



Do You Recognize ... How Automation Transformed Industry?









Manual
Error Prone
One-off
Manufacturing

Manual Standard Processes Stockpiled inventory

Introducing Automation

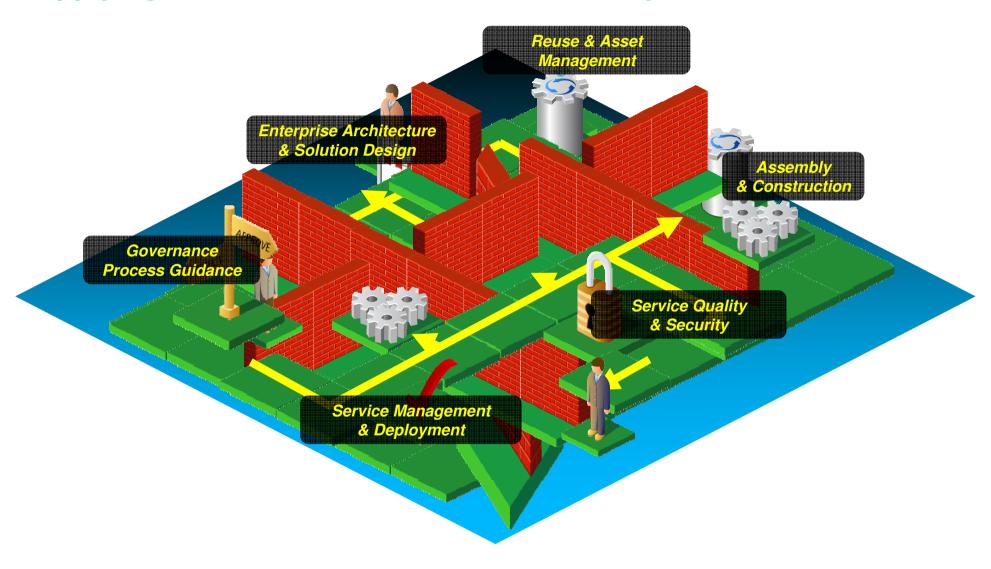
More Productive

Reduce Labor Cost

Fully Automated
Computer Controlled
Just In Time
Highly Productive



Applying the Lessons Learned from Industry





...and will adopt a platform that enables iterative improvement



Collaborate

Achieve common goals by optimizing how people work

Automate

Increase control and efficiency by integrating workflows

