

Leveraging Tivoli Enterprise Portal & Advanced Learning Concepts

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PulseANZ2010

Meet the people who can help advance your infrastructure



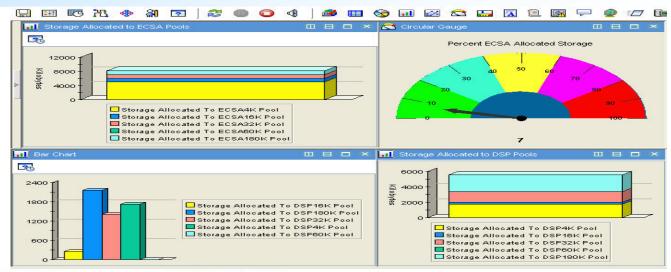


What is the TEP?

Tivoli Enterprise Portal (TEP)

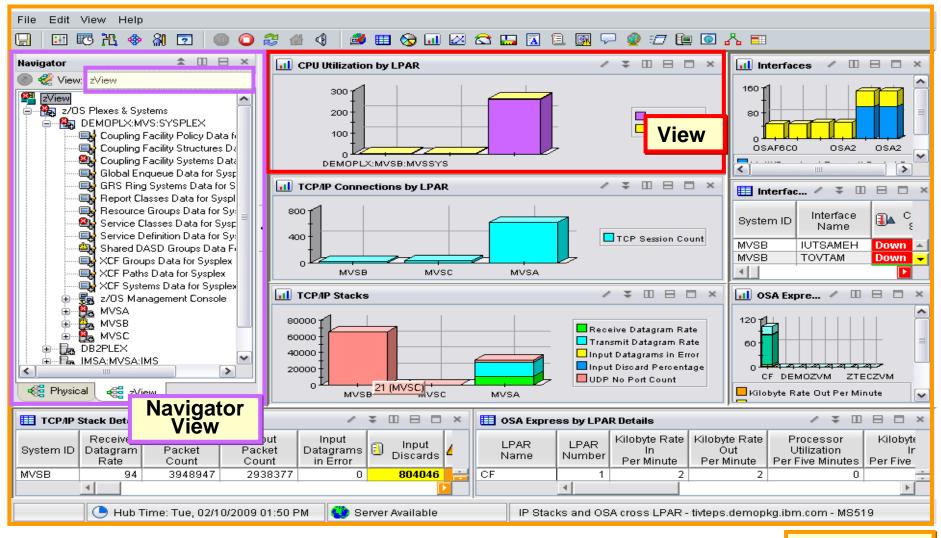
Common user interface

- Manage z/OS and distributed resources from a single browser interface.
- Displays data in graphs, charts and table formats
- View real time and historical data, at the same time
- Easy to configure, right from the TEP
- Out of the box Best Practices
- Workspaces, Situations, and Expert Advice





TEP - Terminology





Workspace



Integrated with the TEP

z/OS Health check z/OS & USS

NetView for z/OS

Network

DB2

CICS

IMS

Storage

WebSphere MQ

WebSphere Appl Server

z/VM & Linux on z

Distributed Monitoring

Automation

DFSMS Audit

Catalog Management

SMF trend analysis Reports

z/OS Management Console (included with z/OS)

