

IBM Software Group

Don't let this happen to you – Client Migration Tips

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MetLife®

- #1 U.S. Life Insurer - \$2.4 trillion life insurance in-force (as of 12/31/02)
- Largest non-medical provider of institutional employee benefits
- Provide benefits to 37 million employees and family members through their plan sponsors and 88 of Fortune 100 Companies
- Ranked #1 in most group product areas - life, dental, auto and home, and long-term care; and the #1 commercial dental carrier
- Customers -
 - U.S. - approximately 12 million individuals in the U.S.
 - International - 8 million customers in 12 countries
- Listed on NYSE - April 2000

MetLife[®]

Products and Services

- **U.S. Insurance and Financial Services businesses**

- **Individual Business:** Financial planning, life insurance, annuities, long-term care, disability, mutual funds and securities

- **Institutional Business:** Life insurance, retirement and savings, group non-medical health (e.g., short- and long-term disability, long-term care, dental) and voluntary benefits

- **International Operations:** Life insurance, accident and health, annuities, retirement and savings, automobile and homeowner's insurance

- **Asset Management:** Mutual funds, separate accounts and real estate products

- **Auto & Home:** Automobile, homeowner's, boat, excess liability and miscellaneous personal lines property and casualty insurance

- **Reinsurance:** Life reinsurance, facultative and automatic, as well as financial reinsurance



Don't Let This Happen To You - Client Migration Tips

- Client Migration Overview
- Setting up the environment
- DI Host to DI Client Migration
- DI Client Deployment
- Future Direction

Survival Tips

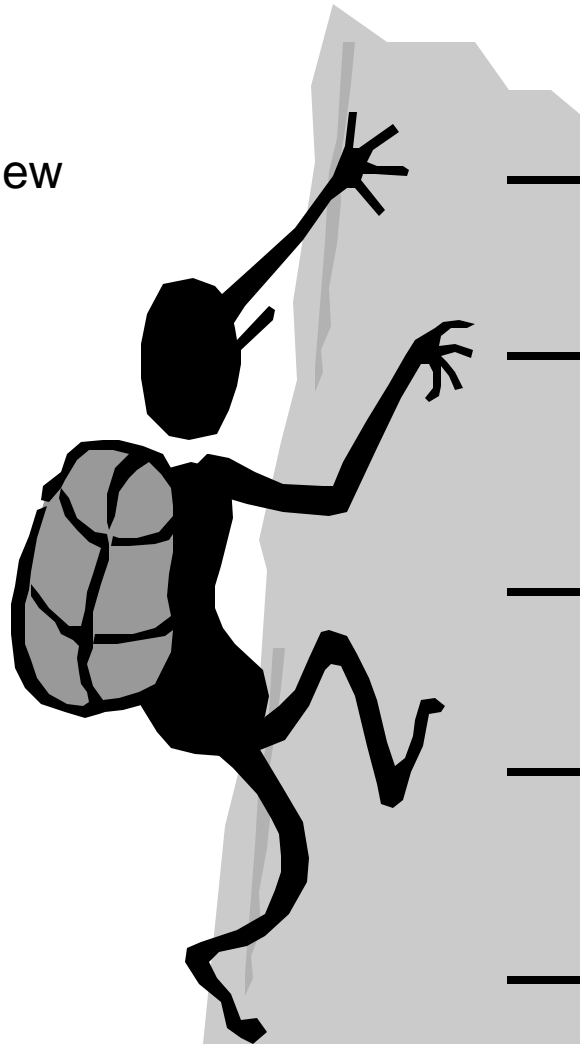
- Client Migration Overview

- Setting up the Environment

- DI Host to DI Client Migration

- DI Client Deployment

- Future Direction



→ Know your Environment

→ Be Prepared and Have a Plan!

→ Be Adaptable

→ Assess the Risk and Be Proactive

→ Enjoy the Ride...

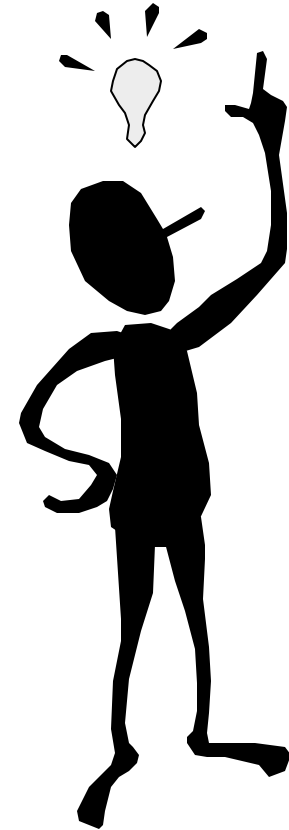
1. Know Your Environment (Client Migration Overview)

- Why use the Client?
- Where we started.
- Where we are today.



