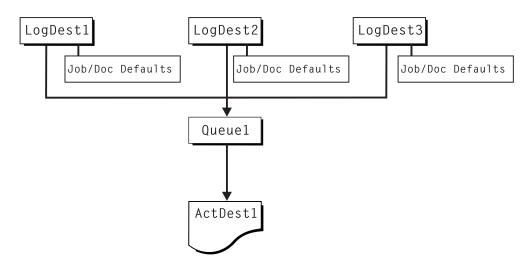


Figure 4. Funnel Destination Configuration Model

The funnel model is a flexible configuration model that allows you to more closely control setting job and document defaults for jobs. For example, you may configure one logical destination to print on the pink paper stored in tray 2 and another logical destination to print duplex from tray 1 with an overlay.

The Hourglass Model

The hourglass destination configuration model has a many-to-many relationship between logical destinations and actual destinations. The hourglass model provides both the work-load balancing of the pool model and the automatic assignment of job and document defaults of the funnel model. The hourglass model is the most flexible of the destination configuration models.

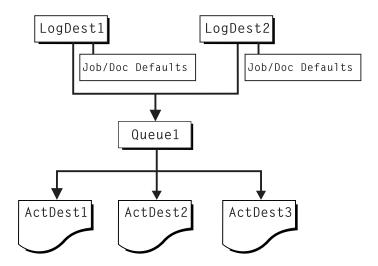


Figure 5. Hourglass Destination Configuration Model

Interfacing with Infoprint Manager

To administer your Infoprint Manager environment, you will primarily use the Infoprint Manager Administration GUI. This Java[™]-based interface provides you with a means to manipulate (create, delete, or modify) most Infoprint Manager objects graphically. It also provides wizards to make the creation of actual destinations easier.

To oversee the day-to-day operation of your Infoprint Manager environment, you will use the Infoprint Manager Operations GUI. This interface includes a subset of the functionality available in the Infoprint Manager Administration GUI. (Collectively, these two interfaces are known as the Infoprint Manager GUI.) The Infoprint Manager Operations GUI allows users to release jobs for printing and disable an actual destination. It does not, however, allow the user to modify the fundamental configuration of the Infoprint Manager environment. The user cannot, for example, delete or add logical destinations.

Both the Infoprint Manager Administration GUI and the Infoprint Manager Operations GUI can run on remote systems. This convenient feature allows administrators and operators to perform their duties without being physically located in front of the Windows NT/Windows 2000 system on which Infoprint Manager is installed.

For some administrative tasks, you will use the Infoprint Manager Management Console. These tasks include the following:

- Stopping and restarting the Infoprint Manager server
- · Submitting test jobs
- · Creating nonshared PSF Direct destinations
- Creating PSF Direct host receivers
- · Managing MVS Download receivers
- Managing security
- · Viewing server and destination logs

· Controlling tracing

The Management Console must run on one of these systems:

- The local Windows NT/Windows 2000 system where Infoprint Manager is installed
- A remote system running Windows NT Server 4.0, Terminal Server Edition

Chapter 3. Planning to Print from Host Systems

Infoprint Manager allows you to choose how to manage your printed output. It allows you to drive both TCP/IP and channel attached printers or to use a single printer for both host and LAN applications. If you print from OS/390 $^{\circ}$, MVS, VM, VSE, and AS/400 $^{\circ}$, you can use PSF Direct to manage and control printing from the host console. If you print from OS/390 or MVS, you can use MVS Download to spool jobs to remote locations so that the remote print operator can control printing. Also, IP Printway allows you to use the **Ipr** command to submit jobs to other Windows NT or Windows 2000 systems.

If you have an IPP client on your host system, you can use it to submit jobs to Infoprint Manager through the IPP Gateway.

Migrating from Distributed Print Function (DPF)

If you use the DPF feature of PSF/2 for printer sharing from multiple hosts, but do not require remote spooling, migrate to PSF Direct with Infoprint Manager. PSF Direct allows you to manage all resources from the OS/390 or MVS host system. For example, your print operators can manage jobs using the same System Display and Search Facility (SDSF) panels that they would use on the host.

If you use DPF to collect jobs for printing at a later time (remote spooling) from an OS/390 or MVS host, use MVS Download with Infoprint Manager. MVS Download gives you the ability to download jobs from the JES spool and have those jobs print as printers become available. It also allows you to hold those jobs in an Infoprint Manager queue and release them at a later time. Resources (fonts, overlays, form definitions, and page definitions) must reside on the Infoprint Manager server. Customers using SMF6 records for accounting must also be aware that PSF for OS/390 does not create page-level accounting records when you use MVS Download. If you require page level accounting, you can use accounting information available from Infoprint Manager.

Comparing PSF Direct to MVS Download

This topic describes the differences between PSF Direct and MVS Download, so you can determine which option best meets the needs of your print installation.

Table 3. Comparing PSF Direct to MVS Download

PSF Direct	MVS Download
IBM Infoprint Manager for Windows NT and Windows 2000 acts as an intermediary passthrough point for Intelligent Printer Data Stream (IPDS) input, or converting from IPDS to the PCL or PPDS data stream.	IBM Infoprint Manager for Windows NT and Windows 2000 acts as a full print spool system. MVS provides the mechanism for transferring jobs from the JES spool to the Infoprint Manager spool.
Use this feature with PSF for OS/390, PSF/MVS, PSF/VM, PSF/VSE, and PSF/400.	Use this feature with PSF for OS/390 or PSF/MVS only.
Requires installation and configuration of IBM eNetwork [™] Communications Server for NT Version 6.01 and a Print Services Facility (PSF) software program on the host system.	Requires purchase and configuration of the MVS Download feature of PSF.
Communicates through SNA from the PSF host to Windows.	Communicates through TCP/IP from the PSF host to Windows.

Table 3. Comparing PSF Direct to MVS Download (continued)

PSF Direct	MVS Download
Resource management is performed at the PSF host.	Resource management is performed at Infoprint Manager: all print resources must either reside on the Infoprint Manager server where the job prints or be transmitted inline in an Advanced Function Presentation (AFP) job.
Both the printer and the print spool are managed on the host PSF system.	The host print spool is managed on the host PSF system; the Infoprint Manager spool and printer are managed from Infoprint Manager. The job is managed on the host until it is downloaded, then from Infoprint Manager.
Supports all printers supported by the host PSF, as well as PCL and PPDS devices that are not supported on the host.	Supports all printers supported by IBM Infoprint Manager for Windows NT and Windows 2000.
Requires no additional disk space on Infoprint Manager system.	Requires additional Infoprint Manager disk space to spool jobs.
Prints job as it is received by Infoprint Manager (if the printer is not busy).	Prints job only after the entire job has been received by Infoprint Manager and scheduled to print by the Infoprint Manager spool.
Uses MVS (SMF/6) accounting records.	Uses Infoprint Manager accounting information.
Provides printer sharing through host systems, the PSF Direct feature, the host printer support, and Infoprint Manager (as long as only one PSF Direct Host Receiver attempts access at a time).	Provides printer sharing and printer support through Infoprint Manager.
Supports printing of multi-data set jobs as a single print job.	Supports printing of multi-data set jobs as multiple print jobs.
Does not support spooling of jobs on Infoprint Manager for printing later.	Supports the downloading of AFP or line data from the JES spool to Infoprint Manager for printing later.
Jobs are not retained by Infoprint Manager; they must be resubmitted for printing from the host PSF.	Jobs may be retained on Infoprint Manager where they can be resubmitted for printing later.

Print Shop Scenarios

To see how Infoprint Manager can best manage your particular print environment, consider the following sample scenarios.

A Black Box Shop

A data center located on the East coast of the United States provides billing statements to five regional offices around the country, submitting IPDS output to a set group of printers. Because these users want to keep all resource management on their MVS systems, they can use the PSF Direct feature in IBM Infoprint Manager for Windows NT and Windows 2000 as a black box solution. They never have to move resources, and they can send jobs to their remote offices to print immediately. All print job and resource management takes place at the central host.

Printing from the LAN and the Host

This print shop wants to spend the day shift printing staff reports from the local LAN. On the night shift, it wants to use the same IBM Infoprint 4000 printer to print billing statements from the AS/400 host. By creating the destination through the Infoprint Manager Administration GUI rather than through the Management Console, the print administrator can ensure that the same destination can print jobs from both the LAN and the host.

This print administrator also has the option of interleaving jobs from the AS/400 host and the LAN, using timers to detach the PSF Direct and printing from the LAN during idle moments.

