IBM System z Forum



Capacity Analytics for System z

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IBM Capacity Analytics on System z is about predicting business demand and preparing to meet it successfully

Key Takeaways



- 1. Addressing Cloud, Big Data and Mobile business requirements requires on-going capacity management
- 2. Good capacity management will reduce risks and decrease costs by making sure no unexpected workloads impact business and SLAs
- 3. IBM capacity management solution on System z using business analytics provides increased flexibility and productivity



What is Capacity Management and what new technologies make it important to focus on today?

Capacity Management performs business focused analysis of IT services and infrastructure to drive agreed service levels in cost effective and timely manner

Cloud computing

- Cloud value primarily about maximizing efficiency and cost savings
- Capacity management required to understand workload impacts

Mobile

Capacity patterns harder to predict when mobile driving workloads 24/7

Big Data

- Broke process of human experts analyzing information
- Fuels the need for better capacity management process

Capacity Analytics on System z will provide savings today and going forward

Reduce costs

- HW, SW and labor costs
- Fewer physical servers required to run workloads
- Reduce number of required licenses

Ensure application availability

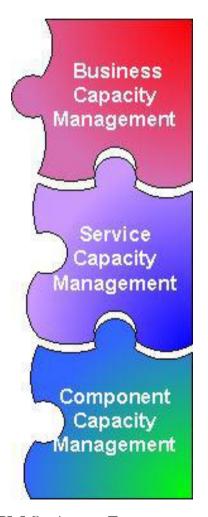
- Resources overloaded?
- Significant changes in environment over time?
- Can supply meet demand?
- Are business policies met?

Optimize resources

- Right size virtual machines
- Identify trends for workload balancing



Capacity Management includes different components that provide detailed targeted information



 Translates business needs and plans into requirements for services and IT infrastructure

 Management, control and prediction of end-to-end performance and capacity of workloads

 Management, control and prediction of performance, utilization and capacity of IT technology



How Capacity Management keeps Business and IT aligned

Executives want to know how a change in their business will impact IT demand and if they have sufficient capacity to satisfy the demand:

• We are bringing in four more hospitals over the next 6 months. Do we have enough capacity in our infrastructure?

Language difference between business and IT

- When business launches a marketing campaign, the IT organization should be informed to take appropriate measures, for instance to increase the number of application servers because more customers will connect with the internet environment.
- Does business understand impact of adding Mobile access to banking transactions, and how does IT predict increased usage and IT overhead?



