



Lotus Discovery Server

Learn more about your information and people



Agenda

- Discovery Server Overview
- Discovery Server Architecture
- Demonstration







Lotus Discovery Server 2.0

What is it?

- A unique knowledge discovery server for finding documents, expertise, and communities of practice.
- A platform for advanced knowledge management measurement and reporting.
- Delivered as a server platform with extensible user interface and APIs, and with services for integration.





Lotus Discovery Server 2.0

What is it intended to do?

- Provide information discovery and expertise location capabilities to end users via search or browse UI.
- Connect users to the right information at the right time.
- Provide additional context, relevance, and value to "found" knowledge.





Lotus Discovery Server 2.0

What are the key features/functions?

- Assisted document categorization and classification.
- Automated person profiling and expertise mapping.
- Ability to search for documents & expertise
- Document valuation

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Taxonomies



Take your web bookmarks wherever you go with Yahoo! Companion

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Social Science Australia, New Zealand, Politics, Law ... Archaeology, Sociology, Economics ...

> Society & Culture People, Environment, Religion ...





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Lotus software



What Does the Discovery Server Actually Do?

- create a knowledge map
- ► generate affinities
- create expertise profiles
- ► assign content value
- ► index everything

- cluster and organises documents
- relationships b/t people and topics
- mine skills, locate experts
- based upon computed metrics
- search for docs, people, topics, etc.

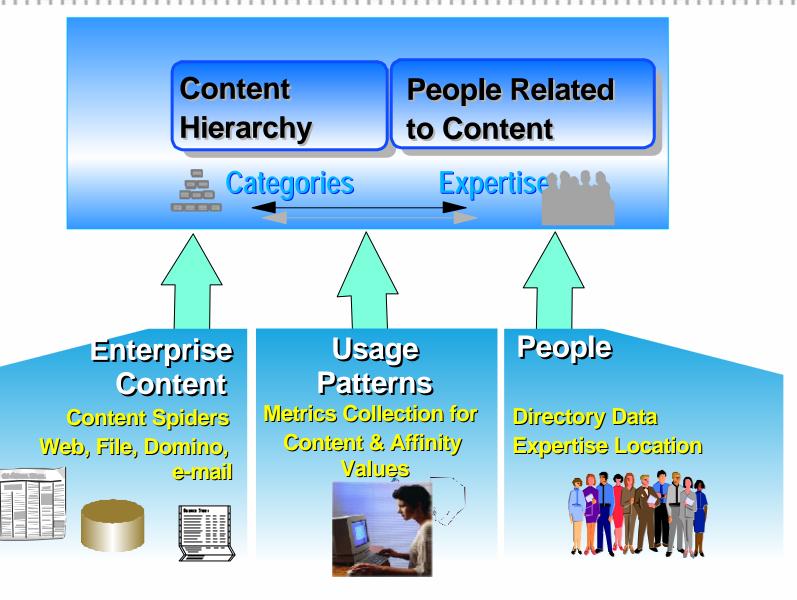
 Discovery Server components constantly maintain and update themselves through a combination of automatic processes and administrative tools





Lotus software

... Independently of Sources/Content Format







- Domino Databases
- Quickplace
- Domino.Doc
- File System
- HTML
- Purpose Extract content, metadata and normalizes to XML:
 - ► Over 40 file types, PDF, MS Office etc.
 - Security (ACL) ,Location to sources (used by search)
 - ► Text (for word, clustering, category analysis)
 - ► Author, Editor, Responder, etc. and Usage data (used by Metrics)





- Directory Spiders
 - ► Domino Directory
 - ► Domino Database
 - -RDBM's
 - ►LDAP
 - ► Atomica Enterprise Server
- Purpose Extract "Base" person data
 - ► Name, Address Details, Phone Details etc





- Email Spiders
 - ► Lotus Domino
 - ► MS Exchange
- Purpose Extract Affinity Information
 - Analyzes content that clusters with existing K-map categories,
 - ► Matches & augments expertise scores
 - ► No data source pointers stored, no public access to e-mail document





