Meet the people who can optimise your infrastructure

27-28 July Crown Promenade Hotel, Melbourne ibm.com/events/au/pulse

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	Track 1: Foundations for Growth and Innovation	Track 2: IT Service Management	Track 3: IT Service Management	Track 4: Smart Enterprise Solutions	Track 5: Storage Management	Track 6: Security, Risk Management & Compliance	Track 7: Enterprise Asset Management	Track 8: Enterprise Asset Management		
Rooms	M1	M5&M6	M7&8	М9	M10	M3&M4	P1	P3		
3:00am	Registration & Exhi	gistration & Exhibition opens								
9:00am- 10:30am	Keynote Session: Joao Perez, Vice President of Worldwide Tivoli Software Sales, IBM USA Glenn Wightwick, Director, IBM R&D, Australia Jamie Thomas, Vice President Tivoli Strategy and Development, IBM USA									
10:30am- 11:00am	Morning Tea									
Session 1 11:00am – 11:50am	The future of Service Management – Reaching Beyond the Data Center Jamie Thomas, Vice President Tivoli Strategy and Development, IBM USA			Enterprise computing platform of the future Gary Trytell, Enterprise Platform Executive, IBM ANZ	IBM Storage Update and Directions Laura Guio, Vice President, Storage Sales, STG Growth Markets, IBM	IBM Directions in Security, Risk Management and Compliance Ravi Srinivasan, Worldwide Program Director, IBM Security Solutions	Maximo Product Roadmap, Anthony Honaker, Maximo Product Design Development, IBM Tivoli USA			
Session 2 11:55am- 12:40pm	Smarter Endpoint Management Product Roadmap Naveed Makhani, Senior Product Manager, IBM USA	IBM Tivoli's Business Transformation and Journey to Cloud Computing, a Case Study Stephen Warwick, Program Executive for our IBM Cloud Integration Lab and lecturer at the University of Sheffield	Application and Infrastructure Monitoring Trends and Directions Troy Casassa, Tivoli Director Resource & Application Performance Management, IBM Tivoli USA	IT Mathematics: The Economics of Workload Optimisation John J Thomas, Consulting Engineer, IBM Competitive Technology Laboratory	Upgrading and Best Practices for TSM Jacques Butcher, Senior IT Specialist - Tivoli Storage, IBM Australia	The Converging of Identity, Access and Threat Management Dr Paul Ashley, Engineering Manager, IBM Internet Security Systems, IBM Gold Coast Security Laboratory	Maximo 7.5 – a deep dive into what's new! Louis Stoop, Maximo Asset Management, IBM Tivoli Tiger Team Asia Pacific	Leveraging the Maximo investment a Sydney Water Rob Pearsall Solution Centre Manager – Asset, Sydney Water		
12:40pm – 1:30pm	Lunch	Demo Theatrette (in ma 12.45pm Real-time data 1.00pm An Introductio 1.15pm Private Dev/Te	abase security and moning to IBM Information Arc	hive Trevor Foley, IBM	eve Gibson, IBM	1-1.30pm Meet the Security Developers (Rm: M11)		(f)		

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Session 3 1:30pm– 2:20pm	Cloud as a Business Transformation Model Walter Falk, WW leader for Enterprise Cloud Initiatives	IT Asset and Licence Management Ed Rossi, Product Manager, Tivoli IT Asset Mgt Portfolio	Network Topology Management and Root Cause Analysis: Today and Tomorrow Mark Armstrong, Senior Product Manager, Tivoli Network Manager, IBM Ireland	Next Gen Virtualisation: Selecting Your Enterprise Computing Consolidation Environment John J Thomas, IBM Compet Tech Lab	Disaster Recovery with Versatile Infrastructure Angus Griffin, Edith Cowan University	Policies, Passwords and Proofing: High Security In the Online Transaction Age Mike Cartwright, CTO, <i>Pirean</i>	Workflows, Projects and Contracts: A Journey to Maximo Efficiency Peter Hacking, University of WA	You should find your place! Francisco Urbina, ESRI Australia
Session 4 2:25pm – 3:15pm	Losing control of your endpoints? Tivoli Endpoint Manager - a simple solution to a complex problem Mark Hile, IT Mgr, Hutchinson Builders	Smarter Event Management, better service management Don Wildman, Product Manager, Tivoli Event Management, UBM UK	Rapid Problem Isolation with ITCAM for Transactions Travis Windsor and Luke McKenna, IBM Perth Development Lab	Controlling The Forecast For Your Enterprise Private Cloud Roberto Calderon, System Performance and Management Specialist, IBM Competitive Technology Laboratory	10 Things for the new TPC administrator to do Phread Cichowski, Tivoli Storage Technical Evangelist, IBM USA	Safely Driving A Successful Identity and Access Environment Paul Di Matteo, Caltex Australia	Asset Based Energy Optimisation for Facilities, Rick Van Driel, IBM AP Facilities Management Solution Executive	Maximo Planning, Scheduling and PM Brian Downey, Design Architect, Maximo Solutions, IBM USA
3:15pm – 3:45pm	Afternoon Tea	Demo Theatrette (in ma 3.20pm PAS 55 Capab 3.30pm ITCAM/OMEG/	ility Assessment: Alignin		nt System <i>Dave Robinson,</i>	Kalibrate Asset Manag	ement Solutions	



