



IBM Advanced Imaging Solutions 

# IBM Datacap v9 Distributed Capture for the Enterprise



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Most business have critical processes that involve capturing, extracting data from and managing documents

- Account opening
- Employee Onboarding
- Health and Safety
- Accounts Payable
- Customer service
- Lease Management
- Dispute resolution
- Fraud investigation
- Project Management
- Engineering Approval
- Risk Mitigation & Compliance




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IBM ECM Enterprise Content Management IBM

## Common themes among adopters

- Workforce optimization
- Accelerating customer service by eliminating latency of paper
- Lowering barriers and enabling interaction via the customer's preferred channel
  - Many customers now *expect* interactions to be supported on mobile
- Reducing complexity and lowering costs – both in the line of business and in the IT cost (real dollars, skills) required
- Improving security and enhancing compliance with regulations including controlling access to information, record keeping and disposal




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## Datacap At a Glance

**IBM Content Navigator**  
An engaging experience across web and mobile

Windows Client	Mobile	Thin Client	Web Services
<p style="text-align: center;"><b>SOURCE</b></p> 	<p style="text-align: center;"><b>TRANSFORM</b></p> 	<p style="text-align: center;"><b>DELIVER</b></p> 	


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Source

### Supporting enterprise-wide distributed capture


**MFP Integration:** Exploit commonly available devices to enable distributed capture to remote offices.

- Easy to use
- Eliminate the time and expense of shipping paper
- Secure





**Mobility:** Make mobile part of integrated, multichannel customer/citizen experiences


- Many customers expect your solution to work on mobile
- Take advantage of device features such as location-based services

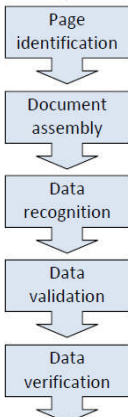


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### Rules-based Capture and Document Processing


Transform



**Page identification**    Classify, enhance, and identify each individual page

**Document assembly**    Organize the individual page into documents


**Data recognition**    Extract barcodes, machine print and hand printed data



**Data validation**    Validate and supplement data using rules and lookups

**Data verification**    Verify documents with exceptions

**Rules-based Document Processing**

- Customizable logic governs the capture process
- Handles the high variability inherent in document processing
- Rules are reusable and extensible
- Scales to high volumes


Deliver to Users & Applications

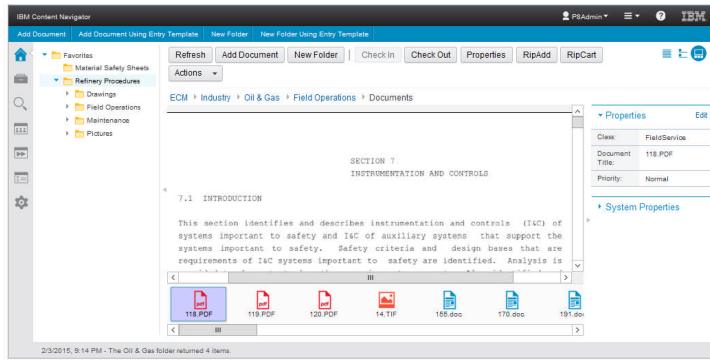



Deliver

### Deliver information in context

After capture & processing, deliver information to the right users & applications

IBM Content Navigator: A common framework and services make it easier for users to create, manage & collaborate on content from multiple devices from within all of IBM's major ECM products



Content Repositories

LOB applications

Workflow/BPM

ERP Systems

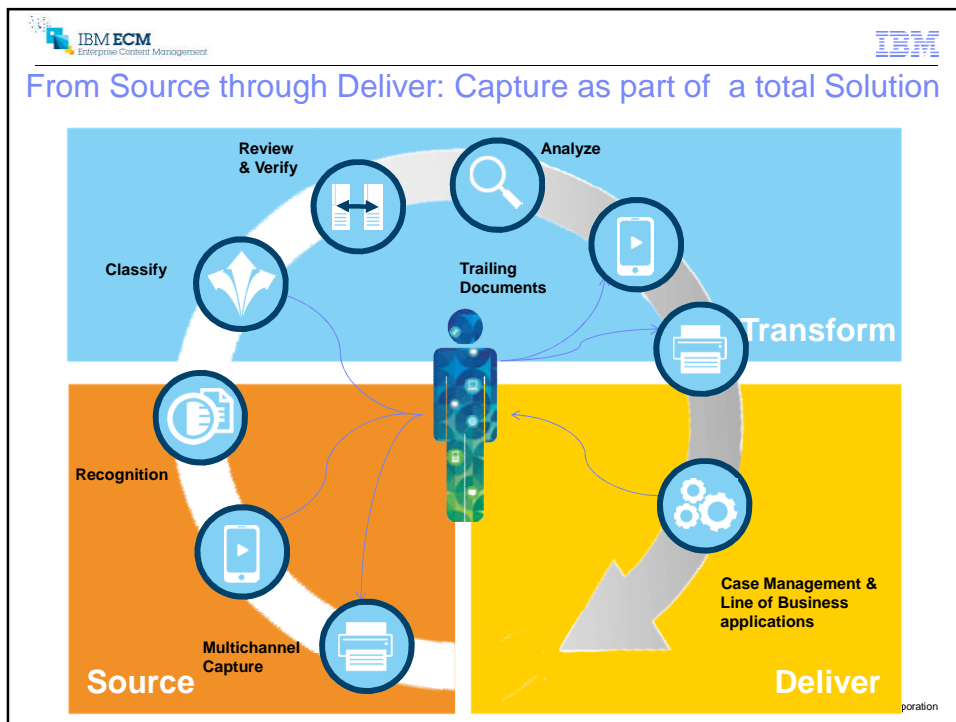
AP Processing

Claims Processing

Case Management

Systems of Record

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**IBM ECM**  
Enterprise Content Management


**IBM**

### IBM Production Imaging Edition


An easy-to-purchase product that provides all the components required for an Advanced Imaging solution within a single offering.




Datacap v9




FileNet Content Manager v5.2.1.1




IBM Case Foundation v5.2.1.1



High-volume, high-speed solution for inserting batches of document images



- Daeja ViewOne Professional v4.1
- Including Redaction




Including Mobile

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**IBM ECM**  
Enterprise Content Management

**IBM**

### IBM Continues to Lead the ECM Market





As of August 2014

**Gartner reports:**


- IBM's greatest strength, for both existing and prospective customers, is the breadth of its content management and related capabilities, from content ingestion to archiving.
- Enterprises looking for a strategic infrastructure provider to support many content-related needs should consider IBM.
- Whereas most of its competitors charge extra for a rich client interface, IBM Content Navigator is included in its core server license, which also serves as an application framework on which IBM builds its ECM portfolio.

Source: Gartner, Magic Quadrant for Enterprise Content Management, 25 September 2014 ID:G00262932

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Capture Documents at  
the Point of Origin

**That's ECM.**  
Datacap