

IBM Cognos 8 Go! Mobile Installation and Configuration

Overview

IBM Cognos® 8 Go! Mobile extends the value of your IBM Cognos 8 Business Intelligence product by providing users with access to timely, secure, and personalized information on their wireless devices.

Getting the installation and configuration of this application right, and getting it done in time, is critical to your business success. That's why we offer the IBM Cognos 8 Go! Mobile Installation and Configuration work package.

Technical specifications

What is the IBM Cognos 8 Go! Mobile Installation and Configuration work package?

As one of the Realize work packages under **IBM Cognos Guardian Services**, the IBM Cognos 8 Go! Mobile Installation and Configuration work package assists you in assessing your client and server environments, enabling your user community to securely receive and interact with reports and analysis through mobile devices. With this work package, IBM Cognos consultants with a deep understanding of mobile technology, best practices and mobile application architecture offer you assurance of the reliable installation and configuration of your IBM Cognos 8 Go! Mobile application.

Features and benefits

How the IBM Cognos 8 Go! Mobile Installation and Configuration work package drives better ROI

The IBM Cognos 8 Go! Mobile Installation and Configuration work package helps ensure your mobile deployments are installed and configured on time, and within your designated budget. Such implementations require additional knowledge of devices and back end infrastructure;

and the IBM Cognos consultants offer this knowledge, helping you to protect your software and infrastructure investment. The return on investing in IBM Cognos 8 Go! Mobile pays off both now and in the future because of its valuable knowledge transfer to your implementation team.

Feature overview

Details of the IBM Cognos 8 Go! Mobile Installation and Configuration work package

IBM provides qualified consultants with the technical expertise and experience to perform critical installation tasks, including:

- Validate environment as per initial assessment.
- Install and configure IBM Cognos 8 Go! Mobile Server in IBM Cognos 8 environment.
- Install IBM Cognos 8 Go! Mobile rich client onto mobile devices.
 - o User initiated Over the Air (OTA) installation via URL.
 - o OTA push installation using a mobile software management tool, so no end user interaction is required.
- Test IBM Cognos 8 reports identified in the assessment

- on a mobile device.
- Upon successfully testing of reports, enable automatic synchronization and schedule mobile report delivery (if required).
- Provide knowledge transfer regarding IBM Cognos 8 Go! Mobile end user functionality, security and best practices for deployment.

What you get with the IBM Cognos 8 Go! Mobile Installation and Configuration work package

The IBM Cognos 8 Go! Mobile Installation and Configuration work package guarantees the successful implementation of IBM Cognos 8 Go! Mobile within your environment. If your team doesn't have direct knowledge of the mobile infrastructure, IBM Cognos consultants guide you through the configuration process to ensure success. By the end of the service engagement, your IT team will have gained an understanding, comfort level and confidence with the IBM Cognos 8 Go! Mobile implementation, as demonstrated through a well-defined, all-encompassing process.

Proven methodology leads to successful implementations

The IBM Cognos 8 Go! Mobile Installation and Configuration work package is delivered as a part of the proven IBM Cognos Solutions Implementation Methodology (SIM). This process was designed to ensure successful and repeatable IBM Cognos deployments. It's a

step-by-step guide used throughout the implementation lifecycle by IBM Cognos consultants, partners, and customers around the globe to efficiently and successfully implement IBM Cognos solutions. The IBM Cognos SIM is based on five project phases –*Analyze, Design, Build, Deploy, Operate*—and incorporates a project management component.

IBM Cognos Guardian Services

Internal teams or partners implementing an IBM Cognos solution can benefit from vendor-specific guidance and technical knowledge to ensure project success. IBM Cognos Guardian Services provide this valuable expertise. IBM Cognos 8 Go! Mobile Installation and Configuration is just one offering in a full range of IBM Cognos Guardian Services work packages.

IBM Cognos Guardian Services were developed to provide IBM Cognos expertise at critical points of your implementation. They allow you to choose specific services or work packages, as required, to complement your existing capabilities and project requirements. This helps you protect your software investment, and enables you to:

- Reduce risk.
- Realize business value and maximize ROI.
- Enable faster adoption.

Working with your Technical Account Manager

IBM Cognos Guardian Services allow you to make use of IBM Cognos Technical Account Managers (TAMs). TAMs are technical resources with deep expertise in IBM Cognos technology, performance management, implementation and best practices, and can help you navigate through available service offerings, while leveraging IBM Cognos resources, tools, and proven practices.

The TAM helps you maximize your valuable application investment, helping you:

- Manage risk to facilitate IBM Cognos implementation success.
- Transform business requirements into tangible solutions.
- Ensure the correct and expedient resolution of any support issues.

Contact us

For more information about how IBM Cognos Professional Services can assist you with your IBM Cognos project, contact your local Service Manager or Account Manager. To have a local Service Manager contact you, fill out the Services Request form on our Web site: <http://support.cognos.com/en/consulting/about/request.html> or send us e-mail at Cognos.Professional.Services@ca.ibm.com.

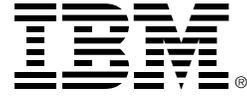
About IBM Cognos BI and Performance Management:

IBM Cognos business intelligence (BI) and performance management solutions deliver world-leading enterprise planning, consolidation and BI software, support and services to help companies plan, understand and manage financial and operational performance. IBM Cognos solutions bring together technology, analytical applications, best practices, and a broad network of partners to give customers an open, adaptive and complete performance solution. Over 23,000 customers in more than 135 countries around the world choose IBM Cognos solutions.

For further information or to reach a representative: ibm.com/cognos

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To request a call or to ask a question, go to ibm.com/cognos/contactus. An IBM Cognos representative will respond to your enquiry within two business days.



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Produced in Canada
March 2009
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