Distributed Print Shop Using Remote Spooling

A data center prints a monthly series of in-house reports. The jobs that generate the output are run during the evening off-shift (so they do not interrupt other work during the day), then held on the system. The shop saves bandwidth costs by sending the print files once, then printing them at rated speed as many times as needed. Although this data center only has a 56 KB link, MVS Download prevents performance problems caused by inefficient line speed. MVS Download does not wait for the entire job to be spooled before starting to print it on a high-speed continuous forms printer. Because this shop wants to integrate all their print servers while retaining the ability to send jobs once and print them many times, the MVS Download feature of Infoprint Manager best meets their needs by allowing them to control all jobs locally.

Managing Resources with MVS Download

When you use the MVS Download function, all print resources must reside on the Windows NT/Windows 2000 system where the Infoprint Manager server resides. You can manage these resources in one of three ways:

- Download these resources to Infoprint Manager through a standard file transfer protocol (FTP). This method works best when resources do not change often.
- Use the Network File System (NFS) mount command to make OS/390 or MVS systems containing resources accessible to the NT server on which Infoprint Manager is running. Because this solution can cause a great deal of network traffic, you should be careful when choosing this solution if your resources change frequently.
- Use MVS Download to submit a resource instead of a print job and send it to all print resource libraries defined on your Infoprint Manager server. This method requires you to customize your MVS Download exits and configuration.

For more information on these methods, refer to the *Configuration Guide* and the administrative procedures documented on the Web.

Chapter 4. Managing AFP Resources

After creating the text for your document, you will probably want to format it to make it more readable and interesting. You may want to use images—such as charts, graphs, logos, boxes, and lines—to illustrate or to separate various sections. You may wish to use fonts to emphasize different areas of text. You might like to draw from a catalog of predefined graphic and text elements created for your enterprise. You might like to combine text and graphic elements into segments (such as footers, headers, or side bars) that you can position as single units on the page. To ensure consistency, you may also wish to specify common elements and layout for documents of the same type.

Advanced Function Presentation (AFP) resources provide powerful tools for controlling the appearance of your documents. Infoprint Manager includes a number of AFP resources. You may also purchase additional resources or even create your own custom resources. The different types of AFP resources follow:

Form definitions

Form definitions provide instructions on how output devices position data on the page. Form definitions can specify overlays, a paper source for cut-sheet printer devices, duplexed printing, text suppression, data position, and the number and modifications of pages.

Page definitions

Page definitions contain the formatting controls for line data. Page definitions can include controls for the number of lines per logical page, font selection, print direction, and the mapping of individual fields to positions on the logical page.

Page segments

Page segments contain text and images that you can include at any addressable point on a page or an electronic overlay.

Overlays

Overlays are collections of predefined data—such as lines, shading, text boxes, or logos—that can merge with variable data on a page or a form during printing or transmission.

Fonts A font is a single size and typeface in a particular type family, including letters, numerals, punctuation marks, special characters, and ligatures.

Infoprint Manager provides several methods for accessing AFP resources. If the only AFP resources available are those that shipped with Infoprint Manager, they are accessed automatically when a job needs them. If, however, you are using other AFP resources, you must specify the location of these resources. There are also ways to specify resource locations through job submission parameters and environment variables. Finally, each document within a job can specify the path to each of the AFP resource types it requires. You may elect to handle these specifications with a document default associated with a logical destination.

Important: Do not store custom AFP resources in the same directory with the AFP resources included with Infoprint Manager. Doing so could lead to the corruption or deletion of your custom resources.

You can use resource-context objects to access your AFP resources. Resource-context objects identify the locations of different types of AFP resources that jobs sent to PSF actual destinations can reference. Resource-context objects

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let you encapsulate the directory path name in one place. You then specify the resource-context object name rather than a directory name when specifying where to find resources. Later, if the location of a resource changes, you only need to modify the path name specified in the corresponding resource-context object.

You must use the pdcreate command (at a DOS command prompt) to create a resource-context object. You then reference this object when you create or modify a PSF actual destination in the Infoprint Manager Administration GUI. Jobs can also reference resource-context objects through their contained documents. Both the actual destination and the resource-context objects that are referenced must reside in the same Infoprint Manager server. See "The Search Order for AFP Resources" to learn more about the order in which Infoprint Manager searches for resources.

The Search Order for AFP Resources

Using a resource-context object is an easy way to ensure that Infoprint Manager locates the AFP resources required to process a job. However, there are a number of ways to override the specifications of the resource-context object and direct Infoprint Manager to use different resources for a given job. The following describes the order in which IBM Infoprint Manager for Windows NT and Windows 2000 searches for AFP resources:

- 1. The path specified by the **resource-context-user** document attribute.
- 2. The paths specified by one of the following document attributes, depending on the type of resource:
 - · resource-context-font
 - · resource-context-form-definition
 - resource-context-overlay
 - resource-context-page-definition
 - · resource-context-page-segment

Note: If one of these document attributes contains a value, Infoprint Manager ignores any location specified by the same attribute of a default document object.

- 3. The path specified by the **resource-context** document attribute.
- 4. The path specified by the **PSFPATH** environment variable.
- 5. The paths specified by the resource-context attributes of the actual destination. These attributes have the same names as the document attributes identified in step 2.
- 6. The default resource search path directory, as specified in the Management Console (by clicking Edit—>Service Configuration on the menu). The installation program initially sets this value to the reslib subdirectory in the directory where IBM Infoprint Manager for Windows NT and Windows 2000 is installed.
- 7. For fonts, the directory where the IBM AFP Font Collection: Fonts for AIX, OS/2, Windows NT, and Windows 2000 is installed.
- 8. For fonts, the default font search path, as specified in the Management Console (by clicking **Edit—>Service Configuration** on the menu). The installation program initially sets this value to the fontlib subdirectory in the directory where IBM Infoprint Manager for Windows NT and Windows 2000 is installed.

Once a resource is located, the search ends, and the located resource is used to process the job. If Infoprint Manager ultimately cannot find a required resource, it

prints an error message advising you of the missing resource. Infoprint Manager reports that the job completed successfully.

The preceding information may make planning for resource-context objects in your Infoprint Manager environment appear complicated. But in most cases, it is actually quite simple. If the only AFP resources you use are the AFP resources that shipped with Infoprint Manager, there is no need to use resource-context objects. All of your resources are located automatically because these resources reside in the reslib, fontlib, and AFP Font Collection directories described above. If, on the other hand, you have custom AFP resources, make sure that you do not store them in the reslib, fontlib, or AFP Font Collection directories. These directories are controlled by Infoprint Manager, and any custom resources stored in these locations may be corrupted by installing, deinstalling, or servicing Infoprint Manager software. To put it more simply, store any custom AFP resources in a separate directory structure and use resource-context objects to provide access to them. For more information on resource-context objects, go to the World Wide Web at http://www.ibm.com/printers and click on the Infoprint Manager link (under Resources For), select the IBM Infoprint Manager for Windows NT and Windows 2000 site, click the link to Reference Information, and then click the Administrator link under the Procedures heading.

Chapter 5. Planning to Share Printers

The ability to have various client systems share printing resources is one of the primary benefits of using Infoprint Manager. You should consider two important areas of printer sharing in planning your Infoprint Manager environment. The first area involves allowing both LAN and host applications to access the same printing device. The second involves the crucial ability to submit LAN print jobs from existing applications.

Sharing Printers with LAN and Host Applications

To get the most out of integrated host and LAN printing, you may wish to share printers among LAN applications, PSF Direct, and MVS Download. The first step is to create an actual destination with the Create Printer Wizard in the Infoprint Manager Administration GUI. When you create this actual destination, you associate it with the appropriate queue and logical destination objects to allow LAN applications to access the printer. You then create an MVS or PSF Direct host receiver object through the Management Console and associate this host receiver with the actual destination just created.

Exactly how the competing print processes share the actual destination depends on whether you use MVS Download or PSF Direct for host connectivity. If you are using MVS Download, an Infoprint Manager queue is used to spool the jobs submitted from MVS. The scheduling preferences specified for the associated actual destination determine the order in which LAN and host jobs print.

