

# Lotus Notes Traveler $\lambda/7$

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### Agenda

- Overview
- Architecture
- Server
- Device

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#### **IBM Lotus Notes Traveler**

 Provides automatic, over-the-air Email and PIM data synchronization capabilities for connecting Notes Domino to mobile phones and devices







#### IBM

### *IBM Lotus Notes Traveler – Core features*

- Device and Server components
  - Lotus Traveler integrated with Domino 8.0.x/8.5.x Server
  - Released with Domino but separate install media (webkit and CD)
- Over-the-air notifications used to automatically keep your data current
  - Email, Calendar, Address Book, To Do, Journal
- Background, unattended 2-way data synchronization
- Native device applications allow you to keep working regardless of connection state
- Customizable alerts for new Email
- Integrates with Lotus Mobile Connect for secure access to corporate data



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#### **Topology – Configurations for Lotus Notes Traveler**





### **Topology – Configurations when using LMC**





### Network Topology – for VPN



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### Lotus Notes Traveler Server

- Requirements
- Planning
- Installation
- Configuration
- Administration





#### Server - Requirements

- Operating System
  - Windows 2003/2008 Server for Intel (32&64 bit)
  - Linux Enterprise Redhat/Suse(32&64bit) ONLY in 8.5.2
- Requires Domino 8.0.1/8.5.x Server with HTTP web server support installed
- Supports Domino partitioned installations
- Remote mail database support
  - Domino 7.0.2 servers or above
  - Operating system platform can be anything Domino supports
- Mail File Templates
  - Standard and iNotes 6.5 and above



#### Server – Planning / Access and Authentication

- Domino server authentication
  - Lotus Traveler is leveraging the security access and authentication mechanisms used by the Domino web server
  - By default HTTP password is used by Domino web server
  - Domino Directory assistance can be configured for more advanced authentication techniques (e.g. LDAP directory)
- Accessing Lotus Traveler user databases
  - Databases must grant manager access to the Lotus Traveler server
  - Simplified when server is part of LocalDomainServers group



#### Server - Installation

Download in Passport Advantage:

http://www-01.ibm.com/software/howtobuy/passportadvantage/

- Must already have a Domino 8.0.1/8.5.x server installed.
   Domino server should be shutdown first.
- Installs all files needed to run the Lotus Traveler server task and a web site that contains the Lotus Traveler clients
- Easy installation default path automatically performs all configuration and setup for the administrator
- Lotus Traveler task (TRAVELER) is added to the ServerTasks parameter in notes.ini



#### Server - Installation

📲 IBM Lotus Notes Traveler Beta 3	3			
	Welcome to Lotus Notes Traveler, the Domino mobile gateway.			
	Select Next to continue.			
	Select Cancel to exit the installer.	l		
	Select View Info Center to read the product documentation.	l		
		l		
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		tus Notes Traveler beta s	٥	
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#### Server - Installation



#### IBM

#### Server - Installation



#### Please review the following before continuing. Lotus Notes Traveler version 8.0.1.0 will be installed. Program Directory: C:\Program Files\IBM\Lotus\Domino Data Directory: C:\Program Files\IBM\Lotus\Domino\data Configure HTTP Server at startup: Yes Set client software website as home page: Yes



#### Server - Installation



### Server - Administration

- Domino administrator client used for most admin tasks
- Start / Stop Lotus Traveler server task

load traveler/tell traveler quit/restart task traveler

- Most configuration parameters are available in Lotus Traveler tab of the Domino server document
- Lotus Traveler policies can be used to assign client settings to groups of users

MTAs   Miscellaneous   Transactional Loggin	g Shared Mail DAOS Lotus Traveler
Basics	
<u>Maximum Memory Size:</u>	512 MB
IPC Socket Ports:	50125 50126
External Server URL:	
Lotus Traveler Access	
Access server:	
	All users can access this server
Not access server:	
Remote user commands:	Disabled
User managed security:	Enabled





### Server – Administration

#### Remote Wipe

- Several wipe options available for WM/Nokia, Apple only supports hard reset
- Hard reset device action removes all data and applications on device
- Wipe commands are delivered over TCP and SMS push channels (no SMS support on iPhone)
- Wipe order remains in effect on the server until cancelled

IBM Domain - calisto/IBMDEV People & Groups   Files   Server   Mr Meil   Tracking Center   Server: callisto/IBMDEV Release 8.5.1 on Windo	ws/2003.5.2 Intel Pentium				
Calisto Maibox (mail box)	Deny Access Wipe Device Clear Wipe Device Name O	Security Policy O	Access ©	Wipe Options 0	Wipe Status 0
Mail Routing Status Mail Routing Events Mail Routing Topology By Connections By Connections By Connections By Connections By Connections By Connections By Date By Date By Date By User Scheduled Reports 1. Daily 2. Weekly 3. Monthiy Device Security Devices Users	John Q Public/IBMDEV     Apple-iPhone     Nancy Drew/IBMDEV     WHIT100     Tom Hardy/IBMDEV	No policy Compliant	Allow Allow	None None	
	5800 XpressMusic Select wipe device options Select one or more options for this r Hard reset device Lotus Traveler application and dat Storage card	Not compliant equest	Allow OK Cance	None	

