

Panelists



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Capture

What is Production Imaging?

- The ability to manage the **entire lifecycle of document imaging**, from Capture, through storing and managing the workflow of document images, which implies being able to view, print, make annotations and redactions on those images
- The **ability to scale** from distributed locations, at a departmental level, to enterprise wide deployments with billions of document images, and tens of thousands of users

Why Invest in IBM Production Imaging Edition?

- IBM Production Imaging Edition (PIE) is the first and only solution on the market that provides a SINGLE PRODUCT to manage the entire life-cycle of document imaging
 - PIE includes Capture, imaging-centric BPM, an ECM repository, and the ability to View, Annotate, and Redact document images
 - Many vendors TALK about end-to-end solutions, but their customers are still required to buy individual components to address capture, BPM, ECM, image viewing, and redaction

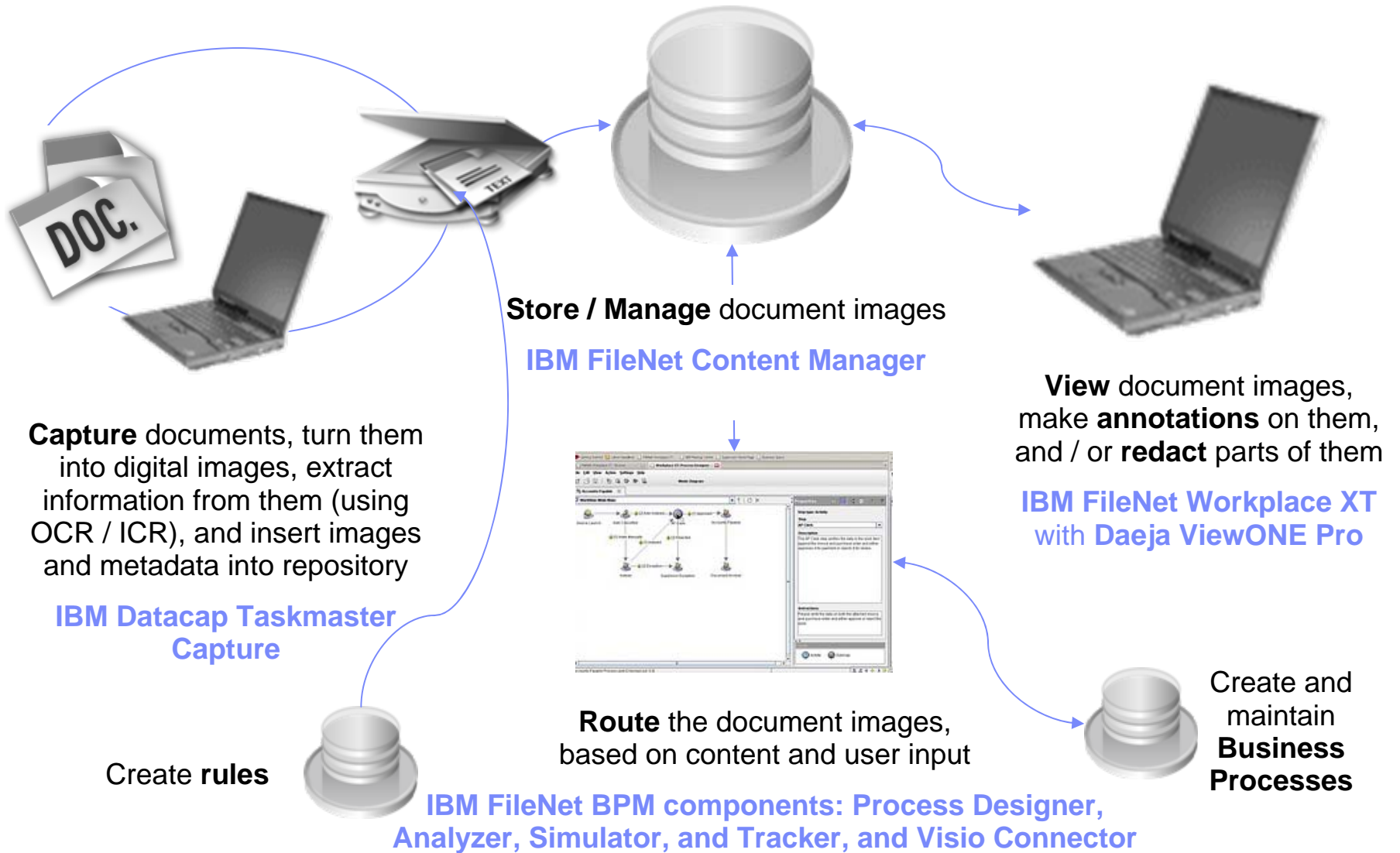


Why Invest in IBM Production Imaging Edition?