If you are using PSF Direct, sharing between host and LAN jobs is controlled by the **Inactivity limit** value and the **Release time (sec)** value associated with the actual destination. You specify the **Inactivity limit** value when you create the host receiver. You set the **Release time (sec)** value in the Infoprint Manager Administration GUI (on the **Tuning** page of the **Properties** notebook for the actual destination). Essentially, the destination is shared on a session-by-session basis. When PSF Direct has control of the destination, the inactivity limit of the host receiver determines how long PSF Direct waits for jobs from connected hosts before it disconnects from the host and relinquishes control over the destination. Similarly, when an Infoprint Manager queue is actively feeding jobs to the destination, it continues to do so as long as the interval between job submissions is not longer than the specified release time. If no job arrives within this specified time, Infoprint Manager releases control of the destination and gives host systems a chance to use the destination.

Note: Control over the destination remains with either PSF Direct or the Infoprint Manager server until the flow of jobs sufficiently slows. The inactivity limit and release time values are very important to ensure that the destination is shared equally between host and LAN applications.

If you are sharing a printer between PSF Direct and MVS Download processes, the same parameters that control sharing between PSF Direct and LAN applications apply.

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Printing from Existing LAN Applications

It is extremely important in many networked environments to allow existing applications to submit print jobs. PC users expect to be able to select Print... from the File menu when they want to produce printed output. There are three methods available for making a destination controlled by IBM Infoprint Manager for Windows NT and Windows 2000 available to users running workstation applications:

- · Use the Infoprint Select client
- · Create a Windows gateway printer
- Enable an Internet Printing Protocol (IPP) gateway

Using Infoprint Select

To use Infoprint Select (available for Windows 3.1, Windows 95, Windows NT, Windows 2000, and OS/2) to enable job submission from applications, you must install and configure the Infoprint Select client. During this configuration, you must make a destination controlled by Infoprint Manager known to the client system. On Windows clients, the user accomplishes this by running the standard Windows Add Printer Wizard. Through the wizard, the user adds a local printer, loads the appropriate driver, and ensures that a unique port is assigned to each Infoprint Manager destination.

With Infoprint Select in place, the user receives relevant event notifications generated by Infoprint Manager. Typically, this notification simply informs the user that a job has completed successfully. If, however, an error occurs in the processing of a job, the event notifications include information to help you diagnose the problem. With Infoprint Select, the user is also provided access to the Infoprint Manager command-line interface, including the **pdpr** command. This provides client-application access to all the AFP print attributes that can control such jobs. Finally, the Infoprint Select user may submit jobs to destinations controlled by either IBM Infoprint Manager for Windows NT and Windows 2000 or IBM Infoprint Manager for AIX.

Using a Windows Gateway Printer

With the Windows gateway printer, there is nothing additional to install on the client system, and the bulk of the configuration work is handled at the server. Basically, the Infoprint Manager administrator makes destinations (logical or actual) available to workstation applications by creating a Windows gateway printer in the Management Console and associating it with a destination. The Infoprint Manager Administration GUI allows you to create an associated Windows gateway printer by default when you create a destination. After this, client users simply run the standard Windows Add Printer Wizard to access a printer managed by a remote printer server, just as they would to access any shared network printer. The only information they need is the name of the Infoprint Manager server system and the shared name of the gateway printer.

The Windows gateway printer provides the Infoprint Manager administrator with straightforward control over which destinations are accessible to applications. This, coupled with its ease of deployment, may make the Windows gateway printer an attractive choice. This feature does not provide detailed event notification from Infoprint Manager, but users can receive detailed notification if they install Infoprint Manager Notifications on their workstations.

Using an IPP Gateway

Infoprint Manager includes an IPP gateway that allows users anywhere in the network to submit jobs through Infoprint Manager, even to printers that are not IPP-enabled. The Infoprint Manager administrator enables the IPP gateway in the Management Console and associates it with a destination. Users install IPP client software on their workstations, then follow the instructions provided with the IPP client to access a printer managed by a remote printer server.

Like the Windows gateway printer, the IPP gateway provides the Infoprint Manager administrator with straightforward control over which destinations are accessible to applications. This feature does not provide detailed event notification from Infoprint Manager, but users can receive detailed notification if they install Infoprint Manager Notifications on their workstations.

Chapter 6. Comparing Infoprint Manager on Different Platforms

If you are trying to choose a platform (AIX or Windows NT/Windows 2000) on which to run your Infoprint Manager server, be advised that this release of IBM Infoprint Manager for Windows NT and Windows 2000 does not include all functions available in the IBM Infoprint Manager for AIX product. However, a significant subset of the AIX version's functionality is available for Windows NT/Windows 2000. IBM Infoprint Manager for Windows NT and Windows 2000 also introduces a number of features unique to the Windows platform.

Understanding Common Features

The following Infoprint Manager features are available on both platforms:

- Fully functional non-DCE (Distributed Computing Environment) version of the Infoprint Manager server
- Interoperability with other non-DCE Infoprint Manager servers (AIX or Windows NT/Windows 2000)
- BSD and PSF device support systems
- · Support for the following input document formats:
 - AFP
 - ASCII
 - DBCS ASCII
 - Line data (EBCDIC)
 - PCL (version 5 or earlier)
 - PDF
 - PostScript (level 2 or 3)
- · Adobe PostScript transform

Note: The Adobe PostScript transform runs under Windows NT only, and IBM intends to provide support for the Windows 2000 environment at a later date.

- PCL transform
- · Full event notification
- The Infoprint Manager Administration GUI for performing most administrative tasks
- The Infoprint Manager Operations GUI for performing operator tasks
- · Infoprint Select client for job submission
- A powerful command-line interface to all Infoprint Manager features
- Simple Network Management Protocol (SNMP) support
- PSF Direct for job submission from mainframe (AS/400, MVS, VM, VSE, OS/390) host systems
- MVS Download for job submission from OS/390 and MVS host systems

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Understanding Windows NT/Windows 2000 Features

This release of IBM Infoprint Manager for Windows NT and Windows 2000 introduces the following features, which are unique to the Windows platform:

- The Infoprint Manager Management Console interface for performing administrative tasks not supported by the Infoprint Manager Administration GUI
- Interaction between Infoprint Manager and the Windows print spool to expand Infoprint capabilities
- Support for the Internet Print Protocol (IPP) to allow Infoprint Manager to access a printer using a Uniform Resource Indicator (URI) string
- The IPP Gateway to allow you to print from an IPP client system to printers that are not IPP-enabled
- The Windows gateway printer to allow job submission to Infoprint Manager without using an Infoprint Manager client. (The destinations appear as shared printers on the Windows network.) Client systems simply use the standard Windows Add Printer Wizard to make the printers accessible to all Windows applications that support a printing function.
- Infoprint Manager Notifications to enable client systems to receive messages from Infoprint Manager server systems
- Customization of MVS Download without programming
- Non-DCE Group and Access Control List (ACL) support
- Configurable transform support (through transform objects)

Understanding AIX Features

The following features are currently only available in IBM Infoprint Manager for AIX:

- · A DCE version of the Infoprint Manager server for improved security and scalability
- Special features for print-on-demand customers include the following:
 - A simplified "basic" version of the Infoprint Manager server enforcing a one-to-one mapping of logical and actual destinations.
 - Variable data support
 - Impositioning support
 - Scan support
 - "Save pages" support
- Support for the following input document formats:
 - DITROFF
 - GIF
 - JPEG
 - SAP
 - TIFF
- Infoprint Submit client support
- Infoprint Manager for the Web (RPQ #8A8084 support)
- IBM Page Printer Formatting Aid (PPFA)
- IBM Infoprint Library
- Infoprint SAP Print Feature (OTF, ABAP transforms, SAP certification, and callback support)
- Infoprint E-Mail input and output support
- · Infoprint Fax input and output support

- Support for printers that use standard AIX printer backend programs (**piobe** and some versions of **rembak**)
- InfoColor 70 support
- The following PSF attachment types:
 - Upload-SNA
 - Upload-TCP/IP
- · Tape input

If you require the features currently only available on IBM Infoprint Manager for AIX, but prefer the Windows NT/Windows 2000 platform, consider a mixed environment of AIX systems and Windows NT/Windows 2000 systems. In many cases, a mixed environment provides you with immediate access to all Infoprint Manager features.

Chapter 7. Migrating from PSF for OS/2

IBM Infoprint Manager for Windows NT and Windows 2000 replaces IBM Print Services Facility for OS/2 (PSF for OS/2). Most PSF for OS/2 functions are available in IBM Infoprint Manager for Windows NT and Windows 2000. In addition, Infoprint Manager includes many features that were not available in PSF for OS/2 (such as page-definition support and PostScript Level 3).

This section provides an overview of procedures for migrating existing servers from PSF for OS/2 to IBM Infoprint Manager for Windows NT and Windows 2000. It also describes potential problem areas where Infoprint Manager differs from PSF for OS/2.

