

### **Information Management software**

# Information Management, Analytics & Optimization Software Services IBM FileNet ECM Widgets Install Package

#### **Install Package Deliverables**

- Prerequisite Environment Review and Checklist
- Sample Project Plan Provided
- System Configuration Document Deliverable

#### What is a Package Offering?

Information Management
Implementation Packages are fixed scope, fixed-priced services to help IBM clients ensure that they have a technically sound and functional system framework necessary for the successful development and deployment of their Information Management solution.

# The IBM FileNet ECM Widgets ("ECM Widgets") Install Package provides

the expert resources to install the ECM Widgets software in one P8 environment at your site.

The scope of the ECM Widgets Install Package is limited to the installation and a base configuration of ECM Widgets and does not include installation of Workplace XT, DB2, or WebSphere Application Server.

#### Tasks Involved

#### T1. Kickoff Meeting

- Review Package
   Service Description
- Review Sample Project Plan
- Review Project Status

#### T2. Environment Review

#### T3. ECM Widgets Installation

- Install & Deploy ECM
   Widgets Documentation
- Install, Configure, & Deploy ECM Widgets
- Reconfigure & Redeploy Workplace XT (if needed)
- Install & Deploy Mashup Center (optional)

# T4. Configure ECM Widgets for System Validation

#### T5. System Administration Handoff

- Install Review
- Routine Maintenance Review
- Backup Methodologies
   Options Review
- Problem Reporting Review

## T6. ECM Widgets Basic Demonstration

T7. System Configuration Document

T8. Project Completion Checklist

#### **Education Prerequisites**

IBM Requires the following course to be completed for the IBM FileNet ECM Widgets Install Package:

F046 – BPM Platform Administration 4.5

#### **Education Enrollment**

For course descriptions and instructions on how to enroll, visit the Global Learning Services Web site. For specific details of delivery and deliverables, please see the appropriate Service Description.

Packages do not include Travel and Living expenses.

#### **For More Information**

To obtain points of contact as well as more information regarding this or any of our services offerings and packages, please visit the IBM Information Management, Analytics & Optimization Services website at:

ibm.com/software/data/services