## **BusinessConnect and SolutionsConnect**

It's time to make bold moves.

## **SMARTER RISK**

Building trust and value amidst uncertainty





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## The environment in which we do business today is more complex than ever, and riddled with uncertainty

Profitability pressures

Emergence of Big Data

Emboldened, socially active customers

Capital shortage

Significant skills gaps

Unprecedented cybercriminal access to technology

Increasing social, government & regulatory pressures

Changing business models



## Why now?

More than \$30B lost

when a large financial institution failed to assess known risks on its derivatives in its models <sup>1</sup>

42% of top 100 losses

since 2007 have been boundary events<sup>3</sup>

210 loss events over \$1B

as of Q1 2014, vs. **9 as of 2007**<sup>5</sup>

\$33,000 per minute

cost of average retail banking attack <sup>2</sup>

 ${f 40}$  million

credit and debit cards compromised in a recent retail cyber attack <sup>4</sup>

Protiviti Global Consulting, "Model Governance and Effective Risk Management," 2012
 Ponemon study of Retail Banking, 2012

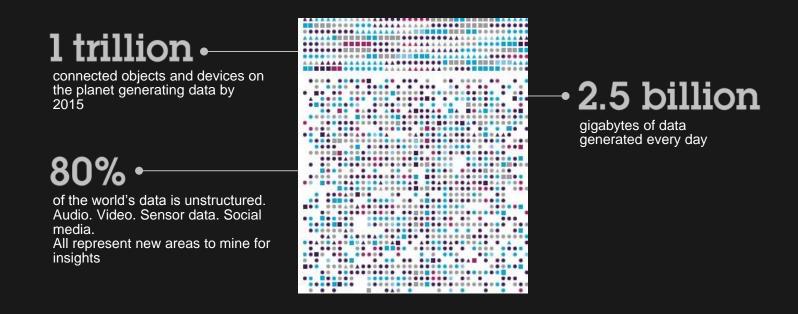
<sup>&</sup>lt;sup>3</sup> IBM Algo FIRST Database

<sup>&</sup>lt;sup>4</sup> IBM Algo FIRST Database

<sup>&</sup>lt;sup>5</sup> IBM Algo FIRST Database



## Rich new and existing data sources present an opportunity, with the right technology



#### **Drive business outcomes**

apply more sophisticated analytics across more disparate risk data sources

e.g. external loss databases, sentiment analysis

#### Change the game

with predictive analytics, advanced visualizations across risk types

e.g. predictive KRIs, trend analysis

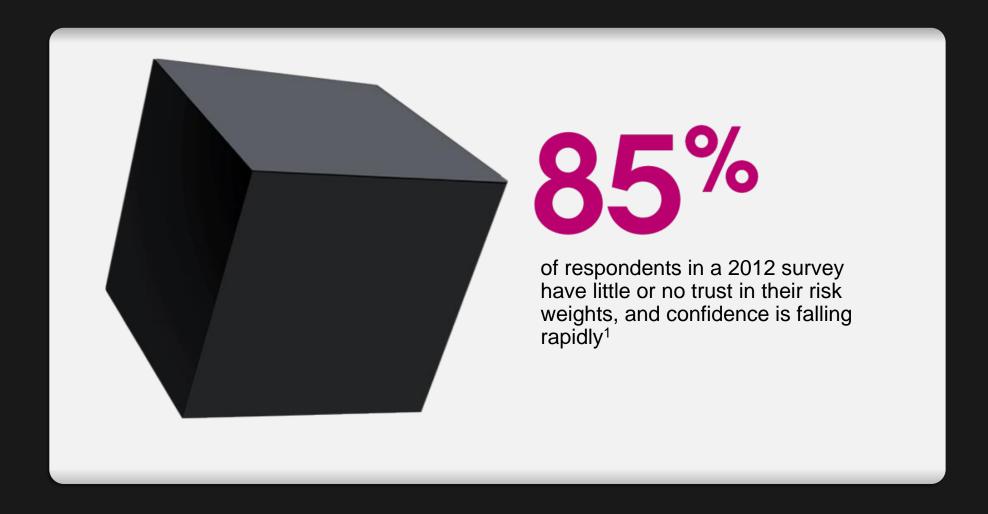
#### Capture the time value

by developing "speed of insight" and "speed of action" as core differentiators

e.g. real-time front office decision support OR trust analytics



## Most organizations today lack complete trust in their risk management process, and cannot derive full value from them. It's a Black Box.





