

A Business Partner Solution for the Communications & Public Sectors

Take Charge of Your Services with IBM and Comptel

Comptel Corporation

Comptel Control and Charge™



Solution Description

Based on Comptel's patented, highly scalable data processing platform, the Comptel Control and Charge™ solution offers pre-integrated policy control, charging, rating, balance management, mediation, interconnect billing and roaming management functionality.

The solution modules are pre-integrated and based on the same platform which greatly reduces the cost of integration. There are no overlapping functionalities or duplicate data storage, therefore the cost of introducing new services or policies is lower.

Features and Benefits

- Utilizes a single template for a service data flow for the purpose of policy control, mediation and charging to create new differentiated services across mobile, fixed, satellite and next generation broadband networks.
- Offers real time charging with robust rating engine with account balance management and policy control based on service, subscriber and network usage awareness
- Ensures quality of service for applications such as gaming or video
- Supports roaming cost control and near real time roaming data exchange for postpaid/prepaid mobile customers
- Leverages dynamic network bandwidth allocation and guaranteed fair-usage service levels

Value Proposition

Comptel Charge and Control gives the operator the means to personalize services in order to maximize revenue. It allows balancing the management of resources with control of the customer offering, maximising the quality of the customer experience within the limitations of the operator's capacity to deliver.

- Carrier-class mediation and distribution functionality, proven at almost 300 sites worldwide.
- Comprehensive, flexible charging of services, allowing charging of any access or content service by subscription, by unit of consumption, by volume, by time, day and so on, giving CSPs a wide palette of charging instruments.
- Integrated support for a variety of charging functions, including real time charging and balance management, deferred charging (on account) and wholesale charging of partners and other operators
- Controlled access to services, varying QoS, controlling predefined fair usage thresholds, and dynamically limiting use for customers who are making excessive demands on network resources.
- Short and long term price promotions, encouraging use at times when demand is low.
- Real time interaction with customers, alerting customers to, for example, promotions, high spend, and usage restrictions (cost control).

Company Description

Comptel Dynamic OSS solutions enable telecom service providers to deliver services flexibly and charge them effectively. Comptel's wide expertise in service fulfillment, mediation and charging empowers our customers to focus on delivering innovative services. Comptel has provided software solutions to 280 service providers with 800 million subscribers in 85 countries. The Group has about 600 employees worldwide, and net sales were EUR 75 million in 2009.

IBM Segment

- Data Management
- InfoSphere

Business Function

- Data Processing

Target Industry

- Communications Service Provider
- Energy and Utilities
- Government
- Media and Entertainment

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Let's build a smarter planet.