XML Spider

server.xml database.xml document_1.xml document_2.xml document_N.xml



Exter XML the r to a

External application produces XML for the data contained in the repository and writes the XML to a directory which will be processed by the LDS XML Spider

Proprietary repositories File System which are not Win32 compatible Many other repositories









About the Knowledge Map (KMap)

- K-map is for browsing by your end users
- Users drill-down through category trees
- Designed for context sensitive searching

🖥 Gardening - Knowledge Map Cat	egory - Lotus Discovery Server - Microsoft Inter	rnet Explorer			_ 0
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Editing/Maintaining the KMap

- Humans intervene, not by creating and refining rules, but by analysing the content of K-map categories to ensure they are meaningful to their organisations.
- Remember: The K-map is dynamic and will learn by example

Home	▲ N	ame	Fit	Last	Status	Categ	Туре	Value	Autho
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LDS Metrics/AffinityCalculations

- Powered by "Metrics"
 - "Digital Breadcrumbs" No burden on users
 - Statistics about information flow
 - Leverages document meta data
 - Analysis reveals trends, relationships, and patterns

Document

Document Metrics

- ► Links To
- ► Links From
- ► Responses
- ► Opened
- ► Recency of Accesses
- ► Relevance



- People Usage/Category Metrics
 - ► Author
 - ► Edit
 - ► Link To
 - ► Responses
- ► Reading via Kmap





Alternate Search Interface using DS APIs

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Alternate Search Interface using DS APIs

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DS Documents	Legionnaires' Disease (safety)	
DS People	Pest (former town of north-central Hungary) LAWNS (acronym)	
DS Categories	<u>Lawn</u> (city, TX) <u>Lawn</u> (city, PA)	
Did You Mean?	►LAWN (acronym) PEST (acronym)	
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Atomica dis-ease (dǐ-zēz') 📢	-
 <i>for Lotus</i> <i>n.</i> A pathological condition of a part, organ, or system of an organism resulting from various causes, such as infection, genetic defect, or environmental stress, and characterized by an identifiable group of signs or symptoms. A condition or tendency, as of society, regarded as abnormal and harmful. Obsolete. Lack of ease; trouble. 	
DS People [Middle English <i>disese</i> , from Old French : <i>des-</i> , dis- + <i>aise</i> , ease; see <u>ease</u> .]	
DS Categories Did You Mean? The American Heritage® Dictionary of the English Language, Fourth Edition Copyright © 2000 by Houghton Mifflin Company. Published by Houghton Mifflin Company. All rights reserved.	
Dictionary>	
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Atomica for Lotus Discovery Server

DS Documents

- DS People
- DS Categories
- Did You Mean?
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disease, impairment of the normal state or functioning of the body as a whole or of any of its parts. Some diseases are acute, producing severe symptoms that terminate after a short time, e.g., pneumonia; others are chronic disorders, e.g., arthritis, that last a long time; and still others return periodically and are termed recurrent, e.g., malaria. One of the most common bases for classifying disease is according to cause. External factors that produce disease are infectious agents, including both microscopic organisms (bacteria, viruses, and protozoans) and macroscopic ones (fungi and various parasitic worms). Only infectious diseases can be transmitted-by humans, certain animals and insects, and infected objects and substances (see communicable diseases). Other external agents that can cause disease are chemical and physical agents (drugs, poisons, radiation), which can be encountered in specific work situations, deficiency of nutrients in the environment, and physical injury. Diseases that arise from internal (endogenous) causes include hereditary abnormalities (disorders inherited from one or both parents), congenital diseases (disturbances in the development of a normal embryo), allergies (hypersensitive reactions to substances in the environment), endocrine disorders (generally either overfunctioning or underfunctioning of an endocrine gland), circulatory disorders (diseases of the heart and blood vessels), and neoplasms, or tumors (masses of abnormally proliferating cells). Degenerative diseases occur as a result of the natural aging of the body tissues. Finally, a wide range of diseases are attributed to, or at least influenced by, emotional disturbances. Psychoses and neuroses result in disturbed behavior; the so-called psychosomatic diseases (certain kinds of colitis, many forms of headaches) are thought to be brought about by emotional stress. Most diseases occur as a result of a combination of both internal and external conditions, i.e., an interaction between the body and the environment. Thus a person may be hereditarily predisposed to tuberculosis, to supernatural, spiritual, and humoral factors. The discovery by Louis Pasteur and others of the role played by microorganisms in infection and the study of cellular pathology by Rudolf Virchow in the 19th cent, were of the utmost importance in establishing the true

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Columbia

nature of disease.