OMEGAMON XE on z/OS

IBM Tivoli NetView for z/OS V5.3

OMEGAMON XE for Mainframe Networks

OMEGAMON XE for DB2 PE/PM

OMEGAMON XE for CICS

OMEGAMON XE for IMS

OMEGAMON XE for Storage

OMEGAMON XE for Messaging

ITCAM for WAS

OMEGAMON XE on z/VM and Linux

IBM Tivoli Monitoring (ITM) & ITCAM

SA for z/OS

Advanced Audit for DFSMShsm

Advanced Catalog Management for z/OS

Tivoli Decision Support for z/OS

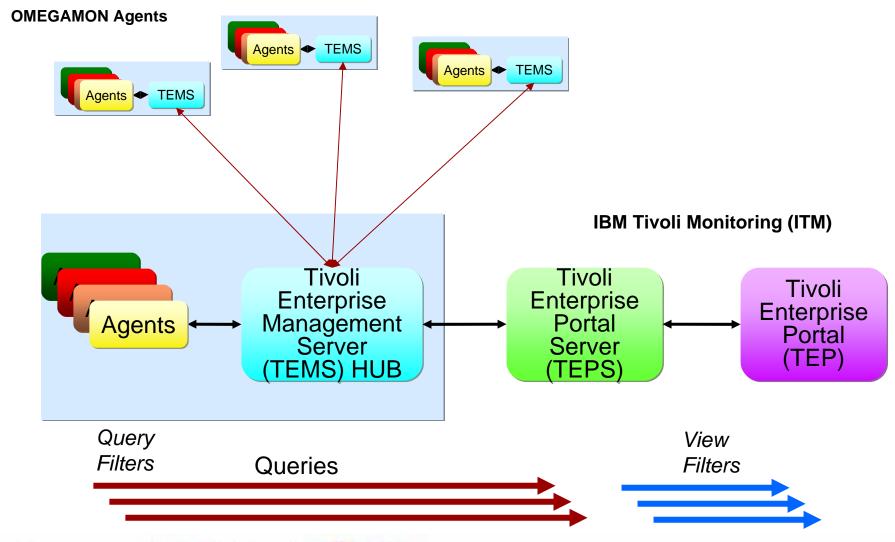


TEP



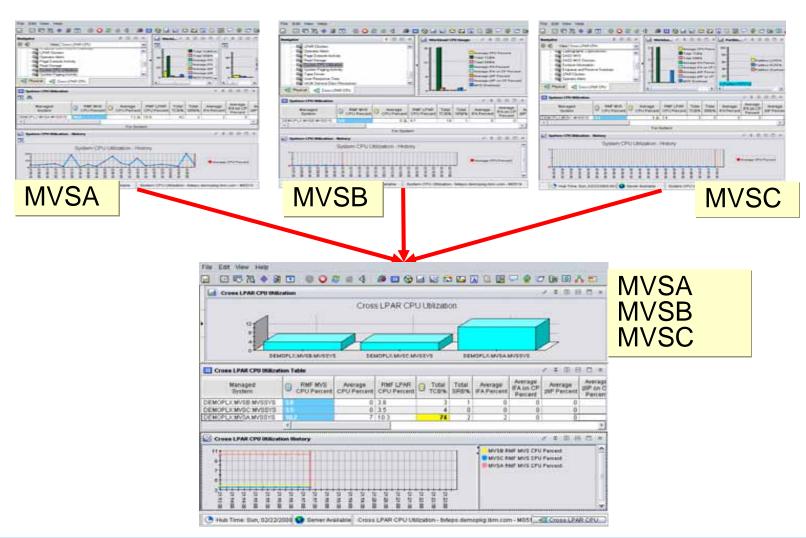


OMEGAMON XE/ITM Infrastructure





Cross LPAR View - Example



Example: OMEGAMON XE on z/OS Default Physical drill down to see one LPAR at a time





Cross LPAR View – Example

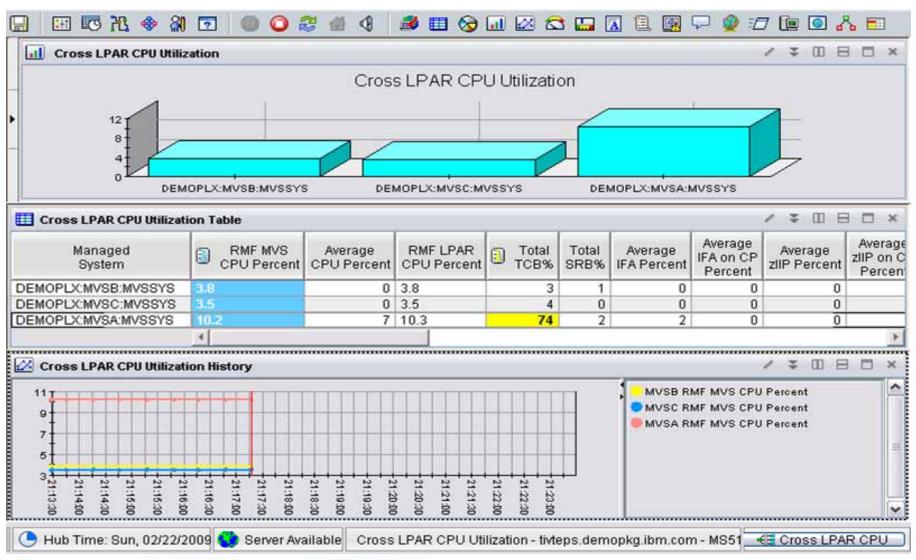
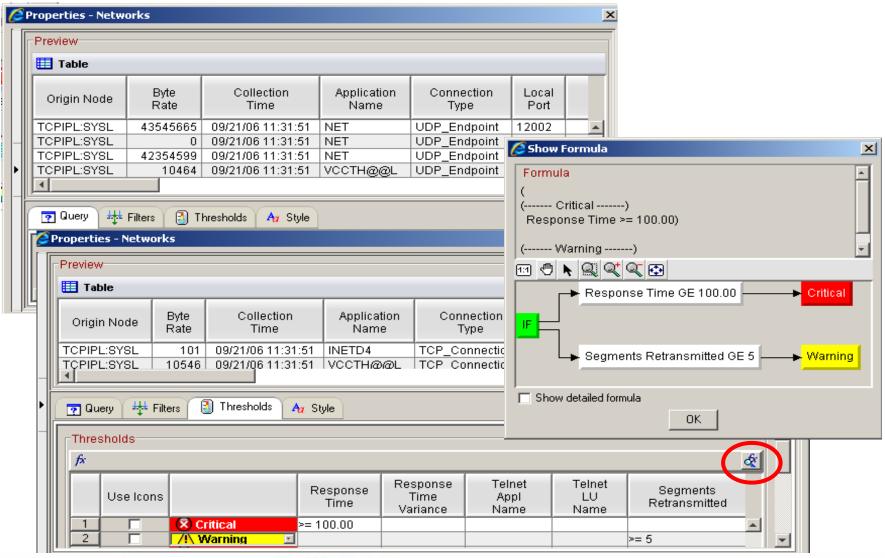


