



# IBM WebSphere BPM User Group Meeting



# Key Notes

- **Welcome**
- **Acknowledgement**
- **Charter**
  - Scope is BPM and BRM
  - Community is Sole Beneficiary
  - Owned and Led by the Community
  - Meeting frequency and locations
- **Knowledge Sharing & Participation**
  - What could you share with your community?
  - Chatham House rule, recording, Q&A, content publication
  - Business Partners
- **Information Exchange & Communication**
  - Community portal
  - Have your say – survey



## Open Forum Discussion

**Sharing best practices, pitfalls, battle scars...  
What should we definitely do (and *not* do)?**

- **Predictably scaling out BPM and BRM capability.**
- **Increasing business involvement and leadership.**
- **Applying iterative methods.**
- **Intersection of BPM and BRM.**
- **Talent Development.**
- **Business agility.**
- **Measuring success of your program.**