Capacity Analytics: Understand how current system is running

Immediate Insights to System Performance

- Scorecards
- Dashboards
- Reports







Capacity Analytics: Use data to figure out future usage

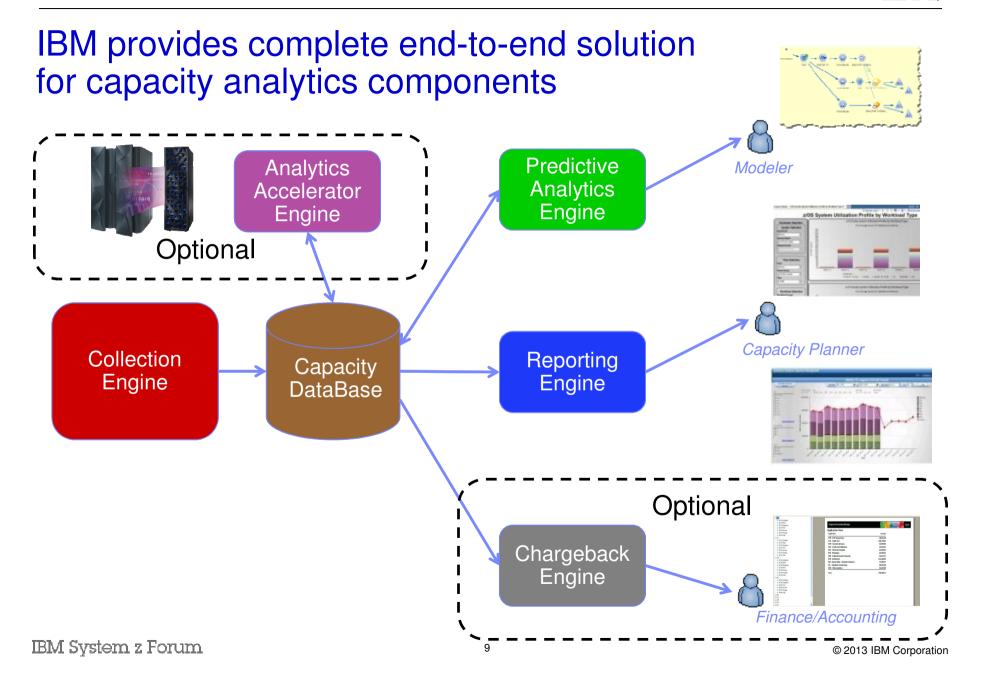
Forecast to Plan & Allocate Resources

- What-If Analysis
- Predictive Analysis



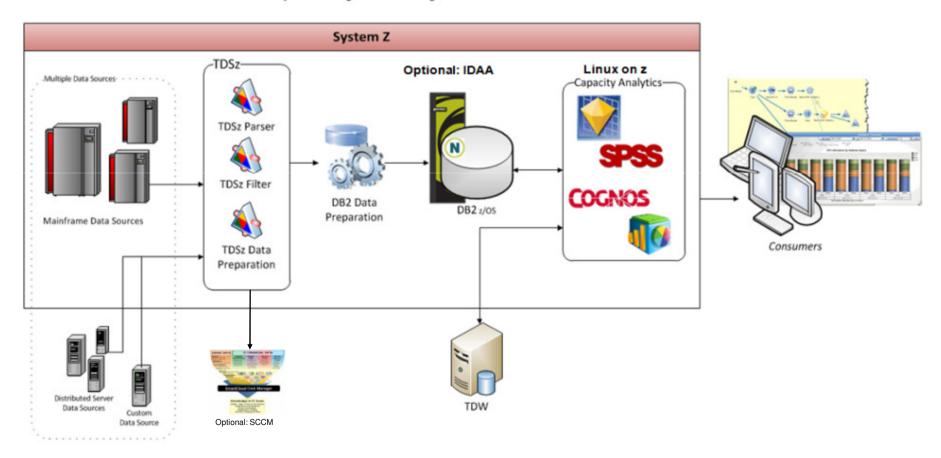






Core Architecture

IBM Capacity Analytics - Core Architecture



IBM solution capabilities work together

SPSS

- Collection Engine (TDSz)
- Predictive Engine (SPSS)

Reporting Engine (Cognos)



Reporting

- Report / Presentation layer
- Federated data model
- Use beyond Capacity Management

Correlate & Forecast

- Granularity / Statistical
- Forecasting / Prediction
- Application performance model
- Correlation of data / relationships
- Use beyond Capacity Management

TDSz

Cognos



Capacity Management

Extract, Categorize, Store

- Measure SLA compliance
- Quantify increased IT resource consumption or abnormal spikes
- Compare trends to pinpoint where consumption increased
- Converts raw data into businessrelevant information
- · Basis for mainframe accounting

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Reporting Starter Kit

- Reduce report working set size
- Users can drill-down to lower level detail
- Customize frequency of data updates
- User selectable data window view 1 day or 1 year of data
- Moves the paradigm away from static reporting to a self service model
- Provides exec level dashboard on delivery against SLAs

Inventory: LPAR Configuration

CEC: Processor Complex(s)

CEC: Processor Complex(s) with LPAR information

CICS: File Usage

CICS: Program Usage

CICS: Subsystem Overview

CPU: CPU Utilization - CEC Level

CPU: CPU Utilization - LPAR/System Level

CPU: CPU Utilization - Service Class Level

CPU: Daily CPU Usage by LPAR with FORECAST

Standard Predictive Model:

DB2 - CPU Utilization Details
DB2 - Package(s) Overview
DB2 - Plan(s) Overview
DB2 - Subsystem(s) Details
DB2 - Utilization Overview