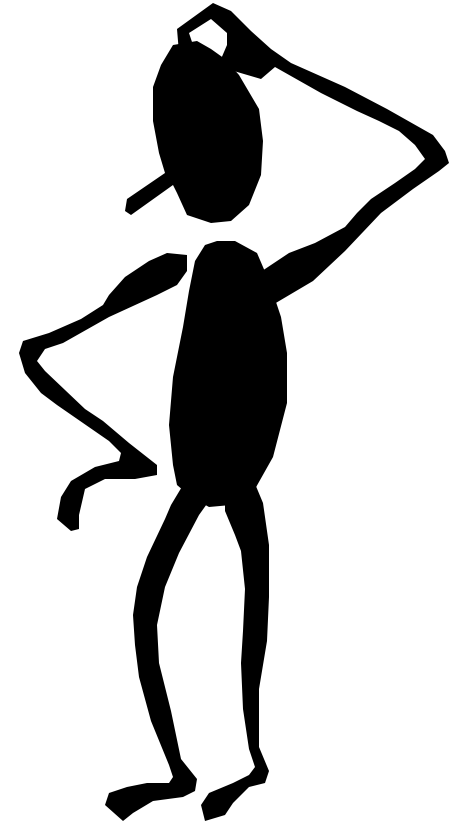
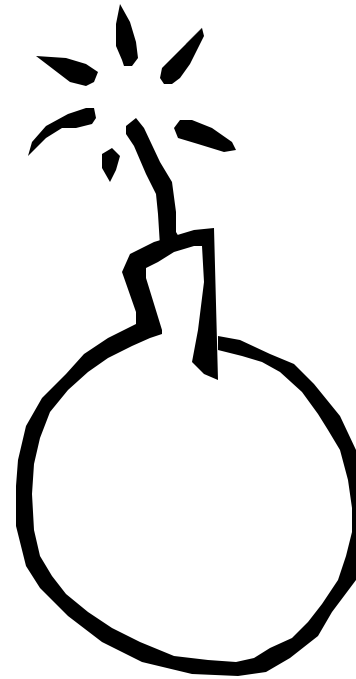
Why Use The Client?

- HIPAA Compliance
- Ease of use
- Exploit computing power of the mainframe
- Ability to have multiple systems up at the same time
- XML translation
- Position MetLife for the move to Web Sphere Data Interchange 3.2



Where We Started

- OS/390 MVS System 2.10
- DB2 Version 5
 - 2 DB2 Subsystems configured
 - 1 Test
 - 1 Production
- DataInterchange 2.1 - Host only



In need of several levels of maintenance and PTF's

Where We Are Today

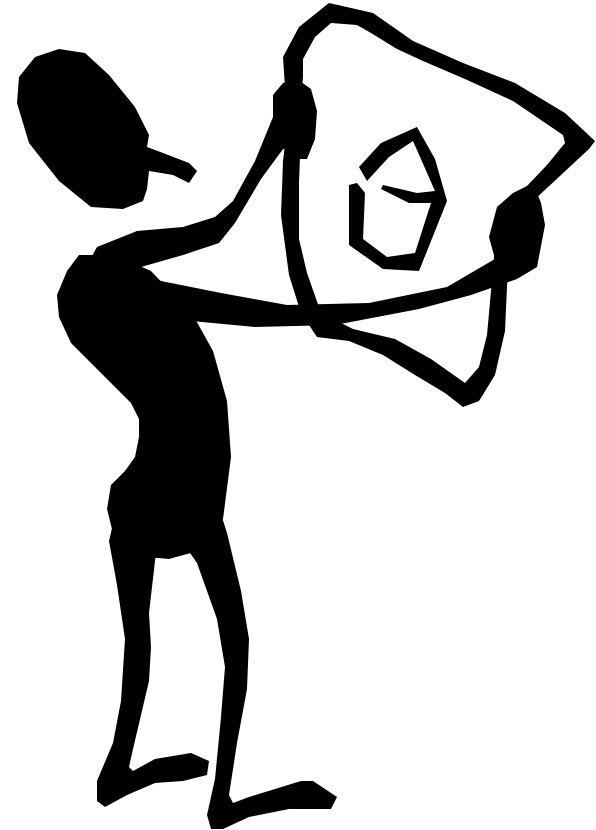
- z/OS MVS System - 01.02.00
- DB2 Version 7 environment:
 - 4 DB2 Subsystems
 - 2 Lab environments
 - 1 Test
 - 1 Production
- DataInterchange 3.1 - on Host and Client

