



Mark Hile – IT Manager

“Third-party software bugs skyrocket in 2010”

“Lack of auto-patching tools leaves Windows users vulnerable to attack”

– <http://www.computerworld.com>



Hutchinson Builders – a brief introduction

- Established in 1912
- Queensland's largest privately owned construction company
- Ranked 4th on the "Queensland 400" list of private companies
- Approximately \$930 million turnover 2010/2011
- Approximately 1100 employees across 24 teams
- 600 endpoints across 16 offices and 160 construction sites throughout Australia

The Problem

- Rapidly growing network
- Reduce network administration costs
- Patches for some software unmanageable
 - Adobe, Google, Mozilla, Oracle, Apple, Real Networks
 - WSUS can only patch 35% of vulnerabilities
 - 13 or more updating systems required to patch remaining 65%
- Software usage, audit and compliance
- Software installation and removal
- On or off corporate network compliance and management
- Address the issues without adding specific skills to our IT team

The Solution – Why TEM?

- Easy installation and ongoing management
 - Evaluation, Rollout
- Software and Patch Management
 - Intelligent, real-time feedback on actual status of workstations and servers, confirmed actions, best practices
 - Real time software usage and audit
 - Software self service
 - Remove unwanted software
- Automation and eliminating mundane or repetitive tasks
 - Build an intelligent “self healing” network environment
 - Junior IT Staff
- Power monitoring and Reporting
- Windows Server 2008 R2 – Core Mode



The Future

- **Baseline Management**
 - Experimenting with baseline solutions
 - Decommission WSUS
- **Automation**
 - Continue monitoring the most common tasks and automating them
 - Remote control
- **Security**
 - USB devices
- **Reporting**
 - Using collected information for IT direction

Thank You