## What if you could break down the Black Box?





## Managing risk in silos will not get you there





## We must bring together an interconnected view of risk across the enterprise



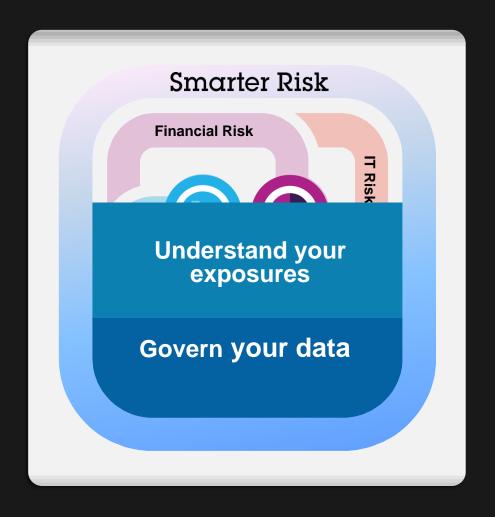


## A Smarter Risk approach: Govern your data





## A Smarter Risk approach: Understand exposures across the organization



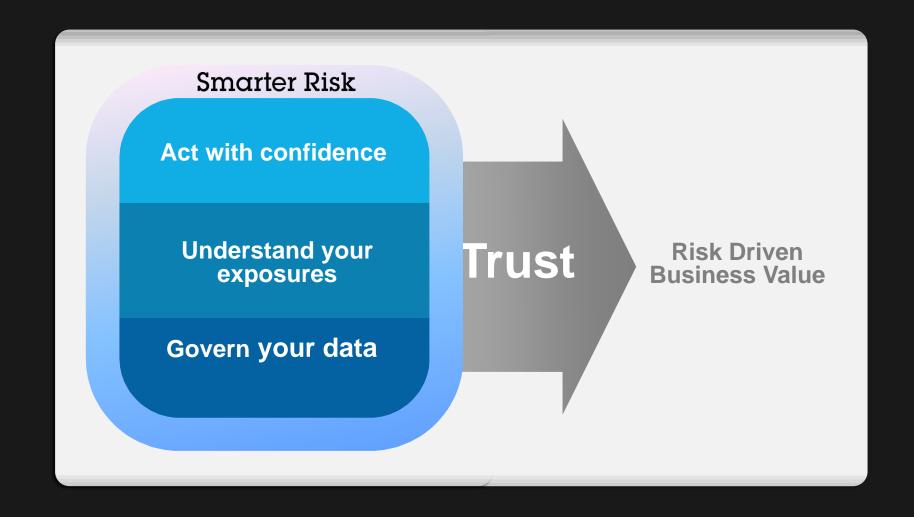


## A Smarter Risk approach: Equip decision makers to act with confidence





## A Smarter Risk approach: Build trust and value amidst uncertainty





## IBM is innovating within each area...

#### **Operational Risk**

- Predictive analytics enhanced with advanced visualizations help you proactively manage enterprisewide risk exposures
- Supporting a risk-enabled ecosystem with aggregated control and incident data from operational systems
- Ensure a holistic approach to enterprise risk governance with real-time policy and compliance monitoring

#### **Financial Risk**

- Trust analytics enhance decision makers' ability to act confidently on risk information
- Risk-aware business planning supported by aggregated risk dashboards that pull from across risk silos
  - Real-time risk intelligence and decision support equips the front office to price every transaction adjusted for risk





