

Database Protection

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The IBM

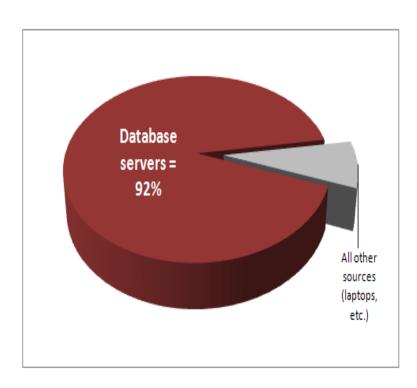
SecurityStudio Tackling the illusion of absolute security

Database Servers Are The Primary Source of Breached Data





Source of Breached Records



2010 Data Breach Report from Verizon Business RISK Team http://www.verizonbusiness.com/resources/reports/rp_2010-data-breach-report_en_xg.pdf

... up from 75% in 2009 Report

"Although much angst and security funding is given to mobile devices and end-user systems, these assets are simply not a major point of compromise."

Cost of a Data Breach



A Forrester Consulting Thought Leadership Paper Commissioned By Microsoft And RSA, The Security Division Of EMC

The Value Of Corporate Secrets

How Compliance And Collaboration Affect Enterprise Perceptions Of Risk

March 2010

Forrester survey of 305 IT decision makers*:

- Companies focus mainly on preventing accidents (email, etc.)
 but deliberate/unknowing theft of information by trusted employees more costly
 - Damage caused by rogue IT administrator = \$482K (average)
 - Average cost of accidental leakage = \$12K
- · Secrets (e.g. strategic plans) are twice as valuable as custodial data (personal information, credit card data, etc.)
- · Most CISOs don't really know if their controls really work
 - * Note: Survey does not address other costs such as fines

Ponemon CODB 2010 study:

- · average cost of a data breach in the US has gone up to 7.2M (up 7% from 6.8M in 2009)
- on average \$214 per compromised record (up about \$10 per record from 2009)



Perimeter Defences No Longer Sufficient





"A fortress mentality will not work in cyber. We cannot retreat behind a Maginot Line of firewalls."

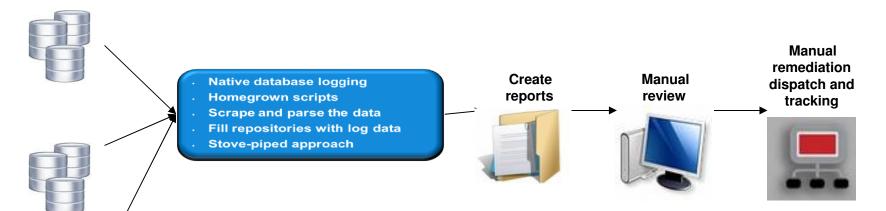
William J. Lynn III,
 U.S. Deputy Defense Secretary



Current Solutions Are Costly and Ineffective







- · Significant labour cost to review data and maintain process
- · High performance impact on DBMS from native logging
- · Not real-time
- Does not meet auditor requirements for Separation of Duties
- · Audit trail is not secure
- · Inconsistent policies enterprise-wide

IBM InfoSphere Guardium: Non-Invasive, Real-Time Database Security & Monitoring

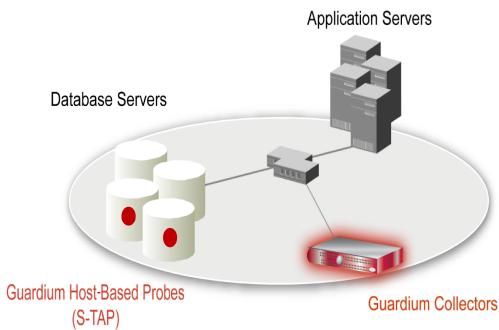




SQL Server

SharePoint

PostgreSC





DB2

Inform ix

SYBASE^{*}

ORACLE

IBM InfoSphere

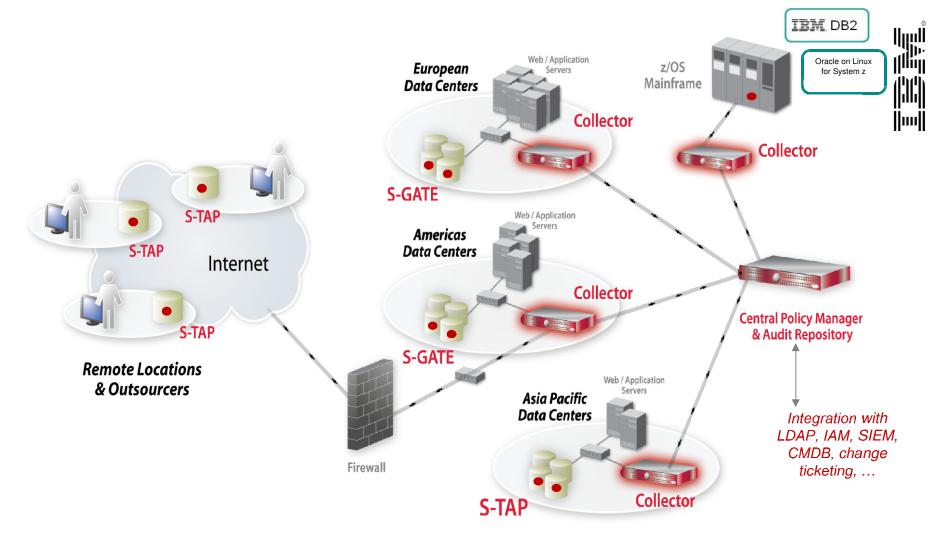
Guardium

- Continuously monitors <u>all</u> database activities (including local access by superusers)
- Heterogeneous, cross-DBMS solution
- Does not rely on native DBMS logs
- Minimal performance impact (2-3%)
- No DBMS or application changes