Columbia University Press



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Atomica	disease	
for Lotus	noun	
Discovery Server	A pathological condition of mind or body : <u>ailment, complaint, disorder, ill, illness, infirmity, malady, sickness</u> .	
DS Documents DS People	Roget's II: The New Thesaurus, Third Edition by the Editors of the American Heritage® Dictionary Copyright © 1995 by Houghton Mifflin Company. All rights reserved.	
DS Categories		
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Atomica for Lotus Discovery Server DS Documents DS People DS Categories	dis-ease (diz-`ēz) n. An impairment of the normal state of the living animal or plant body or one of its parts that interrupts or modifies the performance vital functions and is a response to environmental factors (as malnutrition, industrial hazards, or climate), to specific infective age (as worms, bacteria, or viruses), to inherent defects of the organism (as genetic anomalies), or to combinations of these factors sickness illness called also morbus. Compare health (1) dis-eased (-`ēzd) adj.	
Did You Mean? Dictionary Encyclopedia	Merriam-Webster's Medical Dictionary, Network Edition 1997. Merriam-Webster's, Incorporated. Published under license with Merriam-Webster's Incorporated	bster,
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Atomica	Translations for: Disease	<u> </u>
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DS People DS Categories	Deutsch (German) n Krankheit	
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Atomica	disease
for Lotus Discovery Server	"Coronary heart disease is a silent disease and the first manifestation frequently is sudden death." — <i>Newsweek, 6 Aug 84</i> <u>Dr Herman Hellerstein</u>
DS Documents	
DS People DS Categories	Simpson's Contemporary Quotations, Compiled by James B. Simpson, Copyright © 1988 by James B. Simpson. Published by Houghton Mifflin Company. All rights reserved."
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Atomica	This is a place for you to suggest links to interesting Web sites for <i>disease</i> — and to see what others have suggested.	-
for Lotus Discovery Server	Add a Link	
DS Documents	<u>AceentHealth</u> Comprehensive consumer-oriented health information on getting well and staying well, appropriate for the entire family. Extensive feature stories on healthy living. "Cool tools" provide highly useful guides to individualize personal health assessment. <u>On Dis-ease</u> a philosophical discussion of sickness versus health.	
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DS Documents	Put Google, the award-winning search engine, on your website. Searched the web for lawns, pests, disease. Results 1 - 10 of about 12,600. Search took 0.21 seconds.	
DS People DS Categories Did You Mean? Dictionary Encyclopedia Thesaurus Medical Translations Quotes About User Links	Books on Pests, Disease, Organic Lawn Care & Pruning Sponsored Links Books on Lawns, Pruning, Pests & Disease Building a Healthy Lawn - A book that promotes Sponsored Links cultural practices for lawns that do not rely on hazardous chemicals Sponsored Links www.klis.com/scove/disease.htm - 3k - Cached - Similar pages Lawn Advice From Scotts Lawn Pests and insects. www.scotts.com were not meant to be mown but in choosing these species for lawns produce thatch and thatch build up and this condition invites disease and some pests www.scotts.com www.lawnpests.com/ - 41k - Cached - Similar pages See your message here PM-UCONN-Insects and Common Pests of Lawns Chemicals applied against pests See your message here www.hort.uconn.edu/ipm/homegrnd/htms/37/pests.htm - 13k - Cached - Similar pages Lawn Pests www.pedagonet.com/other/pest7.html - 12k - Cached - Similar pages Pests of Lawns in Diverse Tot Unit file Publication, Controlling White Grubs on Lawns and Turf. Turf file Publication, Controlling White Grubs on Lawns and Turf. Turf grass, Disease and Insect Control www.pedagonet.com/other/pest7.html - 12k - Cached - Similar pages Pests of Lawns; molecrickets, chinch bugs, others	
