BI Installation and Configuration

Overview

The BI Installation and Configuration work package provides you with the assistance you need to successfully install your IBM Cognos® BI software solution. The service allows you to ensure the application is installed and configured in keeping with IBM Cognos proven practice standards. Component placement and configuration are the keys in creating a stable environment with consistent and predictable performance. Results are achieved by combining the experience and expertise of IBM Cognos technical specialists with our proven practices and the IBM Cognos Solutions Implementation Methodology (SIM) to ensure your installation is a success.

Technical specifications

What you get with the BI Installation and Configuration work package
After all the investigation, analysis, installation, configuration and knowledge transfer work is completed you will receive the following installation and configuration documentation:

- Small version document: high-level install and configuration capture
- Medium version document: deep-level installation and configuration capture
- Large version document: full install and configuration capture

Features and benefits

How BI Installation and Configuration works
IBM Cognos software must be installed prior to the start of development work, testing, and the rollout of production systems. The scope of this installation depends on the type of platform and possible project-specific infrastructure factors. Installation and configuration activities can include:

- Conformance and validation check
- Installation of IBM Cognos 8 product(s)
- Configuration of IBM Cognos 8 product(s)

- Proven-practiced tuning of system based on architecture design
- Securing IBM Cognos environment
- Basic IBM Cognos functionality testing
- Failover test for IBM Cognos products

How BI installation and configuration drives better ROI
The BI Installation and Configuration work package helps you derive the best possible return on your software investment by mitigating risks and helping you avoid costly errors. Highly qualified IBM Cognos technical specialists deliver proven practice installations that are tailored to your unique needs. They provide pre-installation conformance checks, system readiness assessments, proven practice installations and assistance in upgrading software releases, as required. You also receive a fully documented installation and configuration with non-default tuning parameters. Your staff benefits from the insights and knowledge transfer opportunities that are available from our dedicated installation professionals. Because proper installation and configuration provides

**Cognos®
software**

a sound foundation for your critical BI applications, this service that pays off both now and in the future.

Feature overview

What is the BI Installation and Configuration work package?

When installing a new BI software package, you need to ensure that the implementation delivers the best possible stability and performance for your unique environment. As one of the Realize work packages under IBM Cognos Guardian Services, the BI Installation and Configuration work package provides the expertise you need to ensure the stability and performance you require.

Proven methodology

The BI Installation and Configuration work package is delivered as a part of the proven IBM Cognos Solutions Implementation Methodology (SIM). This process was designed to ensure successful and repeatable IBM Cognos deployments. It's a step-by-step guide used throughout the implementation lifecycle by IBM Cognos consultants, partners, and customers around the globe to efficiently and successfully implement IBM Cognos solutions.

The IBM Cognos SIM is based on five project phases – Analyze, Design, Build, Deploy, Operate – and incorporates a project management component. The BI Installation and

Configuration work package can be delivered at the Build phase of this lifecycle.

Contact us

For more information about how IBM Cognos Professional Services can assist you with your BI implementation or migration, contact your local Service Manager or Account Manager. To have a local Service Manager contact you, fill out the Services Request form on our Web site (http://support.cognos. com/en/consulting/about/request.html) or e-mail us at Cognos.Professional. Services@ca.ibm.com.

IBM Cognos Guardian Services

Internal teams or partners implementing an IBM Cognos solution can benefit from vendor-specific guidance and technical knowledge to ensure project success. IBM Cognos Guardian Services provide this valuable expertise. BI Installation and Configuration is just one offering in a full range of IBM Cognos Guardian Services work packages.

Guardian Services were developed to provide IBM Cognos expertise at critical points of your implementation. They allow you to choose specific services or work packages, as required, to complement your existing capabilities and project requirements. This helps you protect your software investment, and enables you to:

- Reduce risk
- Realize business value and maximize ROI
- Enable faster adoption

Working with Your Technical Account Manager

Guardian Services allow you to make use of IBM Cognos Technical Account Managers (TAMs). TAMs are technical resources with deep expertise in IBM Cognos technology, performance management, implementation and best practices, and can help you navigate through available service offerings, while leveraging IBM Cognos resources, tools, and proven practices.

The TAM helps you maximize your valuable application investment, helping you:

- Manage risk to facilitate IBM Cognos implementation success
- Transform business requirements into tangible solutions
- Ensure the correct and expedient resolution of any support issues

**About IBM Cognos BI
and Performance Management:**

IBM Cognos business intelligence (BI) and performance management solutions deliver world-leading enterprise planning, consolidation and BI software, support and services to help companies plan, understand and manage financial and operational performance. IBM Cognos solutions bring together technology, analytical applications, best practices, and a broad network of partners to give customers an open, adaptive and complete performance solution. Over 23,000 customers in more than 135 countries around the world choose IBM Cognos solutions.

For further information or to reach a representative: www.ibm.com/cognos

Request a call

To request a call or to ask a question, go to www.ibm.com/cognos/contactus. An IBM Cognos representative will respond to your enquiry within two business days.

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