# Xenos - an Actuate Company

Xenos DSR™: Document Storage Reduction for IBM ECM

### Solution Description

The Xenos DSR<sup>™</sup> for IBM ECM offering significantly reduces the amount of physical storage consumed by high-volume customer-facing documents and images. Xenos DSR intelligently separates and stores duplicate print and composition resources from the unique transactional content found within a high-volume document batch. A single copy of the captured resources is stored alongside the now much smaller transactional documents, resulting in over 90 percent storage reduction in many cases.

This offering retrieves the archive, analyzes the embedded resource tags and retrieves the required resources. It then dynamically reconstitutes the complete document by combining the transactional content with the required print and composition resources. Document fidelity and accuracy is 100 percent. Performance is sub-second and unnoticeable by requesting users. Connection pooling for IBM Content Manager OnDemand (CMOD) reduces the requirements for individual authentication each time a document is requested.

## Features & Benefits

This offering rapidly delivers the following business benefits:

- Reduces the expenditures associated with ECM document storage, by over 90 percent in many cases.
- Significantly improves online ePresentment performance.
- Simplifies integration between corporate applications, composition engines and the ECM solution (load side).
- Simplifies integration between corporate web presence and the ECM solution (retrieve side).
- Greatly reduces network congestion and ECM I/O.

# Value Proposition

Organizations producing highly composed, graphically rich, high-volume content in documents (such as customer bank, credit card, mortgage and brokerage statements) are now required to store content for extended periods due to compliance regulations. At the same time, there is a growing use of online self-service channels for customers. These factors contribute to an unprecedented increase in the amount of physical storage required by ECM solutions, in network utilization and in online performance expectations.

Xenos DSR for IBM ECM products improves online presentment performance and reduces network congestion by caching common resources in memory on a server local to the web presence. The separation of print and composition resources results in only the smaller transactional content being moved across the internal network. Dynamic reconstitution with the now cached resources occurs close to the web front end.

# Company Description

Xenos provides high-performance solutions that optimize enterprise content management (ECM) implementations by streamlining the movement of information across the enterprise and slashing document storage costs. Xenos solutions, based on the scalable Xenos Enterprise Server<sup>™</sup>, process, extract, transform, repurpose and personalize high volumes of data and documents for storage, real-time access, ePresentment, printing and delivery in numerous formats across multiple channels. Effective Feb. 1, 2010, Xenos became an Actuate company.



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#### **IBM Segment**

Enterprise Content
Management

### **Business Function**

Archiving and Storage
Optimization

### Target Industry

Cross Industry

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