

IBM Cognos 8 Go! Mobile Readiness Review

Overview

IBM Cognos® 8 Go! Mobile extends the value of IBM Cognos 8 Business Intelligence (BI) by providing users with timely access to secure and personalized information on their wireless devices. It helps you increase business intelligence user adoption rates, and enables better business decision-making capabilities across your organization – anytime, anywhere. The IBM Cognos 8 Go! Mobile Readiness Review work package can help you reduce any risks associated with migrating to a mobile solution, and ensures success in putting business intelligence in the hands of your mobile workforce.

Technical specifications

What is the IBM Cognos 8 Go! Mobile Readiness Review work package?

Your mobile deployment requires expert knowledge of devices and back end infrastructure. As one of the Review work packages under **IBM Cognos Guardian Services**, the IBM Cognos 8 Go! Mobile Readiness Review work package provides this expertise, along with the methodology and best practices needed to run your IBM Cognos 8 Go! Mobile implementation. The service assesses the IBM Cognos 8 BI environment and mobile infrastructure to detect any risks up front that may inhibit a successful implementation of the product.

Features and benefits

How the IBM Cognos 8 Go! Mobile Readiness Review drives better ROI

By putting IBM Cognos 8 Business Intelligence in the hands of more users more of the time, you are enabling better decision-making across your business every day. With IBM Cognos 8 Go! Mobile, you can extend the value of your business intelligence application to handheld devices, which means even your mobile workers are able to access critical BI information, such as scorecards, dashboards and metrics, when they need it. This translates into better organizational performance and an improved bottom line.

Since a mobile implementation brings together disparate devices, platforms and environments on both the front and back end, you need the in-depth knowledge and experience offered by the IBM Cognos 8 Go! Mobile Readiness Review to ensure costly issues don't interfere with achieving the full benefits of mobile BI.

Feature overview

How the IBM Cognos 8 Go! Mobile Readiness Review works

The IBM Cognos 8 Go! Mobile Readiness Review assesses the IBM Cognos 8 BI environment and Mobile infrastructure to detect any risks up front that may inhibit a successful implementation, and includes these reviews:

- IBM Cognos 8 environment
- IBM Cognos 8 application
- Mobile infrastructure including:
 - o BlackBerry
 - BlackBerry Enterprise Server Environment
 - o Microsoft® Windows Mobile®
 - Virtual private network
 - Secure WiFi connection
 - o Symbian (Nokia)
 - Virtual private network
- Secure WiFi connection
- Application security
- Report selection

IBM Cognos 8 Go! Mobile Readiness Review

What you get with the IBM Cognos 8 Go! Mobile Readiness Review work package

IBM Cognos consultants perform an assessment of compliance to IBM Cognos Proven Practices in preparation for a successful installation and configuration of IBM Cognos 8 Go! Mobile. The assessment includes the completion of the following assessment activities:

- Environmental suitability questionnaire.
- IBM Cognos Go! Mobile customer readiness template.

Proven methodology leads to successful implementations

The IBM Cognos 8 Go! Mobile Readiness Review work package is delivered as a part of the proven IBM Cognos Solutions Implementation Methodology (SIM). This process was designed to ensure successful and repeatable IBM Cognos deployments. It's a step-by-step guide used throughout the implementation lifecycle by IBM Cognos consultants, partners, and customers around the globe to efficiently and successfully implement IBM Cognos solutions. The IBM Cognos SIM is based on five project phases – **Analyze, Design, Build, Deploy, Operate** – and incorporates a project management component. The IBM Cognos 8 Go! Mobile Readiness Review can be delivered at the Analyze phase of this lifecycle.

IBM Cognos Guardian Services

Internal teams or partners implementing an IBM Cognos solution can benefit from vendor-specific guidance and technical knowledge to ensure project success. IBM Cognos Guardian Services provide this valuable expertise. IBM Cognos 8 Go! Mobile Installation and Configuration is just one offering in a full range of IBM Cognos Guardian Services work packages.

IBM Cognos Guardian Services were developed to provide IBM Cognos expertise at critical points of your implementation. They allow you to choose specific services or work packages, as required, to complement your existing capabilities and project requirements. This helps you protect your software investment, and enables you to:

- Reduce risk.
- Realize business value and maximize ROI.
- Enable faster adoption.

Working with your Technical Account Manager

IBM Cognos Guardian Services allow you to make use of IBM Cognos Technical Account Managers (TAMs). TAMs are technical resources with deep expertise in IBM Cognos technology, performance management, implementation and best practices, and can help you navigate through available service offerings, while leveraging IBM Cognos resources, tools, and proven practices.

The TAM helps you maximize your valuable application investment, helping you:

- Manage risk to facilitate IBM Cognos implementation success.
- Transform business requirements into tangible solutions.
- Ensure the correct and expedient resolution of any support issues.

Contact us

For more information about how IBM Cognos Professional Services can assist you with your IBM Cognos implementation or migration, contact your local Service Manager or Account Manager. To have a local Service Manager contact you, fill out the

Services Request form on our Web site: <http://support.cognos.com/en/consulting/about/request.html>
Email: ProfessionalServices@cognos.com

About IBM Cognos BI and Performance Management:

IBM Cognos business intelligence (BI) and performance management solutions deliver world-leading enterprise planning, consolidation and BI software, support and services to help companies plan, understand and manage financial and operational performance. IBM Cognos solutions bring together technology, analytical applications, best practices, and a broad network of partners to give customers an open, adaptive and complete performance solution. Over 23,000 customers in more than 135 countries around the world choose IBM Cognos solutions.

For further information or to reach a representative: ibm.com/cognos

Request a call

To request a call or to ask a question, go to ibm.com/cognos/contactus. An IBM Cognos representative will respond to your enquiry within two business days.



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