IBM

Information Management Software Services
Guardian Review Services Offering

Highlights

- *Utilize IBM best practices, and expertise while maintaining project ownership*

- *Proactively uncover project risks to ensure business and technical objectives are being met*

- *Receive mentoring, support and knowledge transfer to enable faster solution adoption*

This offering is designed to assist you with the implementation of an IBM Information Management (IM) project on your own, with an SI or business partner, or as part of an IBM GBS engagement. The Guardian Review Services offering allows you to utilize IM Services' expertise and proven best practices to assess, guide and validate your solution deployment.

Overview:

The Guardian Review Services Offering provides up-front, specific point in time and on-going technical advice and guidance regarding your solution implementation. This technical advice and guidance allows our clients and partners to leverage IM Services knowledge and expertise to mitigate solution implementation

risk while providing best practices and recommendations. Reviews are tightly aligned with IM Services standard practices and methodologies and provide focus on aspects such as architecture, metadata, security, solution development and deployment, environment considerations, and operational requirements. Guardian Review Services provides valuable expertise to:

- analyze solution requirements up front to ensure technical designs, infrastructure, and project plans meet needs and expectations

- proactively assess and identify technical risks

- assist in the development of mitigation plans

- validate progress against the solution's business and technical requirements throughout the implementation

By reducing the technical risk to the implementation, Guardian Review Services can enable faster adoption allowing you to maximize your ROI. IBM resources have deep technical knowledge of our solutions and applications, and while leveraging IBM resources, tools, and proven practices, Guardian Review Services can help ensure project success.

Activities & Deliverables :

Guardian Review Services provides both up-front and on-going architect support for defining and validating technical and business objectives in addition to formal reviews at critical phases throughout the lifecycle of the solution implementation. Formal reviews include:

- Analyze Review – up-front technical assessment of solution, planning advice, and scope definition review(s)
- Design Review – technical design evaluation(s)
- Build Review– mid-engagement development review(s)
- Validate and Deploy Review– final assessment before deployment
- Operational Review – "point in time" technical monitoring after deployment

During each checkpoint review, you will receive a report of review findings that will include evaluations against technical and business requirements, potential risks, and recommendations.

In addition, on-going architect support provides continual input into technical design and implementation approaches to help ensure best practices are followed.

Our proven Guardian Review Services approach to support your solution deployment allows you to utilize IM Services expertise while maintaining project ownership and independence. With the Guardian Review Services offering, IM Services builds a lasting partnership with your team through mentoring, support, and knowledge transfer.

Your independence is our greatest success

That is the underlying theme to our delivery approach for the Guardian Review Services offering. We believe that nothing is more important than transferring our knowledge to your organization. This provides you with long-term self-sufficiency through our mentored and parallel working approaches.

Engage Today

With a world-wide team of highly trained services professionals, IBM Information Management Services can help build your solution with confidence while assuring that the business needs and expectations of your organization are met. Our experts are ready to assist your organization with:

- Establishing project goals, expectations
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk through the delivery of proven offerings
- Reducing total cost of ownership

Available for whatever the delivery approach your business requires, the IBM Information Management Services team will produce results quickly, and will help to put your project on the road to success.

For more information

For more information regarding this or any services offerings, please visit the IBM Information Management Services website at:
ibm.com/software/data/services