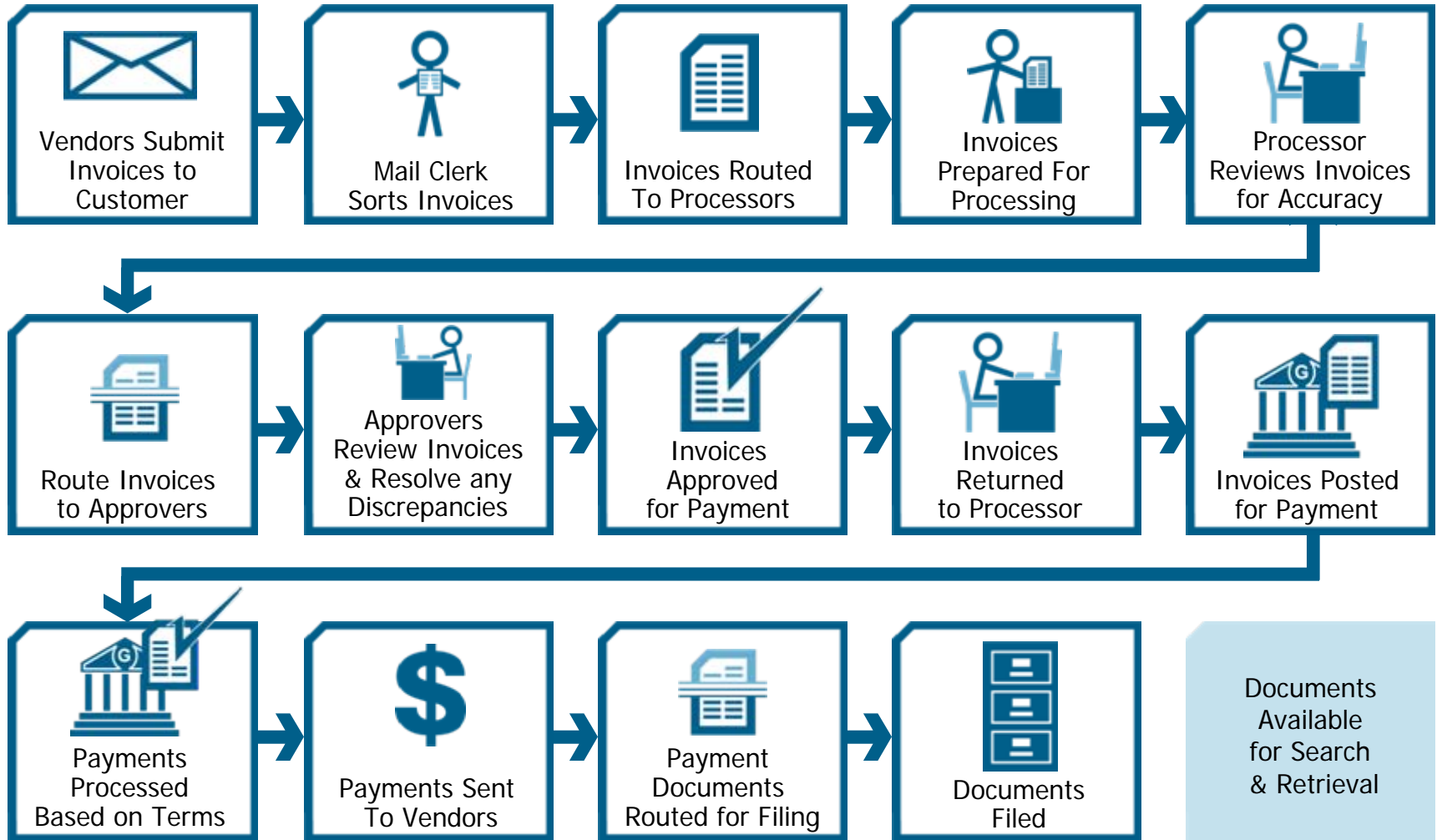
- A significant percentage of business information still resides on paper
- There are costs to operate and maintain paper-based filing systems
- Imaging systems save companies a lot of time and money
- They make organizations more efficient
- Documents can be shared around the world
- Customer service is improved
- The problem of lost files is eliminated
- File access is immediate
- Provides a backup and means to recover after a catastrophic event
- Reduces future staff requirements



