

## A New Era of Smart

5th May 2014 | Armani Hotel Dubai



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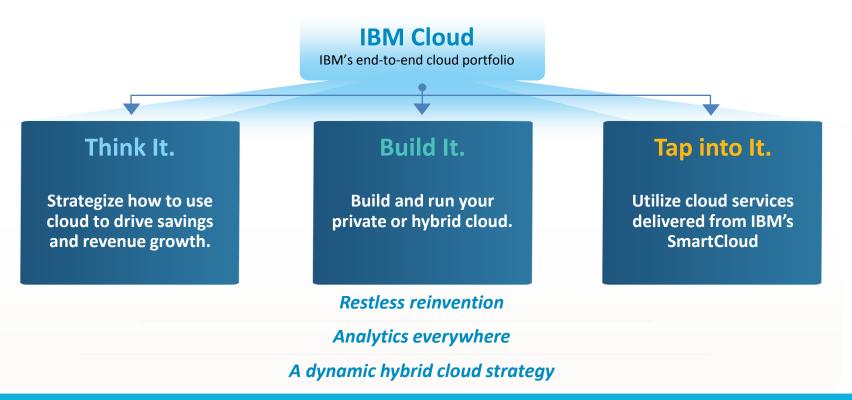
Bowman N. Hall Vice President, WW Technical Sales Cloud & Smarter Infrastructure







## IBM has a comprehensive set of Cloud capabilities





# IBM Cloud capabilities

Think it. Build it. Tap into it. **Enabling business transformation** Smarter Commerce **Business process Smarter Analytics** Application Application Application Application Application **Business Process** solutions as a Service Smarter Cities Smarter Workforce Marketplace of high value consumable business applications Watson solutions Big Data & IBM Service Engage External Human IT Management Software Industry Collaboration Commerce Marketing ecosystem resources analytics Software solutions as a Service Services Platform Composable and integrated application development platform Built using open standards open standards-based Big Data & Traditional middleware solutions **Platform** Integration Mobile Social DevOps Security Management analytics workloads as a Service **Management solutions SOFTLAYER** Enterprise class, optimized infrastructure IBM SmartCloud Built using open standards Enterprise + Infrastructure Networking Compute Storage Infrastructure solutions as a Service

Public. Private. Dynamic Hybrid.

**Management solutions** 

# Heavy investments in SaaS roadmap continue to expand current capabilities with new innovations and solutions

What's	Ahead
	What's

Smarter
Commerce

- IBM Commerce on Cloud
- IBM Digital Analytics
- IBM Marketing Center
- IBM Digital Data Exchange
- IBM DemandTec Price Optimization

#### **Smarter Cities**

- Intelligent Water
- Intelligent City Planning & Operations
- Intelligent Transportation
- Intelligent Operations Center

## Smarter Workforce

- Talent Acquisition, Survey and Employee Engagement
- Social, Onboarding & Learning, Employee Experience Solutions
- Assessment and Leadership, Performance Management Compensation

## **Smarter Analytics**

- Comprehensive business analytics platform
  - Business intelligence to predictive analytics
- Decision management, risk management, performance management

#### Real-time marketing / Next best action

- Real-time marketing / Next best action
  Cross function, mobile sustemer engage
- Cross-function, mobile customer engagement (marketing, sales, service)
- Omni-Channel Price Optimization
- B2B Analytics
- Self-service Commerce as-a-service
- IBM Presence Zones in Commerce
- Multi-enterprise relationship management & mobile enhancements for Procurement
- Intelligent Metering Analytics
- Emergency Management
- Intelligent Parking
- Economic Vitality
- Advanced analytics on HR. Kenexa & Social data
- Content ecosystem
- Watson for HR
- Watson Career Advisor
- Cloud-based reporting & dashboards
- Mobile-enabled analytical platform
- Enhanced interactive capabilities
- Self-service analytics
- Integrated risk management + performance management





# Recent cloud acquisitions are helping to rapidly grow our capabilities.











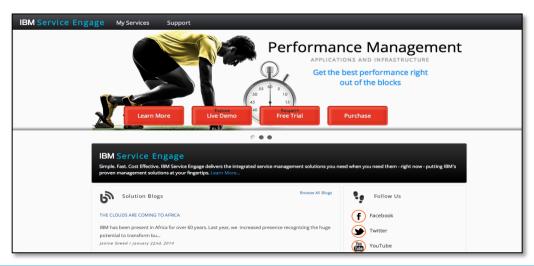
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A New Era of Smart IBM.

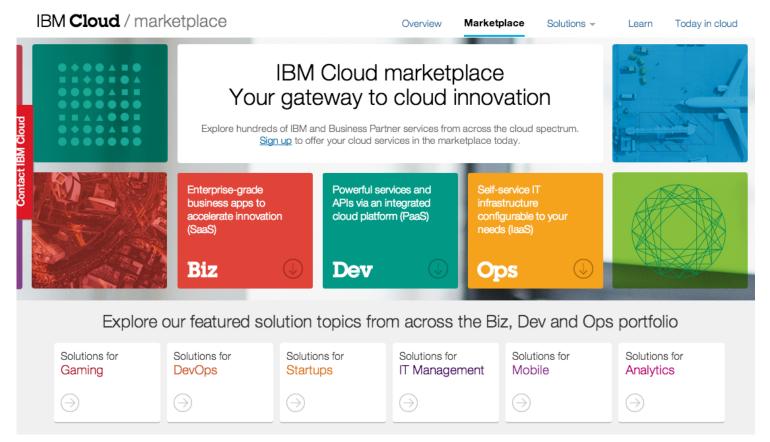


## Next generation IT Management is empowered through SaaS model

- 1 Connect through Digital Engagement
- 2 Deliver solutions On-Premises and as-a-Service
- Provide easy path to Extend services, both on-prem and SaaS



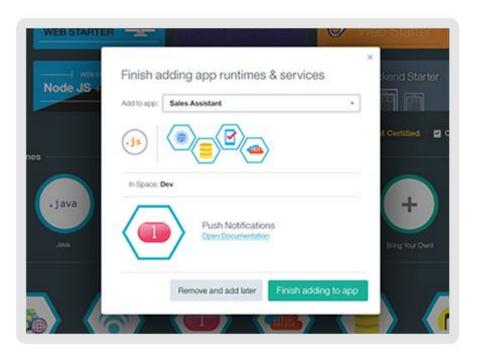




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## IBM Bluemix Beta is LIVE!



### Build your dream app.

The Codename: BlueMix Catalog contains everything you need to hit the ground running. We've got everything from IBM provided services to third-party offerings like Twilio.