SmarterCommerce

Global Summit 2012 Orlando

Sept 5-7, 2012 | Walt Disney World Swan and Dolphin Resort

Redefining commerce in the age of the customer.





FOR **PROCUREMENT**PROFESSIONALS

While at the Smarter Commerce Global Summit 2012 Orlando,

you can enhance your skills as an innovative leader in your company. As a business leader or practitioner, you will learn how to:

- Transform marketing along the buyers' journey by applying science to the art of marketing
- Optimize the supply chain and seamlessly integrate with trading partner networks
- Drive customer-centric commerce across all channels
- Fulfill and service your customers to keep them satisfied and coming back for more

Transform your procurement organization.

Hear best practice case studies to help your procurement transformation.

Ensure compliance. Take control of internal and external compliance across your procurement organization.

Pro-actively address risk. Get ahead of the game by tackling risk before events occur and be ready for anything.

Drive more value. Learn about solutions that provide the intelligence needed to make the right business decisions that drive the most value for your company.

Gain new insights. Experience the latest trends in strategic supply management and learn how organizations are leveraging these solutions to realize significant results.

Join the conversation: #ibmscgs









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Transform your procurement organization. Hear best practice case studies to help your procurement transformation.

Sessions will help you:

- Learn how leading procurement executives manage global savings programs and assure teams meet or beat their performance goals year over year.
- Discover how leading companies manage change and improve the performance of their global teams.
- Better understand how to improve productivity, increase savings realization and optimize working capital.
- **Ensure compliance.** Take control of internal and external compliance across your procurement organization. Sessions will help you:
- Understand how to improve end-to-end visibility into tendering and supplier selection and negotiation practices.
- Improve the contract approval process and ensure suppliers and vendors comply with relevant regulations and policies.
- Learn how companies have regained control over their telecommunications expenses and driven out significant costs.
- Pro-actively address risk. Get ahead of the game by tackling risk before events occur and be ready for anything the market throws at your supply chain. Sessions will help you:
 - Learn how leading companies are avoiding interruption of supply, loss of property, brand damage and poor performance by taking a pro-active approach to supplier risk.

- Improve the monitoring of your suppliers' operations and performance and work with them on development programs.
- Identify ways to leverage the proliferation of data across multiple supplier touch points to ensure optimal decision making.
- **Drive more value.** Learn about solutions that provide the intelligence needed to make the right business decisions that drive the most value for your company. Sessions will help you:
- Analyze your costs by category and find new opportunities for savings.
- Improve your sourcing processes for critical direct and indirect materials and services and drive sustainable savings.
- Lock in savings through improved contract management processes.
- Gain market insights.

 Experience the latest trends in strategic supply management and learn how organizations are leveraging these solutions to realize significant results. Sessions will help you:
- Discover tangible solutions to global program management and vendor information challenges that you can implement immediately.
- Understand how Strategic Supply Management—a key element of Smarter Commerce—can improve your business performance.
- Build your network of procurement professionals, meet 1–1 with strategic supply management product experts and IBM executives.

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Register online: ibm.com/commerce-summit