- Activity logs can't be erased by attackers or DBAs
- Automated compliance reporting, sign-offs & escalations (SOX, PCI, NIST, etc.)
- Granular, real-time policies & auditing
 - Who, what, when, where, how

Scalable Multi-Tier Architecture





Guardium Addresses the DB Security Lifecycle



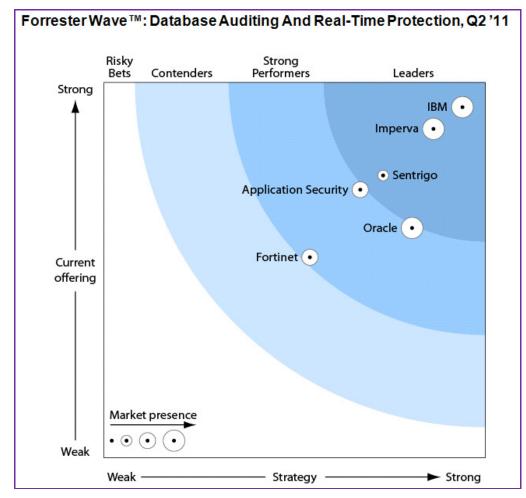




InfoSphere Guardium Continues to Demonstrate It's Leadership...







2007

Source: The Forrester Wave The Database Auditing And Real-Time Protection, Q2 2011, May 6, 2011. The Forrester Wave is copyrighted by Forrester Research, Inc. Forrester and Forrester Wave are trademarks of Forrester Research, Inc. The Forrester Wave is a graphical representation of Forrester's call on a market and is plotted using a detailed spreadsheet with exposed scores, weightings, and comments. Forrester does not endorse any vendor, product, or service depicted in the Forrester Wave. Information is based on best available resources. Opinions reflect judgement at the time and are subject to change.

Achieving the Highest Rankings in 15 of 17 High Level Categories Evaluated





Awarded highest score in overall "Market Presence"

Awarded highest score in overall "Strategy"

Awarded highest score in evaluation of "Current Offering"

Achieved highest score possible in 8 out of 16

Achieved the top ranking in 7

Evaluation based on v7, v8 introduced weeks after cutoff

The Evaluation Process

- · 6 of the top vendors evaluated
- Examined past research
- Customer reference calls
- · Conducted user needs assessments
- Conducted vendor and expert interviews
- · Examined product demos
- · Conducted lab evaluations
- · 147 evaluation criteria

The Forrester Wave™: Database Auditing And Real-Time Protection, Q2 2011, May 6, 2011. Forrester Research, Inc.

Vendors Evaluated Against 147 Criteria in 3 Categories





	Forrester's Weighting	IBM
CURRENT OFFERING	50%	4.67
Database auditing	10%	4.88
User and application auditing	15%	4.68
Audit policies	10%	5.00
Auditing repository	10%	5.00
Reporting and analytics	10%	4.76
Real-time protection	15%	4.80
Architecture	15%	4.19
Manageability	15%	4.40
STRATEGY	50%	4.70
Product strategy	60%	4.50
Corporate strategy	40%	5.00
Cost	0%	0.00
MARKET PRESENCE	0%	4.92
Installed base	20%	5.00
Revenue	10%	4.20
Services	20%	5.00
Employees	20%	5.00
Technology partners	20%	5.00
International presence	10%	5.00

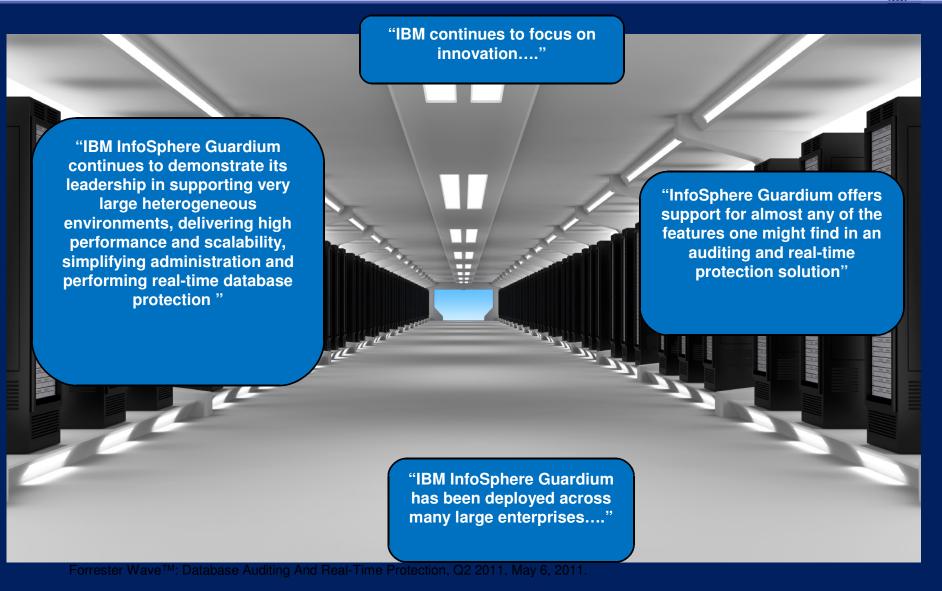
All scores are based on a scale of 0 (weak) to 5 (strong).

