Information On Demand 2011

October 23-27, 2011

Mandalay Bay | Las Vegas, Nevada



ECM: Advanced Case Management

Session Highlights

Please note: This document is accurate at the time of publication, but is subject to change. Please check the conference <u>website</u> for the most current agenda.

Monday, October 24

	8:15 – 9:45 AM	Opening General Session
EAC- 1860A	10:15 AM - 01:15 PM Mandalay Bay South Convention Center - Shorelines B Lab Room 12	An Introduction to Building Solutions Using IBM Case Manager
EAC- 2376A	10:15 AM - 01:15 PM Mandalay Bay South Convention Center - Shorelines B Lab Room 1	Configuring Case Manager Development Environments Using IBM Case Manager Administration Client (CMAC)
EAC- 2677A	10:15 AM - 01:15 PM Mandalay Bay South Convention Center - Shorelines B Lab Room 4	Integrating IBM Case Manager with IBM Business Process Manager: A Hands-On Walk-Through
EAC- 2116A	10:15 AM - 11:15 AM Mandalay Bay South Convention Center - Lagoon F	Better Together-Smarter Work with IBM Case Manager, IBM Content Manager and IBM Business Process Manager
EAC- 2363A	10:15 AM - 11:15 AM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Users-Usability Sandbox Session
EAC- 1053A	11:30 AM - 12:30 PM Mandalay Bay South Convention Center - Lagoon D	Agile Business Process Configuration with IBM FileNet P8

Special / Other Events	Business Leadership

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EAC- 2367A	11:30 AM - 12:30 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Analysts-Usability Sandbox Session
EAC- 4015A	12:30 PM - 01:30 PM Mandalay Bay South Convention Center - Bayside Dining - Enterprise Content Management BoF Tables	IBM FileNet Business Process Manager
EAC- 2235A	02:15 PM - 03:15 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 2	IBM Case Manager Case Builder-Future Directions Feedback Session
EAC- 2370A	02:15 PM - 03:15 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Usability Roundtable
EAC- 2278A	03:45 PM - 05:00 PM Mandalay Bay South Convention Center - Lagoon D	Cost Savings and Productivity Improvements in the Federal Government
EAC- 2913A	03:45 PM - 05:00 PM Mandalay Bay South Convention Center - Lagoon B	A Shanghai Bank Standardizes on IBM FileNet Business Process Manager for Process Banking
EAC- 4096B	03:45 PM - 05:00 PM Mandalay Bay South Convention Center - Reef F	Overview Of Advanced Case Management For eJustice
EAC- 2363B	03:45 PM - 05:00 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Users-Usability Sandbox Session
	5:00 – 7:00 PM	EXPO Reception

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Tuesday, October 25

	8:15 – 9:30 AM	Opening General Session
EAC- 1587A	09:45 AM - 12:45 PM Mandalay Bay South Convention Center - Shorelines B Lab Room 6	A Hands-On Advanced Case Management Widget Development Lab
EAC- 1273B	10:00 AM - 11:00 AM Mandalay Bay South Convention Center - Lagoon J	Requirements to Production in Five Months: Equity Trust's Enterprise-Wide Case Management Success
EAC- 2839A	10:00 AM - 11:00 AM Mandalay Bay South Convention Center - Lagoon B	Leading Security Company Optimizes Its Collaboration, Knowledge Management and Investment
EAC- 2235B	10:00 AM - 11:00 AM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 2	IBM Case Manager Case Builder-Future Directions Feedback Session
EAC- 2367B	10:00 AM - 11:00 AM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Analysts-Usability Sandbox Session
EAC- 1488A	11:15 AM - 12:15 PM Mandalay Bay South Convention Center - Lagoon D	IBM Case Manager-Improving Back-Office Operations
EAC- 2363C	11:15 AM - 12:15 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Users-Usability Sandbox Session

S	pecial /	Other	Events	
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EAC- 4017A	12:30 PM - 01:30 PM Mandalay Bay South Convention Center - Bayside Dining - Enterprise Content Management BoF Tables	Rapid Solution Design Best Practices Using IBM Case Manager and IBM FileNet Business Process Manager
EAC- 1814A	01:45 PM - 02:45 PM Mandalay Bay South Convention Center - Lagoon D	IBM GoPro Advanced Case Management (ACM) Overview: Complex Order Processing Solution Framework
EAC- 2367C	01:45 PM - 02:45 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Analysts-Usability Sandbox Session
EAC- 2815A	02:00 PM - 05:00 PM Mandalay Bay South Convention Center - Shorelines B Lab Room 1	Extending Your Case Management Solution Using IBM Case Manager
EAC- 2134A	03:00 PM - 04:00 PM Mandalay Bay South Convention Center - Lagoon D	IBM Case Manager Product Update
EAC- 2363D	03:00 PM - 04:00 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Users-Usability Sandbox Session
EAC- 2137A	04:30 PM - 05:45 PM Mandalay Bay South Convention Center - Lagoon F	IBM FileNet Business Process Manager Product Update
EAC- 2370B	04:30 PM - 05:45 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Usability Roundtable

