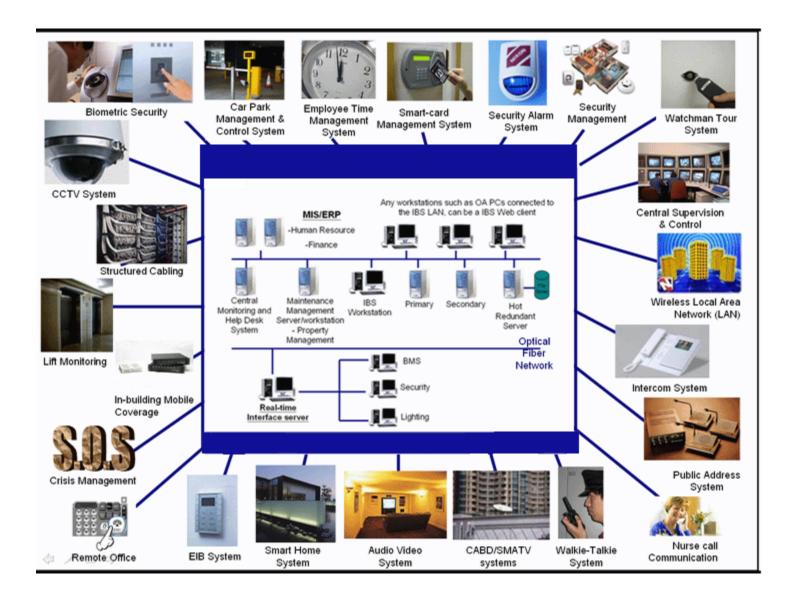


Impact of New Technology in Buildings Total Facilities Live 2012

Rick van Driel, Solution Executive – Smarter Buildings IBM Asia Pacific





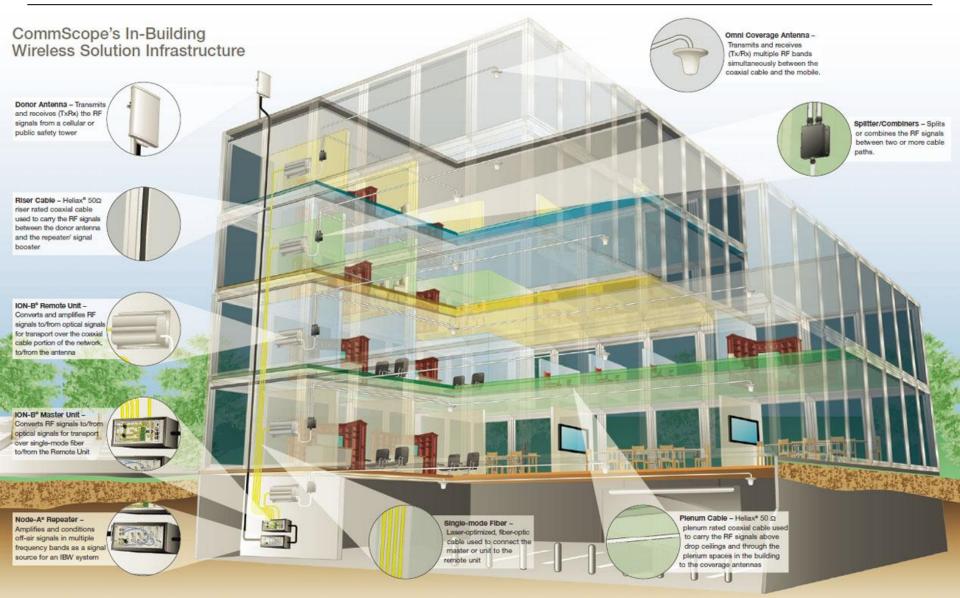
IBM Real-Time Asset Locator enables enterprise asset management with real-time data