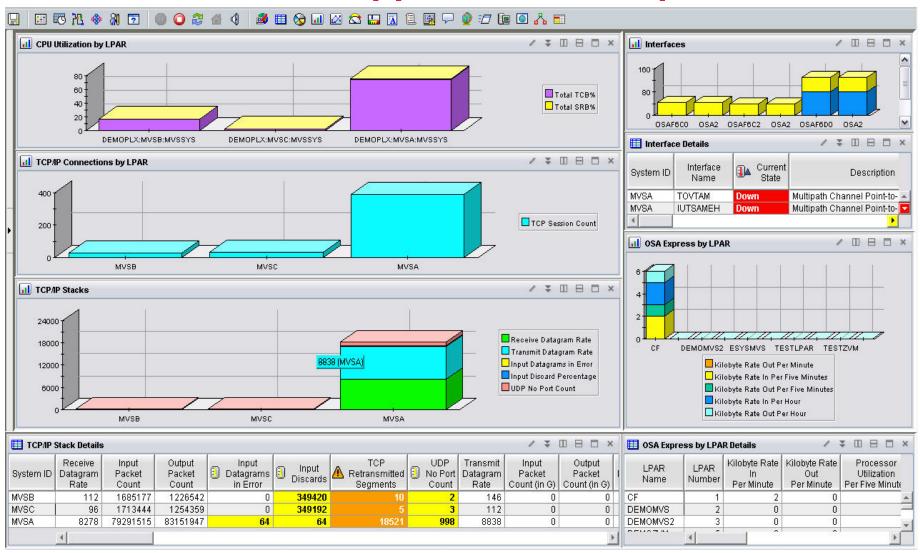


Table Customization – Thresholds





Cross Application Example





Advanced Learning Concepts – Situation Overhead

- Situation Monitor (SITMON) Overhead
 - Driven By Number Of Situations & Intervals
 - If A Situation References Any Attribute In A Table, All The Fields Of That Table Are Collected By The Agent
 - Some Tables Are More Expensive To Collect Than Others
 - R&D Rearranges Atributes/Tables For Efficiency
 - Each 'Take Sample' Has An Impact On Performance
 - Performance Impact Varies Depending On Data Collector Type
 - Background Based OMEGAMON MQ, MFN, Storage
 - Foreground Based CICS, IMS
 - Mix (Mostly Foreground) z/OS (WLM), DB2



Advanced Learning Concepts – Situation Overhead

- Background Based Collectors Collect Based On Sampling Interval
 - Sampling Interval Can Be User Defined
 - XE MQ = 60 Seconds
 - XE MFN = 5 Minutes
 - Situations Evaluate Data From The Last 'Take Sample'
 - Situation Intervals Need To Consider Collector Sampling Interval
 - There Is No Sync. Between Collector Start Time And Sit. Eval.
 Time
 - Same Data Could Be Evaluated More Than Once
 - Situation Impact On Performance Normally Is Less Than A Foreground Based Collector
 - But Products Like XE WBI (i.e. MQ) Can Still Degrade Performance



Advanced Learning Concepts – Background Based Collector

- Assume A 5 Min. Collector Interval
- Situation Interval Of 1 Minute

12:00PM	12:01PM	12:02PM	12:03PM	12:04PM	12:05PM	12:06PM
Т					Т	
12:00PM	12:01PM	12:02PM	12:03PM	12:04PM	12:05PM	12:06PM
S	S	S	S	S	S	S
T Take Sample S Situation Evaluated						





Advanced Learning Concepts – Situation Overhead

- Foreground Based Collectors Are Driven
 - Based On Situation Intervals
 - Based On Requests From TEP Users
 - It Can Be A Bad Idea To Have Frequent TEP Refresh Intervals
 - Or A User Pressing F5 Constantly
 - Or Reports Which Return Many Rows Refreshed Constantly
 - By UADVISOR (Historical) Data Collection
 - By CUA User Pressing F5 Or Auto Refresh
- 'Take Sample' Can Have A Bigger Impact On Performance
 - Each Take Sample Drives Data Collection From The Managed System





Advanced Learning Concepts – Situation Efficiency

- Situation Efficiency & Synchronization (a.k.a. DUPERIZATION)
 - Process By Which Multiple Situations Use The Same 'Take Sample'
 - One Take Sample Will Gather Data For Multiple Situations
 - Objective Is To Reduce The Number Of 'Take Samples'
 - DUPERIZED Situations Are Identified By Name Of _Z_ ...
 - For Example _Z_CICSROV1
 - KRAIRA000 Message In IRA's (Or TEMS) RKLVLOG
 - Number Of Predicates In A Single DUPERIZED Situation Is About 7 to 10
 - If You Create A Situation With Many Predicates It will Most Likely Not Be DUPERIZED
 - For A Situation To Be DUPERIZED There Are Several Conditions