	Special / Other Events	
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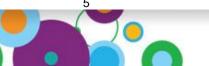
EAC- 4192A	05:30 PM - 06:00 PM Mandalay Bay South Convention Center - IBM EXPO Theater	Rapid Delivery of Case-based ECM Apps	
	5:00 – 7:00 PM	EXPO Reception	
	7:00 – 11:00 PM	Networking Event	

Wednesday, October 26

	8:15 – 9:30 AM	General Session
EAC- 2139A	10:00 AM - 11:00 AM Mandalay Bay South Convention Center - Lagoon A	Smarter Use of IBM FileNet Leads to a Flexible Solution to Meet Changing Business Requirements
EAC- 2287A	10:00 AM - 11:00 AM Mandalay Bay South Convention Center - Lagoon D	Real-World Design Patterns in Advanced Case Management
EAC- 2363E	10:00 AM - 11:00 AM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Users-Usability Sandbox Session
EAC- 2153C	11:30 AM - 12:30 PM Mandalay Bay South Convention Center - Lagoon D	IBM Case Manager: Rapid Solutions Development with Accelerators
EAC- 2235C	11:30 AM - 12:30 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 2	IBM Case Manager Case Builder-Future Directions Feedback Session

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	Mandalay Bay Las Vegas, Nev	ada
EAC- 2367D	11:30 AM - 12:30 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Analysts-Usability Sandbox Session
EAC- 4016A	12:30 PM - 01:30 PM Mandalay Bay South Convention Center - Bayside Dining - Enterprise Content Management BoF Tables	IBM Case Manager: How Could You Use It in Your Industry Today?
EAC- 2151B	02:00 PM - 03:00 PM Mandalay Bay South Convention Center - Lagoon D	IBM Case Manager: Leverage and Extend Your IBM FileNet Business Process Manager Investment with Case Manager
EAC- 2822A	02:00 PM - 05:00 PM Mandalay Bay South Convention Center - Shorelines B Lab Room 4	Leveraging Analytics to Gain Insight from Your IBM Case Manager Solutions
EAC- 2116B	03:15 PM - 04:15 PM Mandalay Bay South Convention Center - Lagoon D	Better Together-Smarter Work with IBM Case Manager, IBM Content Manager and IBM Business Process Manager
EAC- 2235D	03:15 PM - 04:15 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 2	IBM Case Manager Case Builder-Future Directions Feedback Session
EAC- 2367E	03:15 PM - 04:15 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Analysts-Usability Sandbox Session
EAC- 2144C	04:30 PM - 05:45 PM Mandalay Bay South Convention Center - Lagoon D	IBM Case Manager: An Architectural Overview

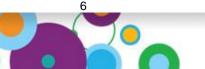
IBM Case Manager Usability Roundtable

		Special /	Other Events	
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EAC-

04:30 PM - 05:45 PM





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2370C

Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4

Thursday, October 27

EAC- 2317A	08:15 AM - 09:30 AM Mandalay Bay South Convention Center - Lagoon F	The Case Management Solution Life Cycle: How Rapid Deployment and Standardized Offerings Help Maximize ROI
EAC- 3673A	08:15 AM - 09:30 AM Mandalay Bay South Convention Center - Lagoon L	Real-World Customer Experiences with IBM FileNet Business Process Manager Widget Development
EAC- 2235E	08:15 AM - 09:30 AM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 2	IBM Case Manager Case Builder-Future Directions Feedback Session
EAC- 2363F	08:15 AM - 09:30 AM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Users-Usability Sandbox Session
EAC- 2155A	10:00 AM - 11:00 AM Mandalay Bay South Convention Center - Lagoon D	IBM Case Manager Solution Design 101
EAC- 2367F	10:00 AM - 11:00 AM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Analysts-Usability Sandbox Session

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EAC- 3972A	11:30 AM - 12:30 PM Mandalay Bay South Convention Center - Reef C	IBM Case Manager: New Core Features and Ask the Experts
EAC- 2164A	11:30 AM - 12:30 PM Mandalay Bay South Convention Center - Lagoon D	IBM Case Manager-Driving Business Value through Integrated Analytics
EAC- 2363G	11:30 AM - 12:30 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Users-Usability Sandbox Session
EAC- 2235G	02:00 PM - 03:00 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 2	IBM Case Manager Case Builder-Future Directions Feedback Session
EAC- 2367G	02:00 PM - 03:00 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Analysts-Usability Sandbox Session
EAC- 2287B	03:30 PM - 04:30 PM Mandalay Bay South Convention Center - Lagoon D	Real-World Design Patterns in Advanced Case Management
EAC- 2363H	03:30 PM - 04:30 PM Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	IBM Case Manager Client for Business Users-Usability Sandbox Session

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