IBM Content Manager OnDemand Migration Services

Overview

IBM Content Manager OnDemand is a comprehensive enterprise report management and electronic statement presentation solution, that can help deliver critical business information across your organization—where and when it is needed.

Transitioning from your legacy ECM reporting system to IBM Content Manager OnDemand presents unique challenges, production system impacts, and data integrity risks.

IBM ECM Lab Services has the experience to mitigate these risks and establish your fully tested and approved ECM reporting solution.

IBM Content Manager OnDemand migrations help you transition from your legacy reporting and statement presentation. ECM Lab Services has experience with many of the most popular solutions including:

- Mobius ViewDirect Report Manager
- CA View and Deliver
- CA Dispatch
- Anacomp
- WinCoins
- Optika
- Treev
- FileNet Report Manager
- COLD II

Having completed dozens of successful ECM system migrations, ECM Lab Services is uniquely suited to deliver your IBM Content Manager OnDemand migration. Our experts have the experience to resolve the differences between your legacy system and IBM Content Manager OnDemand including report data differences, metadata mapping and conversion, and report archive processing.

Proven Methodology
Our migration methodology and toolset are designed to minimize impacts to your business while ensuring the integrity of your data. The migration is divided into four phases.

Phase 1: Migration Questionnaire
All IBM Content Manager OnDemand migrations begin with the Migration Questionnaire. This document gathers requirements and details of your current system and data.

Phase 2: Migration Assessment
Working with your team, IBM consultants review the information from your Migration Questionnaire and evaluate your possible migration options. A high-level migration plan is developed along with activities, roles and responsibilities.

At the completion of the Migration Assessment, you receive a detailed report documenting the following:

- Migration recommendations and service descriptions including:
  o   Storage configuration
  o   Metadata conversion
  o   Exit, Interface and Modification customization
  o   Historical data migration
- Preliminary migration analysis activities and recommendations
- Metadata conversion and historical data migration approach
- IBM Content Manager OnDemand Migration to Production implementation recommendations

Phase 3: Software Implementation
Armed with the Migration Assessment results, you are ready to implement your IBM Content Manger

OnDemand system. Working together, your staff and IBM consultants install a test environment, including all optional features and clients. The result is a system fully tested for your environment ready for your migration.

Phase 4: Migration
The migration phase includes the following:

- Metadata conversion (archive and distribution definitions)
- Historical data migration
- Toolkit, Exits, Interfaces and Modifications customization
- Security implementation
- Migration results testing and acceptance
- IBM Content Manager OnDemand Capture implementation via Production Control
- Production implementation planning

At the completion of your IBM Content Manager OnDemand migration, you will have a fully functioning system ready for deployment to your Production environment.

Our proven methodologies have been developed and perfected over dozens of ECM system migrations. Using ECM Lab Services for your IBM Content Manager OnDemand migration will minimize impacts to your production system and ensure the integrity of your migration.

Contact
To learn how IBM ECM Lab Services can help meet your business needs, please contact your local Lab Services representative at http://www.ibm.com/software/data/services/contacts.html.