The Forrester Wave™: Database Auditing And Real-Time Protection, Q2 2011, May 6, 2011. Forrester Research, Inc.

"IBM's Acquisition of Guardium in 2009 Changed Everything, Making IBM one of the Leading Players"





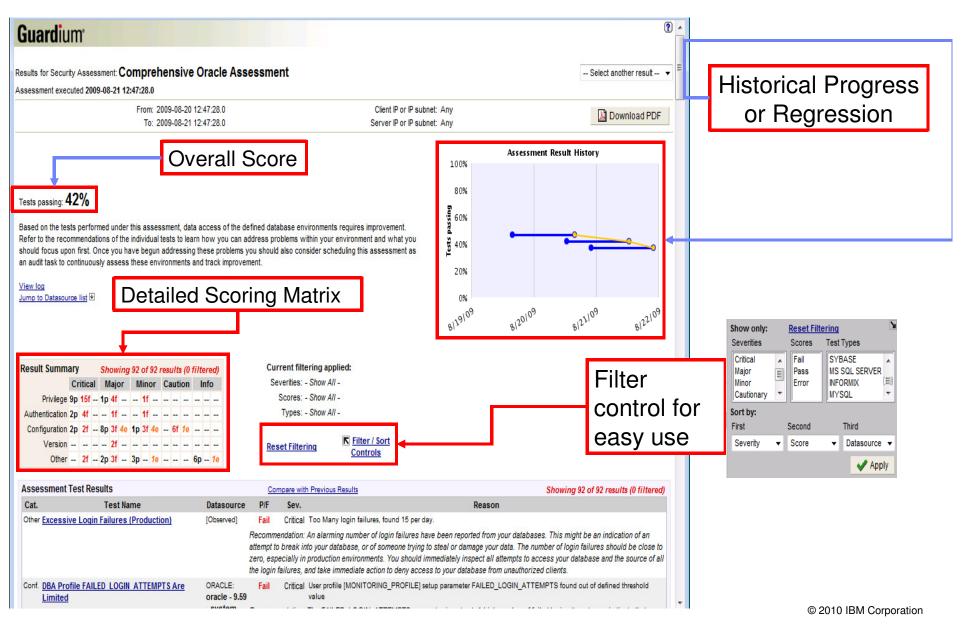




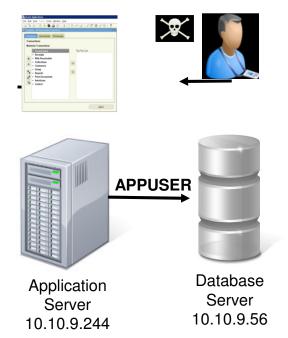
Example use cases....

