

IBM Software Demos FileNet P8 Business Process Framework

{BPF}

In this demonstration we will see how a fictitious company called Focus Corporation has achieved business agility by leveraging IBM FileNet Business Process Framework. Business Process Framework or BPF is a proven, case-based application development framework built on the IBM FileNet P8 platform that makes it easier, faster and more cost effective for organizations to build and deploy BPM applications, connecting people processes and content.

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{Simple BPF Scenario}

We begin with Steve, a worker participating in a case management business process. Steve logs into the custom application that was built utilizing BPF. Steve has access to electronic Inbaskets. As he selects an Inbasket, and then a work task, he is presented with pertinent task information including related documents in the electronic case file. He has greater visibility into the business process from the Audit tab that details where the process began and who has participated thus far. He can quickly process his work, approve this particular case and proceed to his next task. Behind the scenes the power of IBM FileNet Business Process management is leveraged to route this case and associated documents to the next step.

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{Advanced BPF Work management}

In this next segment, we explore some of BPF's comprehensive work management capabilities. Steve can filter out cases by relevant business parameters such as Case ID, or date and this is completely extensible. He can work on cases or create adhoc cases as we see here. Steve can perform multiple roles. Notice how the layout instantly changes as he selects the Indexer role. In addition, work can also be

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configured so that Steve can select work from the Inbasket or have work automatically pushed out to him.

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{BPF Tools}

Let's now take a look at the tools used behind the scenes. We will take you through a quick example of how we can enhance this user interface. BPF Explorer is the tool used to create and manage the application configurations. We select the Case Review Inbasket for our demonstration. You will notice how this particular link allows us to add roles that are allowed to process work from this Inbasket view. We can easily add new filter criteria. Here we add priority and last name. Let's re-arrange the work basket to display last name in the first column. We can also leverage the fully integrated electronic forms component into this application. Notice how once the changes are saved, the effect is immediate! We see additional filter criteria, last name and priority. Notice the last name in the first column. Next, we will change the layout of the User interface. To do that, we use BPF Layout designer. BPF is based on Java and leverages modern UI technology such as AJAX to provide a rich web-based user experience. Here we use drag and drop components to re-arrange the inbasket layout and note how, once again, the changes take effect immediately. It is most important to note that the application modification required no programming skills or knowledge of the IBM FileNet P8 API.

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With IBM FileNet Business Process Framework, Focus Corporation can accelerate the speed of deploying new BPM applications, while minimizing the development cost and ongoing Total Cost of Ownership (TCO), ultimately achieving business agility.

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