CPU: Monthly Usage by LPAR with FORECAST

I/O: Channel Utilization
I/O: DASD IO Performance S

Storage: CSA/ECSA/SQA/ESQA Utilization

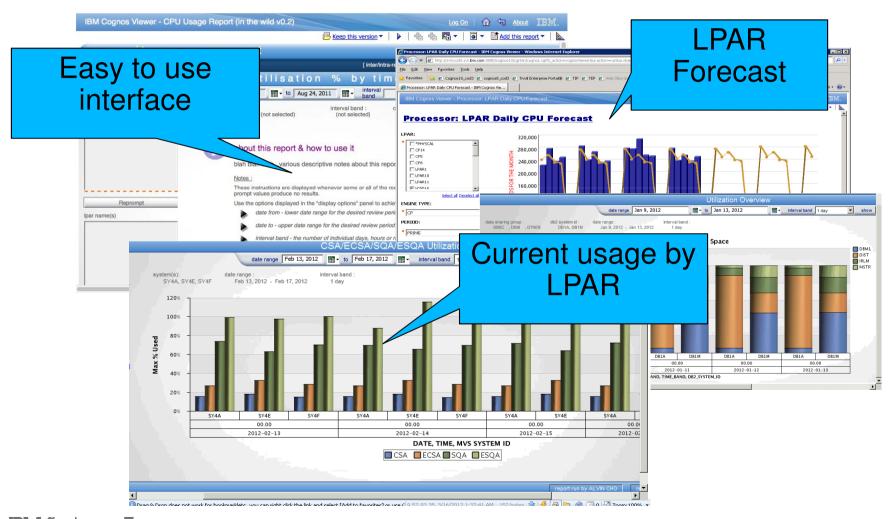
TDSz: Data Collection by System TDSz: Data Collection Currency TDSz: Installed Components

zLinux – CPU Usage by System
zLinux – Memory by System
zLinux – Paging by System
zLinux – # Processes by System
zLinux – # Users by System

Exception Detection LPAR MIPS Usage Control Chart Simple Exception Detection Chart



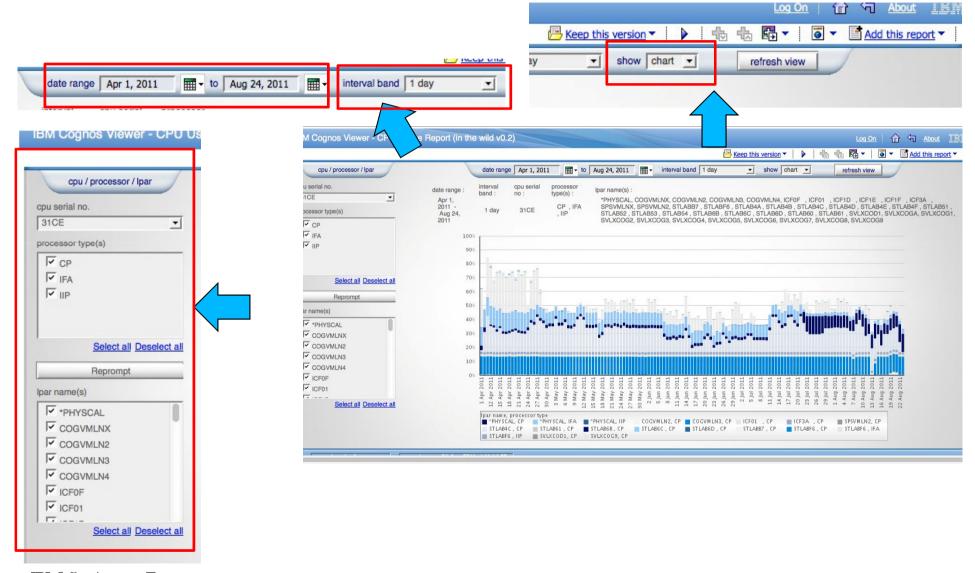
Reporting with Cognos BI can show today and help predict future usage



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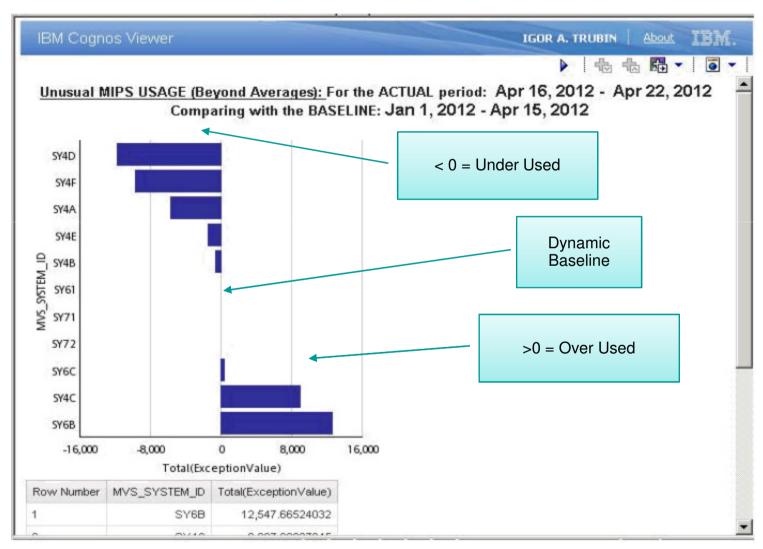