Real-Time Asset Locator Sensor-tagged processes sensor data & Enabling new business use assets send location integrates events with cases and workflows information Maximo Asset Management **IBM Real-Time** Sensor Maximo Asset Asset Locator Infrastructure Management **Events** Raw sensor data Automatic location and condition updates Filtering and correlation of Event-driven workflows and Recognition of raw data actionable events escalations and conditions Real-time visualization of asset Tag Filter location and status New reports and metrics Asset, personnel, providing insight into inventory, and patient tags utilization, and exceptions

3

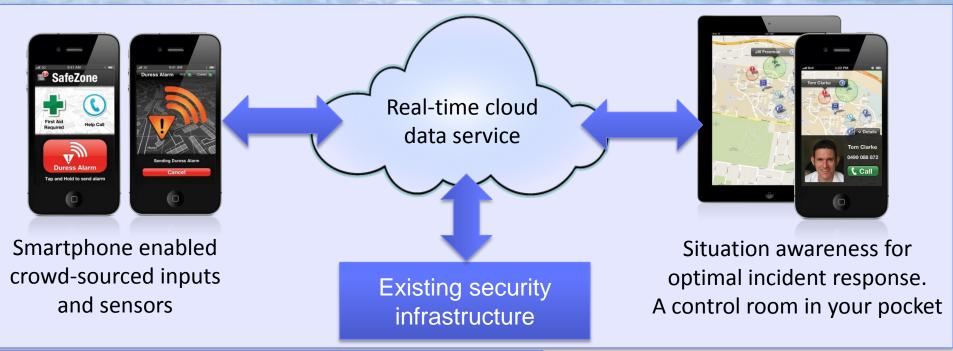
3







Security System Innovation - SafeZone



- No fixed infrastructure
- Security everywhere
- Positive reputational impact
- Improved OH&S





\triangleleft IBM Solutions for Smarter Buildings \Longrightarrow

| Service Management | Datacenter Infrastructure Management | Space & Facilities Management | Operations Management | Energy and Environment Sustainability | Capital Project Management | Real Estate Portfolio Management |
|--|---|---|--------------------------|--|--|---|
| Facilities service desk Service level agreements Contracted services Customer billing | Space, power and cooling optimization Allocation planning Move, Add, Change Cable management | Space utilization Capacity planning Move, add, change Reservations | | Utility tracking Environmental opportunity analysis Carbon output measurement Reporting | assessment Capital planning | Strategic RE portfolio planning Budgeting & forecasting RE expense drivers Lease & contract admin |
| ENERGY OPERAT SPACE | | | | s tional Efficiency ly and Operations Iding Management | | |



Diverse Real Estate Portfolio:

200 Data Centers

- Support of Global Customer Needs for Strategic Outsourcing



400,000 Seated Employees Worldwide

- Migration to Software and Services



Research Labs in 12 Countries

- #1 Patent Portfolio in the World



High End Technology Manufacturing

- Servers and Advanced Semiconductors







Rochester Facility Overview:

- Established 1956
- 3.1M Sq Ft / 36 Bldgs
- Variety of Space Type
 - Office
 - HW & SW Labs
 - Data Center
 - Manufacturing
 - Warehouse
- Wide Variety of Equip.
- Central Utility Plant
- Metasys Controls Sys. (~ 30,000 Points)







With IBM Software We Optimize Across Two Dimensions:

- Strategic Optimization Global Portfolio Analysis
 - Aggregation of Key Global Indicators:
 - Lease Information
 - Space Utilization
 - Energy Usage & Conservation
 - Work Order History
 - Supplier Performance
 - Drives resource and investment prioritization: higher efficiency & effectiveness
- Building Optimization Individual Building Performance
 - Focus on building efficiency through visibility to operating anomalies
 - Software integrated with building systems to report
 - Ambient conditions
 - Equipment malfunctions
 - Set point deviations
 - Real time demand for water, HVAC and lighting
 - Automated response to improve building efficiency, reduce co2 emissions & improve reliability





