Subject: Star Integration Server, Star Command Center & Star Finance Command Center: End of Support Announcement

Attn: All Star Analytics Star Integration Server, Star Command Center & Star Finance Command Center users

IBM Cognos Integration Server 10.1 and IBM Cognos Command Center 10.1 became available on May 17, 2013. These are the IBM software product releases of what were formerly known as the Star Integration Server, Star Command Center and Star Finance Command Center (collectively "Star Analytics products"). IBM continues to invest in the Integration Server and Command Center products and we are committed to ensuring you are successful with your deployment.

To continue our focus on enhancing these solutions and to provide excellent technical support to you and other users, the following outlines the end of support (EOS) dates for all versions of these previously released Star Analytics products.

Support will end on May 17, 2014 for all Star Analytics product releases prior to IBM Cognos Integration Server 10.1 & IBM Cognos Command Center 10.1.

Name	Version	EOS Date	Replaced By
Star Integration Server	1.x, 2.x, 3.x	May 17, 2014	IBM Cognos Integration Server 10.1
Star Command Center	3.x	May 17, 2014	IBM Cognos Command Center 10.1
Star Finance Command Center	1.x, 2.x	May 17, 2014	IBM Cognos Command Center 10.1

The Star Analytics support practice was to provide product fixes and support for only the latest, most current software version of the Star Analytics products and not to create new fixes or enhancements for components that are not in the latest version. To assist you with migration questions and issues, IBM will attempt to answer questions, triage problems, and suggest possible workarounds if you are a supported and entitled customer until the above EOS date. As you know, all support is provided pursuant to IBM terms & conditions.

This notification is written notice of the above End of Support date of the Star Analytics products. We recommend that our customers upgrade their Star Analytics products to the latest supported IBM releases as there will not be an option for IBM Software Support Extensions on versions released by Star Analytics. IBM provides a variety of fee based services to assist you with product upgrades. Should you require assistance, please contact your IBM sales representative or business partner to discuss your upgrade plans.

IBM Cognos Integration Server 10.1 and IBM Cognos Command Center 10.1
For product information outlining the benefits, visit
http://www.ibm.com/software/analytics/announce/star-analytics/
Release notes and product documentation are included in the product download from our Passport Advantage Online site
Thank you for your continued support of our business. Should you have any questions, please do not hesitate to contact IBM at starsupp@us.ibm.com