

Subject: Algo One Version 4.5: End of Maintenance Announcement

Attn: All Algo One Version 4.5 users

Algo One Version 4.5 (also referred to as “Algo Suite”) first became available on March 31, 2005. The final release of Version 4.5 of Algo One was Version 4.5.4, which became available on April 5, 2007. The current version of Algo One has been renamed by IBM as “IBM Algo One Foundation”. IBM continues to invest in the IBM Algo One Foundation products and we are committed to ensuring that you are successful with your deployment.

To continue our focus on enhancing these solutions and to provide excellent technical support to you and other users, the end of maintenance (EOM) date for Algo One Version 4.5 will be September 30, 2015. EOM means IBM will continue to provide fixes, patches and code corrections where necessary with respect to Algo One Version 4.5 if you are a supported and entitled customer until the above EOM date. Following this date to continue receiving maintenance you are required to be operating IBM Algo One Foundation Version 5.0.0 (or a more recently available version) in production. Maintenance will no longer be provided for Algo One Version 4.5 after this date. However, IBM will continue to attempt to answer questions, triage problems and suggest possible workarounds, provided that no code modifications are required (Usage Support) with respect to Algo One Version 4.5 in accordance with the terms and conditions of your current agreement. Extended Maintenance is available after the EOM date to provide fixes to you on Algo One Version 4.5 on a fixed fee basis. If you enter into an Extended Maintenance contract with IBM prior to September 30, 2015, IBM will extend the EOM date to March 31, 2016. Please contact your IBM sales representative or business partner to discuss terms and conditions of Extended Maintenance.

To assist you with migration questions and issues, IBM can provide you with further information on functional and technical aspects of IBM Algo One Foundation Version 5.0.0 (or more recently available versions). Please contact your IBM sales or services representatives.

This notification is written notice of the above End of Maintenance date of the Algo One Version 4.5 software products. We recommend that our customers upgrade their Algo One products to the latest maintained IBM releases. IBM provides a variety of services to assist you with product upgrades. Should you require assistance, please contact your IBM sales representative or business partner to discuss your upgrade plans.

For product information outlining the benefits, visit

http://www-947.ibm.com/support/entry/portal/product/algorithmics/algo_one?productContext=-854928885

Release notes and product documentation are included in the product download from our [Passport Advantage Online site](#). Further information on support for products may be obtained via the [IBM Algorithmics Customer site](#).

Thank you for your continued support of our business. Should you have any questions, please do not hesitate to contact IBM at AlgoAssist@ca.ibm.com.

Thank you for choosing IBM.



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