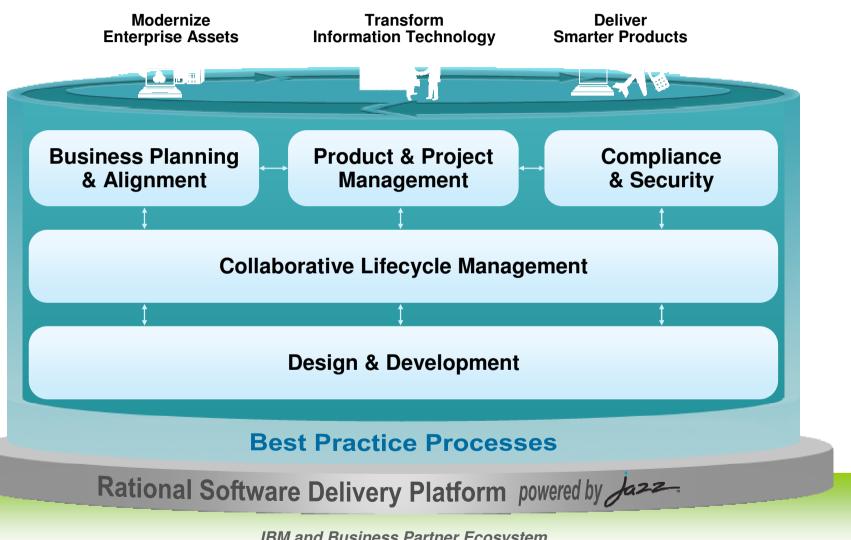
Report

Continuously improve by measuring progress in real time

Repeatable activities producing a desired business outcome



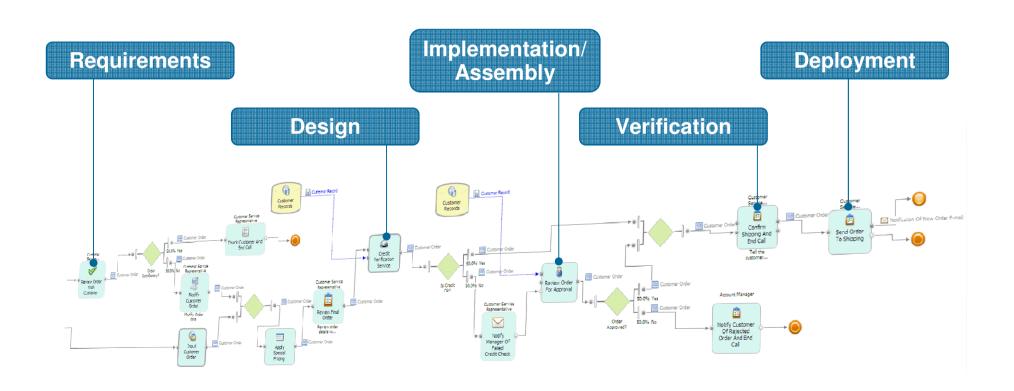
Rational offers a complete Software Delivery **Platform**



IBM and Business Partner Ecosystem

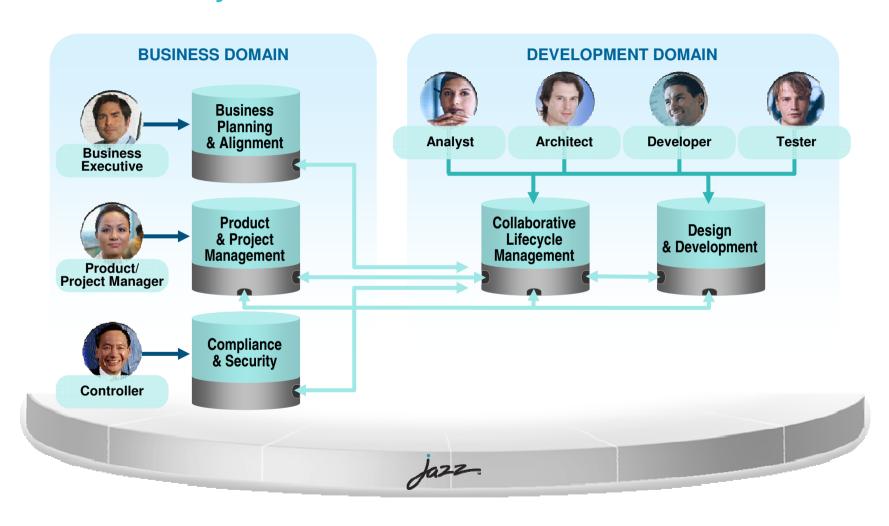


Successful businesses will manage software delivery as a robust business process, ...



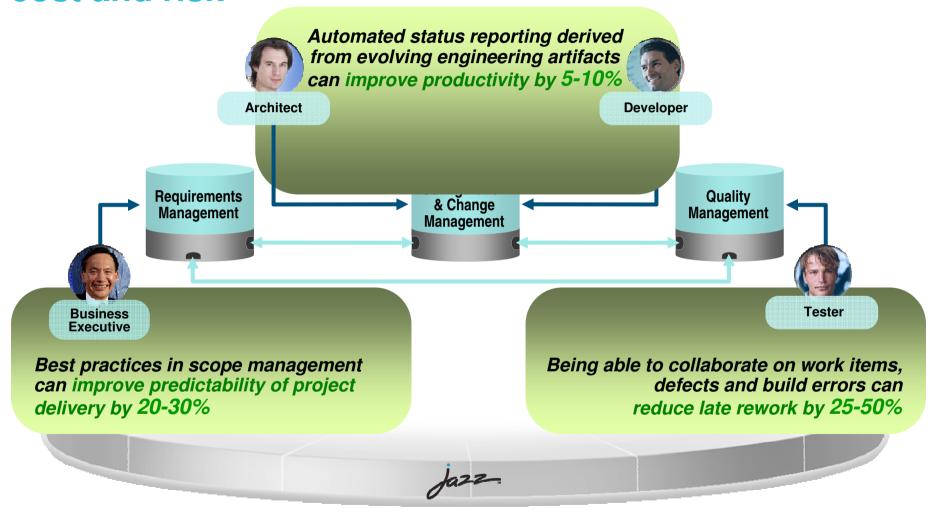


Orchestrated in a workflow to dramatically improve the process of software delivery