#### IBM

#### Server – Administration

- Default Traveler Policy
- Lotus Notes Traveler Policy

Lotu	us Travel	er Device Settings : Default	
Basics	Preferences	Assignment	

Sync | Filter Settings | Device Settings | Security Settings

RDP Domain - buckservr/rdp - IBMI	Domino Admini	strator	
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Mail Tracking Center			
Fag Server: buckservr/rdp			
Build V851_07262009	on Windows/20	13 5.2 Intel	
👬 Mail Users	EditSetting	15	
😥 buckservr Mailbox (mail.box)	-		-
Mail Routing Status	Туре	Setting Name A	Description
Mail Routing Events	Lotu	is Traveler Device Settings	1 · · · <b>T</b>
Mail Routing Topology		Default	Lotus Travele
Reports for buckservi/rdp			
VIII IBM Latus Notes Traveler			
T Device Security			
Device Setting			
Device senings			
Devices			
Users			
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Device Security		Violation Action
Device Password		<sup>™</sup> Report_ <b>▼</b>
Password Type:	<sup>C</sup> Simple PIN	<sup>C</sup> Report
Inactivity Timeout (maximum):	<sup>₽</sup> 30 _ minutes	<sup>r</sup> Report_∎
Password History Count:	°0_	
Password Expiration Period	<sup>₽</sup> 0 _ days	
Wrong passwords before wiping devi	ice 7 🛛 💌	
Storage card encryption		Report
Minimum Password Length Maximum Times Character Repeated No Adjacent Numbers Require Alphanumeric Upper and Lower Case	4 J 7 0 J	
Strong Alphanumeric Minimum Password Length Maximum Times Character Repeated No Adjacent Numbers Require Alphanumeric	<sup>г</sup> 8 <sup>г</sup> 1	
Upper and Lower Case		

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### **Device Support**







- Windows Mobile 5/6/6.X Professional and SmartPhone devices(touchscreen and non-touchscreen devices)
- Nokia manufactured Series 60 3<sup>rd</sup> and 5<sup>th</sup> edition
- Apple Devices(OS 3.0+)
  - iPhone 3G/3GS
  - iPhone 4
  - iPod Touch
  - Ipad
- Android
  - V2.0.1+(Traveler 8.5.2.1 or higher)
  - V3.0(Traveler 8.5.2.2 or higher)



#### How to Install Traveler on Iphone– Creating an account

Creating account using Apple Profile

http://publib.boulder.ibm.com/infocenter/domhelp/v8r0/topic/com.i bm.help.Int851.doc/Apple\_account\_create\_profile.html

Creating account manually

http://publib.boulder.ibm.com/infocenter/domhelp/v8r0/topic/com.i bm.help.Int851.doc/Apple\_account\_create\_manually.html

## How to Install Traveler on Iphone – using Apple profile

- Safari: http://serverFQDN/servlet/traveler
- Login in with your username and HTTP password
- Choose: "Configure your Apple Iphone/Ipad/Ipod Touch"
- Click: Genegate
- Click: Install -> Install Now



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### How to Install Traveler on Iphone

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Mailboxes			
💻 Inbox	>	AT&T 🗢 11:15 AM 🕴 🚍	
Sent	>	Mailboxes Inbox (12) Edit	
Trash	>	Corey Quinn/Raleig Yesterday Re: Updated PII count for Traveler 8.5.1	AT&T E 11:30 AM Calendar +
2	>	room with estimated totals. These are curr	
<b>BES</b>	>	PVCWES - CMVC Fa Yesterday Defect Modified: 158107 (esm.install) Defect 158107 was modified by corquinn.	Friday Feb 27 2009     ►
group mentoring	>	Eric EC Chen/Taiwa Yesterday	8 AM
IBM Process	>	• Re: GVT on iPhone email Hi Bill GVT for iPhone/iPod will start to run from 4/21, we will include the notice you ad	9 AM Staff meeting Conference room 1
ND8Train	>	Andy MH Lee/Tai @ Yesterday	10 AM -
		Hello Lenore and Bill, Here is the SVT S- curve and defect projection number. For th	<b>11</b> AM
Checking for Mail	Ø	Jacqueline LL Yen/T Yesterday DCR018 test case review and DCUT st >	Noon Client lunch Bille Bistro
		C Updated 4/21/09 11:14 AM	1 PM
			<b>2</b> PM
			Today List Day Month



### Lotus Notes Traveler Companion

- iPhone Application
- Allow users to read Domino-encrypted mail
- To Read encrypted mail, Notes ID need to be upload to mailfile.
- Available for free for Apple Itune App Store





#### Windows Mobile - Installation

- User moves the installation CAB file to the device and runs it
- Downloaded to the device via
  - Web Site installed on the Lotus Traveler server
  - Active Sync via cradle attachment, Bluetooth or Infrared
  - Memory Card

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### Windows Mobile - Installation

Installing via the Lotus Traveler web site







#### IBM Lotus Notes Traveler Download

Windows Mobile 5.0 Pocket PC Windows Mobile 5.0 Smart Phone Windows Mobile 6.0 Pocket PC Windows Mobile 6.0 Smart Phone

