

IMS Disaster Recovery Test Staffing Service Offering

The IMS Disaster Recovery Test Staff Service Offering is a special service offering from the IMS Laboratory Technical Specialist group. The IBM Business continuity and resiliency group already provides a service offering that allows you to test your DR process at IBM sites. But at times it is required to have non-Client staff perform these exercises to ensure that individuals that are not familiar with your environment can successfully perform the steps necessary to your planned return to service point. If IMS skilled staff are required please count on our group to 'fill that gap'. More information on the BCRS offering can be found via the following URL.

<http://www-935.ibm.com/services/us/index.wss/itservice/bcrs/a1000411>

Implementation approach and deliverables:

The engagement consists of a variable period when IBM staff exercise your IMS DR process by attempting to recover your environment to a pre-defined return to service level. After the DR exercise is completed, a written report will be created describing issues, with recommendations suggested changes to your DR process.

Duration:

Variable, depending on the requested scope

IBM Contact:

If there is a requirement to have trained IMS staff involved in your BCRS DR test please contact Jeff Hook: JHOOK@us.ibm.com