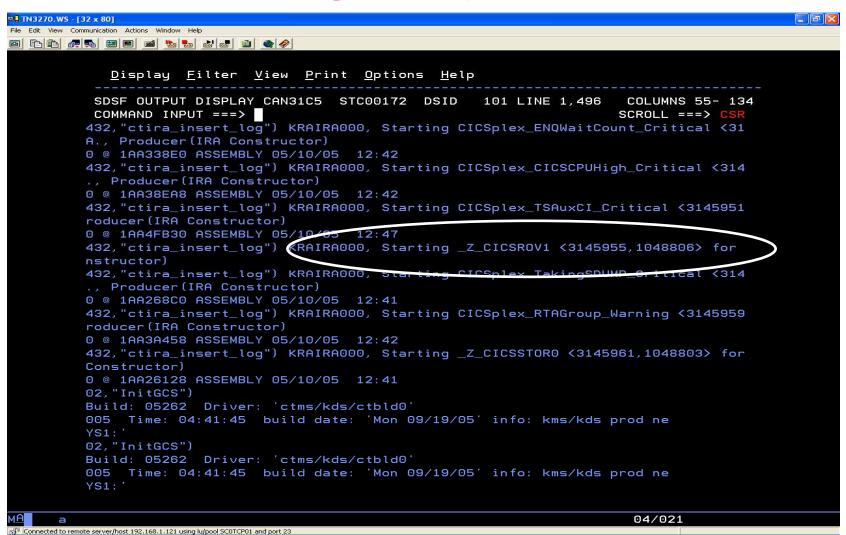
Advanced Learning Concepts – DUPER Eligibility

Same Attribute Group Required	Υ
Same Interval Required	Υ
Can Be Restarted	Υ
Must Be AUTOSTARTED Exception : UADVISOR	Υ
Combine Situations With Different Distribution Lists	Υ
Maximum 10 Predicates	Υ
New/Update Situation (Requires TEMS Restart)	N
UNTIL Clause Allowed	N
Display Item Allowed	N
Take Action Allowed	N
MISSING Function Allowed	N
STR/SUBSTR And SCAN Allowed (ITM6.2 Removes Restriction)	N
Group Functions (MIN, MAX, SUM, AVG, COUNT) Allowed	N
Event Persistent Situations Allowed	N





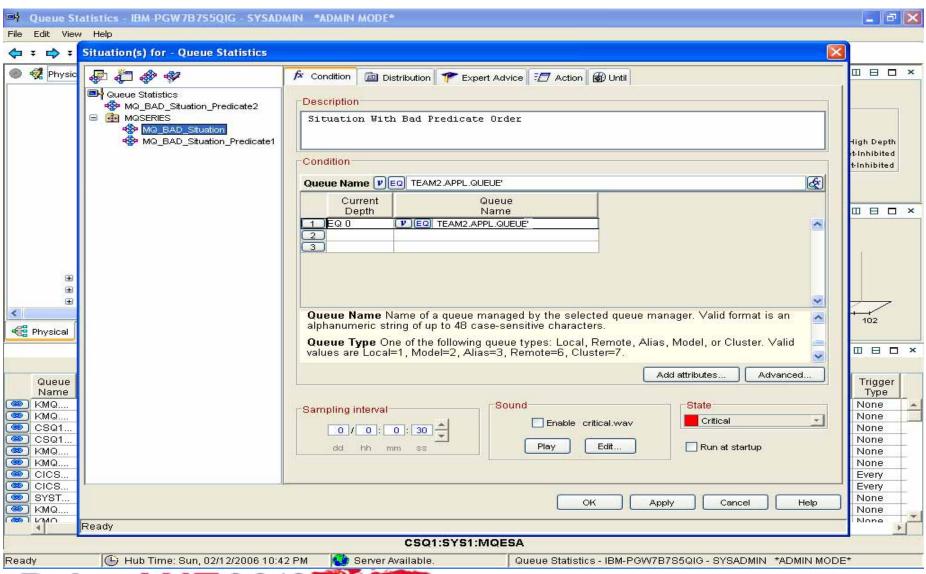
Advanced Learning Concepts – Situation Efficiency

