



## A Partner Solution for Cross Industry

Integrating Oracle E-Business with ECM for Increased Efficiency,  
Reduced Costs, and Regulatory Compliance

IBM **Enterprise Content Management** software

# CM Mitchell Consulting Corporation DocSavi™

## Partner Solution

### ■ **Target Industry**

*Cross Industry*

### ■ **Business Applications**

*Accounts Payable*

*Accounts Receivable*

*Human Resources and Customer*

*Resource Management (CRM)*

*General Ledger*

*Project Accounting*

### ■ **Products**

*IBM Datacap Taskmaster Capture*

*IBM FileNet Capture Professional*

*IBM FileNet Content Manager*

*IBM FileNet Image Services*

## Business Challenge

Over the last decade, businesses have spent considerable sums of money implementing large-scale enterprise resource planning (ERP) systems, often without achieving the anticipated return on investment.

Core business processes such as accounts payable and accounts receivable involve a bevy of critical content, including paper-based invoices and receipts; however, this content is often not readily accessible, slowing the business decision-making process.

Additionally, compliance with Sarbanes-Oxley and other regulations requires businesses to standardize and automate key processes, demonstrate they have standard processes in place, and then show they follow these processes without deviation.

The challenge for many businesses is finding a solution that can provide a quick return on investment, and give ERP system users full access to content to effectively do their jobs, while lowering costs and enhancing organizational efficiency.

To this end, businesses must blend the capabilities of their content management, records management and email management systems with the key business processes driven by ERP systems.

## Solution

DocSavi is an integration solution that links the Oracle E-Business Suite with IBM's Enterprise Content Management (ECM) suite of products, giving Oracle Applications users direct access to content stored within the IBM ECM repository.

With DocSavi, users can take full advantage of IBM's content and records management capabilities to help meet regulatory compliance requirements. The solution leverages standard Oracle integration methods that give users direct access to relevant content from the Oracle E-Business Suite screen.

The DocSavi front-end capture process interfaces directly with the Oracle E-Business Suite to auto-populate document indexes, eliminating keystrokes and potential errors. This process ensures consistency with the Oracle Application, while allowing users to also access documents directly from IBM. Once linked to Oracle, users have direct access to content from any Oracle E-Business Suite application including: Financials, Customer Resource Management, Human Resources and General Ledgers.

Additionally, using front-end document capture and Optical Character Recognition (OCR), DocSavi leverages numerous Oracle



features including responsibility level security, out-of-the-box workflows, and Approval Hierarchies, while improving operational efficiencies.



DocSavi's unique features enable businesses to:

- Provide access to relevant content in the context of the users' business processes and directly from the Oracle interface;
- Leverage standard Oracle workflow capabilities, as well as additional core capabilities of Oracle Applications:
  - Approval Hierarchies
  - Approval Mailer
  - Security
  - Auto Pay Function for Accounts Payable
- Leverage standard Oracle Application Programming Interfaces (APIs) for integration to ensure supportability and upgradeability; and,
- Fully integrate front-end content capture process links directly to Oracle to ensure data accuracy while linking content directly to Oracle business processes.

### Value Proposition

For increased efficiency or to meet regulatory requirements, DocSavi is the ideal solution for businesses looking to leverage the strengths of IBM ECM to enhance Oracle E-Business Suite implementations. By automating key content-centric processes such as accounts payables and accounts receivables, companies can dramatically streamline operations.

DocSavi reduces the cost of accounts payable processing to roughly \$3 per invoice by leveraging an integrated front-end capture functionality and OCR software to scan, read and automatically key-in all invoices upon arrival. Once the invoice is captured, DocSavi validates the information and loads it into Oracle E-Business. If the AutoPay function is used, the invoice can be paid with virtually no intervention by a processor. However, if for some reason the invoice does not match the P.O., or secondary approval is required, DocSavi automatically routes the information, including the document image, using Oracle Workflow Mailer to the appropriate person for either approval or exception handling. This saves valuable time in allowing the company to handle and resolve issues quickly, process increased volumes of invoices with fewer resources, and eliminate lost document costs.

### Company Description

CM Mitchell Consulting Corporation (CMMC) has been providing expert consulting services to Oracle clients for more than 19 years. The company's content management experts have assisted many companies around the world to deploy enterprise capable ECM solutions. CMMC's philosophy is to bring together the best technology, strategy and resources to its client projects.

*For more information, please contact:*

*Carol Mitchell  
+1 303 526 2796  
info@cm-mitchell.com*

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3565 Harbor Boulevard  
Costa Mesa, CA 92626-1420  
USA

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