We Modified The "Single System Strategy" & Developed Global Data Repository:





Strategic Optimization: Lease Analytics

| Lease Analytics Energy Analytics Maintenance Analytics New Page | More Actions + | | |
|---|--|--|--|
| Lease Expirations: Cost Opportunity Actual Space Utilization Actual Space Utilization Current Year | More Actions + | | |
| AP EU LA NA Previous Year + Current Year | | | |
| AP EU LA NA Previous Year + Current Year | | | |
| | | | |
| | - | | |
| S200 S200 S200 S200 S200 S200 S200 S200 | CA | | |
| S100 S100 S100 S100 Jan Feb Mar Apr May Jun Jul Aug Sep | Oct Nev Dec | | |
| ⁵⁰ Y2010 Y2012 Y2012 Y2014 Top 10 Leases | | | |
| | | | |
| Country City Address Expresson | Rent OpeCxp | | |
| Lease Expirations: Cost Opportunity | | | |
| | 10.000 \$3,000,000 10.000 \$310,000 | | |
| | 10.000 \$1.000.000 | | |
| | 0.000 \$1,100.000 | | |
| | 10.000 \$2.000.000 | | |
| | 10.000 50 | | |
| | 0.000 \$700.000 | | |
| US EXTON 1475 PHLADELPHA PKE 05/312011 \$1.7 | 10.000 \$600.000 | | |
| Page 1 Previous Next | 0.000 \$500.000 | | |
| Page 1 | Previous (Next | | |
| | | | |

SAMPLE DATA



Strategic Optimization: Energy Analytics

| 👾 🛡 Geo 🛡 Region 🛡 Site 🛡 | | V Location | V Shortcuts | SB Pilot Feedback a | nd Support | Exec A | nalytics 🗖 | | Settings Help L | | |
|---------------------------|----------------------------|-----------------|------------------------|---------------------|-------------|-------------------|------------|--------|---------------------|----------------------|------------|
| Lease Ar | alytics Energy Ana | lytics Maintena | nce Analytics New Page | | | | | | | 1 | |
| | | | | | | | | SI | nare - Cus | stomize I | More Actio |
| Er | nergy Scoreb | oard | YTD EI | ectric Usage | | Top 1 | 100 Energy | y User | s | | |
| atus | Metric | Date | Previous YTD Usage | 1,868,522 MW | h Rank | | MWH | Change | Rate | Impact | 1 |
| en | YTY Energy Consumption | 08/23/2010 | Current YTD Usage | 1,774,802 MW | h 1 | Auburn | 444,220 | 0.3% | \$78.22 | \$101 | 1 |
| en | YTY Energy Cost | 08/23/2010 | Percent Change | -5% | 2 | Venice | 396,737 | -4.5% | \$81.56 | -\$1,394 | |
| e 1 | | Previous Next | YTD Dollar Impact | -\$7,489,237 | 3 | Kingston | 220,868 | 3.5% | \$80.04 | \$600 | |
| | | | Page 1 | Previo | us I Next 4 | Oakland | 145,960 | -5.7% | \$65.58 | -\$514 | |
| | | | | | 5 | Landover | 163,355 | -0.8% | \$52.19 | -\$71 | |
| | | | | | 6 | Bethesda | 114,982 | -5.7% | \$45.93 | -\$35 | |
| ather | | | | | 7 | Binghamton | 92,664 | -6.5% | \$82.01 | -\$462 | |
| | | | | | 8 | Exton | 48,867 | -7.3% | \$72.72 | -\$280 | |
| in) | | | | | 9 | Axtel | 70,288 | -1.4% | \$89.97 | -\$92 | |
| rrent C | onditions: | | Ten 20 6 | | 10 | Wauwasoa | 96,298 | 0.2% | \$71.90 | \$16 | |
| r, 23 F | | _ | Top 20 S | | 11 | New Orleans | 65,220 | -12.7% | \$162.61 | -\$1,198 | |
| recast: - Mosth | Clear. High: 24 Low: 10 | = | 45% of W | | 12 | Petersburg | 48,804 | 5.2% | \$113.88 | \$274 | |
| | now Showers. High: 32 Low: | 24 | 51% of W | /W usage | 13 | Englewood | 55,585 | 2.5% | \$65.06 | \$87 | |
| Foreca | st at Yahoo! Weather | | | | 14 | Osawa | 50,373 | -5.8% | \$106.93 | -\$298 | |
| ovided b | y The Weather Channel) | | | | 15 | Jackson | 48,919 | -6.5% | \$135.24 | -\$462 | |
| e 1 | | Previous Next | | | 16 | Worwick | 46,687 | -2.1% | \$100.54 | -\$99 | |
| | | | Next 8 | 0 Sites | 17 | Farmington | 45,329 | -9.1% | \$96.30 | -\$365 | |
| | | | | | 18 | San Diego | 35,712 | -0.4% | \$107.13 | -\$17 | |
| | | | | WW spend | 19 | St. Louis | 10,923 | -4.9% | \$68.16 | -\$38 | |
| | | | 25% of | WW usage | 20 | Middleburg | 20,183 | 5.8% | \$118.57 | \$131 | |
| | | | | | Page | 1 2 3 4 5 | | | Pre | evious <u>Next</u> | |

