Smarter Commerce

## Global Summit 2012 Orlando

Sept 5-7, 2012 | Walt Disney World Swan and Dolphin Resort

Redefining commerce in the age of the customer.



## While at the Smarter Commerce Global Summit 2012 Orlando,

you can enhance your skills as an innovative leader in your company. As a business leader or practitioner, you will learn how to:

- Transform marketing along the buyers' journey by applying science to the art of marketing
- Optimize the supply chain and seamlessly integrate with trading partner networks
- Drive customer-centric commerce across all channels
- Fulfill and service your customers to keep them satisfied and coming back for more

Learn best practices. See best practices in use and learn how to make the most of your investments in IBM solutions.

- See whαt's new. Learn about the latest releases.
- Streamline the flow. Improve communication between supply chain elements.
  - Network with your peers. Learn what other CIO, CMO, CTO and CPOs are doing to navigate today's complex and rapidly changing environment.
- Push the limits. Create unique, focused and rewarding experiences that push the limits and do the next big thing for customers.

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