

Enterprise Content Management Software Services

IBM Cognos Content Analytics Install & Fast Start Package Activity Sheet

Package Deliverables

- **Environment Prerequisite Checklist**
- **Sample Project Plan**
- **Data Source System Configuration Document**
- **CCA System Design Document**

What is a Package Offering?

Enterprise Content Management Software Services Implementation Packages are fixed scope, fixed-priced services to help IBM clients ensure that they have a technically sound and functional system framework necessary for the successful development and deployment of their Enterprise Content Management Software Services solution.

The **IBM Cognos Content Analytics Install & Fast Start Package** provides the expert resources to install the Cognos Content Analytics (CCA) software in one environment at your site. This package does not include travel and living expenses.

The scope of this Install & Fast Start Package is limited to the install, a limited business design, and a base configuration of one CCA environment consisting of a "Master" (all on one server) architecture. Installation of multi-server configurations is outside this scope, but may be accommodated via Secondary Install Services.

Tasks Involved

T1: Kickoff Meeting

- Review Package Service Description
- Review Sample Project Plan
- Review Project Status

T2: Environment Review

T3: Document Analysis &

Requirements Gathering

T4: Software Installation

- Install CCA Core Components
- Install Search Client Components
- Install IBM Content Integrator

T5: Configure Crawlers

- Data Sources (up to 2)

T6: Create & Install Text Analysis Engine

- Create Text Analysis Engine
- Install Text Analysis Engine

T7: Configure Search

- Search Results Layout
- Document Ranking
- Facets
- Test

T8: System Administration Handoff

- Transfer of Information
- Routine Maintenance
- Review Basic Backup Methodologies
- Problem Reporting

T9: Demonstration of the Product

T10: Data Source System

Configuration Document

T11: CCA System Design Document

T12: Project Completion Checklist

Education Assessment

An Education Assessment is delivered as a part of every IM project to help you validate your team's skills and knowledge and identify any potential skill gaps that may pose a risk to your ongoing projects. For more information on IM training plans, visit: ibm.com/software/data/education/plans.html

Education Enrollment

For course descriptions and instructions on how to enroll, visit the IM Education web site.

ibm.com/software/data/education.

Note: In the interests of quality education, IBM reserves the right to update training courses at any time.

For More Information

For specific details on delivery and deliverables, please see the appropriate Service Description.

To obtain points of contact as well as more information regarding any of our other services offerings and packages, please visit the IBM Information Management Software Services web site:

ibm.com/software/data/services