



Collective Intelligence 2010

The future of enterprise collaboration

Ross Dawson | CEO - Advanced Human Technologies

The birth of social networks







Traditional hierarchical organisations

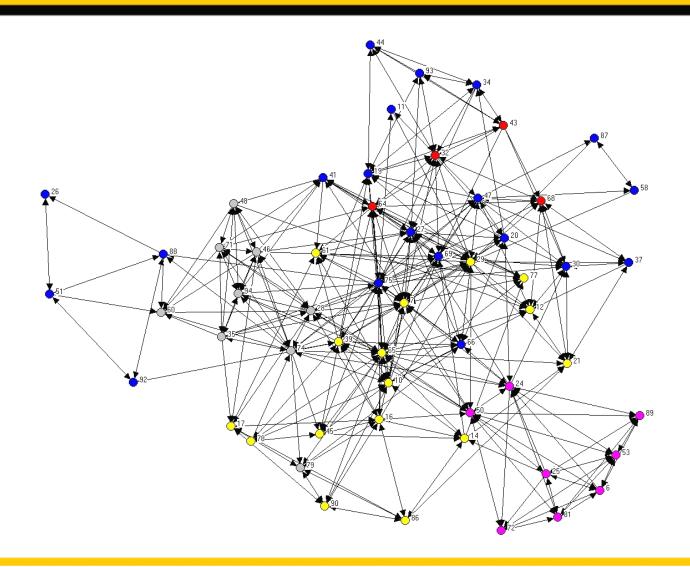






How organisations *really* work today







The two layers of organisations

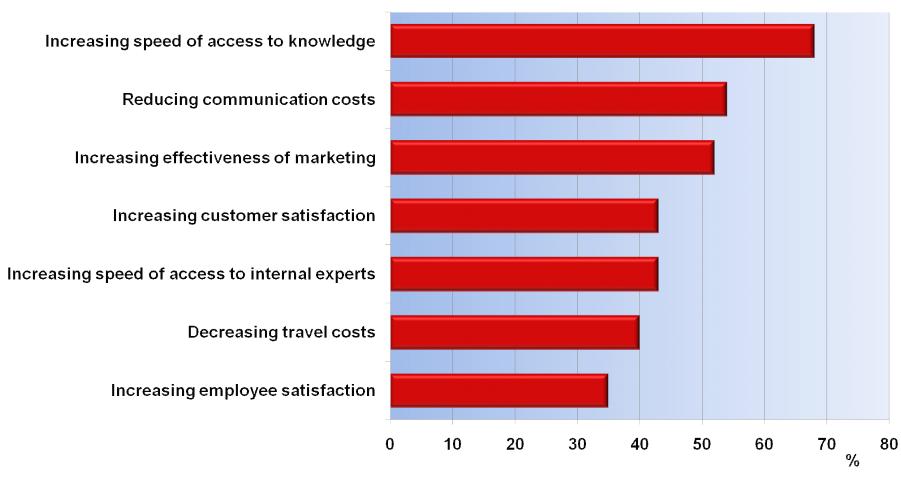






Value creation with Web 2.0





Source: McKinsey & Co



Taking diverging paths



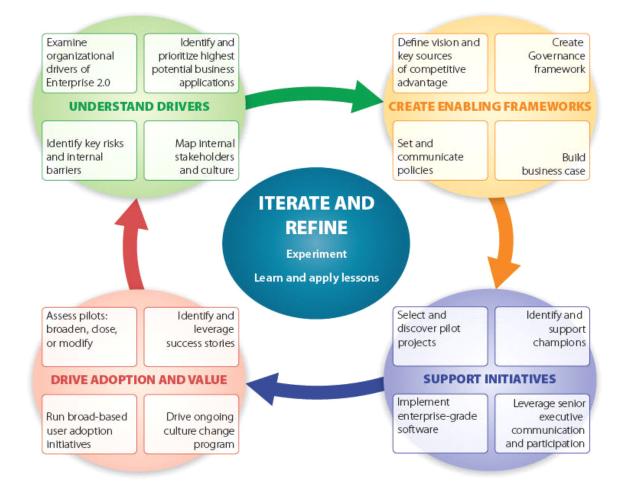




Practical steps for value creation



Enterprise 2.0 Implementation Framework



Governance



| Benefits | Risks/ Concerns | Risks of NOT using social tools |
|-----------------------------|-------------------------|----------------------------------|
| Productivity and efficiency | Productivity loss | Reduced competitiveness |
| Staff engagement | Loss of control | Harder to attract talented staff |
| Knowledge access | Information reliability | Fragmentation of information |
| Reputation as leader | Reputational damage | Unauthorized use of web tools |



Typical governance process



Nominate project leader and project sponsor

Identify key stakeholders and interests

Prioritize desired outcomes

Identify key risks and concerns

Establish and communicate HR policies

Set IT strategies and guidelines



Enterprise 2.0 resources





www.ImplementingEnterprise2.com



www.RossDawsonBlog.com



www.AHTGroup.com



Create the future of the enterprise