Reporting with Cognos BI – Advanced Filtering



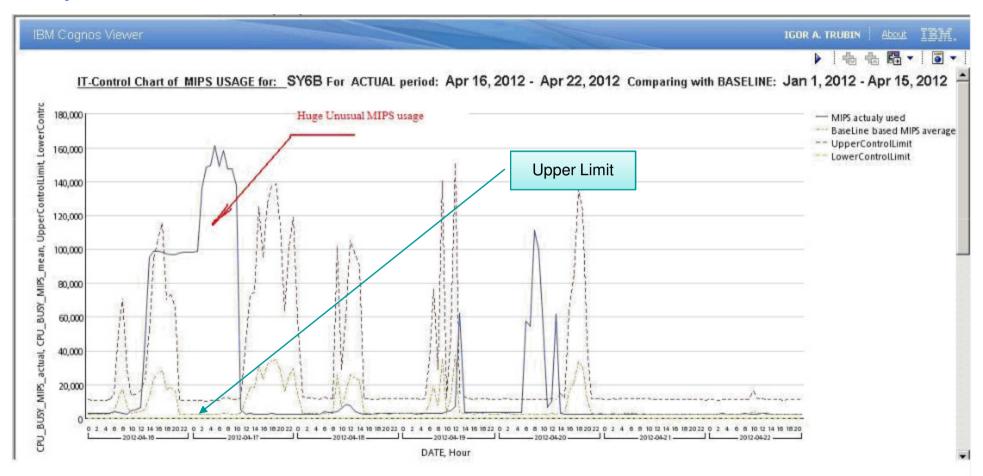


Other Reports: Statistical Exception & Trend Detection System



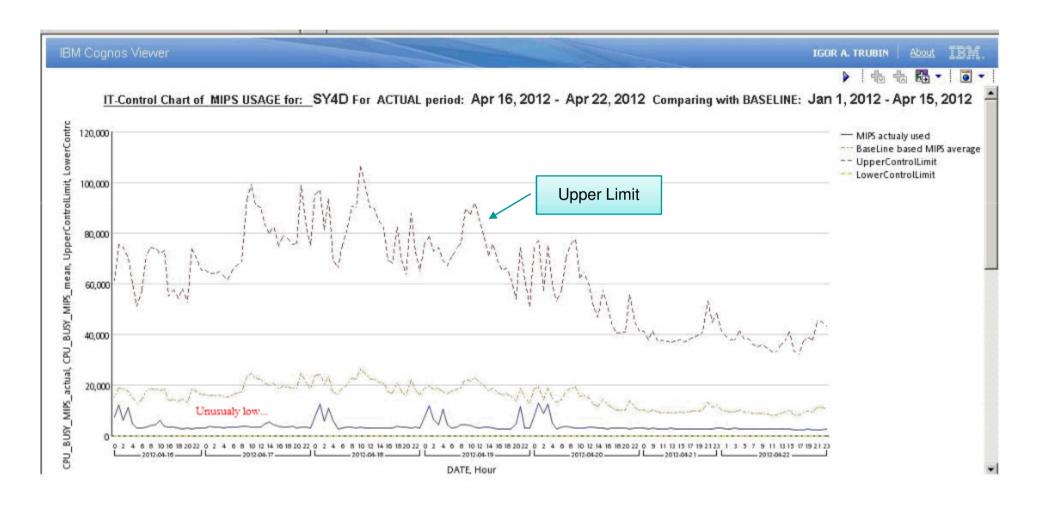


Other Reports: Statistical Exception & Trend Detection System



