



## UPDATED

Business	RIM & Legal	IT	Customer Presentation
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Tuesday, May 4 <sup>th</sup>				
8:00am - 8:45am	<b>Registration and Breakfast</b>			
8:45am - 10:00am	<b>General Session &amp; Keynote Address</b> Paul Van Den Berg, Program Director, Content Products and Strategy, IBM ECM Bellevue Grand Ballrooms A-C			
10:00am	<b>Break and Vendor Expo</b>			
10:30am - 11:25am	<b>King County III</b> What's New from IBM ECM for IBM Content Manager Customers	<b>King County I-II</b> What's New from IBM ECM for IBM FileNet P8 Customers	<b>Redmond</b> Production Imaging Edition and other IBM Imaging Solutions Update	<b>Kirkland</b> IBM Watson and IBM Content Analytics
11:25am	<b>Break</b>			
11:40am - 12:25pm	<b>Kirkland</b> Best Practices: Building a Next-generation Information and Records Management Archive Using IBM FileNet P8, IER and N Series Storage	<b>King County III</b> IBM's Advanced Case Management - Delivering Better Customer Outcomes	<b>King County I-II</b> Information Lifecycle Governance Tech Talk and Product Update	<b>Redmond</b> ECM User Interface Customer Feedback Roundtable
12:25pm	<b>Lunch Reception, Networking, Meet the Partners (Sponsored by NetApp)</b> Bellevue Grand Ballrooms A-C			