This is what PIE does

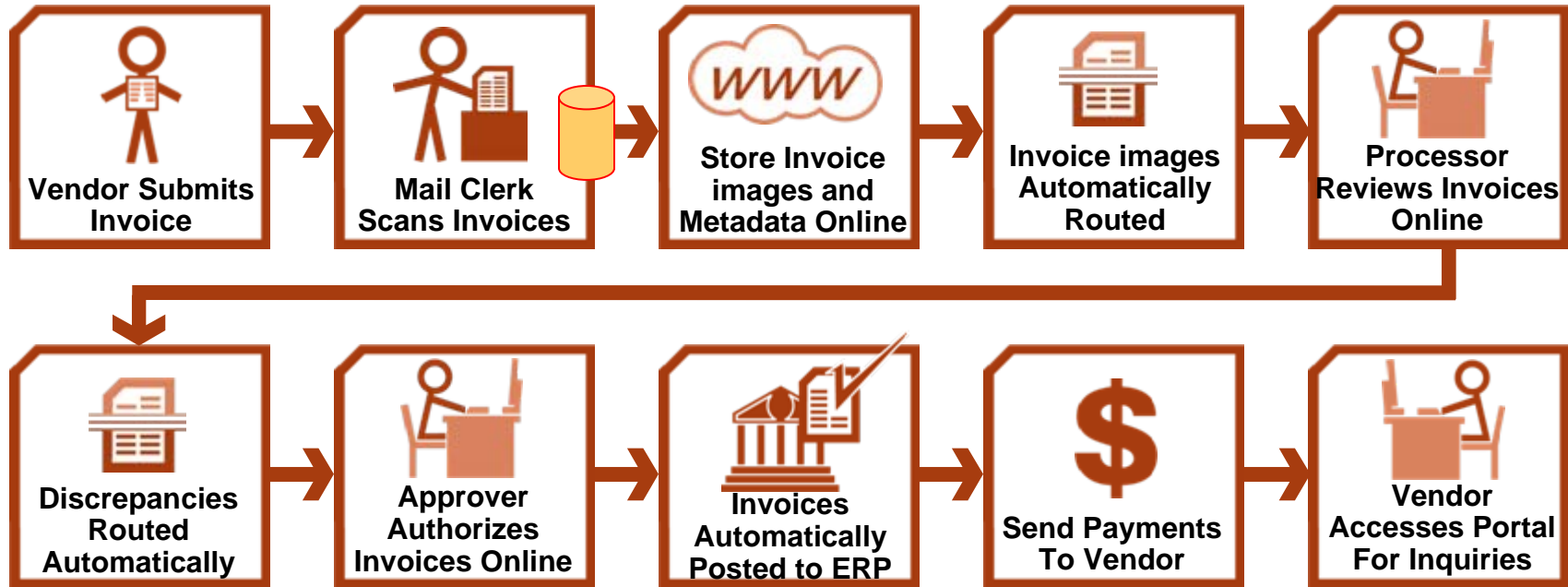


Accounts Payable – BEFORE PIE



Average Invoice Receipt-to-Pay Cycle Time: 4 – 8 weeks

Accounts Payable: AFTER PIE



Average Invoice Receipt-to-Pay Cycle Time: 1 – 4 days!

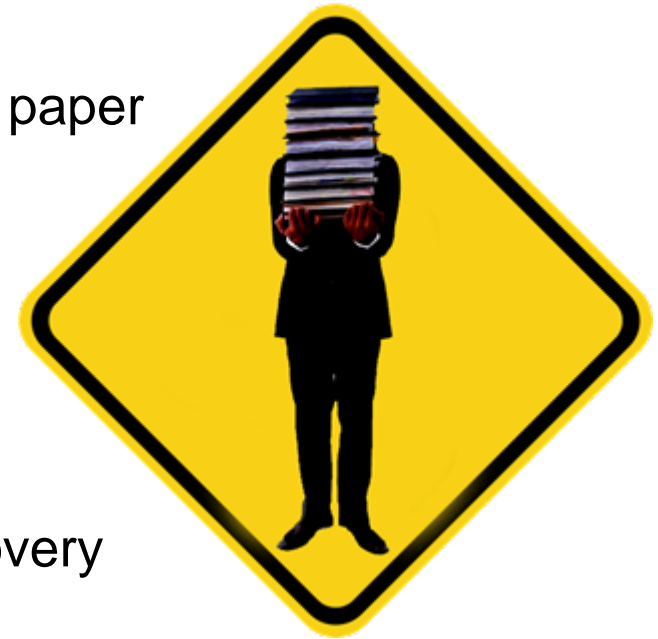
Why do Customers Invest in Document Capture?