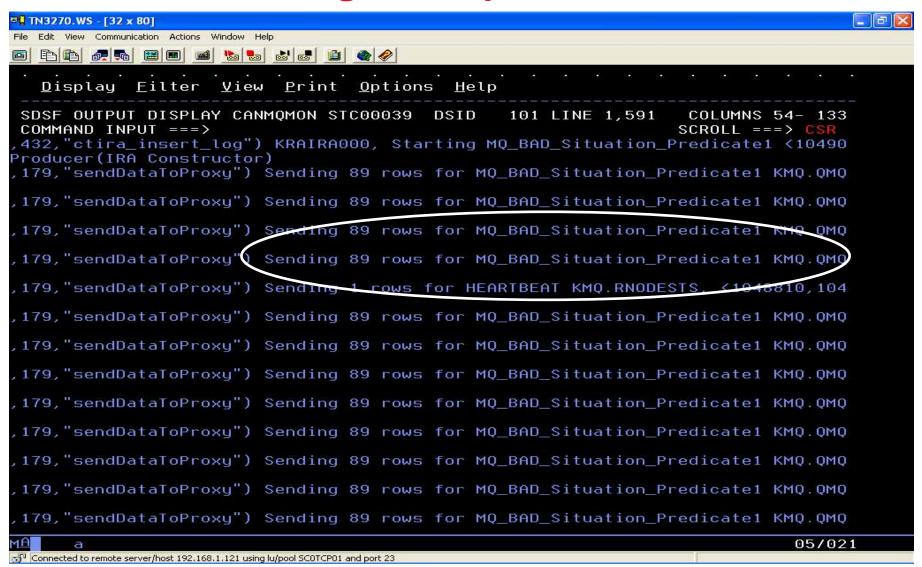


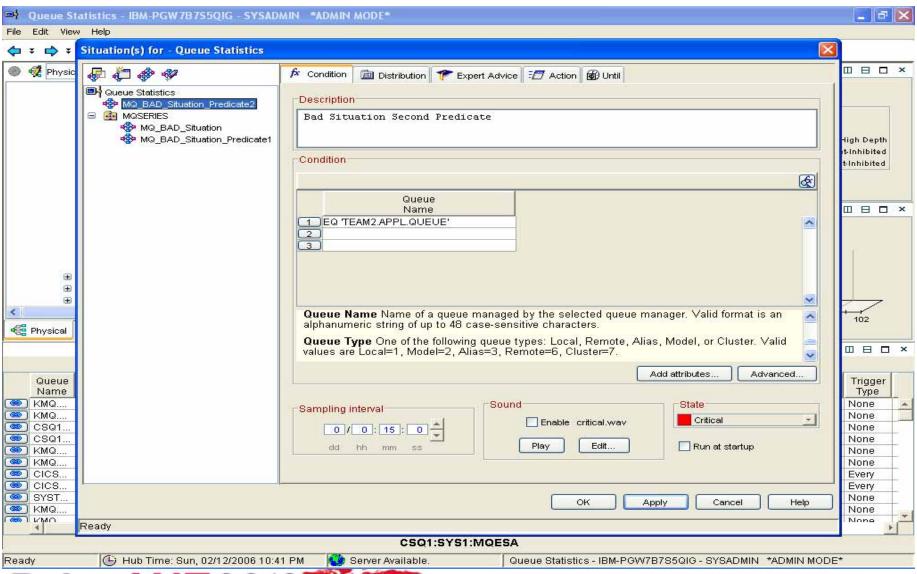


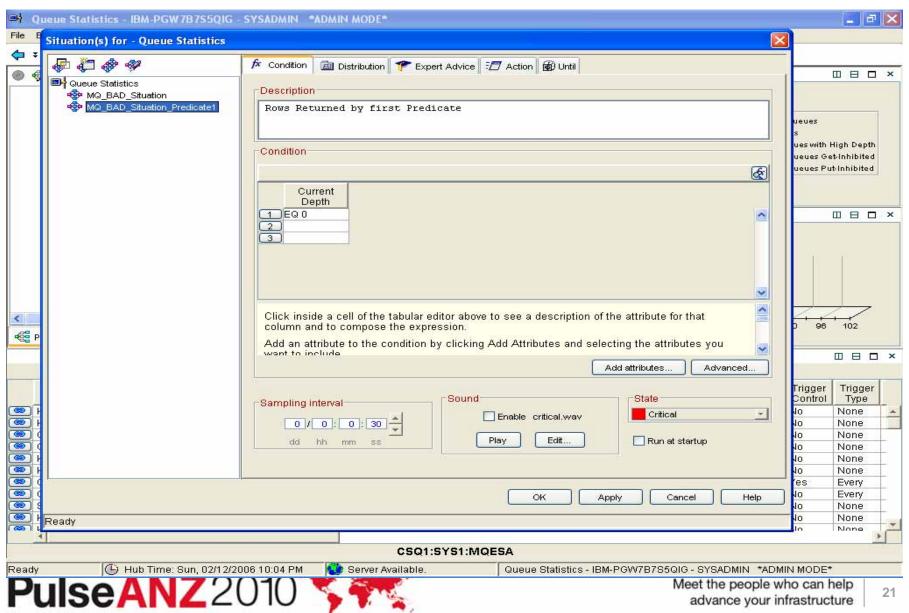
- Predicates Are Evaluated From Left To Right
- Numeric Attributes Are Processed Much Faster Than Text Attributes
- It Is Good Practice To List The Most Restrictive Predicate FIRST
 - IF QDEPTH EQ 0 AND QNAME EQ "TEAM2.APPL.QUEUE"
 Can Be Re-written As
 - IF QNAME EQ "TEAM2.APPL.QUEUE" AND QDEPTH EQ 0
- The First Situation Will Return Many More Rows To Be Evaluated For The Second Predicate