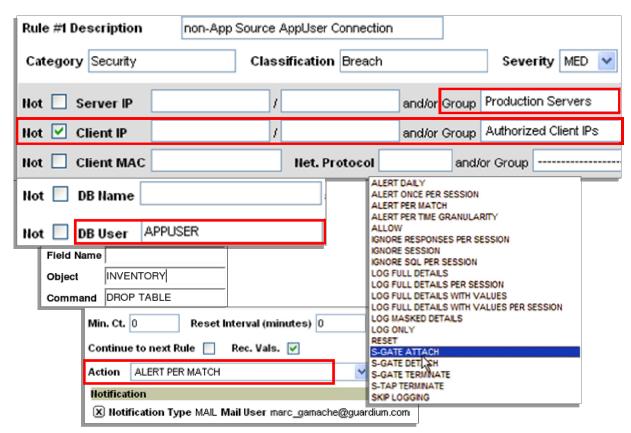


Guardium Assessment Results



Granular Policies with Detective & Preventive Controls

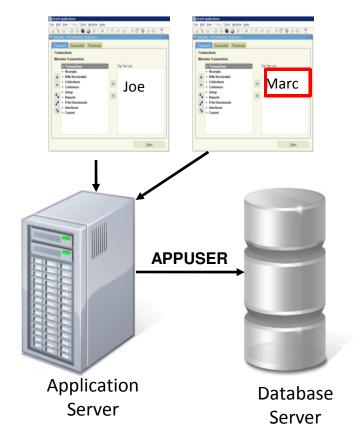




Sample Alert



Identifying Fraud at the Application Layer

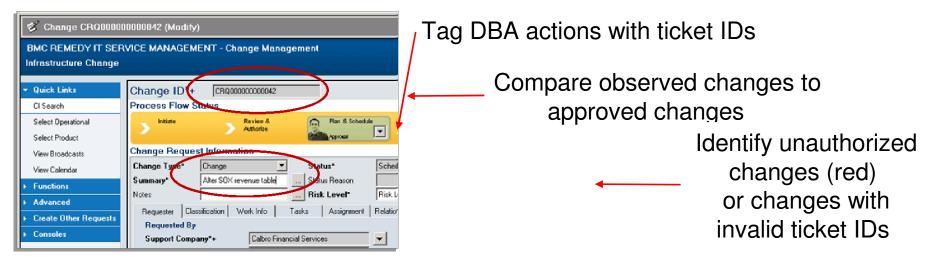


DB User Name	Application User	<u>Sql</u>
APPUSER	joe	select * from EmployeeRoleView where UserName=?
APPUSER	joe	select * from EmployeeTable
APPUSER	marc	insert into EmployeeTable values (?,?,?,?,?,?,?,?)

- Issue: Application server uses generic service account to access DB
 - Doesn't identify who initiated transaction (connection pooling)
- Solution: Guardium tracks access to application user associated with specific SQL commands
 - Out-of-the-box support for all major enterprise applications (Oracle EBS, PeopleSoft, SAP, Siebel, Business Objects, Cognos...) and custom applications (WebSphere ...)
 - No changes required to applications
 - Deterministic tracking of user IDs
 - Does not rely on time-based "best-guess"



Enforcing Change Control Policies



Start Date: 2009-01-22 15:00:00											
<u>Timestamp</u>	Server Type	risk level	priority	description	change id	change id entered	Assigned To	DB User Name	Client IP	Server IP	<u>Sat</u>
2009-01-22 15:41:55.0	ORACLE	0	0			crq0000000000232	allen	SYSTEM	192.168.8.129	192.168.8.129	Alter table sox_sales_international add total_rev float
2009-01-22 15:08:21.0	ORACLE	0	18	Alter SOX revenue table	CRQ0000000000042	crq0000000000042	allen	ALLEN	192.168.8.129	192.168.8.129	Alter table sox_sales_east add total_revenue float
2009-01-22 15:08:29.0	ORACLE	0	12	Alter SOX revenue table	CRQ0000000000042	crq0000000000042	allen	ALLEN	192.168.8.129	192.168.8.129	Alter table sox_sales_central add total_revenue float
2009-01-22 15:08:36.0	ORACLE	0	18	Alter SOX revenue table	CRQ0000000000042	crq0000000000042	allen	ALLEN	192.168.8.129	192.168.8.129	Alter table sox_sales_west add total_revenue float
2009-01-22 15:08:44.0	ORACLE	0	3	Alter SOX revenue table	CRQ0000000000042	crq0000000000042	allen	ALLEN	192.168.8.129	192.168.8.129	Alter table sox_sales_international add total_revenue float
2009-01-22 15:12:39.0	ORACLE	0	0					SYSTEM	192.168.8.129	192.168.8.129	alter table allen.sox_sales_east add sum_total float
2009-01-22 15:14:19.0	ORACLE	0	0					SYSTEM	192.168.8.129	1421688124	nsert into allen.sox_sales_east (i,customer,zipcode,revenue,total_revenue,sum_total) values(?,?,?,?,?

Access To Excessive or Unneeded Data

Should my customer service rep view 99 records in an hour when

average is 4?

<u>DB User Name</u>	<u>Sql</u>	Records
STEVE	select * from ar.creditcard where i>? and i </td <td>4</td>	4
HARRY	select * from ar.creditcard where i≼?	4
JOE	select * from ar.creditcard where i </td <td>99</td>	99

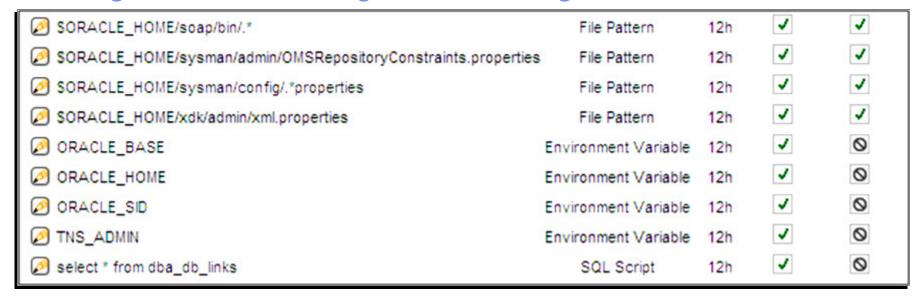
What did he see?