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DS People	74	Save the trees	2002-06-18-06.00.41.000	Ellen Fellows	Lotus Notes	
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DS Categories	70	Furry Visitor the grass will take care of itself; what you should wa	ter 2-06-18-06.00.43.000	<u>Susanna Dilbert</u>	Lotus Notes	
Did You Mean?	70	Backward Billfaithfully are your trees which may not recover as w	<mark>ell. A b.</mark> 06-18-05 39 02 000		HTML Document	
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Dictionary	66	Nouvelle Landlord seeks advice from experienced landpersons	 2002-06-18-06.00.39.000	Polly Goodchild	Lotus Notes	
Encyclopedia	66	Compost Bins	2002-06-18-06.00.39.000	Brian Murphy	Lotus Notes	
Thesaurus	65	Found a little furry visitor last night	2002-06-18-06.00.37.000		Lotus Notes	
Medical	63	Organic gardening is all about letting natural predators take control of pests and diseases	2002-06-20-07.28.01.000	Series Producer	Adobe Acrobat Document	
Translations	63	Organic gardening is all about letting natural predators take control of pests and diseases	2002-06-24-02.11.18.000	Series Producer	Adobe Acrobat Document	
Quotes About	63	Organic gardening is all about letting natural predators take control of pests and diseases	2002-06-24-01.58.44.000	Series Producer	Adobe Acrobat Document	
User Links	63	Organic gardening is all about letting natural predators take control of pests and diseases	2002-06-24-01.59.22.000	Series Producer	Adobe Acrobat Document	
Web Search	62	Why Grow Organic Vegetables	2002-06-24-05.08.14.000	David Harrison	Microsoft Word 97	
	62	Burke's Backyard Facts Sheets	2002-06-18-05.59.00.000		HTML Document	
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Discovery Server		
DS Documents	Edit Document 🔯 New Response	
DS People		
DS Categories	Save the trees	
Did You Mean?	[RE: Crisps lawn again - is it really dormant or dead this time?]	
	Author: Ellen Fellows Date: 07/15/1999 04:26 AM	
Dictionary	My husband just read somewhere that during a drought, the grass will take care of itself; what you should water	
Encyclopedia	faithfully are your trees which may not recover as well. A weakened tree becomes more vulnerable to disease and pests and, of course, takes forever to replace if it dies. I grew up with a lawn that turned into Chinese noodles every	
Thesaurus	July and always came back later, but a sugar maple gave up after years of too little water. <i>That</i> we really missed.	
Medical		cument
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E ST	DS People DS Categories Did You Mean? Dictionary	93	David Harrison <u>Victor Hugo</u> <u>Susanna Dilbert</u> <u>Carol West</u> <u>Peter Hamilton</u> Linda Urman		• David Harrison Affinities (click to ope Vegetables; Gardenin Walls; (more)	:n a K-map		
	Encyclopedia Thesaurus	28 27 27 26	<u>Jeffrey Falkland</u> <u>Ellen Fellows</u> <u>Maria North</u> Andy Warhol	Contact Information Affinities	Availability: E-mail addresses: Phone numbers:	Mon - Fri david_ha	rrison@au1.ibm.com	
20 MIL 100	Medical Translations Quotes About	Results 1 -	10	Current Job Background	Fax numbers: Office mail stop:	SG26	9626 - 6067	
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Q	DS Documents	Results 1 - 10 Score Name	Person Profile Actions - Help
	DS People DS Categories Did You Mean? Dictionary Encyclopedia Thesaurus Medical Translations Quotes About User Links Web Search	83 David Harrison 83 Victor Hugo 83 Susanna Dilbert 79 Carol West 57 Peter Hamilton 55 Linda Urman 28 Jeffrey Falkland 27 Ellen Fellows 27 Maria North 26 Andy Warhol	
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