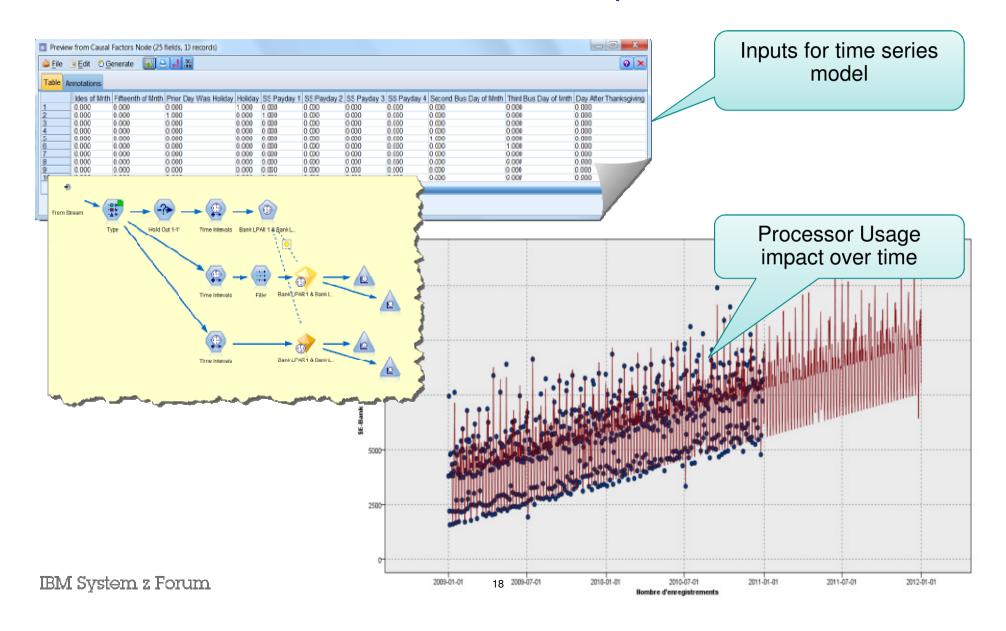


Other Reports: Statistical Exception & Trend Detection System



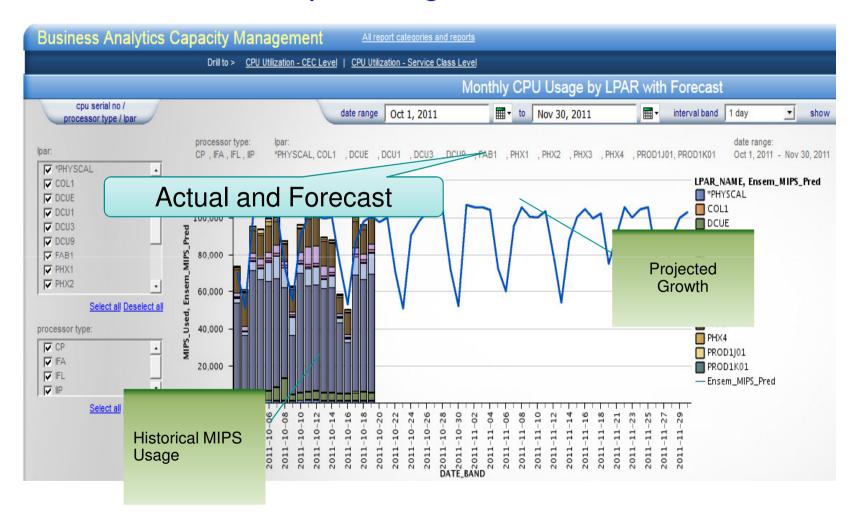


Powerful Model with SPSS – See impact over time





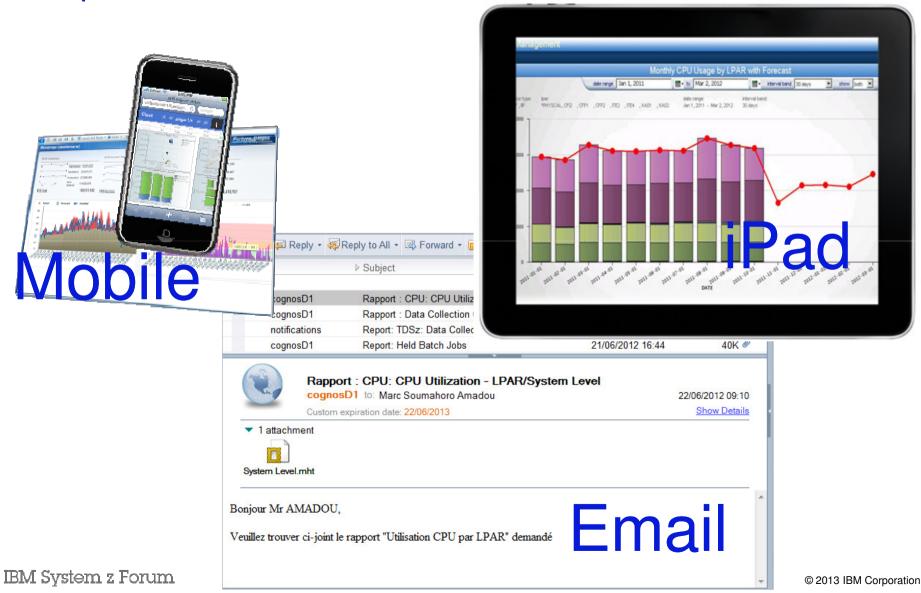
Show business impact of growth over time