Is this normal?

	select * from	
IARRY	ar.creditcard where i </td <td>***************************************</td>	***************************************
OE	select * from ar.creditcard where i </td <td>***************************************</td>	***************************************
JOE	select * from ar.creditcard where i </td <td>**************************************</td>	**************************************
JOE	select * from ar.creditcard where i </td <td></td>	
JOE	select * from ar.creditcard where i </td <td>**************************************</td>	**************************************
JOE	select * from ar.creditcard where i </td <td>**************************************</td>	**************************************
JOE	select * from ar.creditcard where i </td <td>**************************************</td>	**************************************
JOE	select * from ar.creditcard where i </td <td>**************************************</td>	**************************************
JOE	select * from ar.creditcard where i </td <td>$\frac{1}{10000000000000000000000000000000000$</td>	$\frac{1}{10000000000000000000000000000000000$

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Auditing Database Configuration Changes



- Track changes to files, environment variables, registry settings, scripts, etc. that can affect security posture
- 200+ pre-configured, customizable templates for all major OS/DBMS configurations

20



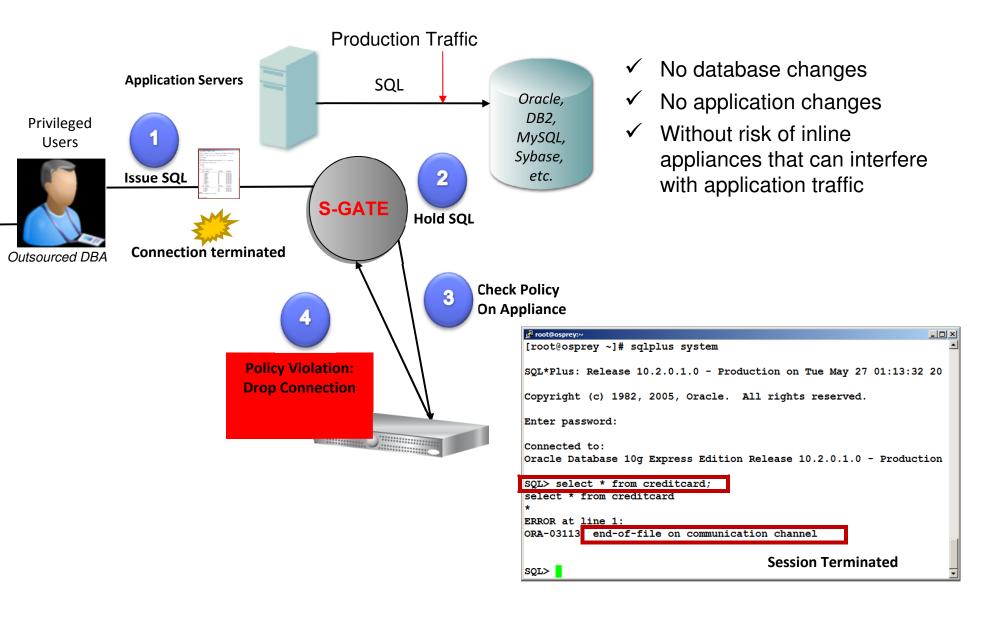
Discovering & Classifying Sensitive Data



- ✓ Discover databases
- ✓ Discover sensitive data
- ✓ Policy-based actions
 - ✓ Alerts
 - ✓ Add to group of sensitive objects



Proactively Preventing Policy Violations in Real-time



Common Attack Patterns

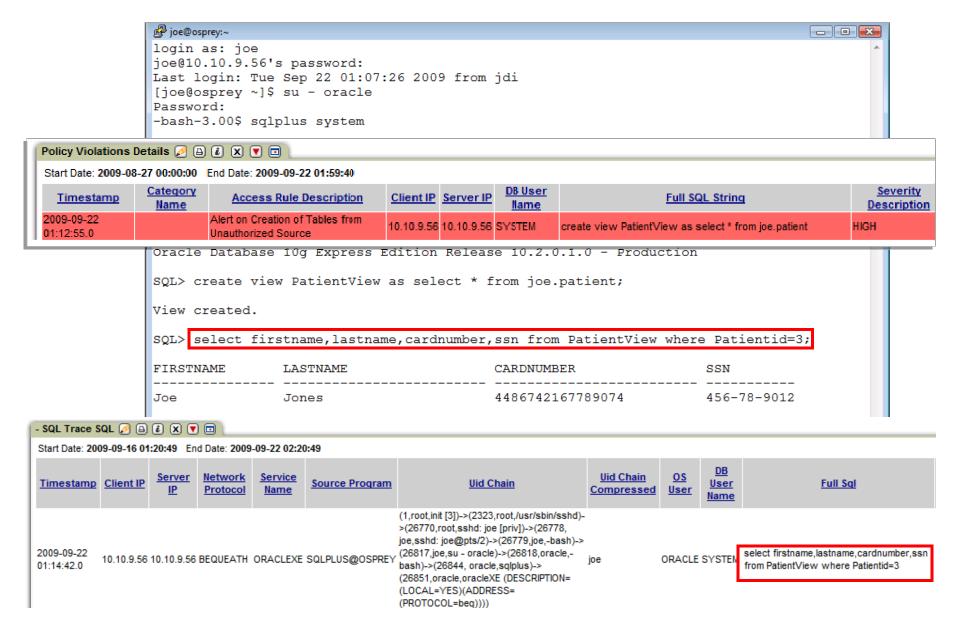
■ Thwart intruders that impersonate Application Servers, hijack Views and Triggers, or *su* (Switch User) to generic IDs in order to conceal their actions

Identifying Users That "su"