Current on all maintenance and PTF's to date



2. Be Prepared and Have a Plan! (Setting Up the Environment)

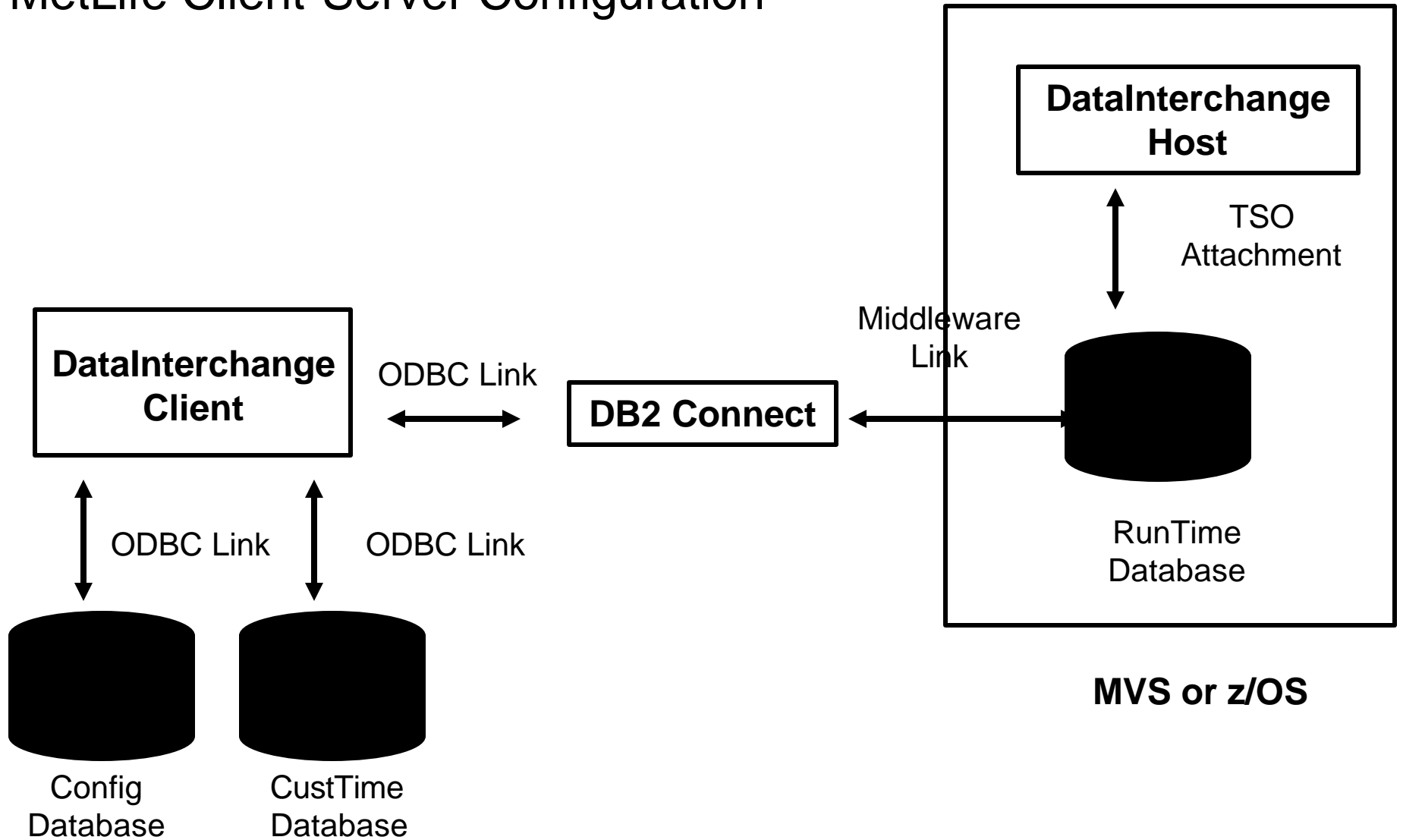
- MetLife z/OS configuration
- DB2 V7
- Multi-User, Client-server, All DB2 for MVS
- DB2Connect as gateway



