IBM Software Group Services Lotus e-Meeting Portfolio







Sametime QuickStart

Overview

The Sametime QuickStart offering provides an effective way to pilot the real-time collaboration software solution with chat, white-boarding and application sharing capabilities.

Sametime can make working with your extended team easier than ever before. It's not only about instant messaging, it's also about using the Web to improve customer service, reduce travel costs, and create communities among your employees, customers, partners, and suppliers.

Benefits

- Proof of the power of Sametime to meet your collaboration needs.
- Solid understanding of Sametime's key features – and how best to use them in your environment.
- Pre-defined services to prove how Sametime can improve corporate collaboration.
- IBM Software Group Services brings years
 of experience in deploying mission-critical
 groupware solutions to the real-time
 collaboration market. We will assist you
 with the right services to ensure that the
 technology is implemented quickly and
 efficiently, and that your IT staff and end
 users can fully capitalise on it.

Does your Organisation need Sametime QuickStart

- Are you interested in improving workgroup communication by creating a collaborative environment with chat, awareness, and e-meetings?
- Do you need to reduce travel time, cost and expenses without affecting productivity?
- Would you like to help workgroups in your organisation make decisions faster, locate people and expertise faster?

 Would you like to see the Sametime Solution work in your environment prior to full scale deployment?

If you answered "yes" to any of the above questions, Sametime QuickStart is appropriate for you.

What is delivered?

Sametime QuickStart offering includes the following deliverables:

- Installation of one Sametime server.
- 50 client access licence.
- Administrator hands-on walk through.
- On-site, classroom, end user training on Sametime for 10 pilot users.
- Post implementation review and high level road map for your enterprise-level roll-out.

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Sametime Enterprise Deployment is one of the service offerings from the e-Meeting Portfolio. This Portfolio covers the area of advanced collaboration. enabling next-generation collaboration capabilities that can help your business succeed. Our solutions cover the key areas where today's businesses need expert advise and field-proven experience, we can help you create a robust collaborative infrastructure while minimising your investment and risk. We help you scale and extend your solution to meet your changing needs, and by enabling you to benefit from emerging technologies and solutions.

Other offerings included in the e-Meeting Portfolio are:

- Sametime Enterprise Deployment.
- · QuickPlace QuickStart.
- QuickPlace Enterprise Deployment.

Benefit from IBM Experience

IBM Software Group Services has the breadth and depth of skills available to help you through your e-business projects. This offering is just one of the many advanced solutions available from IBM Software Group Services - which brings you a full portfolio of services designed to help you get the most out of your IBM Software.

To find out more about this offering, contact your local IBM Software Services representative.



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