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Session 5 3:45pm-4:35pm	You Have One New Friend Request from: Development Jamie Thomas, Vice President Tivoli Strategy and Development, IBM USA	Constructing and Managing a Private Cloud with IBM's Service Delivery Platform Lewis Troke, Cloud Computing, WW Integrated Service Management Team	Advanced Dashboards and Visualization Plus Tivoli Integrated Portal Product Roadmap Don Wildman, Product Manager, Tivoli Event Management, IBM UK	Performance Management of z/VM and Linux Roberto Calderon, IBM Competitive Technology Laboratory and Vic Cross, Senior Systems Engineer, Client Technical Specialist, IBM Australia	Best Practices for Migrating to Tivoli Storage Manager for Your Data Protection Needs Joe Cho, Tivoli Storage Technical Specialist, IBM Australia	Enterprise Single Sign On at the Telstra GOC Herman Recinos, Telstra and Robert Trotter, IBM Software Group Services	Best Practice Customer Service Through Maximo Ivan Jose, South Australian Water	Road Asset Management – A Tolling Experience Barry King, ConnectEast Group
Session 6 4:40pm – 5:30pm	Cloud Computing: Getting the benefits while navigating the security challenges Neil Readshaw, Cloud Security Lead Architect, IBM GTS Security and Compliance	Building application resilience into your infrastructure Troy Casassa, Tivoli Director Resource & Application Performance Management, IBM Tivoli USA	Harvey Norman's Enterprise Management Success Story Geoff Nicholson, Harvey Norman ①	Enterprise Security (R)Evolution Steve Talbot-Walsh, Technical Architect, IBM Australia	Rapid Recovery using FlashCopy Manager and TSM FastBack Phread Cichowski, Tivoli Storage Technical Evangelist, IBM Tivoli USA	Cleaning your TAM WebSEAL with AJAX and other Web 2.0 Challenges David Siviour, CenITex ©	Facilities Management at a Large Retailer Sunil Manilal Woolworths	Smart Electricity Management Using Spatial Integration Cary Lancaster, Westpower and Michael Cahir, Maximo Solutions, IBM New Zealand
5:30pm- 7:30pm	Networking Cocktail	Reception held in Stud	dio 3, Crown Complex	1			'	,