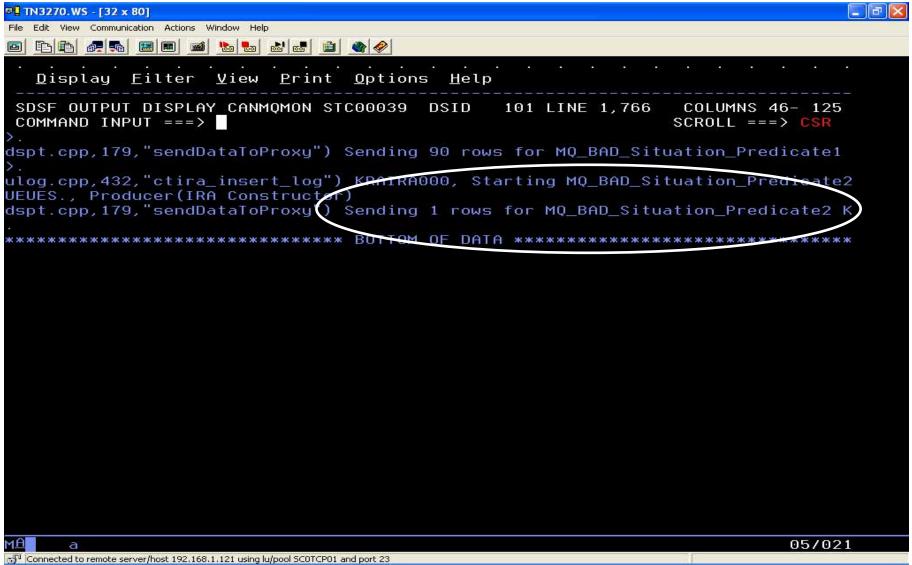














- It Is Good Practice To List The Most "Expensive" Test Predicate Last
 - IF QNAME EQ "1,PROD." AND QDEPTH GT 0
 Can Be Re-written As
 - IF QDEPTH GT 0 AND QNAME EQ "1,PROD."
- In This Situation We Obviously Don't Care For PROD*
 Queues Where QDEPTH = 0, But The First Sit. Will Still Gather Them Up.
- STR/SUBSTR Predicate Listed Last For Max. Efficiency



In Summary, What Are Inefficient Situations?

- Situations That Are Not DUPER Eligible
- Situations The CMS Has To Evaluate Regardless Of Predicate Order
 - Functions Also Make Them DUPER Ineligible
 - MISSING
 - COUNT
 - MIN, MAX
 - AVERAGE
 - -SUM
- And Functions That Cause Excessive IRA Overhead
 - STR (SUBSTR) Much More Efficient Than SCAN
 - SCAN STR/SCAN Still Duper Ineligible CMVC Opened
- Situations That Use Bad Predicate Order
- ...This Is NOT A Complete List







- Managed System Lists TEMS Startup Overhead
 - Some OMEGAMON Agents Have Sub-Nodes (MQ On z/OS, CICS & DB2)
 - One Agent Monitors Multiple Instances Of A Subsystem
 - OMEGAMON XE CICS Automatically Discovers All CICS Regions
 - Unless Configured Otherwise
 - All Discovered Regions Added To The *CICS Managed System List
 - *CICS Is In The Distribution List For All Product Provided Situations
 - XE CICS Has Over 200 Product Provided Situations



- Managed System Lists TEMS Startup Overhead
 - At Startup TEMS Must Distribute All *CICS Situations To Each IRA
 - Regardless If They Are Auto Started Or Not
 - Situations Are Distributed So They Appear On The TEP Navigator view
 - Associated With The Correct Leaf

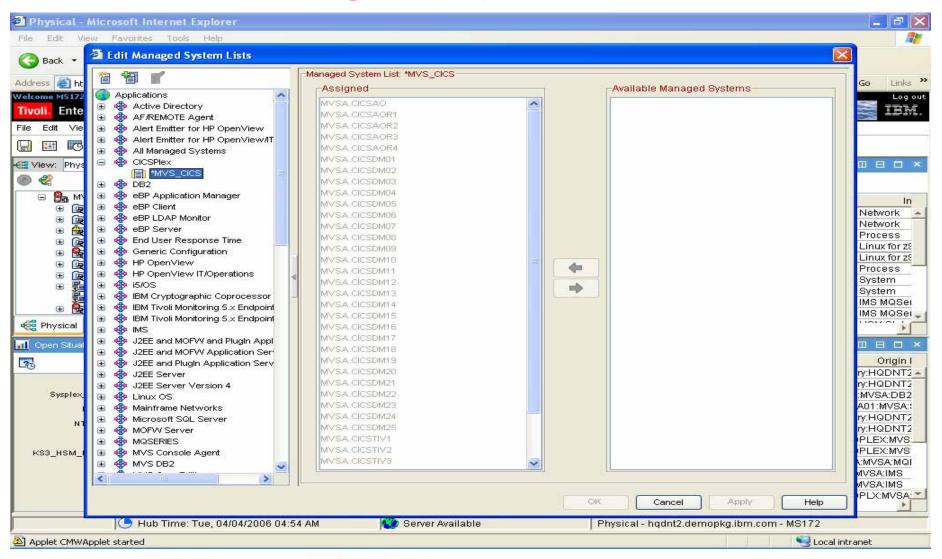
This Increases HUB TEMS Startup Time & Consumes
 Additional CPU



