# IBM

# Highlights:

- Provides clients with a clear concise customized path for an upgrade
- Allows clients to choose the upgrade plan that best suits their needs
- Removes complexity for a smoother, lower risk upgrade
- With an initial healthcheck included as part of your upgrade assessment, IBM will help you avoid risky upgrades



Mitigate upgrade risks by leveraging proven processes

There are many options available to IBM InfoSphere® Data Replication/Change Data Capture (IIDR/CDC) clients when it comes to upgrading. Our clients need to understand the most efficient and effective options and approach to suit your business and technical needs.

Whether you are upgrading your existing IIDR/CDC version because you wish to take advantage of the newest IIDR/CDC features or moving to a newer supported product version, the upgrade assessment will leverage the experience that IBM has gained from implementing numerous upgrade projects to find the right upgrade path for you.

## Overview

The upgrade assessment performs an initial healthcheck that allows you to work directly with our technical experts to understand the particular nuances of your environment and uncover any potential factors that could cause you to spend extra time and money on your upgrade.

By leveraging our upgrade experience we can help you make the right upgrade decisions to avoid costly, time consuming pitfalls providing you with a clear path to execute the upgrade while minimizing your risk.

Our services experts are deeply familiar with the latest product features and we will work along side you to optimize the functionality to best suit your technical and business objectives.

#### **Activities**

The process starts with a prerequisite questionnaire to allow us to better understand your environment including any customizations that may have been made.

The IBM specialist will conduct a healthcheck of the source and target environment and will:



- 1. Review database types and versions on source and target
- 2. Review hardware OS versions on source and target
- 3. Review current IIDR/CDC environment on source and target
- 4. Review current replication strategy
- 5. Review of transformations and user exits
- 6. Review current IIDR/CDC operational procedures
- 7. Review any issues with the current IIDR/CDC environment
- 8. Produce a HealthCheck Findings and Recommendations Report
- Review HealthCheck Findings and Recommendations Report with client
- 10. Determine and document the options available for the upgrade
- 11. Provide knowledge transfer on options available for the upgrade
- 12. Provide a scope and an estimate for IBM upgrade assistance

A Risk Mitigation strategy will also be developed by the IBM specialist to make sure that a successful transition/upgrade takes place.

#### **Deliverables**

- Initial HealthCheck Findings and Recommendations Report
  - Provides a summary of IBM's analysis of your environment and any recommended changes that should take place prior to upgrade
- Upgrade Roadmap Report
  - Provides a summary of IBM's analysis of your upgrade options and a roadmap to move to the new release
- Budget and Planning Estimate
  - Provides the scope and estimated costs for your optimal upgrade path

## Your independence is our greatest success

Nothing is more important than transferring IBM expert knowledge to your organization. This provides long-term self-sufficiency through a mentored approach.

### **Engage today**

With a world-wide team of highly trained professionals, the IBM Analytics services team can help build your solution with confidence while assuring that the business needs and expectations of your organization are met.

Our experts are ready to assist your organization with:

- Establishing project goals and expectations
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk through the delivery of proven offerings
- Reducing total cost of ownership
- Information sharing through our mentoring approach

Available for any delivery approach, the IBM Analytics services team will produce results quickly, and will help to put your project on the road to success.

#### For more information

- Visit our Services Web site: ibm.com/software/data/services
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