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8:30am	Registration and Exhi	bition opens						
9:00am- 10:15am	Keynote Session: Mr Nigel Phair, Director, Centre for Internet Safety, University of Canberra Steve Van Aperen, Human Lie Detector and Director of SVA Training and Australian Polygraph Services							
10:15am - 10:35am	Morning Tea	Demo Theatrette (in r 10.20am Methodologi		nent, Directory Concepts				
Session 7 10:35am- 11:25am	Kickstarting Your Green Initiative with Endpoint Management Naveed Makhani, Senior Product Manager, IBM USA	How IBM uses its own products to deliver ITIL-aligned Service Management services Andreas Peukert, Alex Chung, and Sam AI-Dabbagh, IBM GTS Australia	How Managing Network Change Can Reduce Operational Expenditure and Speed Delivery Services, Mark Armstrong, Senior Product Manager, Tivoli Network Manager, IBM Ireland	Seeing is believing: Monitoring Applications on System z with ITCAM Roberto Calderon, System Perf and Mgmt Specialist, IBM Compet Tech Lab	Backup and Recovery for VMWare Jacques Butcher, Senior IT Specialist - Tivoli Storage, IBM Australia	Tivoli Security Information and Event Management Pete Stevenson, IBM Advanced Technology Group Security, Worldwide SWAT Team	Linear Asset Management Ken Donnelly, Worldwide Industry Leader, Transportation, IBM USA and Leon Pavlidis, Senior Tivoli Maximo Technical Sales, IBM Australia	Effective Reporting Maximo Pam Denny, Designer and Architect, Maximo Reporting, IBM USA
Session 8 11:30am– 12:20pm	Integrated Service Management Using Systems Director Editions Deepa Desai, Product Line Manager, IBM STG Systems Software	Carrier Class Network Fault Management & Service Delivery Excellence Matt Hillman, Manager Networks & Systems, Bendigo Community Telco	Understanding End to End Monitoring Robert Cheung, IBM Perth Development Laboratory	Tools for Saving Money on Enterprise Software Licenses John J Thomas, IBM CompetTech Lab	Hertz's #1 Backup and Recovery Richard Whybrow, Hertz Australia	Threat Management and Perimeter protection don't let the bad guys in Chee-Nung Wong, Snr Technical Consultant IBM Australia and Chris Polkinghorne, Melbourne IT	Finding Your Assets with Real-time Asset Location, Graham Crooks, IT Archited IBM Australia and Johan Koopman, RTAL Industry Sales Specialist, IBM Australia	Tririga: The Integrated Workpla Management Syste Explained Rick Van Driel, IBI AP Facilities Management Solut Executive

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Security content

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12.20pm – 1.10pm	Lunch	Demo Theatrette (in ma 12.25pm Deployment n topology from TADDM/O 12.40pm Maximo Every	nodelling in RSA, going and MDB, <i>Dave Norris, IBM</i>		engineering a	12.30pm Roundtable with Deloitte (Rm: M11) Your Security Exposed - Will your organisation be next in the headlines?		
Session 9 1:10pm— 2:00pm	KVM - An open x86 Virtualisation Solution for Linux and Beyond Adam Jollans, Worldwide Program Director - Linux Software Strategy, IBM UK	Strategies for TADDM Deployment and Discovery Ed Rossi, Product Manager, Tivoli IT Asset Mgt Portfolio	Transforming IT "Management" into Business "Meaning" with Business Service Management Steve De Souza, Coca Cola Amatil	Enterprise-wide Business Service Management Clayton Ching Business Service Mgt PM, IBM USA and Graham Davis, BSM Exec, IBM Service Mgt Team, AP	A Hitchhiker's Guide to Storage Clouds Trevor Foley, Storage Solutions Specialist IBM Australia and New Zealand	Smarter IAM - the Education Challenge Mark Johnston, Soln Lead, Qld DET Identity & Accss Mgt Program, IBM GTS Australia ©	Maximo behind bars (for Security), lan Power, Saab	Asset management maturity and realising the promise of a smarter planet, Phil Gruber, IBM GBS
Session 10 2:05pm- 2:55pm	Successful IBM led deployments in the Cloud, Lewis Troke, WW Integrated Service Management Team	Next Generation of Provisioning Using Image Management Chris Frost, Service Mgt Solution Architect, IBM Australia	Best Practices for Monitoring VMware Environments, Gary Powell, Senior Consultant, IBM Australia	Test Systems Made Easy with Smart DB2 Cloning Amerigo Baldassarri, Mainstar	Storage Virtualisation: It's not just for the big guys, Anthony Vandewerdt, IBM Australia	Hot Topics for Application and Data Security, Steve Schmidt, IBM Security Solns & Steve Gibson, IBM Information Mgt	Recent Recessionary Influences on Asset Management Rory Bell, Fulton Hogan	Maximo for Utilities - what's hot! Robert Williams, Utilities Solution Executive IBM Service Management AP
3:00pm – 3:20pm	Afternoon Tea							

Major Competition Prize Draw and Conference close - the winner must be present at draw to claim prize.

Service Catalogue Workshop (Rm: M11)

Hosted by Kalibrate



3.20pm -

3:30pm –

5:00pm