* Actual and Prediction on same chart



Multiple Distribution Methods



Predictive Analytics provides



Flexibility

- Supports wide range of forecasting techniques and forecasting requirements
- i.e. MSU to MIPS ratios change, so models change

Accuracy

■ From simple to rich models – select best practical fit

Productivity

- Automated creation and selection of best fitting model
 - For each individual forecasted item (target)
- Scheduled automatic forecasting and reports users see forecast results without going into each LPAR
- Process unlimited number of targets within one stream

Accurate and Productive Modeling Requires Flexibility and Automation

IBM Capacity Analytics - Solution value

Analytics that listen, measure and analyze IT system performance to more effectively:

Leverage Assets



Lower Total Cost of Ownership for Capacity
Management
Leveraging current products and capacity

Balance Workload



Plan future based on historical performance
Understand what-if scenarios
Balance workload based on business targets

Improve
Customer Experience



Respond quickly with accurate, timely and relevant insight into system requests to ensure a consistent experience



IBM Capacity Analytics - Extended Enterprise Vision

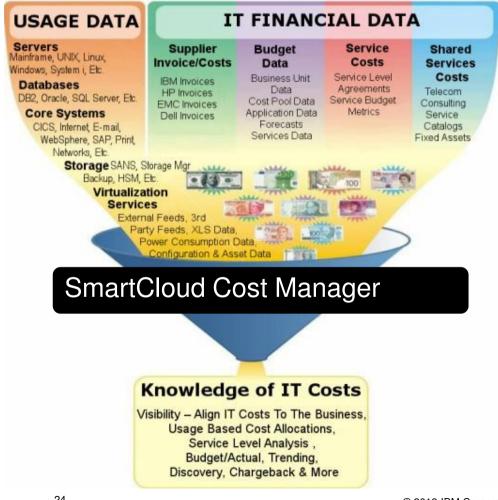
Capacity Analytics is one of the building blocks of Business Analytics at Enterprise level





Exploit accounting to see cost impact from Capacity Management activities

Know what IT Costs with TDSz and SmartCloud Cost Management for System z



IBM can help today



- IBM Experts visit to understand requirements
- However big or small IT, DON'T ignore capacity management!
- IBM Capacity Analytics fundamental building block to meet business demand cost effectively
- Let IBM help in System z journey to build:
 - Robust Collection Engine (TDSz)
 - Industry leader Predictive Engine (SPSS)
 - Rich, Flexible Reporting Engine (Cognos)
- IBM strength does not stop there
 - Breadth of Solution unmatched by competitors
 - Adds more business value to System z



IBM investing in Capacity Analytics and can assist and support customers

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Further Information

IBM developerWorks portal TDS for z/OS

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IBM developerWorks portal TCR (articles, video's, message boards,...)

https://www.ibm.com/developerworks/community/groups/service/html/communityview?communityUuid=9caf63c9-15a1-4a03-96b3-8fc700f3a364

IBM Cognos 8 portal (Guides for admin, report creation, framework...)

http://publib.boulder.ibm.com/infocenter/c8bi/v8r4m0/index.jsp?topic=/com.ibm.swg.im.cognos.c8bi.doc/welcome.html

IBM Cognos 10 support/documentation site

http://www-

947.ibm.com/support/entry/portal/documentation/software/cognos/cognos business intellige nce

IBM SPSS predictive analytics: Optimizing decisions at the point of impact http://w3.itso.ibm.com/abstracts/redp4710.html?Open

TCR support site

http://www-

947.ibm.com/support/entry/portal/Overview/Software/Tivoli/Tivoli Common Reporting

DEMO

ibn.



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Capacity Management questions:

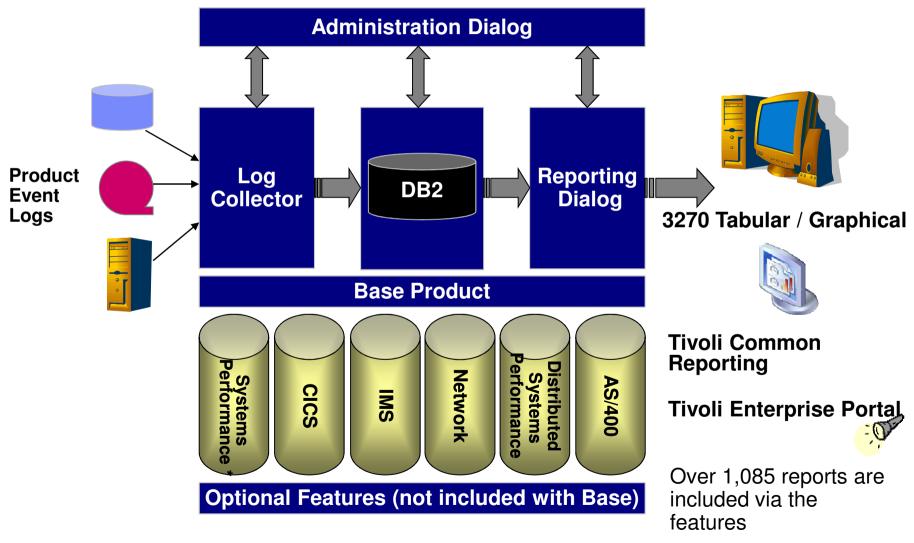
System/Workload Characteristics, Performance and Trending