MetLife z/OS Configuration

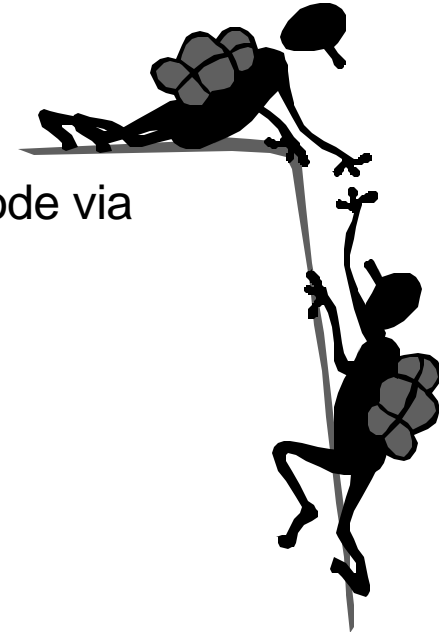
- Operating System: z/OS 1.02
 - first upgraded to 64 bit processing
 - second upgrade to z/OS 1.01
- Middleware: DB2 Connect Version 7.2
- DB2 Version 7
- RACF
- XML Toolkit Version 1.2

MetLife Client-Server Configuration



Middleware: DB2Connect Version 7.2

- Real time updating to the host in client-server mode via ODBC link
- Ideal for multi-user environment working with DataInterchange Client concurrently
- Greater “up” time
- CPU utilization is better



RACF

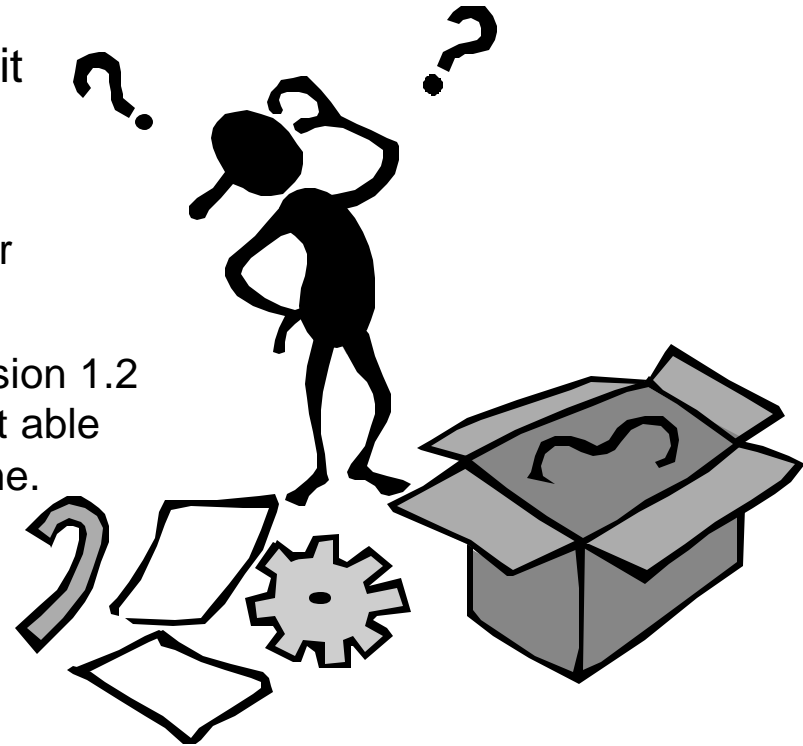
- DB2 invokes RACF to determine access to DataInterchange
 - GRANT user privileges to the DB2/MVS Tables
 - Provide SELECT, INSERT, UPDATE and DELETE privileges on subset of tables in our test environment ONLY
 - Same for RunTime and CustTime databases

- Group by DataInterchange environment
 - Previously had multiple RACF profiles defined by project codes
 - Consolidation of profiles to user's actions

XML Toolkit

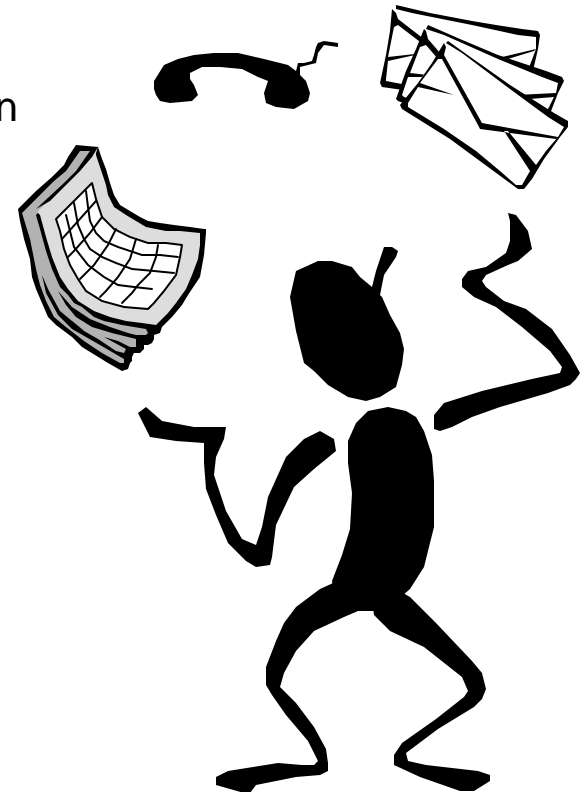
- DI Client 3.1 - requires XML Toolkit version 1.1