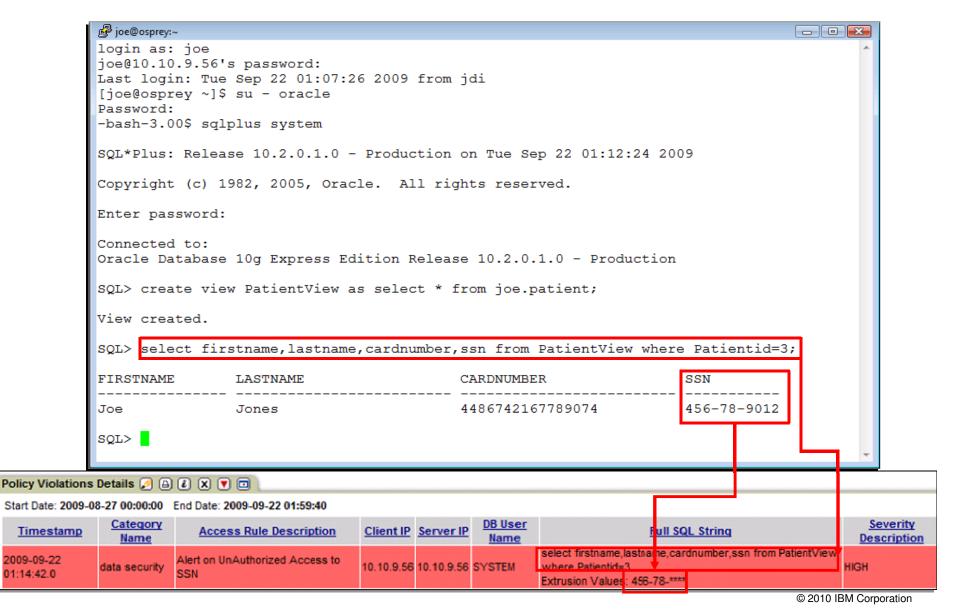
```
poe@osprey:~
                                                                                  - - X
login as: joe
joe@10.10.9.56's password:
Last login: Tue Sep 22 01:07:26 2009 from jdi
[joe@osprey ~]$ su - oracle
Password:
-bash-3.00$ sqlplus system
SQL*Plus: Release 10.2.0.1.0 - Production on Tue Sep 22 01:12:24 2009
Copyright (c) 1982, 2005, Oracle. All rights reserved.
Enter password:
Connected to:
Oracle Database 10g Express Edition Release 10.2.0.1.0 - Production
SQL> create view PatientView as select * from joe.patient;
View created.
SQL> select firstname, lastname, cardnumber, ssn from PatientView where Patientid=3;
FIRSTNAME
                LASTNAME
                                          CARDNUMBER
                                                                     SSN
                                          4486742167789074
                                                                     456-78-9012
                Jones
```

			_								
П	- SQL Trace S	QL 🕖 🕒	1 🗷 🗶 🔻								
Ш	Start Date: 200	9-09-16 01	1:20:49 En	d Date: 2009	-09-22 02:20):49					
	Timestamp	Client IP	Server IP	Network Protocol	Service Name	Source Program	<u>Uid Chain</u>	<u>Uid Chain</u> <u>Compressed</u>	OS User	<u>DB</u> <u>User</u> <u>Name</u>	<u>Full Sql</u>
	2009-09-22 01:12:55.0	10.10.9.56	10.10.9.56	BEQUEATH	ORACLEXE	SQLPLUS@OSPREY	(1,root,init [3])->(2323,root,/usr/sbin/sshd)->(26770,root,sshd: joe [priv])->(26778, joe,sshd: joe@pts/2)->(26779,joe,-bash)-> (26817,joe,su - oracle)->(26818,oracle,-bash)->(26844, oracle,sqlplus)-> (26851,oracle,oraclexE (DESCRIPTION= (LOCAL=YES)(ADDRESS= (PROTOCOL=beq))))		ORACLE	SYSIEM	create view PatientView as select * fron joe.patient

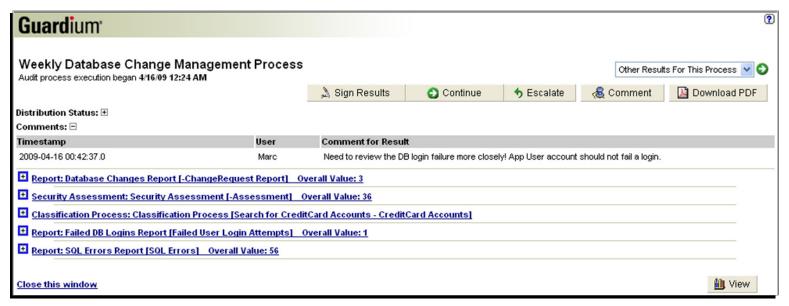
Attacker Creates a View (Indirect Access)