SAMPLE DATA

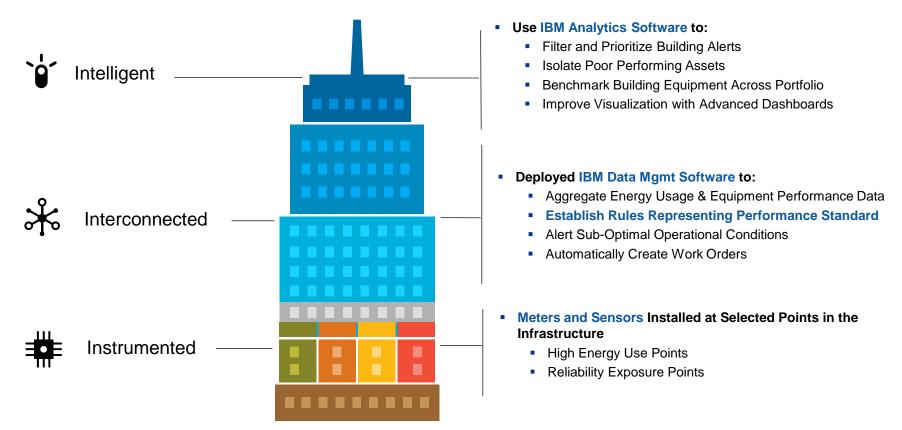


Strategic Optimization: Maintenance Analytics

| * | W Geo | Region | V Site | V Locat | tion | | Short | cuts | | SB Pilot Fe | edback and | I Support | | | Exe | c Analytics | | ray Setti | ngs Help Logout |
|-------------|--------------|----------------|-------------|--------------|--------|----------|---------|-----------|----------|-------------|-------------|--------------|---------------|--------|--------|-------------|-----------|-------------|---------------------|
| Lease Analy | ytics Ene | ergy Analytics | # Maintenan | nce Analytic | s N | New Page | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | Share + | Customize | More Actions - |
| | | | | | | | | | | | Build | ing M | ainter | nance | | | 1 | | |
| | | | | | | | | 1 | CRHT | CRVT | FFHV | FFLT | OFC | RFHV | RFLT | WHSE | | | |
| | | | | | 100% | | | | | | | | | | | | | | . 1 |
| | | | | | 90% | | | | | | | | | | | | | | |
| | | | | | 80% | | | | | | | | | | | | | | |
| | | | | | 70% | | | | | | | | | | | | | | |
| | | | | | 60% | | | | | | | | | | | | | | |