Like PSF for OS/2, IBM Infoprint Manager for Windows NT and Windows 2000 supports integrated host and LAN printing. Supported host platforms include AS/400, MVS, VM, VSE, System/370[™], and OS/390. For more information about host printing, see "Chapter 3. Planning to Print from Host Systems" on page 17.

Note: Support for the Upload-n-Print feature of PSF for OS/2 (the direct submission of print jobs from LAN application to host-attached printers) is not available in IBM Infoprint Manager for Windows NT and Windows 2000.

Preparing for Migration

Before you migrate from PSF for OS/2 to IBM Infoprint Manager for Windows NT and Windows 2000, you must upgrade your PSF for OS/2 software to the latest CSD service level. To obtain the latest service, go to ftp://ftp.software.ibm.com/printers/products/psfos2/service. You must apply both the latest CSD and the latest ALL20 (interim CSD) to each copy of PSF for OS/2.

CAUTION:

If you do not upgrade PSF for OS/2 before migrating, you may experience unpredictable problems.

Migrating AFP Resources

In PSF for OS/2, AFP resources are managed using the Resource Librarian. If you have special AFP resources that you want to use with Infoprint Manager, you must first obtain a complete list of the resources and where they are stored. Begin compiling this resource catalog by copying all files ending in .GRP in the PSF2\SYSTEM directory. You must move each resource file listed in the .GRP files to an appropriate location on the Windows NT/Windows 2000 system. In addition, if you have any resources defined outside of the resource library, you must locate these resources and move them to the Windows NT/Windows 2000 system. Your PSF for OS/2 device definitions include explicit paths to these resources, so you can find them when you create the device summaries that you use to migrate printer definitions.

AFP resources used with OS/2 are compatible with Windows NT/Windows 2000. Use the File Transfer Protocol (FTP) in binary mode to transfer these resource files from OS/2 to the target Windows system.

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For more information on how IBM Infoprint Manager for Windows NT and Windows 2000 manages AFP resources, see "Chapter 4. Managing AFP Resources" on page 21.

Migrating Printer Definitions

The migration of PSF for OS/2 printer definitions is essentially a manual process. The first step is to print out a printer summary for each "device" defined under PSF for OS/2. After you install IBM Infoprint Manager for Windows NT and Windows 2000, consult these printouts when you use the Create Printer wizard in the Infoprint Manager Administration GUI to create destination objects.

When you created printer devices in PSF for OS/2, you had a choice of several attachment types: Communication, Parallel, TCP/IP, Channel, Print Service Adapter (PSA), and none. Varying levels of support are available for each of these attachment types in IBM Infoprint Manager for Windows NT and Windows 2000.

Communication

The communication attachment type was available under PSF for OS/2 to communicate (through IBM Communications Manager for OS/2 or IBM Communications Server for OS/2) with printers linked by Synchronous Data Link Control (SDLC). IBM Infoprint Manager for Windows NT and Windows 2000 does not support this attachment type. Printers that used this attachment type in PSF for OS/2 must use a different means of attaching to Infoprint Manager.

Parallel

The parallel attachment type in PSF for OS/2 could be used to attach a number of printers directly to a parallel or serial port on a PC. In most cases, IBM Infoprint Manager for Windows NT and Windows 2000 can communicate with these same printers as "passthrough destinations" through the Passthrough DSS. Use the information in the PSF for OS/2 printer summary to redefine each parallel-attached printer as an Infoprint Manager passthrough destination.

TCP/IP

The migration of TCP/IP-attached PSF for OS/2 printers to Infoprint Manager is straightforward. Simply use the information contained in the PSF for OS/2 printer summary to redefine the printer as an Infoprint Manager TCP/IP-attached PSF printer.

Channel

Under PSF for OS/2, a channel attachment type was available to allow attachment through the S/370 Channel Emulator/A Adapter. The server systems recommended for IBM Infoprint Manager for Windows NT and Windows 2000 do not support this adapter card. Therefore, to migrate a channel-attached PSF for OS/2 printer to IBM Infoprint Manager for Windows NT and Windows 2000, you must use the IBM 4159 Model 001 S/390 Parallel Channel Emulator Card. Contact your IBM customer service representative to obtain this card.

After you install and configure the IBM 4159 Model 001 S/390 Parallel Channel Emulator Card, use the printer summary report to help you create the new channel-attached destination.

PSA

The PSA attachment type in PSF for OS/2 allows you to attach a number of printers through an IBM Micro Channel® Print Service Adapter. Because Windows does not support this adapter, when you migrate PSA-attached printers from PSF for OS/2, you must attach them to the Infoprint Manager server in some other way.

IBM recommends migrating all PSF for OS/2 PSA-attached printers to the TCP/IP attachment type in IBM Infoprint Manager for Windows NT and Windows 2000. You need an i-data 7913 IPDS Printer LAN Attachment converter, a device that is assigned a TCP/IP address on your network and is connected by a coaxial cable to the printer.

None

Although IBM Infoprint Manager for Windows NT and Windows 2000 does not support the PSF for OS/2 attachment type of none, you can simulate this attachment type by using transform objects (terminating transforms). However, IBM Infoprint Manager for Windows NT and Windows 2000 has no equivalent of the AIN3DNOP function in PSF for OS/2, which redirects IPDS output to fax software.

Migrating Host Receivers

PSF Direct Host Receivers

If you are currently using PSF Direct in your PSF for OS/2 environment, you probably want similar functionality in your new Infoprint Manager environment. You must migrate your PSF Direct host receivers so that the new Infoprint Manager systems communicate through the same channels as their PSF for OS/2 precursors. Collect the following information for each PSF Direct host receiver on your current PSF for OS/2 servers:

- LU alias
- Inactivity Timer
- · Device-Busy Timer
- Device

You can collect this information through the PSF Direct GUI on each PSF for OS/2 server. As PSF Direct provides no way to print the output, you need to copy this information to paper by hand. With this information, you can recreate PSF Direct host receivers in the Management Console.

DPF Host Receivers

If you are currently using Distributed Print Function (DPF) for printing from the host, you can migrate your DPF host receivers either to PSF Direct or to MVS Download. For more information about host printing see "Chapter 3. Planning to Print from Host Systems" on page 17.

Host Communication

Under PSF for OS/2, PSF Direct host receivers require either IBM Communications Manager for OS/2 or IBM Communications Server for OS/2. Under IBM Infoprint Manager for Windows NT and Windows 2000, PSF Direct host receivers require a similar product. This product is IBM SecureWay Communications Server for Windows NT at version 6.1 or later. To make the communications configuration on Windows NT/Windows 2000 easier, IBM recommends that you navigate to the CMLIB subdirectory under the directory where IBM Communications Manager for

OS/2 was installed. Then you should copy all files ending in .NDF. The information in these .NDF files is useful for configuring IBM SecureWay Communications Server for Windows NT.

Notes:

- 1. The most useful .NDF file is the one that OS/2 currently uses. To identify this file, open the setup program for IBM Communications Manager for OS/2 or IBM Communications Server for OS/2. The first screen indicates which .NDF file is active.
- 2. If you do not use .NDF files to help you perform your host communication configuration, you must obtain all necessary configuration information from your host system administrators.

Migrating Custom Transform Exits

The ability to create and use custom transforms to modify an output stream is a powerful feature of PSF for OS/2. Infoprint Manager provides powerful PostScript and PCL transforms to automatically perform many tasks that custom transform exit programs performed under PSF for OS/2. However, there still may be occasions when customized processing is needed.

To allow this type of customization, the Infoprint Manager server supports *transform* objects. One or more transform objects may be associated with an actual destination. Each transform object is associated with a dynamic link library (DLL) that performs the transform.

To make the creation of transform objects easier, Infoprint Manager ships with the Infoprint Command Line Transform, a DLL roughly equivalent to the XFMFLTR feature that shipped with PSF for OS/2. Using the Infoprint Command Line Transform frees you from having to implement a complete DLL yourself. Instead, you implement your transform as batch files, scripts, or executables. Arguments to this underlying code are passed using control sequences similar to those used in PSF for OS/2 with XFMFLTR.

The process of migrating your PSF for OS/2 custom transform exits should be straightforward. You probably used XFMFLTR with PSF for OS/2. In this case, you should simply modify your OS/2 batch files, scripts, and executables to run under Windows NT. Then use the Infoprint Command Line Transform to access these migrated programs through a transform object. If you used a customized DLL under PSF for OS/2, migrate the DLL to a standalone executable. Access this executable through the Infoprint Command Line Transform.