Capturing Data Leakage



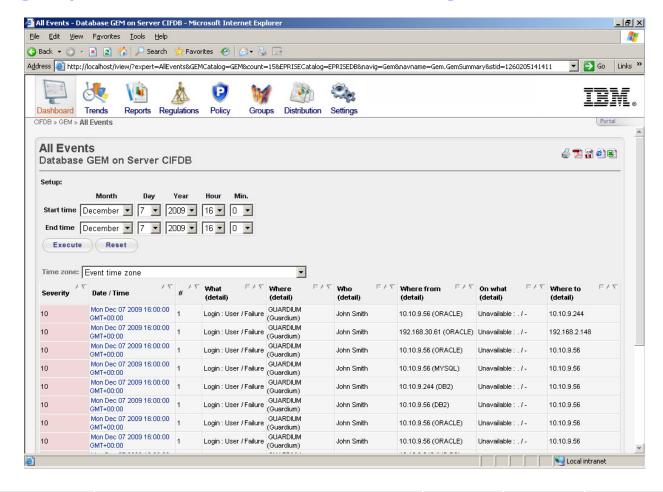
Automated Sign-offs & Escalations for Compliance



- Automates entire compliance workflow
 - Report distribution to oversight team
 - Electronic sign-offs
 - Escalations
 - Comments & exception handling
- Addresses auditors' requirements to document oversight processes
- Results of audit process stored with audit data in secure audit repository
- Streamlines and simplifies compliance processes



Optimizing Operations With TSIEM Integration



Category Name				DB User Name
security	Login Failures to Production Database Server	10.10.9.56	10.10.9.56	APPUSER

Introducing InfoSphere Guardium 8

The Most Complete Database Security Solution for Reducing Risk, Simplifying Compliance & Lowering Audit Costs

- Broadest platform support in the industry, including new System z capabilities
- IBM System z



- Enhanced SAP monitoring for fraud
- First solution to monitor SharePoint repositories for sensitive data access (financials, designs, etc.)
- Robust risk mitigation & data-level security
 - -Beyond monitoring to proactive access controls
 - Enhanced blocking: Quarantine & Fire-ID management
- Reduced cost & complexity of compliance
 - -Centralized & automated, cross-platform policies
 - Advanced compliance workflow automation

InfoSphere Guardium 8 – Additional Enhancements

- Entitlement reporting
 - -Unified solution for all supported DBMS platforms
- Vulnerability assessment enhancements
 - -500 new tests
 - Added tags for CVE standard
 - -Based on industry-standard CIS Benchmark & DoD STIG



- Integration with Tivoli Security and Information Management (TSIEM)
 - -Combines database monitoring information with log information from other sources (Windows, Unix, firewalls, IDS, etc.)
 - Enterprise-wide dashboard for security & compliance
- New DBMS platforms
 - -PostgreSQL & Netezza
 - Complements previous support for IBM DB2 and Informix, Oracle, SQL Server, Sybase, MySQL, Teradata
- Numerous enhancements around scalability, usability & performance based on ongoing feedback from large-scale installations
 - -E.g., automated on-boarding of new DBMS instances

Chosen by Leading Organizations Worldwide



- 5 of the top 5 global banks
- 4 of the top 6 global insurers
- 2 of the top 3 global retailers
- 2 of the world's favorite beverage brands
- The most recognized name in PCs
- 25 of the world's leading telcos

- Top government agencies
- Top 3 auto maker
- #1 dedicated security company
- Leading energy suppliers
- Major health care providers
- Media & entertainment brands



Thank You

Questions?

The IBM

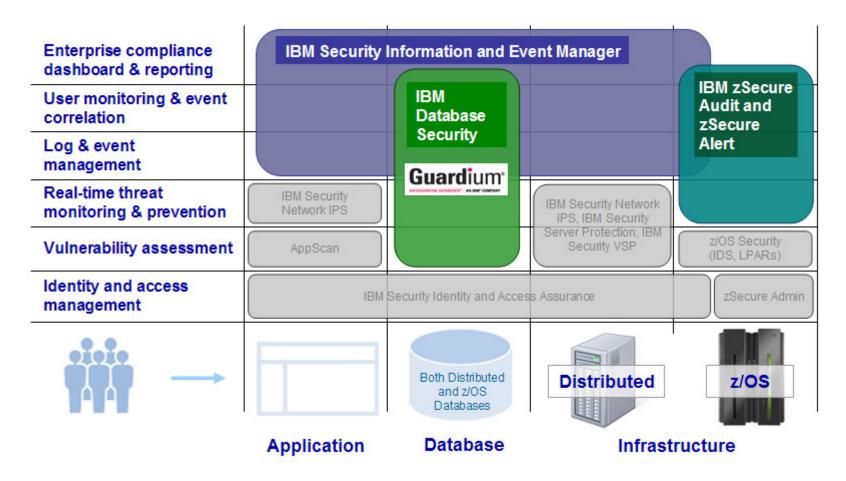
SecurityStudio Tackling the illusion of absolute security



Appendix: TSIEM Overview



TSIEM, Guardium & zSecure are Complementary Products



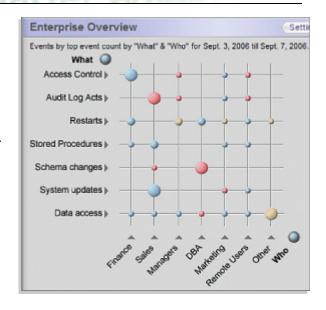
Enforce Policy, Demonstrate Compliance, Manage Threats