- How is my environment performing overall?
- Which are my most used servers/LPARs for a given resource type?
- Are there any bottlenecks in my current environment and where?
- Am I reaching capacity on resources and which resource? When will I exhaust capacity?
- Which is my top resource consumers for a given resource type?
- Which are my least used servers/LPARs for a given resource type?
- Which are my bottom resource consumers for a given resource type?
- Do I have any outstanding abnormal behavior this week compared to last week (other periods can be used)?
- Are my systems/workloads balanced or unbalanced?

System/Workload Estimation and Optimization (optimize and keep optimized – what if)

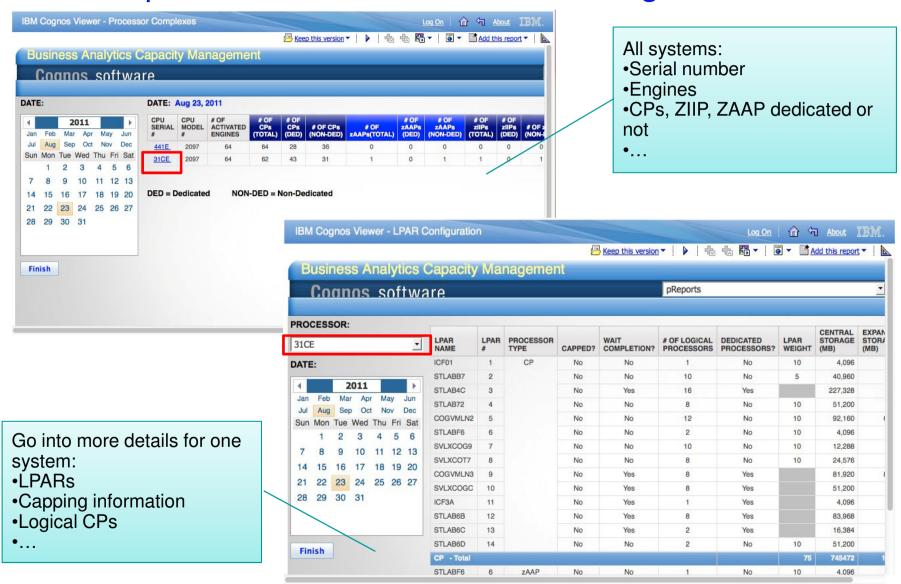
- How many more VMs can I add to a cluster/server based on usage history?
- How much more resources do I need to add additional VMs to environment?
- How, where do I add capacity if existing systems are not enough for future growth for optimized capacity usage?
- Where do I place new workloads? Do I really need to add more resources?
- How can I optimize the VM/LPArs placement to maximize usage and minimize costs?
- How can I optimize the app placement to maximize usage and minimize costs?