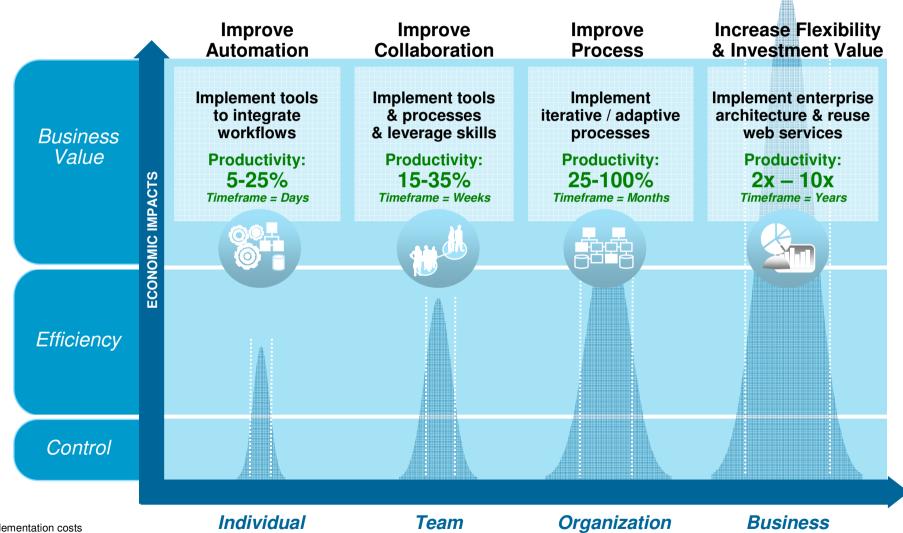
Optimizing desired business outcomes with reduced cost and risk



Source: Based on hundreds of client interactions of the IBM Rational Services Organization, as observed by VP Services, IBM Rational

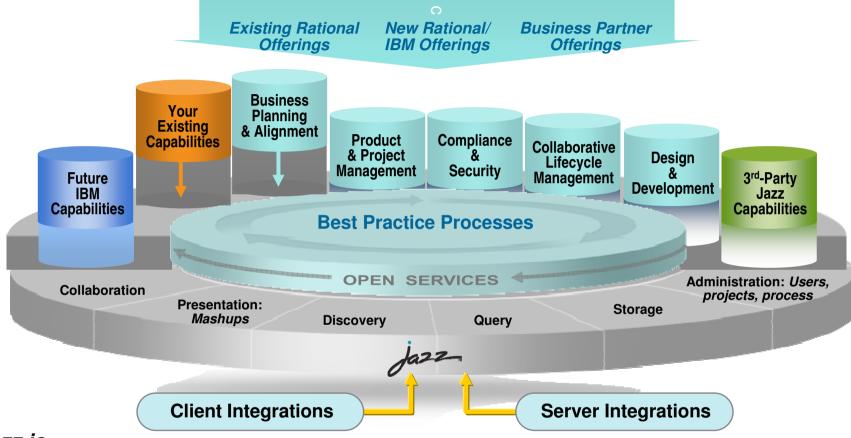


Invest to manage risks and optimize measured outcomes





Flexibly integrated into a process based on client needs



Jazz is...

- A scalable, extensible team collaboration platform
- A community at Jazz.net where you can see Jazz-based products being built
- An integration architecture enabling mashups and products to participate



Execute efficiently through global collaboration and agility

Reduce costs, improve governance, and assess risk as a unified team

- Unify globally diverse teams of all sizes
 - Support thousands of developers, stakeholders and partners on multiple projects with enhanced scalability, security, high availability and performance
- Identify and overcome risks earlier
 - Support release planning, implement taskboards, enhance SCRUM and schedule risk assessment
- Leverage investments in existing tools and infrastructure
 - Consolidate and reduce costs by supporting J2EE, .NET, IBM i, System z, Microsoft Sharepoint®, Lotus Quickr® and business partner offerings
- Scale to new heights
 - Consolidate & Lower TCO by deploying a centralized, consumable, infrastructure
 - Thousands of users, millions of files and work items
 - Basic HA (failover)



"We've seen a 30% productivity gain on our global projects. The ability to easily suspend and resume work, along with advanced SCM features, helps team members juggle multiple tasks and priorities without missing a beat."