Note: Infoprint Manager does not support customized Windows DLLs for transform exit functions. To apply custom transform exits, use the Infoprint Command Line Transform.

Use the Infoprint Manager Administration GUI to create transform objects and associate them with actual destinations.

Chapter 8. Collecting Required Information

To configure your Infoprint Manager environment properly, you need to collect configuration information for each of the environment's individual components. Several worksheets are provided to make collecting this information easier.

Planning for a LAN Connection

First, connect your Windows NT/Windows 2000 systems to your local area network (LAN). You can perform this task when you install Windows NT/Windows 2000 or after you finish the installation. In either case, you may find it useful to complete the following worksheet ahead of time for each system that is new to your LAN.

Note: This worksheet is specifically designed for use with Windows NT, but it may be useful for TCP/IP configuration on all Windows systems.

Table 4. LAN TCP/IP Configuration Worksheet

Control Panel Prompt	Description	Value
Computer Name	The (NetBIOS) name of this computer on the Windows network.	
Domain/Workgroup	The group of Windows computers to which this computer belongs.	
Adapter	The physical card used to connect this system to the network. An appropriate driver for this card may need to be added.	
Obtain IP address from DHCP server?	The Dynamic Host Configuration Protocol (DHCP) provides a new IP address for this system each time it is restarted. If DHCP is not in use, a static IP address must be assigned.	yes no
IP Address	A dotted-decimal address (for example, 9.99.178.17) statically assigned to this system. Not needed if DHCP is in use.	
Subnet Mask	A dotted-decimal number (for example, 255.255.255.0) indicating which part of the IP address identifies the network and which part identifies the system. Not needed if DHCP is in use.	
Default Gateway	The system used by default to allow this network to communicate with other networks. Not needed if DHCP is in use.	

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Table 4. LAN TCP/IP Configuration Worksheet (continued)

Control Panel Prompt	Description	Value
DNS Host Name	The (Internet) name of this system recognized by the Domain Name System (DNS). If possible, this name should be the same as the Windows computer name.	
DNS Domain	The Internet domain to which this computer belongs.	
DNS Service Search Order	An ordered list of IP addresses of DNS servers. These systems are queried to resolve Internet names into IP addresses.	
Domain Suffix Search Order	An ordered list of TCP/IP domains to search for a given host name.	
Primary WINS Server	The first Windows Internet Name Service (WINS) system to query to resolve a Windows (NetBIOS) system name into an IP address.	
Secondary WINS Server	The second WINS system to query.	
Enable DNS for Windows Resolution?	DNS may be used to resolve Windows (NetBIOS) names into IP addresses.	yes no
Enable LMHOSTS Lookup?	LMHOSTS files statically associate Windows system names to IP addresses.	yes no
Scope ID	The set of IP addresses assignable for a Windows domain is a called a <i>scope</i> .	
Enable IP Forwarding?	IP Forwarding allows data to be forwarded on a multi-homed system.	yes no

Planning for a Printer Network Connection

You may wish to create a separate network of printers with higher bandwidth connectivity. In this case, you must configure an additional network adapter on each IBM Infoprint Manager for Windows NT and Windows 2000 server system that controls printers on the independent printer network. Use the following worksheet to assist in this configuration.

Note: This worksheet is specifically designed for use with Windows NT, but it will assist you in performing the necessary TCP/IP configuration on all Windows systems.

Table 5. Printer Network TCP/IP Configuration Worksheet

Control Panel Prompt	Description	Value
Adapter	The physical card used to connect this system to the printer network. An appropriate driver for this card may need to be added.	
IP Address	A dotted-decimal address (for example, 9.99.178.17) statically assigned to this system on the printer network. Required for printer network participation.	
Subnet Mask	A dotted-decimal number (for example, 255.255.255.0) indicating which part of the IP address identifies the network and which part identifies the system. Required for printer network participation.	
Default Gateway	The printer network should not require communication with another network. All communication with the printers is mediated by Infoprint Manager.	none

Planning for Printers

Each actual destination in your Infoprint Manager environment must be configured. The specific information required to perform each configuration varies according to the destination support system (DSS) and attachment type to be used. To determine the appropriate DSS and attachment type, see "Understanding Destination Support Systems (DSS)" in *Infoprint Manager for Windows NT and Windows 2000: Getting Started.*

A worksheet is available to help you prepare to create each type of printer.

PSF TCP/IP Printer

Before creating a PSF TCP/IP printer, complete the following worksheet.

Table 6. PSF TCP/IP Printer Worksheet

Wizard Prompt	Description	Value
Name	The name for the actual destination object (8 character limit). Note: This name is case-sensitive.	

Table 6. PSF TCP/IP Printer Worksheet (continued)

Wizard Prompt	Description	Value
Server	The server that controls this actual destination. The server name is the same as the name of the host system where the server is installed. Note: This name is case-sensitive.	
Model	The printer model, such as InfoPrint60 or 4320. Note: This name is case-sensitive.	
TCP/IP address	The dotted-decimal IP address used to access this printer.	
TCP/IP port	The port used by the printer for communication. (Typically, port 5001 is used.)	
Logical destination	The logical destination that directs jobs to this actual destination. Note: This name is case-sensitive.	Default Other:
Logical destination's server	The server that contains the logical destination. Note: This name is case-sensitive.	
Queue	The queue that holds jobs destined for this actual destination. Note: This name is case-sensitive.	Default Other:

PSF Channel Printer

Before creating a PSF channel printer, complete the following worksheet.

Table 7. PSF Channel Printer Worksheet

Wizard Prompt	Description	Value
Name	The name for the actual destination object (8 character limit). Note: This name is case-sensitive.	
Server	The server that controls this actual destination. The server name is the same as the name of the host system where the server is installed. Note: This name is case-sensitive.	

Table 7. PSF Channel Printer Worksheet (continued)

Wizard Prompt	Description	Value
Model	The printer model, such as 3825 or 3900. Note: This name is case-sensitive.	
Channel device address	The two-digit hexadecimal control-unit address assigned to the physical print device hardware. Consult printer documentation for instructions on how to determine this value.	
Channel slot number	The system slot number where the channel card is installed. If more than one channel card is installed, consult the procedure in IBM Infoprint Manager for Windows NT and Windows 2000: Getting Started to determine the correct value. Otherwise, the default value of "1" is appropriate.	
Logical destination	The logical destination that directs jobs to this actual destination. Note: This name is case-sensitive.	Default Other:
Logical destination's server	The server that contains the logical destination. Note: This name is case-sensitive.	
Queue	The queue that holds jobs destined for this actual destination. Note: This name is case-sensitive.	Default Other:

PSF Command Printer

Before creating a PSF command printer, complete the following worksheet.

Table 8. PSF Command Printer Worksheet

Wizard Prompt	Description	Value
Name	The name for the actual destination object (8 character limit). Note: This name is case-sensitive.	

Table 8. PSF Command Printer Worksheet (continued)

Wizard Prompt	Description	Value
Server	The server that controls this actual destination. The server name is the same as the name of the host system where the server is installed. Note: This name is case-sensitive.	
Model	The printer model, such as 4340 or 4019. Note: This name is case-sensitive.	
TCP/IP address	The dotted-decimal IP address used to access this printer. This value is used only for SNMP printers.	
Device	The AIX device name. This is not applicable for Windows NT/Windows 2000.	Leave blank.
Printer command	The command string used to send a job to the appropriate Windows printer. For example, 1pr -S serverName -P printerName. Note: This command is case-sensitive.	
Data stream	The data stream expected by the printing device (PCL4, PCL5, PCL5C, or PPDS).	
Logical destination	The logical destination that directs jobs to this actual destination. Note: This name is case-sensitive.	Default Other:
Logical destination's server	The server that contains the logical destination. Note: This name is case-sensitive.	
Queue	The queue that holds jobs destined for this actual destination. Note: This name is case-sensitive.	Default Other:

Note: Prior to using this worksheet to create your Infoprint Manager actual destination, you may need to use the standard Windows Add Printer Wizard to make the printer available.

PSF Other-Driver Printer

Before creating a PSF other-driver printer, complete the following worksheet.