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TSIEM 2.0 – Value Proposition

- Primary focus on audit and compliance
- Privileged user activity monitoring is part of TSIEM DNA
 - Every event source ships with own definitions of privileged activity for that source
 - All relevant event sources have way to correlate real user names to make reports more meaningful
- Single model
 - W7 reduces the need for skilled staff
 - W7 produces reports auditors can understand
- In depth forensics to investigate issues
- Automation of processes improves overall reliability of reporting
- Integrated log management as a base
- Compliance management modules integrated into overall reporting
- Integration into Identity Management with closed loop auditing to help reduce risk and drive processes





Visibility Into Privileged Users & What They Did

User by Ev	vent type				
 Parameter 	Setup				
What (event typ	e)				
Add : Privilege	/ Success	Load : Module / Success	Read : File / Success	Stop :	Service / Success
Authenticate :	User / Failure	Logoff: User / Success	Receive : Message / Succ	cess Update	: Parameter / Failure
Clear : Auditio	g / Success	Logon : User / Failure	Restart : System / Succes	ss Use: S	Service / Success
Complete : Pro	cess / Success	Logon : User / Success	Start : Process / Success	Use : S	Service / Success
Grant : Privileg	ge / Failure	Read : Access / Success	Start : Service / Success	✓ Write :	Config / Success
Grant : Privileg	ge / Success	Read : Config / Success	☑ Start : System / Success	Write:	Log / Success
Submi		Reset			
Who (Name)	vo Logonname		What (Event type)	#Events v.	
Administrator	WINDOWS_N	T01\Administrator	Add: Privilege / Success	294	
Administrator	WINDOWS_N	T01\Administrator	Clear: Auditlog / Success	1150	
Administrator	WINDOWS_N	T01\Administrator	Grant: Privilege / Success	334	
Administrator	WINDOWS_N	T01\Administrator	Start: System / Success	7	
ROOT	LIN_SERV/RO	00T	Add: Privilege / Success	5	
ROOT	LIN_SERVARO	OOT	Grant: Privilege / Success	7	
ROOT	LIN_SERV\RC	OOT	Start: Process / Success	42	
ROOT	LIN_SERV\RC	OOT	Start: System / Success	306	
ROOT	LIN_SERV\RC	TOOT	Write: Config / Success	42	
System	NT AUTHORI	TY\SYSTEM	Start: Process / Success	494	
System	NT AUTHORI	TY\SYSTEM	Start: System / Success	178	
Michael Myers	WINDOWS_N	T01\Managers\Michael076	Clear: Auditlog / Success	2	
Michael Myers	WINDOWS_N	T01\Managers\Michael076	Grant: Privilege / Failure	1	
Eric Sanders	WINDOWS_N	T01\Sales\Eric887	Start: Process / Success	18	
					♦ ♦ 123 ♦ ♦

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Drill-Down by User & Event Type

User Audit					6	S 🔁 🔁 🥷	
· Parameter Setup							
Who (source group)							
Administrators Anonymous Accounts	□ E	ient Maintenance dernal Contractors	☑ Γ Admin		Stock Holder		
Anonymous Privileged Accounts Anonymous Regular Accounts Anonymous Users Banking Reservations	□ FI	nAdmin Management nAdmin Staff K Management uman Rescources	Mail Account Services Mobile user Operations Operations Manageme		System Tele-worker Users Wealth Mana		
What (Event group)							
✓ Access Control Alerts ✓ Alerts - High Alerts - Low ✓ Attacks ✓ Audit Log Actions Submit > Summary report	LC M	enied Access - Incoming ogon and logoff ogon failures ail etwork Services ews Reset	Password Changes Remote Logon Restarts Retrieve System Info System Actions System Processes		System Serv System Upde User Actions User Actions Warnings	ates s - File	
Who (Source group)	70	Logonname	VA	Name	VA	#Events	v.
Administrators		WINDOWS_NT01\Administrator		Administrat	or	1545	
Administrators		LIN_SERV\ROOT		ROOT		5644	
Administrators		NT AUTHORITY\SYSTEM		System		1656	
Administrators		WINDOWS_NT01\Admin\James	075	James Patte	erson	1654	
Administrators		WINDOWS_NT01\Admin\Tim812	2	Tim Doberty	/	4654	
Administrators		WINDOWS_NT01\Admin\Maria0	73	Maria Devlo	on	3	
Administrators		WINDOWS_NT01\Admin\Maria0	73	Marcus Jac	cobs	484	



Drill-Down to Specific Users

User Summary of Ross Hikkings as MAINFR\Admin\Ross001

User information

Name	Ross Hikkings	
Logonname	MAINFR\\Admin\\Ross001	
#Events	15438	
#Attention	245	
#Exception	103	
#Logon	21	
#Logoff	20	
#LogonFail	2	
#Failure	65	

· Who

Who (Source group)
Administrators

Finance Admin

· When

When (Period group)	#Events
Office Hours	10456
Week Evenings	3624
Weekend	1356

· What on What

What (Event group)	On What (Object group)	#Events
Access Control	Financial Data	356
Audit Log Actions	Finacial Data	2
Alerts	Firewall	56
Alerts - High	Financial Data	6

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