Back	 Menu



- Installs files to \Program Files\Lotus Traveler
- Program shortcuts added
- Immediately following installation, Traveler launches and walks the user through the registration wizard





- -> Wizard prompts the user for server connection information
- -> Screens are pre-filled if response file is present
- Advanced dialog provides option to change to nonstandard connection settings

Configuration	Wizard 📰 Y	×⊀€			
User ID					
jcollins					
Password					
*****					
Server					
hespera.rtp.rale	eigh.ibm.com				
Advanced					
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		<b>Au</b> 864	<b>to sync po</b> 12	ort	
Back		HT	ſP port		
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		44:	3		
		Sy	ne protoco	ol	
		НТ	TP		•
		Sei	vlet		
		/se	rvlet/travel	ler	
			Done		Cancel



- The device attempts to register with the server. If there are any problems detected, they are reported to the user at this point.
- If the device can contact the server and retrieve the user's device profile, the user is asked to identify which applications to keep updated with Auto Sync.

😚 Configuratio	n Wizard 🚛	Y <sub>×</sub> €
Select the appl like to sync.	ications you	would
Applications –		
Mail and 🤇	Calendar	
Contacts		
Notes		
🔽 Tasks		
Back		Next

- If contact data exists on the device, user is asked to either merge or replace
- If calendar, todo or journal data exist on the device, user is warned that these will be replaced
- Lotus Traveler Email is always replaced if present

Configuration Wiz Contacts exist on you Would you like to me them with the server Merge (may caus	ard <b># 7<sub>×</sub> ∢</b> € ur device. erge or replace r contacts? se duplicates)	
○ Replace		
Back	Existing device data the following applic Calendar If you proceed, the be replaced with th	izard <b>#7 ∑ ∢</b> € a was found for ations: device data will ae server data.
	Back 🗮	S Next



- When registration completes, Lotus Traveler is minimized to the application bar
- Lotus Traveler automatically starts whenever the device is reset
- On Smartphone, Traveler icon is present in the notification bar, but not on the today screen





### Windows Mobile – Using the device

- Truncated messages indicated with a special icon, and a message inside the Email
- Retrieve truncated email messages using the Download Message option
- As with any change to your data on the device, synchronization is started in the background and the complete message body and any attachments are retrieved.



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#### Windows Mobile – Invitations and Calendar notices

- Supports attendee and originator side invitations
- For attendee side actions, accept/decline/tentative actions are first synchronized to the server, action is taken, and resulting calendar entry is synchronized to the device

lcon	Description				
<del>کا</del>	This signifies a new invitation to which your response is requested				
١	An information update to an existing meeting				
¢	An existing meeting has been rescheduled to a new time and day and your response is requested				
0	An existing meeting has been canceled and your response is requested.				
1	An invitation that you have accepted and which the client is currently propagating the response to the chair.				
×	An invitation that you have declined and which the client is currently propagating the response to the chair.				
8	An invitation that has already been processed and has been added to your calendar, no further action is required.				

### How to Install Traveler – On Android

- Access your traveler server http://serverFQDN/servlet/travele r
- Login with you username and HTTP password
- Download the lotus Notes
   Traveler client step by step



Your Notes ID, a file that your administrator creates, allows you to encrypt, decrypt, and sign documents.

### How to Install Traveler – On Android

- If lotus Installer blocked, Select the Settings button from the pop-up message and select the checkbox to allow "Unknown sources"
- Lotus Installer will be downloaded firstly
- Then Installer will download the Notes Traveler
- Follow the instructions step by step to install Traveler

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	Mail	Maps	Market	Messages	
	O	¢ Ph	one		



#### How to Uninstall Traveler

Iphone

General -> Profile -> Remove

- Andriod http://www-10.lotus.com/ldd/dominowiki.nsf/dx/How\_do\_I\_uninstall\_the\_clie nt\_on\_an\_Android\_device\_LNT8521
- Nokia http://www-10.lotus.com/ldd/dominowiki.nsf/dx/How\_do\_l\_uninstall\_the\_clie nt\_on\_a\_Nokia\_device\_LNT8521
- Windows Mobile http://www-10.lotus.com/ldd/dominowiki.nsf/dx/How\_do\_I\_uninstall\_the\_clie nt\_on\_a\_Windows\_Mobile\_device\_LNT8521

#### IBM

#### References

#### > 8.0.x and 8.5.1 Inforcenter

Http://publib.boulder.ibm.com/infocenter/domhelp/v8r0/index.js p?topic=/com.ibm.help.Int.doc/LNT\_overview.html

#### ▶8.5.2 Wiki

http://www-10.lotus.com/ldd/dominowiki.nsf/xpViewCategories.xsp? lookupName=Lotus%20Notes%20Traveler %208.5.2%20Documentation

Lotus Notes Traveler Product Page http://www.ibm.com/lotus/lotusnotestraveler

Latest Recommended Fixes http://www-01.ibm.com/support/docview.wss? rs=475&uid=swg24019529



# **Questions**?