Table 9. PSF Other-Driver Printer Worksheet

Wizard Prompt	Description	Value
Name	The name for the actual destination object (8 character limit). Note: This name is case-sensitive.	
Server	The server that controls this actual destination. The server name is the same as the name of the host system where the server is installed. Note: This name is case-sensitive.	
Model	The printer model, such as InfoPrint20 or 4320. Note: This name is case-sensitive.	
TCP/IP address	The dotted-decimal IP address used to access this printer. This value is used only for SNMP printers.	
Device	The Windows port associated with this destination.	
Data stream	The data stream expected by the printing device (for example, PCL4 or PPDS).	
Logical destination	The logical destination that directs jobs to this actual destination. Note: This name is case-sensitive.	Default Other:
Logical destination's server	The server that contains the logical destination. Note: This name is case-sensitive.	
Queue	The queue that holds jobs destined for this actual destination. Note: This name is case-sensitive.	Default Other:

BSD Printer

Before creating a BSD printer, complete the following worksheet.

Table 10. BSD Printer Worksheet

Wizard Prompt	Description	Value
Name	The name for the actual destination object. Note: This name is case-sensitive.	
Server	The server that controls this actual destination. The server name is the same as the name of the host system where the server is installed. Note: This name is case-sensitive.	
TCP/IP address	The dotted-decimal IP address used to access this printer. This value is used only for SNMP printers.	
Printer command	The command to issue to submit a job to this remote destination. Typically, this is a call to the Ipr command. For example, 1pr -S serverName -P printerName. Note: This command is case-sensitive.	
Logical destination	The logical destination that directs jobs to this actual destination. Note: This name is case-sensitive.	Default Other:
Logical destination's server	The server that contains the logical destination. Note: This name is case-sensitive.	
Queue	The queue that holds jobs destined for this actual destination. Note: This name is case-sensitive.	Default Other:

Passthrough Printer

Before creating a Passthrough printer, complete the following worksheet.

Table 11. Passthrough Destination Worksheet

Wizard Prompt	Description	Value
Name	The name for the actual destination object. For example, the name you will use for the passthrough printer you just attached. Note: This name is case-sensitive.	
Server	The server that controls this actual destination. The server name is the same as the name of the host system where the server is installed. Note: This name is case-sensitive.	
Windows port name	The name of the Windows port to assign to this destination. Enter the Windows port name that you want to use exactly as it appears to Windows.	
TCP/IP address	The dotted-decimal IP address used to access this printer. This value is used for SNMP printers only.	
Logical destination	The logical destination that directs jobs to this actual destination. Note: This name is case-sensitive.	Default Other:
Logical destination's server	The server that contains the logical destination. Note: This name is case-sensitive.	
Queue	The queue that holds jobs destined for this actual destination. Note: This name is case-sensitive.	Default Other:

Before creating an IPP printer, complete the following worksheet.

Table 12. IPP Destination Worksheet

Wizard Prompt	Description	Value
Name	The name for the actual destination object. This is the printer URI, for example, np17.prtrm4.bldr.ibm.com. Note: This name is case-sensitive.	
Server	The server that controls this actual destination. The server name is the same as the name of the host system where the server is installed. Note: This name is case-sensitive.	
URL	The universal resource locator (URL) for this destination.	
TCP/IP address	The dotted-decimal IP address used to access this printer. This value is used for SNMP printers only.	
Logical destination	The logical destination that directs jobs to this actual destination. Note: This name is case-sensitive.	Default Other:
Logical destination's server	The server that contains the logical destination. Note: This name is case-sensitive.	
Queue	The queue that holds jobs destined for this actual destination. Note: This name is case-sensitive.	Default Other:

PSF Direct Only TCP/IP Printer

If you want to set up a TCP/IP-attached printer to accept jobs only from mainframe host systems, you should first complete the following worksheet.

Table 13. PSF Direct Only TCP/IP Printer Worksheet

Management Console Prompt	Description	Value
Destination	The name for the actual destination object (8 character limit). Note: This name is case-sensitive.	

Table 13. PSF Direct Only TCP/IP Printer Worksheet (continued)

Management Console Prompt	Description	Value
TCP/IP Internet Address	The dotted-decimal IP address used to access this printer.	
TCP/IP Port Number	The port used by the printer for communication. (Typically, port 5001 is used.)	
Connection Timeout	Number of seconds that the server will try to establish a connection with the destination before terminating the PSF Direct session.	
Intervention Timer	Number of seconds that the server will wait for a problem at the printer (for example, "Printer out of paper") to be resolved before canceling a job.	

PSF Direct Only Channel Printer

If you want to set up a channel-attached printer to accept jobs only from mainframe host systems, you should first complete the following worksheet.

Table 14. PSF Direct Only Channel Printer Worksheet

Management Console Prompt	Description	Value
Destination	The name for the actual destination object (8 character limit). Note: This name is case-sensitive.	
Channel Device Address	The two-digit hexadecimal control-unit address assigned to the physical print device hardware. Consult printer documentation for instructions on how to determine this value.	
Channel Slot Number	The system slot number where the channel card is installed. If more than one channel card is installed, consult the procedure in IBM Infoprint Manager for Windows NT and Windows 2000: Getting Started to determine the correct value. Otherwise, the default value of "1" is appropriate.	

Table 14. PSF Direct Only Channel Printer Worksheet (continued)

Management Console Prompt	Description	Value
Intervention Timer	Number of seconds that the server will wait for a problem at the printer (for example, "Printer out of paper") to be resolved before canceling a job.	

PSF Direct Only Non-IPDS Printer

If you want to set up a non-IPDS printer to accept jobs only from mainframe host systems, you should first complete the following worksheet.

Table 15. PSF Direct Only Non-IPDS Printer Worksheet

Management Console Prompt	Description	Value
Destination	The name for the actual destination object (8 character limit). Note: This name is case-sensitive.	
Data Stream	The data stream expected by the printing device (such as PCL4 or PPDS).	
Command to Print	The command used to submit jobs to this destination. Note: This command is case-sensitive.	
Printer Memory	The amount of memory available on the printer itself.	

Planning for Host Receivers

A host receiver is used to accept print jobs submitted from mainframe host systems (such as MVS, VM, VSE, OS/390, or AS/400). You may create an MVS Download receiver or a PSF Direct host receiver.

PSF Direct Host Receiver

Complete the following worksheet to help you set up a PSF Direct host receiver.

Table 16. PSF Direct Host Receiver Worksheet

Management Console Prompt	Description	Value
SNA logical unit alias name	The local alias of the name used to start an SNA conversation with this host receiver.	

Table 16. PSF Direct Host Receiver Worksheet (continued)

Management Console Prompt	Description	Value
Actual destination name	The name of the associated actual destination object. Note: This name is case-sensitive.	
Description	Text to describe this receiver (optional).	
Inactivity limit	Number of seconds to wait for jobs from a connected host before disconnecting.	
Device busy limit	Number of seconds for host systems to wait for the printer to become available when it is in use by other print processes.	

MVS Download Receiver

Complete the following worksheet to help you set up an MVS Download receiver.

Table 17. MVS Download Host Receiver Worksheet

Management Console Prompt	Description	Value
Port Number	The port assigned for communication with OS/390 or MVS. This value must be the same as the port assigned during configuration of the host system.	
Target Destination Name	The Infoprint Manager logical destination to which jobs are routed from this receiver by default. This default may be overridden with the appropriate OS/390 or MVS job parameters and printer control file settings. Note: This name is case-sensitive.	
Print Control File	The file that contains the appropriate attributes for jobs submited to this receiver. You may use the default file, or you may point to a customized version of this default file.	

