

IBM Cognos Solutions Implementation Methodology

Structured steps + Proven practices = Enterprise success

Overview

The IBM Cognos® Solutions Implementation Methodology (SIM) is designed to ensure successful and repeatable IBM Cognos deployments.

Each component of the methodology is fully realized and documented, so it can be utilized by customers, IBM Cognos consultants, and partners to efficiently and successfully implement IBM Cognos solutions.

The key outcome: User self-sufficiency.

Technical specifications

The IBM Cognos Solutions SIM is a step-by-step guide to conducting a complete development lifecycle for IBM Cognos solutions. It contains structured steps, development activities, roles and responsibilities, guidelines, proven practices, tips and trouble shooting documents.

Scalable, enterprise-ready

The IBM Cognos SIM lets you replicate and elevate the success you have had with our software. It spans the locations, departments, and IT infrastructures of the largest global organizations. Yet it can deliver the same results in the smallest implementations. It enables you to engage with IBM Cognos Software Services, partners, and your internal organization using a common language and approach.

Features and benefits

Minimized risk

The IBM Cognos SIM combines real-world experience with proven industry practices to achieve successful, risk-managed deployments. It is based on accumulated experience implementing our software in the world's most challenging IT environments to meet a wide array of business needs. Formal validation follows industry-standard testing and validation steps using the widely accepted V-Model.

Comprehensive

The IBM Cognos SIM delivers consistent and lasting value to your organization as it begins at the earliest stages and continues beyond the initial implementation. It includes ongoing monitoring of performance, performance tuning, and a consistent project management function to coordinate actions, communicate results and set and manage expectations at every phase.

Implementation Roadmaps by product family

Because configuration and deployment procedures vary according to product line, IBM has developed different implementation roadmaps. They guide you through procedures to address the varying tasks, activities, and user needs. They include roadmaps for BI, BI migration, BI conversion planning, and IBM Cognos 8 Controller.

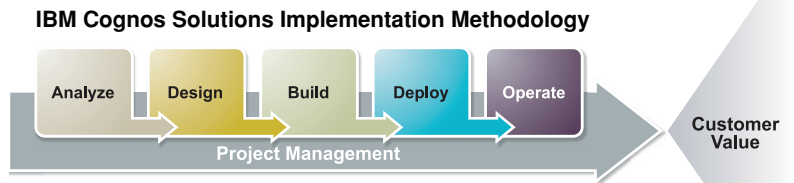
Contact us

For more information about how IBM Cognos Professional Services can assist you with your BI implementation or migration, contact your local Service Manager or Account Manager. To have a local Service Manager contact you, fill out the Services Request form on our Web site (<http://support.cognos.com/en/consulting/about/request.html>) or e-mail us at Cognos.Professional.Services@ca.ibm.com

Feature overview

Phases and Deliverables

The IBM Cognos SIM follows five fully defined phases and is overseen by a project management function that ensures consistent and coordinated communication.



- Analyze** Define what the solution needs to accomplish, both in terms of features and non-functional attributes (performance, usability, etc.). Obtain agreement between all parties about these requirements.
- Design** Define all solution components and their dependencies, identify resources, and install a development environment.
- Build** Build and integrate components using an iterative development cycle based on the V-Model. Utilizes multi-environment testing and validation plan.
- Deploy** Create a plan to run and maintain the solution, including a support schedule. Migrate to production environment, configure as necessary, and communicate the deployment to the business user audience.
- Operate** Represents the use of the IBM Cognos solution, including maintenance checkpoints, back up and data restoration, and ongoing monitoring and performance management.
- Project Management** Consists of 4 activities: Initiate, Plan, Execute and Close, each of which assists with managing and monitoring maintenance of the project.

About IBM Cognos BI and Performance Management:

IBM Cognos business intelligence (BI) and performance management solutions deliver world-leading enterprise planning, consolidation and BI software, support and services to help companies plan, understand and manage financial and operational performance. IBM Cognos solutions bring together technology, analytical applications, best practices, and a broad network of partners to give customers an open, adaptive and complete performance solution. Over 23,000 customers in more than 135 countries around the world choose IBM Cognos solutions.

For further information or to reach a representative: ibm.com/cognos

Request a call

To request a call or to ask a question, go to ibm.com/cognos/contactus. An IBM Cognos representative will respond to your enquiry within two business days.



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