# IBS Bulgaria IBS TicketSphere

### Solution Description

IBS TicketSphere provides a full-featured software package that simplifies all aspects of ticket management. The solution is able to cope with exchanges, cancellations, reservations and self-service features such as the Interactive Kiosk Module and an online booking engine.

### Features & Benefits

The IBS TicketSphere solution has three ticketing packages tailored to industry specific needs:

#### BS TicketSphere Theatre Management System:

Handles the entire range of box office operations for theaters, multiplexes and other event based activities. The system also enables online sales and reservations.

#### IBS TicketSphere Bus Transportation Management System:

Complete information system developed to provide bus companies with an efficient solution for management of ticket offices and passenger transportation. Online sales and reservations are also available.

#### IBS TicketSphere Travel Information System:

Designed to provide a comprehensive, integrated system for bus stations, railway stations and small airports. The system manages all arrival and departure information, automatically assigns platforms or gates, and feeds information to public address systems.

## Value Proposition

IBS TicketSphere is a complete ticketing solution that encompasses all aspect of ticket sales and analysis. It is a cost-effective, powerful and easy to use ticketing solution built on the J2EE platform. IBS TicketSphere is a Web-based application that delivers scalable technologies to increase revenue and improve return on investment.

## **Company Description**

IBS is a leading Bulgarian IT company and a successful IBM Premier Business Partner. IBS provides a combination of IT services, hardware and software technologies, and expertise that work together to advance the enterprises to new levels of efficiency, responsiveness and productivity. IBS solutions help companies to better manage their revenue stream and resources through improved productivity and cost-effective, saleable business solutions.



#### **IBM Segment**

Data Management

**Business Function** 

• Ticket Distribution

#### Target Industry

• Travel and Transportation

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