Table 17. MVS Download Host Receiver Worksheet (continued)

Management Console Prompt	Description	Value
Exit Program Name	The program that processes jobs submitted to this receiver from the host and passes the jobs to the requested Infoprint Manager destination. Typically, the default program mvsdsubm.exe is used.	
Retain command files	Indicate whether to save the command files for jobs that do not print correctly.	yes no
Process one file at a time	Indicate whether Infoprint Manager should wait for a previous job to complete before starting to process the next job.	yes no

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Index

Special Characters	actual destinations (continued)
.GRP files 33	PSF Direct only channel
.NDF files 35	worksheet 47
	PSF Direct only non-IPDS
Numarias	worksheet 48 PSF Direct only TCP/IP
Numerics	worksheet 46
3112 Advanced Function Printer 3	PSF other-driver
3116 Advanced Function Printer 3	worksheet 43
3130 Advanced Function Printer 3	PSF TCP/IP
3160 Advanced Function Printer 3	worksheet 39
3816 Page Printer 3	adapters, channel
3825 Page Printer 3	IBM 4159 Model 001 S/390 Parallel Channel
3827 Page Printer 3	Emulator Card 34
3828 Advanced Function MICR Printer 3	IBM Micro Channel Print Service Adapter 35
3829 Advanced Function Printer 3	S/370 Channel Emulator/A Adapter 34
3835 Advanced Function Printer 3	Add Printer Wizard 26, 42
3835 Page Printer 3 3900 Advanced Function Printer 3	Adobe PostScript transform
	supported on both Windows and AIX 29
3912 Page Printer 3	AFP data stream 6
3916 Page Printer 3	AFP resources
3930 Page Printer 4 3935 Advanced Function Printer 4	migration 33
4033 LAN Connection for Printers and Plotters 4	AIN3DNOP, PSF for OS/2 35
4159 Model 001 S/390 Parallel Channel Emulator	AIX
Card 34	compared to Windows 29
limitations 1	features not available on Windows 30
4232 Printer 4	AS/400
4312 Network Printer 12 4	printing from 17
4317 Network Printer 17 4	ASCII data stream 6
4324 Network Printer 24 4	attachment types
6400 Line Matrix Printer 4	PSF for OS/2
6408 Line Matrix Printer 4	channel 34
6412 Line Matrix Printer 4	communication 34
7318 Serial Communications Network Server 4	none 35
8260 Multiprotocol Intelligent Switching Hub 4	parallel 34
	PSA 35
۸	TCP/IP 34
A	upload-SNA
actual destinations	supported only on AIX 31
associating transform objects with 36	upload-TCP/IP
BSD	supported only on AIX 31
worksheet 44	attributes document 9
description 9	job 9
IPP	resource-context 22
worksheet 46	resource-context 22
many to many logical destination 14	resource-context-form-definition 22
many to one logical destination	resource-context-overlay 22
default configuration model 11 pool configuration model 12	resource-context-page-definition 22
migrated from PSF/OS2 printer definitions 34	resource-context-page-segment 22
one to many logical destinations 14	resource-context-user 22
one to one logical destination 13	auxiliary-sheet objects
passthrough	description 9
worksheet 45	1 -
PSF channel	_
worksheet 40	В
PSF command	Beste Bunch spot color printers 3
worksheet 41	black box scenario 18

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BSD destination support system (DSS)	documents
supported on both Windows and AIX 29	attributes 9
BSD printer	description 9
worksheet 44	DPF (Distributed Print Function)
	migration 17
C	DPF host receivers 35
	DPF host receivers
channel adapters	migration 35
IBM 4159 Model 001 S/390 Parallel Channel	DSS (destination support system) BSD
Emulator Card 34	supported on both Windows and AIX 29
IBM Micro Channel Print Service Adapter 35 S/370 Channel Emulator/A Adapter 34	PSF
channel attachment	supported on both Windows and AIX 29
PSF for OS/2 34	
channel emulators	_
IBM 4159 Model 001 S/390 Parallel Channel	E
Emulator Card 34	EBCDIC data stream 6
IBM Micro Channel Print Service Adapter 35	emulators, channel
S/370 Channel Emulator/A Adapter 34	IBM 4159 Model 001 S/390 Parallel Channel
CMLIB directory 35	Emulator Card 34
command-line interface	IBM Micro Channel Print Service Adapter 35
Infoprint Select 26	S/370 Channel Emulator/A Adapter 34
supported on both Windows and AIX 29	environment variables
commands	PSFPATH 22
lpr 17, 42, 44	
mount 19	F
pdcreate 22	•
pdpr 9, 26	fax
communication attachment, PSF for OS/2 34	redirection to, PSF for OS/2 35
Communications Manager for OS/2 34, 35	files .GRP 33
Communications Server for OS/2 34, 35	.GRF 35 .NDF 35
comparing platforms 29	fontlib directory 22
Create Actual Destination wizard 34	fonts
Create Printer Wizard 25	description 21
custom transform exits	migration 33
migration 36	search order 22
	form definitions
D	description 21
	migration 33
data streams input 6	search order 22
output 6	FTP (file transfer protocol)
default destination configuration model 11	downloading print resources to Infoprint
desktop destination configuration model 13	Manager 19
destination configuration models	funnel destination configuration model 14
default 11	
desktop 13	G
funnel 14	Generic Text/Only driver 5
hourglass 14	GUIs (graphical user interfaces)
pool 12	Infoprint Manager Administration GUI
directories	description 15
CMLIB 35	supported on both Windows and AIX 29
fontlib 22	Infoprint Manager GUI
PSF2\SYSTEM 33	description 15
reslib 22	software prerequisites 5
disk space	supported on both Windows and AIX 29
required for client 2	Infoprint Manager Management Console
required for server 1	software prerequisites 5
distributed printing scenario 19	Infoprint Manager Operations GUI
DLL (dynamically linked library) 36	description 15

GUIs (graphical user interfaces) (continued) supported on both Windows and AIX 29 Management Console description 15	IBM 6408 Line Matrix Printer 4 IBM 6412 Line Matrix Printer 4 IBM 7318 Serial Communications Network Server 4 IBM 8260 Multiprotocol Intelligent Switching Hub 4 IBM Communications Manager for OS/2 34, 35
Н	IBM Communications Server for OS/2 34, 35
	IBM Infoprint 20 printer 2, 3, 4
hard disk space	IBM Infoprint 3000 Advanced Function Printer 3 IBM Infoprint 32 printer 3
required for client 2	IBM Infoprint 3900 Printer 3
required for server 1	IBM Infoprint 40 printer 3
hardware	IBM Infoprint 4000 Printer 4
IBM 4159 Model 001 S/390 Parallel Channel Emulator Card	IBM Infoprint 4005 Hi-Lite Color Printer 4
limitations 1	IBM Infoprint 60 printer 3
hardware prerequisites	IBM Infoprint 62 printer 3
for client 2	IBM LaserPrinter 4019 4
for communication across LAN 2	IBM LaserPrinter 4028 4
for server 1	IBM LaserPrinter 4029 4
Hewlett-Packard printers	IBM LaserPrinter 4037 4
supported 5	IBM LaserPrinter 4039 4
host communication	IBM Micro Channel Print Service Adapter 35
migration from PSF for OS/2 35	IBM printers
host receivers	supported 2
migration	IBM SecureWay Communications Server for Windows
DPF 35	NT 5, 35
PSF Direct 35	Infoprint 20 printer 2, 3, 4
MVS Download	Infoprint 21 printer 2
worksheet 49	Infoprint 3000 Advanced Function Printer 3
PSF Direct	Infoprint 32 printer 3
worksheet 48	Infoprint 3900 Printer 3
host systems	Infoprint 40 printer 3
printing from 17	Infoprint 4000 Printer 4
hourglass destination configuration model 14	Infoprint 4005 Hi-Lite Color Printer 4
1	Infoprint 60 printer 3 Infoprint 62 printer 3
I	Infoprint G2 printer 3
i-data 7913 IPDS Printer LAN Attachment 35	Infoprint Manager
IBM 3112 Advanced Function Printer 3	features
IBM 3116 Advanced Function Printer 3	AIX only 30
IBM 3130 Advanced Function Printer 3	common 29
IBM 3160 Advanced Function Printer 3	Windows only 30
IBM 3816 Page Printer 3	interfaces 15
IBM 3825 Page Printer 3	monitoring performance 11
IBM 3827 Page Printer 3	sizing environment 10
IBM 3828 Advanced Function MICR Printer 3 IBM 3829 Advanced Function Printer 3	Infoprint Manager Administration GUI
IBM 3835 Advanced Function Printer 3	description 15
IBM 3835 Page Printer 3	supported on both Windows and AIX 29
IBM 3900 Advanced Function Printer 3	Infoprint Manager GUI
IBM 3912 Page Printer 3	description 15
IBM 3916 Page Printer 3	software prerequisites 5
IBM 3930 Page Printer 4	supported on both Windows and AIX 29
IBM 3935 Advanced Function Printer 4	Infoprint Manager Management Console
IBM 4033 LAN Connection for Printers and Plotters 4	software prerequisites 5
IBM 4159 Model 001 S/390 Parallel Channel Emulator	supported only on Windows 30
Card 34	Infoprint Manager Notifications
limitations 1	supported only on Windows 30
IBM 4232 Printer 4	Infoprint Manager Operations GUI
IBM 4312 Network Printer 12 4	description 15
IBM 4317 Network Printer 17 4	supported on both Windows and AIX 29
IBM 4324 Network Printer 24 4	Infoprint Select
IBM 6400 Line Matrix Printer 4	configuring 26