- **High Volume Document Capture and Imaging**
 - Driving Process Optimization
 - Organizations with large quantities of paper-based transactions need to digitize the transactions to support applications such as: Accounts Payable, Loan Origination, Account Opening, Insurance Claims, Government Tax, Social Benefits, and Licenses
- **Advanced Case Management**
 - Make effective decisions and optimize case outcomes
 - In-process-capture integrates unstructured content in mission critical business processes and enabling analytics to uncover key business insights for better decision making
- **Information Lifecycle Governance**
 - Trusted content reduces legal risk and governance costs
 - IBM Datacap captures and extracts meaning from unstructured information at the source to protect the chain of custody of critical business documents
- **Green Initiatives**
 - Paper-less technology reduces costs and improves efficiencies by reducing physical storage, transportation, and paper consumption.
- **Platform Standardization**
 - Across the enterprise, customers seek a consistent set of document capture technologies integrated with their ECM stack across all lines of business.
- **Rapid Return on Investment**
 - Automating capture processes takes on ECM's highest ongoing cost - labor associated with processing and transporting paper documents - easily-identifiable justification for the customer's investment.



The benefits of document imaging & capture

- Better customer/vendor service and communications
- Reduced time and resources required to manage paper and related business processes
- Improved cash flow, reduced transaction and paper costs while growing the business
- Improved collaboration as documents can be immediately accessed and shared around the world
- No more lost files
- Secure and reliable backup and disaster recovery
- And overall **Return On Investment**



Components of Enterprise Capture

Central
Mallroom



Department



Central and Adhoc

Remote and Distributed

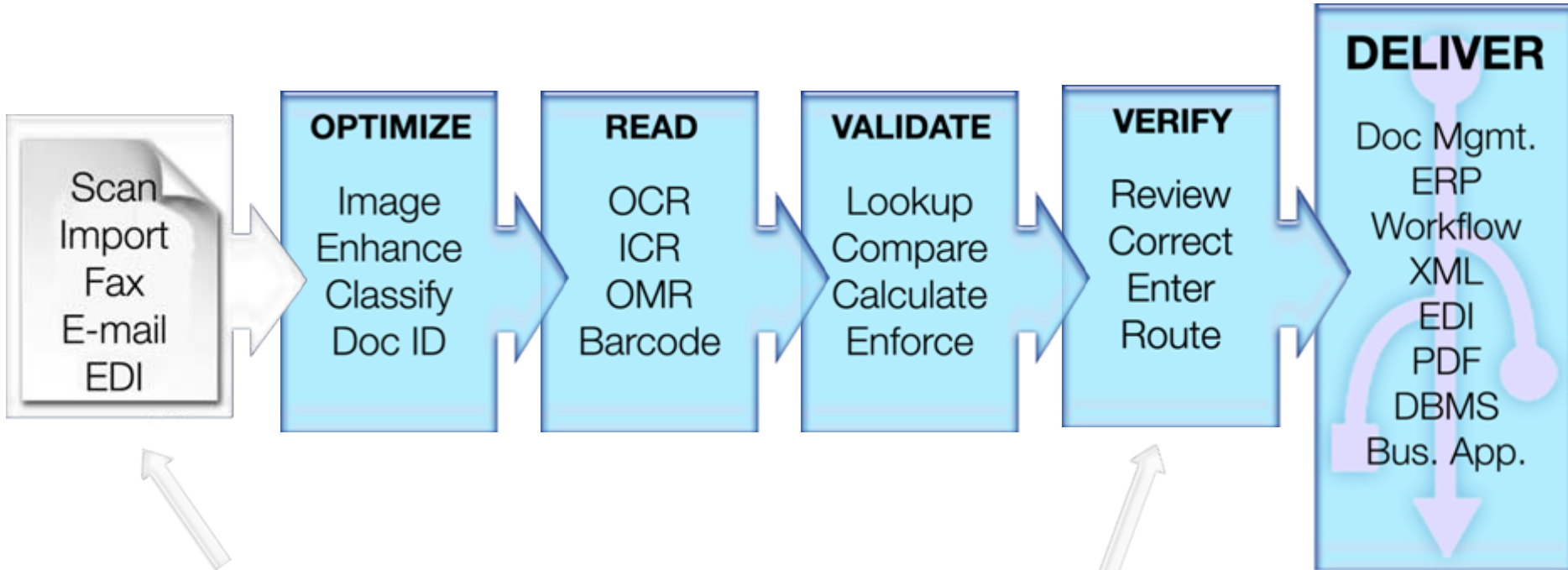
Field



Branch



Datacap Taskmaster Capture process



Taskmaster for Web

- Accounts Payable
- Claims Processing
- Healthcare
- Insurance
- Government
- Financial Services
- Transportation
- Manufacturing

- Browser-Based Scan Panel
- Thick Client Scan Panel
- Browser-Based Verify Screen
- Thick Client Verify Screen
- Administrator Job Monitor

Rulerunner Service