- no upward compatibility with later versions of the toolkit.
- MetLife already upgraded to version 1.2 of the XML Toolkit. Therefore not able to use the XML Toolkit at this time.



3. Be Adaptable (DI Host to DI Client Migration)

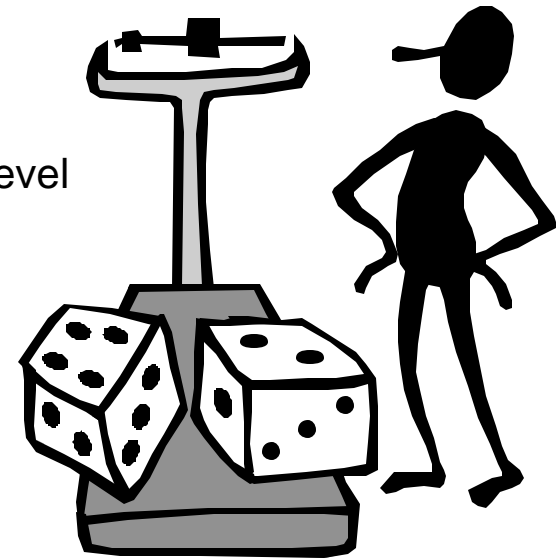
- Important differences between host and client formats
 - DB2 tables EDIPSDI and EDITPCM reside in both RunTime and CustTime databases
- Important to note that once converted to the Client, a transaction must be maintained on the Client
- Naming convention changes for DataInterchange Client 3.1
- Not an independent browser-based tool
 - need DI Client 3.1 installed on PC or laptop



RUNTIME vs. CUSTTIME databases

Do we create the CUSTTIME client format database in a separate database from the RUNTIME database on the host?

- concerned with migration to DI 4.1 and single database structure
- Actually, only logical groups of tables
- kept in one database but used separate high level qualifiers.



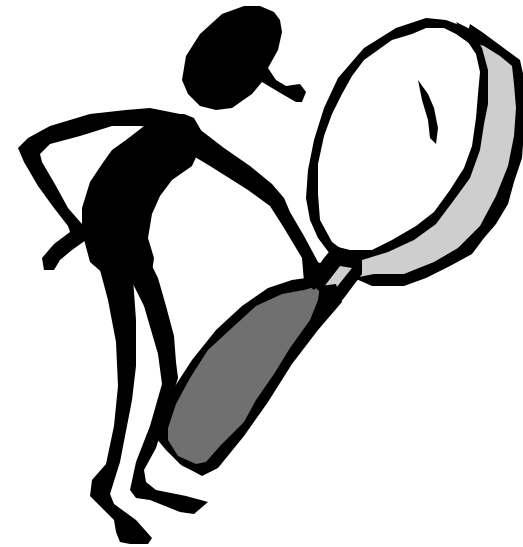
DB2 Connect Login

- DataInterchange Client login requires two entries of TSO id and password due to the two databases being connected to
 - RUNTIME as MVS host database
 - CUSTTIME as client format database

- Resist the temptation to hard-code the TSO id and password into the ODBC Source

4. Assess The Risk and Be Proactive (DI Client Deployment)

- Dual login using DI Client 3.1
- Cleans the “cache”
- TSO passwords updated or changed on the mainframe are properly reflected within the ODBC Source
- Created two complete DataInterchange Client 3.1 subsystems within our lab environments for testing of PTF's and regular RSU maintenance.



Conversion Issues

- Provided end-users with
 - DI Client 3.1 environment
 - Training
 - Ability to convert existing Maps, as needed.

- Once converted, must be updated and maintained in DI Client

5. Enjoy The Ride (Future Direction)

- Where we are going
 - z/OS Server Pack 1.4 include WebSphere Data Interchange V3.2
 - In house and being installed in one of the lab environments
- New Challenges
 - XML Transformation using WDI 3.2



Summary

- Know your environment
- Be prepared and have a plan!
- Be adaptable
- Asses the risk and be proactive
- Enjoy the ride...

Don't Let This Happen To You - DI Client 3.1 Migration Tips

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