Tivoli Decision Support for z/OS



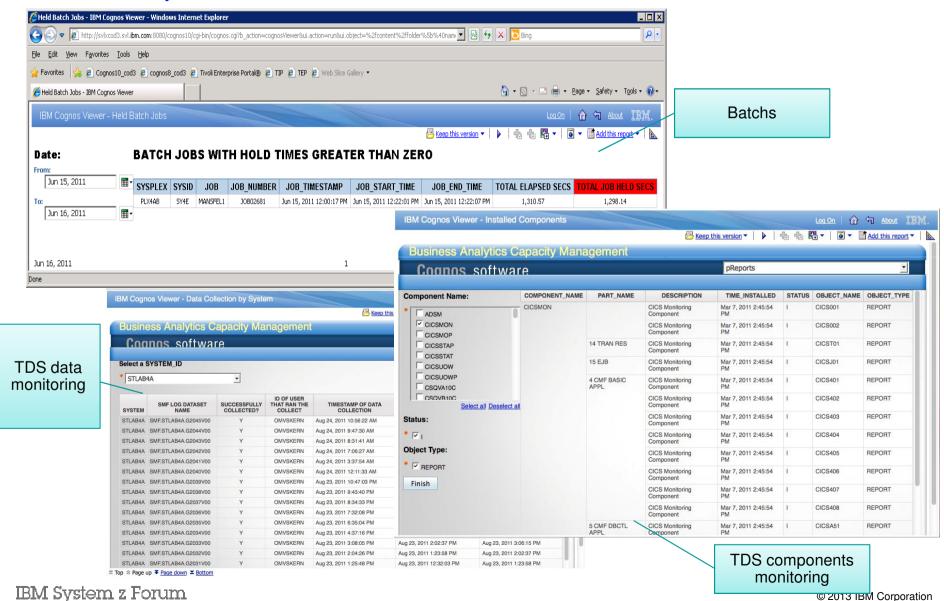


An example: Processors view / Drill through





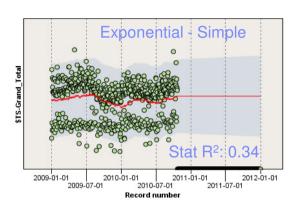
Other Reports

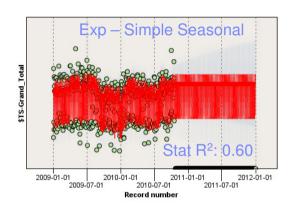


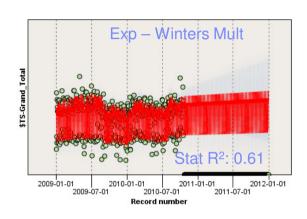


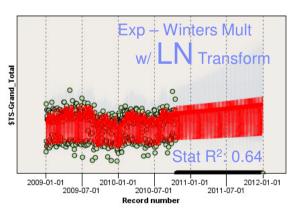
SPSS° AN IBM° COMPANY

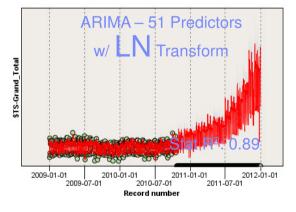
SPSS Various Models

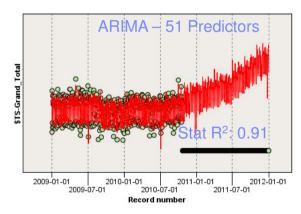












And in addition:

► Expert Modeller – SPSS selects the best model automatically

TREE

Tivoli Asset Discovery for z/OS

Software Management for the Mainframe

IBM Tivoli Asset Discovery for z/OS provides discovery, monitoring and reporting to understand z/OS product and application usage.



Get the most for your budget



R



Financial accountability



Protect against losing money

"With Tivoli software, we can better align software usage with end-user needs while reducing costs."

-Bob Becker
Principal Information
Technology Consultant, Farmers
Group Inc., a subsidiary of
Zurich Financial Services Group

TADz - Key value to z/OS Operations Management

- z/OS products and applications are SHARED by many users and business units.
 - Managing this shared environment relies on educated guesswork unless you have automated tools and up-to-date knowledge bases to continually understand z/OS software usage
 - TADz helps customers avoid possible large revenue loses due to unexpected outages
 - TADz shows exactly where products & applications are deployed and which
 jobs/userids are using them. This enables better software upgrade planning, change control
 and reduced support
 - Plan and verify **Disaster Recovery** systems have the necessary product libraries replicated to support business critical applications.
- Many z/OS customers have older SW versions and inherited systems
 - In order to effectively manage inherited/merged environments it is critical to understand product usage
 - Reduce support costs and software license costs by consolidating environments
 - Planning and smoothing migrations is greatly assisted by inspecting product usage with TADz's interactive web reporting.







IBM DB2 Analytics Accelerator Do things you could never do before!

What is it?

 A high performance appliance that integrates Netezza technology with zEnterprise technology, to deliver dramatically faster business analysis

•What does it do?

- -Speeds complex queries
- -Lowers the cost of long term storage
- -Minimizes latency
- -Improves security and reduces risk
- Complements existing investments



What's new in DB2 Analytics Accelerator V3

High Performance Storage Saver

- Significantly reduced the cost of storage resources
- Option to store data only once: in the accelerator

Incremental Update

- Data changes are propagated to the accelerator as they happen
- Uses Change Data Capture technology
- Extends the accelerator use to reporting on operational data

New optimizations

- Tables or partitions refresh much faster and less resource intensive
- Optimized unloading data from DB2

