# IBM Infoprint Manager for Windows NT and Windows 2000

# Version 1.1.0

# Read Me

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1.0 Release Notes for IBM Infoprint Manager for Windows NT and Windows 2000, Version 1.1

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#### 1.1 Changing Your TCP/IP Settings:

A process for moving and renaming your Infoprint Server will be documented/automated in the future.

**Note:** If the IBM Printing Systems Division pre-installed and configured TCP/IP on your Infoprint Manager for Windows NT and Windows 2000 Server, their documentation includes a procedure for modifying your TCP/IP settings for your individual location.

1.2 Limitations with Prolonged Server Activity

Due to known limitations involving prolonged server activity, it is strongly recommended that the Infoprint Manager Server be stopped and re-started every seven (7) days to avoid potential problems that could disrupt server processing. This situation is being addressed and will be resolved in the near future.

To stop and re-start the server:

- 1. Disable all actual destinations with the Infoprint Administration or Operations graphical user interface (GUI).
- 2. Wait for all currently printing jobs to finish.
- 3. Stop the Infoprint Manager server through the Management Console.
- 4. Re-start the Infoprint Manager server through the Management Console.
- 5. Re-enable all actual destinations through the Administration or Operations GUI.

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# 1.3 PSF Direct and SecureWay Communications Server

If you use PSF Direct to print from host systems, you must also install IBM SecureWay Communications Server for Windows NT at Version 6.01 with required APARS JR13453, JR13599, and JR14098 or IBM SecureWay Communications Server for Windows 2000 at Version 6.1. (Host systems include MVS, VSE, VM, and OS/400.)

Currently with Version 6.1, there is an error with configuration verification with SecureWay Communications Server. To correct this error, use the following procedure:

### 1. Go to Start->Programs->IBM Communications Server->Configuration Verification.

- 2. Click on **File->Open...** and select *controllername*.acg file that you want to verify, where *controllername* is the name you gave the configuration file.
- 3. Click on the Checkmark icon and a message similar to the following is displayed:

Verifying...
PCS7210E The value NN for keyword
/LOCAL\_LU[LU\_NAME=PSFDCFLU]/DEFAULT\_POOL/ is not valid.
Verify ended with errors.

- 4. Go to the **Pencil** icon and locate the line that contains LOCAL\_LU= and change the DEFAULT\_POOL=NN to 0 (zero), where NN is the number reported in the message in Step 3.
- 5. Go to **File->Exit** and click **Yes** when prompted to save the *controllername*.acg file.
- 6. Reverify the *controllername*.acg file again by clicking on the **Checkmark** icon, and the following message is displayed:

Verifying... Verify complete with no errors.

### Notes:

- Preliminary testing has been completed with IBM SecureWay Communications Server, Version 6.1, and Infoprint Manager for Windows NT and Windows 2000. However, the PSF Direct Network Configuration Guide that is available on our Web site and publications CD-ROM was developed and tested using Version 6.01. Minor differences exist between the two versions, and these differences will be tested and documented in the future.
- 2. If you need to uninstall IBM SecureWay Communications Server, you should uninstall Personal Communications first.

# 1.4 Changes needed for Infoprint 21 Configuration file

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Go to http://www.printers.ibm.com/R5PSC.NSF/Web/ipntmgr and download the ibmapmtb.cfg file into your \*install path*\npmweb directory, replacing the existing version of this file. Using the ibmapmtb.cfg file allows your Infoprint 21 and Infoprint Manager server to communicate using SNMP.

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#### 2.0 Limitations, Restrictions, and Pre-Reqs

This section contains some "gotchas" that are not problems with Infoprint Manager but that could affect the successful use of Infoprint Manager. It also lists pre-reqs.

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#### 2.1 Passthrough Destinations

Before configuring any Passthrough destinations, you must install the Generic/Text Only Driver from your Windows CD.

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# 2.1 Printers Supported

Version 1.1.0 does not support the Infoprint 2000.

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## 2.3 AFP Printer Drivers and Windows Gateways

The client CD includes AFP printer drivers for Windows NT 4.0 and Windows 95. These AFP drivers **do not** work on Windows 2000 machines and will cause Windows 2000 machines to crash immediately.

If a Windows 2000 machine is being used as an Infoprint Manager client and a Windows NT 4.0 machine is being used as an Infoprint Manager server be aware of the following situation:

A Windows Gateway Printer is created on the Windows NT server machine using the Windows NT AFP drivers. That Windows Gateway Printer is then added to the Windows 2000 client machine using the Add Printer wizard. Behind the scenes, Windows tries to load the Windows NT AFP drivers onto the Windows 2000 machine and the Windows 2000 machine crashes. **Do not do this**.

2.4 Patience When Launching the Operations or Administrative GUI

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When you install the Infoprint Manager server, or install the GUIs from the client CD, one icon will appear for the operations GUI and one for the administration GUI. When you double click either of these desktop icons, the GUIs may be slow in starting. Although it may appear that nothing is happening, do not double click the icon again as this will launch a second instance of the GUI

### 2.5 Publications CD-ROM

Microsoft Internet Explorer 4.0 is required to view the publications CD. Other browsers will not properly display the contents of the publications CD. To view the Infoprint Reference manual, you also need Adobe Acrobat 4.0 (However, the PDF on the Web can be viewed with Acrobat 3.0 and 4.0).

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### 2.6 JRE required to uninstall GUIs

Several places in the "Getting Started" document, the processes for uninstalling the JRE or GUIs is mentioned. If you uninstall the JRE first, the GUIs cannot be uninstalled since the uninstall process for the GUI's is a Java uninstall process that requires a version of JRE to run. If you want to uninstall both the JRE and the GUIs, make sure you uninstall the GUIs first.

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# 2.7 Installing the Font CDs

Instructions for installing the AFP Font Collection CD and DBCS font CDs are contained in the README.NT file on the font CD.

# 2.8 Infoprint Select and the Infoprint Generic Driver

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When a user installs Infoprint Select on a client machine from the client CD-ROM, the Infoprint Generic Driver is also installed on their Windows machine. This Infoprint Generic Driver can be used when the user creates a select printer on their client machine. When a job is sent to the select printer that uses this driver, the driver sets some job attributes that allows the job to be printed on a PSF actual destination **only**. The Infoprint Generic Driver should only be used if the select printer is configured to point to a PSF destination. An alternate driver, such as an IPP or Passthrough driver, for the select printer should be used if the select printer is configured to point to another type of printer.