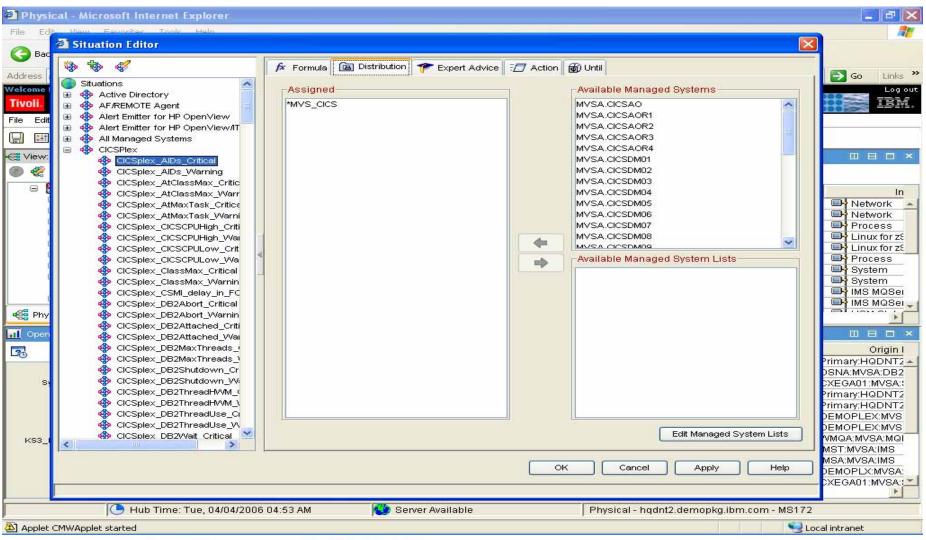
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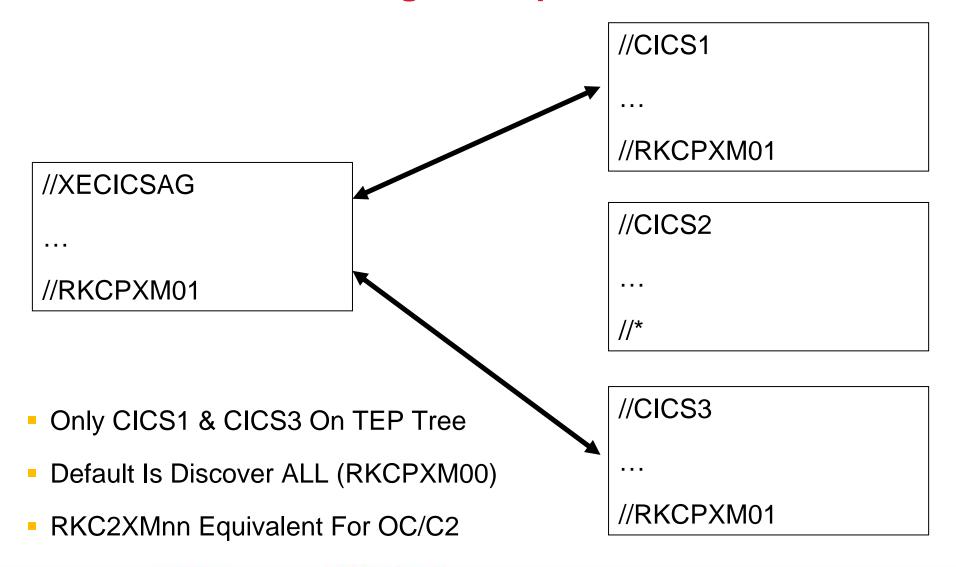




- How To Avoid This Overhead?
 - Limit The Regions The IRA Discovers
 - RKCPXMxx DD DUMMY
 - Create A Different Managed System List For Monitored Nodes
 - For Example *CICS_Prod
 - Remove *CICS List From Situations You Don't Want To Start
 - Auto Start Or Dynamically Start
 - Review All Situations And Decide Which Ones Customer Really Needs
 - Auto Started Or Dynamically Started
- Concept Applies To Any XE Product



