## Smarter Commerce

## Global Summit 2012 Madrid

22-24 May, 2012 | Hotel Auditorium Madrid



While at the Smarter Commerce Global Summit 2012 Madrid,

you can enhance your skills as an innovative leader in your company. As a business or IT practice leader, you will learn how to:

- Transform marketing along the buyers' journey by applying science to the art of marketing
- Optimize the supply chain and seamlessly integrate with trading partner networks
- Drive customercentric commerce across all channels
- Fulfill and service your customers to keep them satisfied and coming back for more

Join the conversation: #IBMSCGS

- See the vision. Hear from experts how Smarter Commerce solutions are already inspiring new ideas and creative approaches that drive customer value.
  - Gain cross-industry knowledge. Gain knowledge, tips and see best practices from other industries so you can begin to transform your business immediately.
- Network, network, network! Share and develop ideas with some of the brightest technical and business minds from across the globe.
  - Get the most out of your investment.

    Get the most out of your IBM solution through in-depth sessions led by IBM technologists and customers.
- See it first. Be the first to see what the latest trends in Enterprise Marketing Management, B2B, Commerce and Enterprise Content Management from dedicated general sessions and deep dive sessions.