Infoprint Select (continued)		logical destinations
notification 26		description 8
printing with 26		many to many actual destinations 14
software prerequisites 5		many to one actual destination 14
input data streams 6		one to many actual destinations
interfaces		default configuration model 11
command line		pool configuration model 12
supported on both Windows and AIX	29	one to one actual destination 13
command-line interface		lpr command 17, 42, 44
Infoprint Select 26		•
Infoprint Manager GUI		
description 15		M
supported on both Windows and AIX	20	Management Console
Management Console	20	description 15
description 15		•
IPDS data stream 6		Micro Channel Print Service Adapter 35
		Microsoft TCP/IP Printing 5
IPP (Internet Print Protocol) client 17		migration 22
IPP (Internet Print Protocol) Gateway		AFP resources 33
printing from host systems 17		custom transform exits 36
supported only on Windows 30		from DPF 17
IPP gateway 27		from PSF for OS/2 33
IPP printer		host communication 35
worksheet 46		host receivers
		DPF 35
		PSF Direct 35
J		transform exits 36
iobs		user exits 36
atributes 9		mount command 19
		MVS
description 9		printing from 17
submitting		MVS Download
from AS/400 17		compared to PSF Direct 17
from host systems 17		customization without programming supported only
from LAN applications 26		on Windows 30
from MVS 17		distributed printing scenario 19
from OS/390 17		resource management 19
from VM 17		sharing printers 25
from VSE 17		supported on both Windows and AIX 29
to IPP gateway 27		MVS Download host receiver
to Windows gateway printer 26		worksheet 49
with Infoprint Select 26		Workdridge
validation 9		
		N
L		Network Printer 12 4
LAN (local area network)		Network Printer 17 4
hardware prerequisites 2		none attachment, PSF for OS/2 35
		notification
LAN and host printing scenario 19		Infoprint Select 26
LAN applications		
printing from 26		
sharing printers 25		O
LAN connection		OS/390
worksheet 37		printing from 17
LaserPrinter 4019 4		Other-driver, Command attachment
LaserPrinter 4028 4		alternatives 4
LaserPrinter 4029 4		description 4
LaserPrinter 4037 4		output data streams 6
LaserPrinter 4039 4		overlays
limitations		description 21
IBM 4159 Model 001 S/390 Parallel Cha	nnel	migration 33
Emulator Card 1		search order 22
Litiulator Galu T		SECTION ONCE

P	printer devices (continued)
page definitions	3829 Advanced Function Printer 3
description 21	3835 Advanced Function Printer 3
migration 33	3835 Page Printer 3
search order 22	3900 Advanced Function Printer 3
page segments	3912 Page Printer 3
description 21	3916 Page Printer 3
migration 33	3930 Page Printer 4 3935 Advanced Function Printer 4
parallel attachment, PSF for OS/2 34	4232 Printer 4
parallel port	4312 Network Printer 12 4
alternatives to Other-driver, Command attachment 4	4317 Network Printer 17 4
passthrough printer	4324 Network Printer 24 4
worksheet 45	6400 Line Matrix Printer 4
PCL data stream 6	6408 Line Matrix Printer 4
PCL transform	6412 Line Matrix Printer 4
supported on both Windows and AIX 29	Beste Bunch spot color printers 3
PCL4 6	Infoprint 20 2, 3, 4
PCL5 6	Infoprint 3000 Advanced Function Printer 3
PCL5c 6	Infoprint 32 3
pdcreate command 22	Infoprint 3900 Printer 3
PDF data stream 6	Infoprint 40 3
pdpr command 9, 26 performance	Infoprint 4000 Printer 4
improving 11	Infoprint 4005 Hi-Lite Color Printer 4
monitoring 11	Infoprint 60 3
platforms	Infoprint 62 3
AIX 30	LaserPrinter 4019 4
comparing 29	LaserPrinter 4028 4
Windows 30	LaserPrinter 4029 4
pool destination configuration model 12	LaserPrinter 4037 4
PostScript data stream 6	LaserPrinter 4039 4
PostScript printers	number required 10
supported 5	sharing 25
PostScript transform	supported Hewlett-Packard 5
supported on both Windows and AIX 29	IBM 2
PPDS data stream 6	PostScript 5
prerequisites	printer drivers
hardware	Generic Text/Only 5
for client 2	printer network connection
for communication across LAN 2	worksheet 38
for server 1	
software	printers
for client 5	IPP gateway 27
for Infoprint Manager GUI 5 for Infoprint Manager Management Console 5	Windows gateway printer 26
for Infoprint Manager Management Console 5	printing
for PSF Direct 5	from AS/400 17
for server 5	from host systems 17
print resources	from LAN applications 26
managing with MVS Download 19	from MVS 17
printer definitions, PSF for OS/2	from OS/390 17 from VM 17
migration 34	from VSE 17
printer devices	
3112 Advanced Function Printer 3	to Windows gateway printer 26 with Infoprint Select 26
3116 Advanced Function Printer 3	-
3130 Advanced Function Printer 3	processor
3160 Advanced Function Printer 3	required for client 2
3816 Page Printer 3	required for server 1
3825 Page Printer 3	PSA attachment, PSF for OS/2 35
3827 Page Printer 3	PSF channel printer
3828 Advanced Function MICR Printer 3	worksheet 40

PSF command printer	resource-context-font attribute 22
worksheet 41	resource-context-form-definition attribute 22
PSF destination support system (DSS)	resource-context objects
supported on both Windows and AIX 29	description 9, 21
PSF Direct	overriding 22
black box scenario 18	resource-context-overlay attribute 22
compared to MVS Download 17	resource-context-page-definition attribute 22
sharing printers 25	resource-context-page-segment attribute 22
software prerequisites 5	resource-context-user attribute 22
supported on both Windows and AIX 29	Resource Librarian, PSF for OS/2 33
TCP/IP printer	resources, print
worksheet 46	managing with MVS Download 19
PSF Direct host receiver	restrictions
worksheet 48	servers 11
PSF Direct host receivers	
migration 35	
PSF Direct only channel printer	S
worksheet 47	S/370 Channel Emulator/A Adapter 34
PSF Direct only non-IPDS printer	scenarios
worksheet 48	black box 18
PSF Direct only TCP/IP printer	distributed printing 19
worksheet 46 PSF for OS/2	printing from LAN and host 19
	SecureWay Communications Server for Windows
AIN3DNOP 35	NT 35
attachment types channel 34	serial port
communication 34	alternatives to Other-driver, Command attachment 4
none 35	servers
parallel 34	capacity 10
PSA 35	description 8
TCP/IP 34	number required 10
migration 33	restrictions 11
custom transform exits 36	service
host communication 35	PSF for OS/2 33
host receivers 35	sharing printers 25
PSF Direct host receivers 35	SNMP
transform exits 36	supported on both Windows and AIX 29
user exits 36	software prerequisites
printer definitions 34	for client 5
Resource Librarian 33	for Infoprint Manager GUI 5
service 33	for Infoprint Manager Management Console 5
Upload-n-Print feature 33	for Infoprint Select 5
XFMLTR 36	for PSF Direct 5
PSF other-driver printer	for server 5
worksheet 43	
PSF TCP/IP printer	_
worksheet 39	T
PSF2\SYSTEM directory 33	TCP/IP attachment
PSFPATH environment variable 22	PSF for OS/2 34
	transform objects 36
Q	associating with actual destinations 36
queues	creating 36
description 8	transforms
•	custom
_	migration 36
R	Infoprint Command Line Transform 36
RAM	PCL
required for client 2	supported on both Windows and AIX 29
required for server 1	PostScript Village and 7477
reslib directory 22	supported on both Windows and AIX 29
resource-context attribute 22	simulating none attachment type. PSF for OS/2 35

U Upload-n-Print 33 upload-SNA attachment supported only on AIX 31 upload-TCP/IP attachment supported only on AIX 31 user exits migration 36 validation job 9 VM printing from 17 **VSE** printing from 17 W Windows compared to AIX 29 features not available on AIX 30 Windows gateway printer 26 supported only on Windows 30 wizards Add Printer 26, 42 Create Actual Destination 34 Create Printer 25 worksheets BSD printer 44 IPP printer 46 LAN connection 37 MVS Download host receiver 49 passthrough printer 45 printer network connection 38 PSF channel printer 40 PSF command printer 41 PSF Direct host receiver 48 PSF Direct only channel printer 47 PSF Direct only non-IPDS printer 48

X

XFMFLTR, PSF for OS/2 36

PSF Direct only TCP/IP printer 46 PSF other-driver printer 43 PSF TCP/IP printer 39

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