#### IT Risk & Security



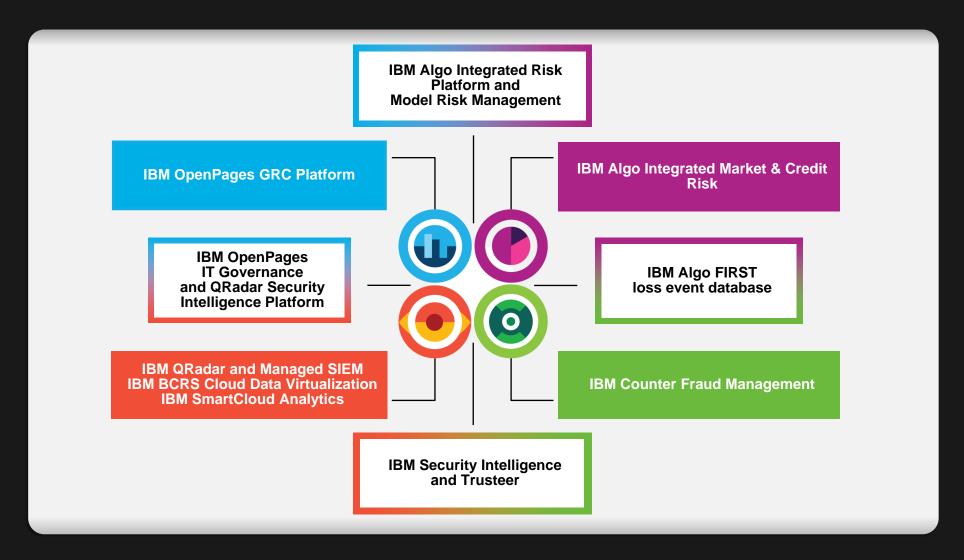


#### **Counter Fraud & Financial Crimes**

- Predictive analytics that help prevent breaches and mitigate security and resiliency threats
- Cognitive learning technology and security services that enable continuous operations and increase customer confidence
- IT risk, threat & security analytics that fortify existing safeguards and compliance mandates in the era of Cloud and Mobile
- Advanced, multi-layered analytics provide more accurate detection and investigation
- Ability to derive heightened insights by investigating information from disparate sources to develop richer profiles and real time risk weightings
- Out-of-the-box integrated capabilities across the entire fraud management lifecycle reduces cost and risk



## ...and in bridging across risk domains





### Our customers are seeing results

#### **Operational Risk**

## 99% time savings

Creating risk reports in just 3 hours vs. 30 days helps decision-makers at DCV develop and action future business strategies based on real, up-todate evidence about the potential risks

Depósito Central de Valores (DCV)



#### **Financial Risk**

### 15% benefit

in credit lines optimization with a powerful analytics solution that conducts millions of scenario simulations pre-deal, pricing trades more accurately, providing more flexibility and room for business with its customers

Italian bank Intesa Sanpaolo

#### **IT Risk & Security**



Canadian Financial Services firm





#### **Counter Fraud & Financial Crimes**

**50% faster** fraud detection improves fast tracking of legitimate claims to improve customer experience

**\$1.4 billion** in increased profits

Large Korean Insurance company



## **Our commitment to deliver Smarter Risk is unmatched**

Technology	\$24 <sub>billion</sub>	invested to date to build IBM's capabilities in Big Data and analytics, with \$7 billion in organic investment
Expertise	More than 1500	dedicated risk professionals
Vision	2/3	of IBM Research is focused on data, analytics and cognitive computing



## Chartis' The Risk Enabled Enterprise™ A two-year research program launched in May 2013 and sponsored by IBM



Register to participate and receive updates at

www.chartis-research.com/tree

- Quarterly series of surveys
- Quarterly publications
- Webinars

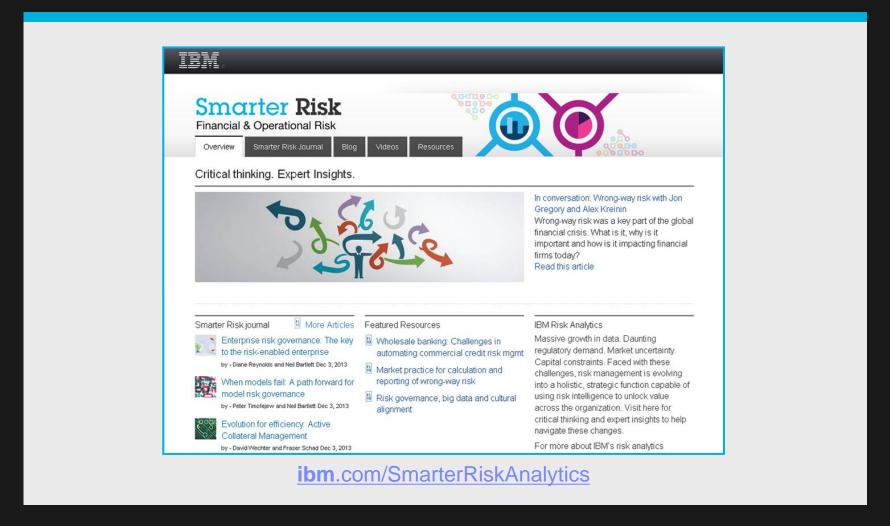
#### Research topics include:

- Model risk management
- Enterprise-level stress testing
- Conduct risk
- Risk-based performance management
- Risk Enabled Enterprise maturity model

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## **Engage with Smarter Risk on the web Critical thinking and expert insight on risk management**



### **BusinessConnect and SolutionsConnect**

It's time to make bold moves.

# Thank You





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