Alain Bergeron VP Consulting Services, CGI

Rational Team Concert

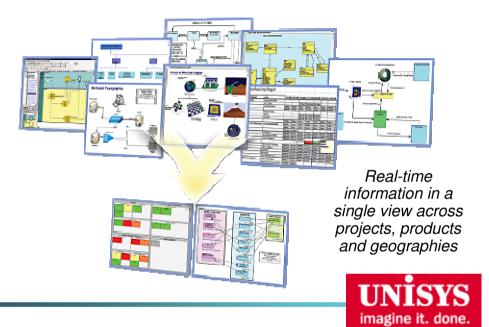


Measure and manage team performance and project results

Automated project and process measurement can improve team productively by 15%

- Monitor and analyze project and process performance
 - Collaborate across disparate development artifacts and in the context of operational and business objectives
 - Automate measurement leveraging an open RESTful and Jazz compliant data integration architecture
 - Report on relevant data with a built-in library of industry best practice metrics and dashboards
- Drive business innovation and reduce costs through measures and continuous process improvement
- Built on best in class business intelligence platform from IBM Cognos

Rational Insight



"Until now we were gathering metrics by manual methods. Rational Insight simplifies the presentation... Overall great tool to have for optimizing project efforts and giving management a birds eye view of the project performance at all stages."



"Through the automation and dashboard capabilities in Insight, our team is saving over 40 hours a month on our reporting activities. We also can offer new capabilities such as "ondemand" dashboards which would have been very labor intensive to do without Insight"



Agility @ scale at IBM

Pittsburg
Poughkeepsie
Princeton
Somers
Southbury
NY, NY

Andover
Bedford, MA
Bedford, NH
Lexington
Westborough
Westford
Cambridge

Cork Dublin Galway London/Staines Milton Keynes Hursley Warwick York 26,000+ total resources worldwide

Yamato



- Over 100 Rational development projects (~2000 users) using Rational Team Concert More than 150 other projects around IBM
- For example GBS Application Factory (AF) team currently hosting 3000+ users
- Boarding time for new projects less than one day
- Applicable to agile/iterative and waterfall projects

- Rational Development
- Rational Customer Support
- WebSphere Development
- Lotus Development
- Tivoli Development
- IBM Research Division
- IBM Global Business Services





Leveraging the Larger SWG Partnership

Delivering proven value ...

WebSphere

Lotus

Business Process Flexibility

to develop and rapidly deploy innovative business models with flexible, optimized processes

Empowering People

to share their passion and expertise, foster collaboration and innovation, and improve business efficiency, decision-making and responsiveness

Software Lifecycle Management

to better govern the business process of software and systems delivery, enabling innovation at lower cost

Rational

Information On Demand

to optimize enterprise performance by unlocking the business value of information

Information Management

Service Management

to enable innovation by reducing operational labor, improving asset productivity and quality of service





Leveraging the Larger SWG Partnership

... to solve real business problems



Integrating social computing with software delivery

Exploit collaboration to improve team productivity Leverage talent across globally distributed teams

Build team cohesion



Leveraging middleware for software development and delivery

Improve reuse of assets
Improve time-to-value for test and delivery
Automate best practices that improve team agility



Broadening the software delivery lifecycle to include service management

Automate solution lifecycle process Link & synchronize development and operational data Trace problems from operations into development

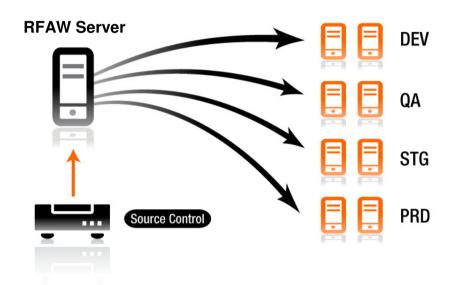


Automating Best Practices

Build Forge - Rational Automation Framework for WebSphere

- Automate for Agility
 - ▶ Automating your existing tools and processes, gain rapid ROI, and then fine-tune your development for increased efficiency and savings
 - Automating software development reduces time-to-market and delivers higher quality, consistent results
- Gain control of WebSphere Environments
 - ▶ Over 400 field-proven automated tasks for configuration and application deployment to Application Server and Portal Server targets
 - ▶ Apply in a consistent and repeatable manner, drives time avings and increased productivity
- Enabled for the Clouds
 - ▶ Ensures efficient and consistent use of CloudBurst images for many types of environments, including development, testing, and production scenarios

Overview of Distributed Architecture







In summary

- A unified platform that includes collaboration, automation and reporting can dramatically improve the business process of software delivery
- Embracing open integration strategies, enables IBM and its partners to leverage and develop best-of-breed solutions
- Achieving business differentiation with agility and confidence is a reality today



Storage

Administration:

Users, projects,

process

Product

& Project

Management

Discovery

OPEN SERVICES

1022

Query

Business

Planning &

Alignment

Your

existing

capabilities

Presentation:

Mashups

Future

IBM

Capabilities

Collaboration