Advanced Learning Concepts – RKCPXMnn DD





Advanced Learning Concepts – RKCPXMnn DD

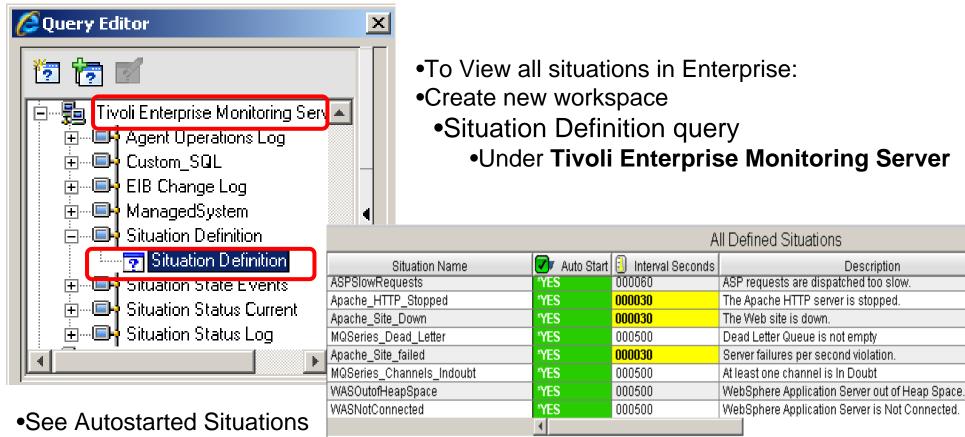
```
CENTER. PROCLIB (CICSAOR1)
EDIT
Command ===>
023800 //******************
023900 //EYUHISTA DD DISP=OLD, DSN=&I
024000 //EYUHISTB DD DISP=OLD.DSN=&I
024100 //EYUHISTC DD DISP=OLD, DSN=&I
024200 //******************
024300 //* CICS IA datasets
024400 //*****************
024500 //CINT
               DD SYSOUT=*
024600 //*****************
024700 //******************
024800 //* OMEGAMON XE DDs
024900 //*****************
025000 //RKCPXM01 DD DUMMY
025108 //*****************
```

```
<u>File Edit Edit_Settings Menu</u>
EDIT
        CANDLET.XEGA.PROCLIB(XECI
Command ===>
000136 //******************
000137 //* CICS LIMITING DDs
000138
     //RKCPXM01
             DD DUMMY
```

Apply Filter at TEPS in Workspace Properties **Distributed Server Desktop LPAR** Tivoli Tivoli Tivoli Enterprise Enterprise **Enterprise** Portal **Agents** Management **Portal** Server Server (TEP) TEMS) HUB (TEPS) Page: of 10 IOS Queue I/O Pendir Time Time ± 0.0 0 🔺 **1000 Rows** 10 Pages 0.0 Filter in Workspace Or Apply Filter at Agent with Custom Query 1 Page 80 Rows 80 Rows Agent Desktop **TEPS** 1000 Rows reduced to 80 Reduced overhead Filter in Query • Faster Response Time PulseANZ2 Meet the people who can help 32 advance your infrastructure



List ALL Active Situations

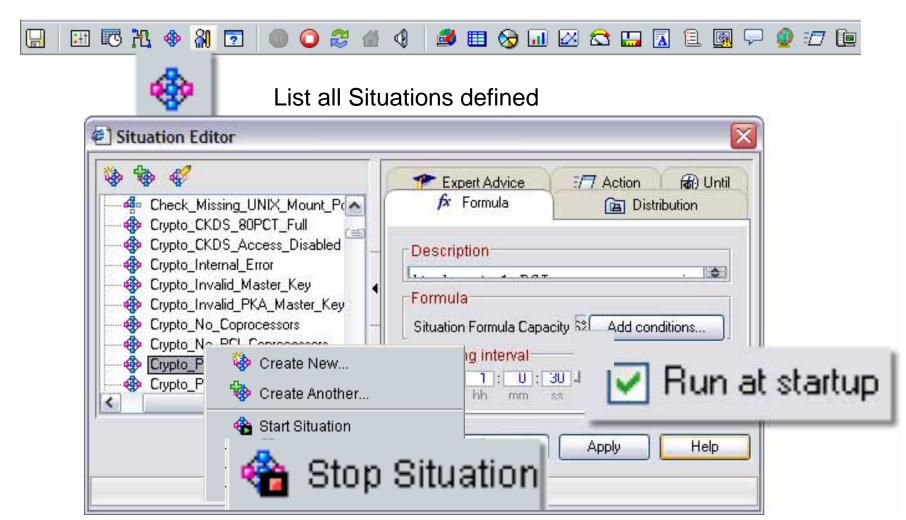


- •Identify unnecessary Situations
- •Highlight situations with short intervals
 - Can impact performance





Turn off unnecessary Situations



- Stop situation
- Uncheck Run at startup

 Meet the people who can help





References

Narrated demos how to Create a cross LPAR workspace::

http://www-01.ibm.com/software/os/systemz/telecon/oct29/prz/

NOTE: Everyone should bookmark this page! Search on:

Recommended Maintenance Service Levels for OMEGAMON XE products on ITM V6.x

CCR2 OMEGAMON Tuning:

www.ibm.com/software/tivoli/features/ccr2/info.html

- •2004 Issue 2 Part 1: Common data collection overhead reduction tips
- •2004 Issue 3 Part 2: Reducing on-demand CNPS client overhead
- •2004 Issue 4 Part 3: OMEGAMON XE for CICS V100 and CICSplex V220
- •2004 Issue 5 Workload Manager— Sysplex Tuning
- •2004 Issue 6 Part 4: OS/390 and Sysplex from
- •2004 Issue 7 The DB2 trace facility and OMEGAMON II for DB2 historical collection considerations
- •2004 Issue 10 How to maintain time-dependent thresholds without the overhead of embedded situations
- •2005 Issue 6 Sysplex Best Practices Part 1
- •2005 Issue 7 Sysplex Best Practices Part 2
- •2006 Issue 2 Part 5: OMEGAMON XE for IMS(plex)
- •2008 Issue 3 Resource impact and optimization for Tivoli situation event processing







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