IBM

Enterprise Content Management Software Services
IBM Content Manager OnDemand Performance Optimization Package Activity Sheet

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Package Deliverables

- *Sample Project Plan*
- *Phase 1 Findings and Recommendations Document*
- *Phase 2 Findings and Recommendations Document*

What is a Package Offering?

Enterprise Content Management (ECM) Implementation Packages are fixed scope, fixed-priced services to help IBM clients ensure that they have a technically sound and functional system framework necessary for the successful development and deployment of their ECM solution.

The **IBM Content Manager OnDemand Performance Optimization Package** provides systematic data gathering, in-depth analysis, and recommendations for system performance optimization. This Package is available in two sizes:

- **Simple system** consisting of one Database Server, one Object Server, and one Web or Mid Tier Server implemented on Multiplatform or z/OS (no combined environments)
- **Complex system** consisting of up to two Database Servers [one active, one passive], up to three Object Servers, and up to three Web or Mid Tier Servers implemented on Multiplatforms, z/OS or combined

This package does not include Travel and Living expenses.

Tasks Involved
T1. Kickoff Meeting
- Review Package Service Description
- Review Sample Project Plan
- Review Project Status

T2. Environment Review

T3. Phase 1 Data Gathering
- Content Manager OnDemand & Components Configuration analysis
- Database Monitoring & Configuration Analysis
- Storage Manager Review Network Settings & Performance Review
- Web Server(s) & Deployed Application Review
- Monitor & Analyze Peak Performance Review
- Analyze Future Growth Potential
- Phase 1 Recommendations Document & Review

T4. Phase 2 Data Gathering
- Repeat Data Gathering
- Phase 2 Recommendations Document & Review

T5. Project Completion Checklist

Education Prerequisites
IBM Requires the following course to be completed for the IBM Content Manager OnDemand Performance Optimization Package:

IM170 – IBM DB2 Content Manager OnDemand System Administration

Education Assessment
An Education Assessment is delivered as a part of every IM project to help you validate your team's skills and knowledge and identify any potential skill gaps that may pose a risk to your ongoing projects. For more information on IM training plans, visit: **ibm.com**/software/data/education/plans.html

Education Enrollment
For course descriptions and instructions on how to enroll, visit the IM Education web site: **ibm.com**/software/data/education. *Note: In the interests of quality education, IBM reserves the right to update training courses at any time.*

For More Information
For specific details on delivery and deliverables, please see the appropriate Service Description. To obtain points of contact as well as more information regarding any of our other services offerings and packages, please visit the IBM Information Management Software Services web site: **ibm.com**/software/data/services