| | | | | | 50% | | | | | | | | | | | | | | |
| | | | | | 40% | | | | | | | | | | | | | | |
| | | | | | 30% | | | | | | | | | | | | | | |
| | | | | | 20% | | | | | | | | | | | | | | |
| | | | | | 10% | | | | | | | | | | | | | | |
| | | | | | 0% | | | | | | | | | | | | | | |
| | | | | | | Armonk | Segrate | Descartes | Santa_Fe | Japan_HC | 2 London_Si | B North_Cast | tle _3600_St. | Somers | Zurich | Helsinki | Stuttgart | Copenhagen | Amsterdam |
| | | | | | \$/SF | \$5.01 | \$4.04 | \$3.61 | \$3.43 | \$3.38 | \$3.14 | \$2.66 | \$2.46 | \$2.45 | \$2.24 | \$2.14 | \$1.98 | \$1.84 | \$1.79 |
| | | | | | SF | 255K | 381K | 788K | 116K | 324K | 270K | 403K | 784K | 1,088K | 359K | 371K | 558K | 217K | 561K |
| | | | | | Page 1 | | | | | | | | | | | | _ | Prev | rious Next |
| SAMPLE D | ΑΤΑ | | | | | | | | | | \$ | 2.00/ | SF Ta | arget | 5 | | | | |



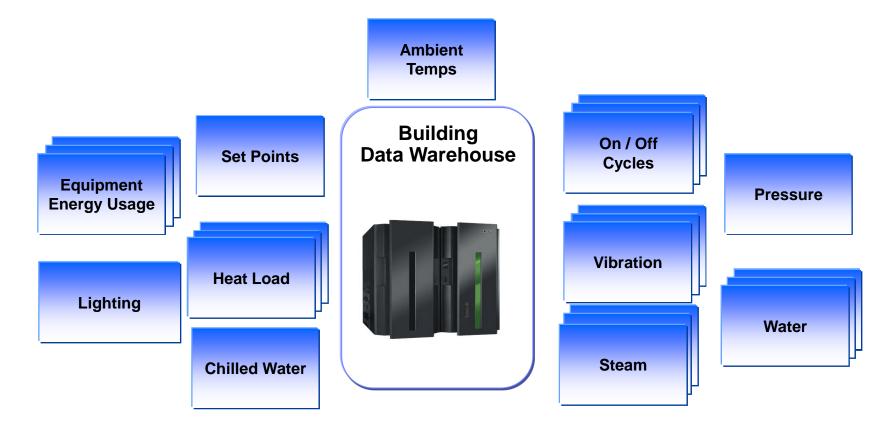
Making Our Buildings Smarter by Increasing Visibility to Sub Optimal Operating Conditions:







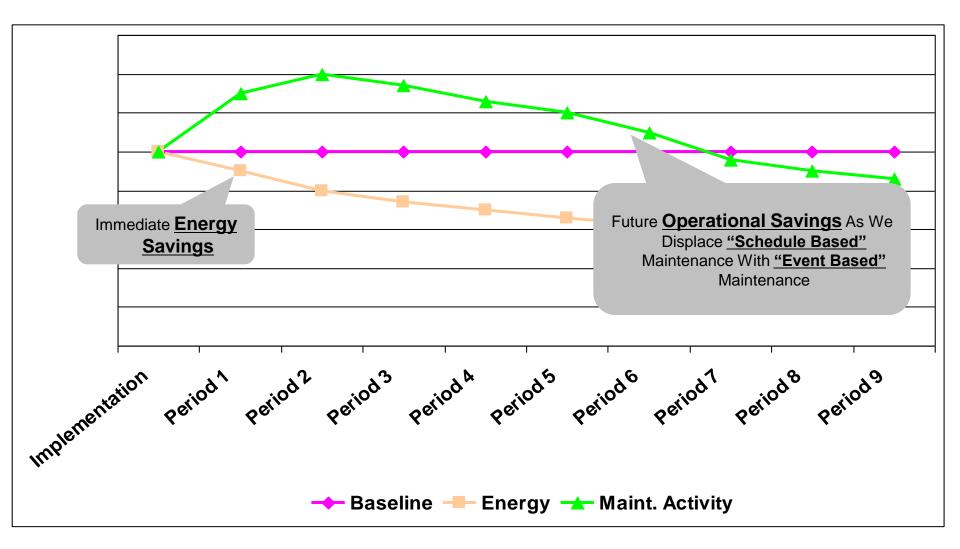
Same Data Aggregation Principles Applied Now at the Building Level:





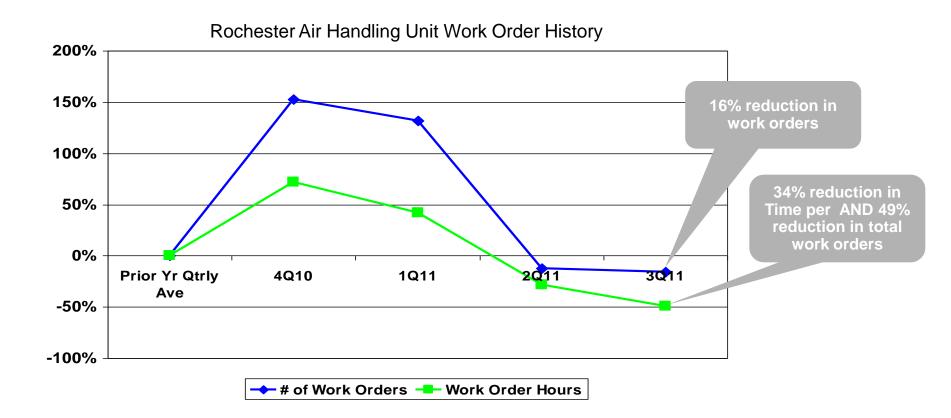


Smarter Building Savings Model:





Smart Building Results: Maintenance



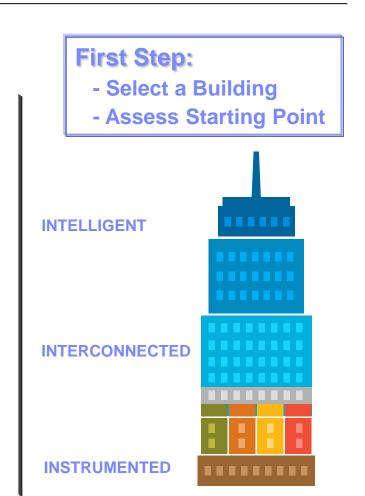
• Quick Savings: Over 1,300 alerts and 600 work orders generated in first month for Phase 1



Rochester Return on Investment:

One Year Payback

- Factors that will Influence Site Specific Results:
- Implementation Cost:
 - Level of Existing Instrumentation
 - Building Management System Sophistication
 - Work Order Logistics System
 - Skilled Staff Availability
- Benefits:
 - Maintenance Productivity
 - Equipment Efficiency Levels
 - Depth of Implementation
 - Type of Space (Office, Data Center, etc.)





Summary



- 400,000 Employees
- Portfolio Extending Across more than 120 Countries
- Diversified Operations, Office, Data Centres, Manufacturing, Research & Dev, etc
- One Year Payback possible, depending on scope
- 10% to 15% Energy Savings

Links

- IBM Smarter Buildings
 - http://www-142.ibm.com/software/products/us/en/tririga-energy-optimization/
- YouTube Videos
 - http://www.youtube.com/watch?v=NU19fWq6MRY Smarter Building Solution Overview
 - <u>http://www.youtube.com/watch?v=Yd2fM1exP7I</u> Smarter Building Case Study Overview Rochester USA
 - <u>http://www.youtube.com/watch?v=QBGyAM9KpQ0</u> Smarter Buildings at Tulane University after Hurricane Katrina





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