A Partner Solution for the Financial Services Sector

Integrated Administrative Solutions for Multi-Line Insurance Companies



IBM Information Management software

CGI **Wynsure**

Partner Solution

■ Target Industry Insurance

■ Business Applications

Billing/Payments Claims Commissions Customer Care Insurance Back Office Operations New Product Development Policy Management

■ Products

IBM FileNet Capture Professional IBM FileNet Content Manager IBM FileNet Forms Manager IBM InfoSphere Enterprise Records

Business Challenge

Insurance carriers face increasing competition, rising costs, declining profits, and new regulatory challenges. These pressures are forcing insurers to seek innovative IT solutions to streamline their operations, increase efficiencies and decrease costs.

Often, the inflexibility of existing systems inhibits insurers' ability to process claims expediently, launch new products quickly and effectively, and adapt to changes in the market.

Insurers need a holistic administrative solution that enables interaction with agents, brokers and customers. Efficient management of commissions, billing, claims and policies enable insurance companies to capitalize on market trends more readily, maintain compliance and provide better customer service.

Solution

CGI is pleased to offer Wynsure, a comprehensive, flexible and scalable solution created especially for multiline insurance carriers. Wynsure can be easily customized to meet a variety of business needs through the following core modules: Product Workbench, Policy Management,

Claims Management, Commissions, Billing/Payment, and Customer Care.

Leveraging the IBM Enterprise Content Management (ECM) suite of products, and deployable through a Webenabled environment, Wynsure allows internal users to safely and securely access information through a userfriendly interface and provides access to the same feature-rich functionality through portals for outside users.

With Wynsure, insurers can:

- See an integrated view of the entire client and all of their interactions:
- Consolidate multiple lines of business onto one platform, improving overall functionality and simplifying the technical environment;
- Automate vital daily business processes, including policy renewals, premium calculations, bill generation, commission or claims payments and more;
- Manage future and retroactive policy and billing changes, including out-of-sequence changes;
- Utilize powerful, built-in rules and workflow engines to deploy product changes quickly;



- Deploy a rating engine to manage even the most complex, multi-dimensional rate tables; and,
- Customize product core parameters, such as rates, coverage definition, eligibility rules, and underwriting workflow, allowing product and process changes to be made in a timely and cost-effective manner.



Value Proposition

CGI provides rapid implementation of Wynsure, one of the most advanced insurance solutions available in the US and European markets.

Wynsure enables insurance carriers to:

- Bring new products to market more quickly and efficiently;
- Lower IT operating costs with the ability to implement enhancements 3-4 times faster;
- Increase productivity by 40 percent or more;
- Interact more efficiently with agents, brokers and customers;
- Enhance customer service by providing clients with access to information via the Internet;
- Improve data consistency and availability;
- Achieve major enhancements in weeks, rather than months; and,
- Comply with regulatory requirements (including SOX), and adapt to meet regulatory changes.

Company Description

Founded in 1976, CGI Group Inc. is one of the largest independent information technology and business process services firms in the world. CGI and its' affiliated companies employ approximately 25,000 professionals. CGI provides end-to-end IT and business process services to clients worldwide with offices in Canada, the U.S., Europe, Asia Pacific, as well as, centers of excellence in Canada, United States, S. Europe and India. CGI's annualized revenue run rate is currently \$3.5 billion (US \$3.1 billion) and in June 30, 2006, CGI's order backlog was \$13.3 billion (US \$11.9 billion). CGI's shares are listed on the TSX (GIB.A) and the NYSE (GIB) and are included in the S&P/TSX Composite Index, as well as the S&P/TSX Capped Information Technology and MidCap Indices. Web site: www.cgi.com.

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For more information, please contact:

Mardee Brosh, CPCU +1 630 803 0057 mardee.brosh@cgi-ams.com

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